

Overview

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Setting up to monitor for expected work

When you have recurring jobs, you can use the expected work function to check that the jobs have arrived on time at the correct input device.

To monitor for expected work, the administrator creates an Expected work object and then associates the object with one or more input devices.

For example, you have a customer who sends you three jobs on the first day of every month. Their SLA states that if the jobs arrive by 8:00 AM on the first day of the month, they must be printed by 4:00 PM. You create an expected work object that instructs an input device to check the status at 8:00 AM on the first day of the month. Then you associate the expected work object with the appropriate input device. At 8:00 AM on the first day of the month, the input device checks to see how many jobs have arrived:

- If all three jobs have arrived, processing continues as usual.
- If one or more of the jobs has not arrived, the **Expected work** status property of the input device is set to **Late**. An alert (⚠) icon appears to the right of the input device.

To define an expected work object that represents three print jobs that arrive by 8:00 AM on the first day of every month, the administrator:

- Navigates to the **Objects** section of the **Administration** tab and selects **Expected work**.
- Adds an **Expected work** object.
- Names the expected work object by typing **Monthly Statements** in the **Expected work name** field.
- Adds a description of the object in the **Description** field.
- Adds a **Start date and time** to specify the date and time when the input device begins monitoring for the jobs. The time is set to **8:00 AM**.
- Specifies that three jobs are expected by typing **3** in the **Number of jobs expected** field. Optionally specifies a **File pattern** that the input device uses to identify which input files to count, such as **.*pdf\$** for PDF files.
- Indicates that the jobs arrive on the first day of every month by specifying the **Day** in the **Expected work interval** field and **First day of every month** for the **Frequency** field.
- Edits the properties of one or more input devices to monitor to specify **Monthly Statement** as the value for the **Associated expected work** property.

After the expected work start date and time, the input device monitors for the three jobs on the first day of every month. If the three jobs do not arrive as expected, an alert (⚠) icon appears to the right of the input device.

 **Note:**

- You can set up a notification object to send an email when expected work for an input device is late.
- If you have the Web Service Enablement feature, you can set up a notification object to issue a SOAP or REST web service call when expected work for an input device is late.

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