

Managing objects

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Setting the priority for an order

Assigning a priority to an order updates the jobs contained in the order to have a certain level of urgency. You can use the Set Priority action to control how quickly the jobs move through their workflows.

Job priority is a numerical value from 1 through 999. RICOH ProcessDirector processes jobs with a priority of 1 through each of their steps before other jobs with lower priorities that are queued to the steps. For example, RICOH ProcessDirector processes jobs with a priority of 50 through the steps at a later time, and processes jobs with a priority of 99 at an even later time.

⬇ Note:

- Jobs that contain a JDF file must use a job priority value between 1 and 100. If you enter a value that exceeds 100, RICOH ProcessDirector reverts the value to 100.

To set the priority for orders:

1. In the Orders table, select the order or orders that you want to process sooner.
2. Click **Set Priority**.
The **Set Priority** dialog shows the order or orders you selected plus all the order information.
3. For each order, click its row under the **Order priority** column and enter a new value to set the priority.
4. Click **OK** to save the settings and return to the Main page.

⬇ Note:

- When you change the priority of an order, all the jobs included in the order are updated with the same priority value.
- You can update priority for each job individually. If you change the priority for the entire order, the job priority is updated with the same priority as the order.

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