

Says

What have we heard them say? What can we imagine them saying?

Zoho Books

allows Dream

accurately.

Homes Realty to

record and track

project expenses

What are their wants, needs, hopes, and dreams?
What other thoughts might influence their behavior?

Dream Homes

Dream Homes
Realty expects to
make informed
decisions based on
the financial insights
provided by Zoho
Books.

They aim to use the software to identify opportunities for improving project profitability.

They believe that accurate invoicing and estimates will lead to higher client satisfaction.

Thinks

Dream Homes
Realty can create
and send
customized invoices
to clients for
completed work and
services.

The software enables them to manage payments to subcontractors efficiently.



Persona's name

Short summary of the persona

Dream Homes
Realty uses Zoho
Books to record and
monitor project
expenses, ensuring
that they stay within
budget.

They use the software to manage subcontractor payments, ensuring that subcontractors are paid promptly and correctly.

Zoho Books helps them create professional invoices and estimates for clients. Dream Homes
Realty feels that
using Zoho Books
streamlines their
financial and project
management
processes.

They perceive that the software ensures accurate tracking of expenses and payments.



Does

What behavior have we observed? What can we imagine them doing?



What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?