# Mouhamad Ibrahim, PhD

DATA ANALYST

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#### DATA ANALYST SUMMARY

- Accomplished Data Analyst with 5+ years of expertise in statistical analysis, data visualization, and modeling across research and higher education, transitioning to industry roles with a proven track record of transforming complex data into actionable insights.
- Engineered models that expanded analysis capabilities by 65% and boosted sensor sensitivity by 18% at IJL.
- Collaborated on health applications projects, cut production costs by 70% and elevated data quality by 30% at IEMN CNRS.
- Improved data quality by 75% and enabled robust analysis for business intelligence during an internship at Zaka AI.
- Pioneered data storytelling, authoring 5+ highly cited papers, transforming data into industry-shaping insights—one in the top 25% Altmetric.

#### **TECHNICAL SKILLS**

## **Data Analysis & Visualization**

- SQL: SQL Server, MySQL, Joins, Subqueries, CTEs, ETL
- Excel: Pivot Tables, XLOOKUP, Conditional Formatting
- R Programming: Data Manipulation (dplyr, data.table), Visualization (ggplot2), Statistical Analysis, tidyr, readr

#### **Business Intelligence**

- Microsoft Power BI: Report Development, DAX Measures, Power Query, Power BI Service, Power BI Desktop
- Tableau: Advanced Visualizations, Dashboard Design, Calculated Fields, Forecasting

#### **PROJECTS**

# Android App Metrics Analysis (2010-2018 Data) | Zaka Al's Capstone Project

January 2024

- Orchestrated data cleaning and processing of 10k+ apps in R, eliminating duplicates through 'review' prioritization and imputing missing 'Rating' data with genre-specific means, improving data quality by 75%, enabling robust analysis in Power BI for business intelligence.
- Refined analysis by creating the 'Deviation Metric' model in Power BI with DAX, evaluating app download performance against variable averages across 5 critical dimensions (genre, audience, etc.), amplifying visualization insights and uncovering key success factors.
- Designed and presented Power BI dashboards to stakeholders, communicating key success factors and insights showing how valuecentric app genres and tailored designs for target audiences drove a 160%-250% rise in downloads.

## Sf Bike Share Insights (2017-2019 Data) | Zaka Al's Data Challenge

October 2023

- Created an interactive **Tableau** dashboard interpreting **1M+** rows of data, revealing key user trends informing data-driven decision-making.
- Detected that 18% of users (casual riders) use bikes 3.5x longer than the 82% who are subscribers, identifying opportunities to enhance CLV through targeted conversion strategies.
- Estimated 2.73% revenue growth by modeling 20% casual rider conversion to subscribers, proposing retention strategies like perk boosts.

## Analyzing COVID-19 Trends (2020-2021 Data) | Personal Project

June 2023

- Extracted insights and trends from large datasets through data analysis and manipulation of 85k+ records, applying 10+ complex SQL queries utilizing Joins, CTEs, Temp Tables, and Aggregate Functions.
- Devised mortality risk models using statistical analysis to correlate cases and deaths, identifying Lebanon's peak death rate of 4.92%.
- Evaluated mortality disparities by normalizing death rates per capita, identifying Hungary with the highest rate of 0.28%.

## **RELEVANT WORK EXPERIENCE**

#### Data Analytics Instructor | American University of Technology

February 2017 - Present

- Elevated student communication, analytical, and visualization skills by 50% through mentoring data analysis projects in business, transport, and management, leveraging Excel pivot tables to produce 7 impactful dashboards and reports.
- Boosted student engagement by 30% with SQL exercises in MIS for data guerving and business intelligence, attaining a 90%+ pass rate.
- Facilitated 70%+ achievement among 50% of students in data science courses like Linear Algebra and Discrete Math by cultivating problemsolving to develop algorithm techniques, empowering 5+ students to secure programming jobs.
- Propelled 45% of students scoring 85%+ in Probability & Statistics by integrating data analysis methodologies, achieving an 89% pass rate.

## Data Analytics Intern | Zaka Al

# September 2023 - December 2023

- Ranked 1<sup>st</sup> out of 23 in the Data Analytics specialization program, developing proficiency in SQL, Excel, R, statistical analysis and BI tools.
- Earned the Gold Streak Badge after mastering 6 data challenges, applying R, Excel, Tableau, and more to solve business problems; examples include using **R** for A/B testing website features to increase bookings and identifying loan approval key predictors via crosstabs.
- Led 2-member team capstone project investigating 10k+ Android apps using R and Power BI, delivering actionable insights for developers.

## Research Data Analyst – Post-Doc | Institute of Electronics, Microelectronics & Nanotechnology (IEMN) September 2013 – June 2015

- Collaborated cross-functionally to collect, clean, and analyze data for 50+ experiments in Excel, examining 4 culture environments' impact on cell adhesion under shear stress, determining a 102% increase in fiber adhesion, a key KPI supporting 3D systems in cell studies.
- Analyzed datasets of C. Parvum culture using data mining with teamwork to unveil 3 development stage patterns, resulting in a publication.
- Engineered advanced microfluidic solutions by constructing a single-flow device integrating a 2-input injection system, optimizing data collection efficiency 400% across 5 visualization zones, and elevating data quality with 30% error reduction via strategic bubble prevention.

## Research Data Analyst - PhD | Institute Jean Lamour (IJL)

## September 2008 - December 2012

- Upgraded conductivity sensor design with MATLAB by engineering bioimpedance models, mining physiological characteristics as electrical elements, resulting in adoption by 4 industry leaders, each securing a patent.
- Identified optimal sensor design ratio 0.66, using data-driven analysis and modeling, expanding analysis effectiveness by 65%.

## **EDUCATION**

## Certification in Data Analytics | Zaka Al

December 2023

Specializations: R, Statistical Analysis, Excel, Tableau, Power BI, Data Visualization, Databases Management, ML Fundamentals | Grade: 98%