

PROFESSIONAL SUMMARY

Detail-oriented and analytical data analyst with a strong foundation in health informatics and software development. Skilled in transforming complex data into actionable insights using SQL, Power BI, and Excel. Experienced in building dashboards, analyzing healthcare trends, and applying data-driven problem-solving across projects. Passionate about designing accessible, efficient, and ethical data systems for diverse business needs.

SUMMARY OF QUALIFICATIONS

- Proficient in data analysis and dashboard creation using Power BI, Excel, and SQL
- Strong understanding of AODA (Accessibility for Ontarians with Disabilities Act) and WCAG (Web Content Accessibility Guidelines) principles
- Experience designing inclusive, user-friendly dashboards that prioritize accessibility
- Ability to translate technical data into business-friendly insights
- Effective communicator and collaborative team player with Agile project experience (Jira, GitHub)
- Background in IT support and troubleshooting within customer-facing roles

EDUCATION

Advanced Diploma – Health Informatics Technology
Centennial College - Toronto, Ontario

January 2023 – June 2025

Relevant Courses Completed:

- HC Data Analytics and Cloud Computing
- Data Warehousing & Predictive Analytics
- Advanced Database Concepts (SQL)
- Software Testing and Quality Assurance
- Tools, Algorithms, and Methods for HCIS
- Programming (Python, Java, C#)
- Web Development (HTML/CSS/JavaScript)
- Unix/Linux

Key Achievements:

- **Cumulative GPA:** 3.9
 - Practical experience with tools and languages such as Python, SQL, C#, Java, React, SAS, Oracle, and BI platforms
 - Applied AODA and WCAG accessibility standards to data visualization and user interface design
 - Completed two capstone software development projects simulating real-world business application environments
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PROJECTS

Power BI Dashboard & Reporting Project

Jan 2025 – Apr 2025

Centennial College – Toronto, Ontario

COMP388 HC Data Analytics & Cloud Computing

- Built an interactive Power BI dashboard using synthetic EHR datasets
- Cleaned and transformed data using Excel (VLOOKUP, PivotTables, formulas)
- Created visual insights on metrics such as medication adherence and HbA1c levels
- Integrated slicers, drill-throughs, and filters for dynamic data exploration
- Presented actionable insights to support decision-making in clinical and business contexts

AI-Powered Medical Assistant Business Plan

Mar 2025 – Apr 2025

Centennial College – Toronto, Ontario

COMP 255 Business & Entrepreneurship

- Contributed to a team project proposing an AI-powered medical assistant application
- Assisted with business plan development, timeline coordination, and market validation
- Used Excel and Canva to visualize key business elements like user flow, value proposition, and marketing channels
- Presented a pitch summarizing AI integration for personalized patient care, market need, and potential business value.

WORK HISTORY

IT Support Assistant / Sports Advisor

Jan 2024 – Present

Decathlon – Toronto, Ontario

- Resolved in-store tech issues and collaborated with remote IT teams
- Conducted software testing and documented troubleshooting procedures
- Provided tech and product support, improving customer satisfaction
- Helped maintain and improve inventory systems and retail operations

TECHNICAL SKILLS SUMMARY

- **Data Analysis & Visualization:** Power BI, Tableau, Excel (Pivot Tables, Charts, VLOOKUP)
- **Database & Querying:** MySQL
- **Programming:** Python, SQL, C#, Java, HTML/CSS, JavaScript
- **Web & App Development:** React, Angular, .NET Core
- **Other Tools:** Jira, GitHub, SAS, Canva

CERTIFICATES

- **SAS Programming 1:** Essentials – SAS Institute (2023)
 - **Foundations:** Data, Data, Everywhere – Google (Coursera, Mar 2025)
- Credential ID:** AIA76ZE61FNG