

Mouhamed Kane

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WORK EXPERIENCE

US Army

Feb. 2023 – Present

FMTP Server Administrator - Disbursing Clerk

Wahiawa, HI

- Built, maintained, and troubleshooted the Finance Management Technical Platform (FMTP) Server.
- Served as the unit's Public Affairs Representative, managing social media content and imagery.
- Acted as Finance Disbursing Technician, handling vendor payment processes and contracts between the Army and external vendors.

Amazon Air KBWI

Jun. 2020 – Jan. 2023

Information Technology Specialist II

Baltimore, MD

- Resolved and documented issues related to software, hardware, network, and connectivity systems.
- Led Infrastructure upgrades, including a major 4LID project transitioning Amazon's network from BWI to KBWI.
- Installed, configured, and maintained IT systems across departments.
- Managed high volumes of remote and on-site support requests.
- Imaged and reimaged devices, including laptops, scanners (TC56/TC57), printers, and Kindles

Amazon MTN6

Feb. 2019 – May. 2020

IT Equipment Coordinator

Baltimore, MD

- Oversaw logistics and ticketing operations using Remedy.
- Coordinated the setup and ongoing maintenance of IT equipment for associates.
- Diagnosed and resolved hardware issues for laptops, printers, and scanners.

Fopica

Mar. 2017 – Jan. 2019

Information Technology specialist

Dakar, SN

- Managed and troubleshooted business-critical technology systems and network infrastructure.
- Provided hardware support, performed system software updates, and monitored network communications and data flow.

EDUCATION

Post University

Present

Bachelor of Science - Computer Information Systems

Waterbury, CT

- **GPA: 3.68/4.0 - Provost's List Certification**

Flatiron School

Feb. 2022 - Oct. 2022

Cybersecurity Analytics Bootcamp

New York, NY

CERTIFICATIONS

- **ComptiA Security+**
- **Cyber Security Fundamentals (CSF)**
- **Amazon Cybersecurity Analytics**
- **Cyber Defense Analyst: Incident Response**
- **System Security Certified Practitioner (ISC2)**
- **Splunk: The Art Of Investigation**