14.35487ptThus, I came to the conclusion that the designer of a new system must not only be the implementer and 2 first large-scale user; the designer should also write the first user manual. The separation of any of these four components would have 5 hurt TEX significantly. If I had not participated fully in 6 all these activities, literally hundreds of improvements 7 would never have been made, because I would never have 8 thought of them or perceived why they were important. But a system cannot be successful if it is too strongly in- 10 fluenced by a single person. Once the initial design is 11 complete and fairly robust, the real test begins as peo- 12 ple with many different viewpoints undertake their own 13 experiments. Thus, I came to the conclusion that the de- 14 signer of a new system must not only be the implementer 15 and first large-scale user; the designer should also write 16 the first user manual. The separation of any of these four components would have 18 hurt TFX significantly. If I had not participated fully in 19 all these activities, literally hundreds of improvements 20 would never have been made, because I would never have 21 thought of them or perceived why they were important. But a system cannot be successful if it is too strongly in- 23 fluenced by a single person. Once the initial design is 24 complete and fairly robust, the real test begins as peo- 25 ple with many different viewpoints undertake their own 26 experiments. Thus, I came to the conclusion that the designer of a new system must not only be the implementer 28 and first large-scale user; the designer should also write 29 the first user manual.

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