

## Overview

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## No-service periods

A no-service period defines a period of time when an installation does not provide services (for example, a holiday). No-service periods work together with service policies but are not considered for deadlines set by the **SetDeadline** step or the **Change Deadline** action.

Each service policy specifies whether all the no-service periods apply to the service policy. If they apply, RICOH ProcessDirector adjusts the planned checkpoints of jobs so that they do not occur during the no-service periods.

For example, a service policy for “express” print jobs might specify not to adjust planned checkpoints for the no-service periods because the installation provides services every day for “express” print jobs. However, the service policy for “regular” jobs might specify to adjust planned checkpoints for the no-service periods.

All the no-service periods work together as one unit. A service policy can specify whether all the no-service periods apply to the policy. However, a service policy cannot specify which no-service periods apply.

Examples of no-service periods are:

- Every January 1
- August 1, 2008
- Every Friday from 18:00 to 23:59
- Every Sunday, all day

If you delete a no-service period, checkpoint times for jobs that are already in the system do not change, even if they were set using that no-service period. To reset the checkpoint times, you must reprocess the job from the beginning.

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