

## Configuring

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## Testing external step processing

After you set up step templates for external steps and add steps to workflows, configure the method of workflow assignment and run test jobs before you run any production jobs.

To test external step processing through RICOH ProcessDirector:

1. Determine how you want to assign the workflow that contains the external step to jobs and configure the input device.
2. Submit a job to the input device, and view the log for the job after processing completes.
3. If the job did not complete its processing and is in an error state, or if processing was successful but the results were not as expected, use the messages in the log to correct the problem.

Other topics in this section:

[Setting up external programs](#)

[Setting up step templates for external steps](#)

[Setting up workflows for external steps](#)

Parent topic: [External steps](#)