

Overview

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Advanced workflow features

Advanced workflow features add complexity to your workflow system, so you can track deadlines, manage groups of jobs as a unit, and connect to other applications using SOAP or REST APIs.

In this section:

[Deadline Tracker](#)

The Deadline Tracker feature lets you manage your progress toward meeting your delivery deadlines. By using deadlines and Service Level Agreement (SLA) job checkpoints, you can make sure that your print jobs are on schedule to be completed on time. You can see when jobs are behind schedule or might miss their deadlines. This information helps operators prioritize work and take actions to bring jobs back on track for on-time delivery.

[Order Management](#)

The Order Management feature introduces functions and objects that let you group individual jobs and process them together efficiently. The feature supports both manual order creation and submission of orders from ordering systems that can output or export orders as XML files.

[Web Services Enablement](#)

This feature lets RICOH ProcessDirector objects and steps use Representational State Transfer (REST) and Simple Object Access Protocol (SOAP) to communicate with web services for applications. The RICOH ProcessDirector implementations of REST and SOAP support Extensible Markup Language (XML). The implementation of REST also supports JavaScript Object Notation (JSON).

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