

Configuring

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Adding a step that makes a job wait

You can add a step based on the **Wait** step template to a workflow to cause a job to wait a set amount of time or until a specified time to continue processing.

There are various reasons to use the **Wait** step to pause a job. For example, you could:

- Create a workflow that processes a job up to the point where a cancel decision is required from the customer. You can set the wait period to the deadline for receiving the cancellation order and then have the job released automatically if the cancellation order does not arrive.
- Create a workflow that pauses a job until a pull list arrives. Your customer often sends requests to suppress printing of some documents in a job. You have set a deadline of 9 AM with your customer to have a pull list delivered that you can use to suppress printing of some documents. You can put a **Wait** step in the workflow just before the **SetDocPropsFromList** step that reads the pull list to automate processing.
- Create a workflow that waits until an optimum time to send email documents to a third-party email service. You might want to wait until after regular working hours to send a large number of email documents to the service to have them sent out overnight. Insert the **Wait** step just ahead of the **EmailDocuments** step in the workflow.

To define a workflow with a **Wait** step:

1. Click the **Workflow** tab.
2. Right-click a workflow that you want to use as a model, and select **Copy**.
3. Name the copy of the workflow, fill in or edit other values that you need, and click **Continue**.
4. Review the steps that are included in the workflow and the default values that they set.
5. Determine where in the workflow you want the waiting period to occur. Add a step based on the **Wait** step template to the workflow in the appropriate place and set values for the job properties. You can set either a specific time for the wait period to end or a length of time for the wait period. You can use these properties to control the waiting period:
 - Use the **Wait for** property to designate a time period for the job to wait before processing continues.
 - Use the **Wait until** property to set a specific time when the waiting period expires and processing resumes.
 - Set the time zone with the **Time zone** property. The **Time zone** applies only if you use the **Wait until** property. The default value for the property is the time zone of the server that RICOH ProcessDirector is installed on.
 - If you set values for both **Wait until** and **Wait for**, the step calculates the end time for each option. You can choose whether to move the job to the next step when the first end time is reached or when the last end time is reached. For example, a workflow contains a **Wait** step with these settings:
 - **Wait until:** 12:00 PM
 - **Time zone:** Eastern Standard Time (EST)
 - **Wait for:** 3 hours

A job reaches that step at 10:00 AM EST. The step determines that the two possible end times are:

 - **Wait until:** 12:00 PM EST
 - **Wait for:** 3 hours (1:00 PM EST)

If **Complete step after** is set to **First occurs**, the job moves to the next step at 12:00 EST. If **Complete step after** is set to **Last occurs**, the job moves to the next step at 1:00 PM EST.

To see the calculated time when the waiting period for a job ends, check the **Wait step ends** property on the Wait tab of the job property notebook.
6. Save the workflow.

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