MOUIZ AHMED

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Education

York University - Lassonde School of Engineering

Bachelor of Engineering, Software Engineering

Toronto, Canada Sept 2020 – April 2026 (Expected)

Professional Experience

Ericsson Ottawa, ON

5G Software Developer Intern

Sept 2023 - Aug 2024

- Architected an energy efficiency Python script to automate the management of cell and sector activities on nodes, including powering off radios and disabling eNodeBs/gNodeBs during off-peak hours, cutting energy use by 30%
- Led a team to develop an automated analytics platform using React, Grafana, and Python to automate CLI interactions with radio-tower nodes, ingested real-time performance metrics, and enabled predictive maintenance
- Optimized and migrated to a new test automation framework for 5G software, writing 25+ comprehensive test cases
 in JUnit, reducing test execution time by 25% and enabling 2X faster release cycles for critical wireless features

Chatbase Toronto, ON

Software Developer Intern

May 2023 – Aug 2023

- Developed a front-end customer support portal written in **TypeScript** using **Zendesk API** integration that **decreased ticket resolution time by 50%** and **improved user satisfaction scores from 3.8 to 4.1**
- Built a data export tool that lets clients download chatbot conversation logs and analytics, boosting customer retention by 15%
- Designed and implemented scalable **Shopify**, **Facebook**, and **Wix** integrations for Chatbase's chatbot platform, enabling customers to seamlessly deploy their Al-powered chatbots on these platforms
- Standardized RESTful API documentation and authentication workflows using Mintlify

York University - Lassonde School of Engineering

Toronto, ON

Academic Peer Support Work-Study for ENG 1101

Sept 2021 - Dec 2021

- Mentored and supported new students, facilitating their transition into university life and fostering a sense of belonging on campus resulting in a **25% improvement** in academic performance
- Hosted community building events and workshops, fostering social connections and improving overall mental health

Projects

RateThatClass.com | GitHub

Next.js, Node.js/Express.js, TypeScript, Python, PostgreSQL, Docker, AWS

- A web service that allows users to anonymously review their post-secondary classes, currently with 100+ active users
- Built a Python web scraper using Selenium and Beautiful Soup, with multithreading and thread-safe logging, collecting and updating data for 10,000+ courses across all Ontario universities
- Developed a responsive Next.js frontend with server-side rendering to improve Google SEO performance and user experience
- Built a Node.js/Express.js backend with RESTful API architecture for scalable data management

Quad-Tree Image Compression | GitHub

Rust

- Developed a high-performance image compression library and CLI tool leveraging quad-tree and prefix sum array data structures
- Designed an algorithm with **constant-time complexity** independent of image size, capable of processing an 8K image through **millions of iterations in seconds**

CatchGPT | GitHub

Python, Flask, Hugging Face API, PyTorch, HTML/CSS, jQuery

- A web tool that allows educators to determine if a piece of text was Al-generated with 90% accuracy
- Calculates the perplexity per sentence, and burstiness via Hugging Face's pre-trained GPT2 model
- Provides text metrics and graphs for a holistic approach to plagiarism detection

Technical Skills

Languages: Java, Python, JavaScript, TypeScript, HTML5, CSS3, SQL, Go, C, C++, C#, Rust

Technologies: React/Next.js, Express.js, Node.js, Flask, Django, AngularJS, Tailwind CSS, MATLAB, Maven/Gradle, Randoop, JUnit5, Jest

Development Tools: Git, Docker, Bash, Linux, PostgreSQL, Firebase, AWS, Azure, GCP, Jira, Jenkins, Cron