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Configuring inserter controllers to communicate with RICOH ProcessDirector

File-based inserter controllers must read control files from RICOH ProcessDirector, and inserter controllers that write results files must send the results files to RICOH ProcessDirector.

RICOH ProcessDirector can send inserter control files to any directory on the primary computer or to any directory on a separate computer, such as the computer where the inserter controller runs. You must configure the inserter controller to read the control file for each job from this directory.

RICOH ProcessDirector can receive inserter results files from any directory on the primary computer or from any directory on a separate computer. You must configure the inserter controller to write its results files to this directory. The directory for the inserter results files can be different from the directory for inserter control files.

For example, if the inserter controller runs on a Windows system, you can create two shared directories on the Windows system—one directory for inserter control files and another for inserter results files.

When you create the inserter controller object, you specify commands in these properties:

- **Send command:** The command or script to send inserter control files to the inserter controller
- **Receive command:** The command or script to receive job-specific results files from the inserter controller
- **Polling command:** The command or script to receive non-job-specific results files (such as Gunther results files) from the inserter controller

In the commands, you specify the directories where inserter control files are written and inserter results files are received. If the directories are on a separate computer from RICOH ProcessDirector, login credentials to that computer must be included in the command.

For information about the parameters in which you specify the directory name and login information, see the related task topic for using supplied scripts.

Parent topic: Configuring inserter controllers