



PAUL A HAMMERSCHMIDT
951 FOTIS DR 3
DEKALB, IL 60115

April 03, 2017

Dear I-PASS Customer:

The Illinois Tollway has reviewed your I-PASS account and determined that your transponder has reached the end of its expected service life. Your transponder must be replaced to ensure you have a functioning transponder in your vehicle to avoid violations. For your reference, the transponder serial number is listed at the end of this letter.

We have arranged for you to visit any Jewel-Osco location in Illinois to obtain a transponder replacement at no cost. Replacements are available at the Customer Service Desk. The transponder will be active and ready for use within 24 hours in Illinois and within 48 hours in other states that accept I-PASS.

If you prefer to obtain a transponder replacement in the Rockford, Illinois area, you may do so at several participating Road Ranger locations. For further information on these Road Ranger locations, please visit www.illinoistollway.com. The transponder will be active and ready for use within 24 hours in Illinois and within 48 hours in other states that accept I-PASS.

To receive your replacement, you must bring your old transponder with the serial number noted below, as well as this letter, to an Illinois Jewel-Osco location or a participating Road Ranger location. If your transponder is not replaced by 05/18/2017, your transponder may be deactivated, and any use will result in toll violations.

If a Jewel-Osco location is inconvenient, you also may visit one of our I-PASS Customer Service Centers located at the Tollway Oases or the Tollway's Downers Grove headquarters. For further information on locations and hours, please visit www.illinoistollway.com.

If it is not possible for you to visit a Jewel-Osco location or participating Road Ranger location, or one of the Tollway's customer service locations, please call 1-800-UC-IPASS (1-800-824-7277) to request alternative arrangements.

We appreciate your cooperation.

Sincerely,

Illinois Tollway Customer Service

For Jewel-Osco / Road Ranger Use Only:

PAUL A HAMMERSCHMIDT
951 FOTIS DR 3
DEKALB, IL 60115

Date:

Store Number:

Store Stamp:

Serial Number: 01504409007



(01504409007)

Replaced with new Transponder:

(Place new serial number label here)

ILLINOIS TOLLWAY

2700 Ogden Avenue | Downers Grove, IL 60515 | p. 630-241-6800 | TTY 630-241-6898
www.illinoistollway.com