



Salalah Khareef Festival Mobile and Web Application

MUNICIPALITY MOBILE APPLICATION WITH KIOSK SYSTEM

PROJECT PROPOSAL

Date : 06/06/2021

OVERVIEW

1. Company Contact Details

No.	Description	Details
1	Company's name	United Solutions LLC
2	Business address	Office No.104, 1 st Floor Golden Building, New Salalah, Salalah, Sultanate of Oman
3	Telephone no.	+968 24505085
4	Contact person	Abdullah Alansi / CEO
5	Mobile no.	+968 92292686
6	e-mail	a.alansi@unitedso.com

2. About Us

United Solutions company specializes in the field of IT& Networking, Electronics Security Systems, Electrical work, Management Software (ERP, Odoo) and Mobile Apps as well as providing the Support & Services. We are one-stop solution for web development, design and IT & Security systems related services also Electrical work, we have handled complexities, demands, specifications and challenges with great care, passion and confidence with our professional team of engineers and Software technology experts.

3. Our Strengths

- Our vision is to provide our clients with the best experience, from beginning to end, when they decide to fit one of our systems.
- To inspire our employees to be the best they can be, by encouraging personal goals and celebrating their achievements.
- To make United Solutions LLC the most respected IT - Electrical work and security systems company in the Sultanate of Oman.

4. Professional Services

- 24/7 monitoring and support from our professional managed service provider staff
- top-quality managed IT services and support at a price you can afford
- knowledgeable managed services engineers and professional support staff
- tips & tricks to perform tasks faster
- Multi channels of support by telephone call or to our help desk emails or on-site support.
- Our team will proactively monitor your critical systems to prevent issues and give your staff the support they need while you focus on your business.
- Our customers have our full commitment of technical support even after implementation phase.
- We have certified support team keeps always to have deep and up-to-date knowledge of the customers' business needs, and resource availability.
- We work with our clients to improve their efficiency & enhancing overall performance. Our technology offerings have excellent maintenance and support components.
- We have IT experts & service engineers dedicated for your support, they provide on-site training, technical support, and services.

5. Project Background and Description

Building new software for Dhofar Municipality to make the services and facilities easier for the citizens and tourists who visit the Salalah Khareef Festival and know the activities, events happening in the Festival Ground so that people don't miss out the activities that are happening.

6. Deliverables

- Complete Documentation
- Complete UI/UX Approval before Implementation
- Well Tested and Future Expandable Software

7. Parties

Dhofar Municipality – The Client

United Solutions LLC – The Project Implementor – represented by Mr. Abdullah Al Ansi

8. Specific Exclusion from Scope

- We are considering the execution of software in the existing server and not providing a separate server for the same.

9. Implementation

- UI/UX Design
- Mobile & Web Application
- API Integration
- Delivery in the Client

10. Implementors

- System Analyst and Designer
- Product Owner
- Flutter Developer
- AR Specialist
- Tester
- System Administrator
- DevOps

11. Design Templates

At the End of the File before the Curriculum Vitae

12. Expecting Site Map

- Developing the website for the Salalah Tourism Festival to display the events, activities and information about the festival. Also, display the festival's components and content.
- Fast and easy registration system (use of phone number)
- Interactive map of the festival (Using AR).
- List of scheduled events
- Section of the live broadcast of the Salalah Tourism Festival, linking with the media and documentation
- Competitions and prizes section with the audience.
- General and historical information about the festival.
- Activate the text message feature for each festival visitor.
- Statistics about the festival
- Barcode scanning feature to document event entry
- Feature of creating itinerary with automatic reminders.
- Feature send feedback, suggestions, complaints and questionnaires
- Development of the application control panel to follow the application and enter the content.
- Compatibility with desktop and laptop devices and various screen sizes.
- Compliance with technical specifications and standards approved by the Ministry of Transport, Communications and information technology
- Content Management System (News - Articles - Announcements - Reports).
- Photo and video gallery.
- Alerts and notification features
- Technical support (The developmental period) .
- Ease of access for people with special needs.
- Dynamic website and application, subject to renewal, development and addition of new features.
- Adding events outside the period (Salalah Tourism Festival).
- The electronic exhibition (for companies sponsoring and participating in the festival's activities)

- All photos, drawings and icons used are the property of the municipality.
- The second party is obligated to hand over all components of the project to the municipality, including files, technical documents and software code, as it is the property of the municipality.
- The second party is obligated to follow the best and strongest methods of protection from penetration.
- The second party is responsible for the costs of any licenses related to the development stages.
- The second party is obligated to protect the municipality from any intellectual property rights.
- E-Commerce Cart for purchasing the Festival Goodies.
- Sponsorship and Advertisements for market.
- Plan your visit.
- Live count of Visitor justifying male and female.
- Coupons and Offers on App.
- Google Assistance and Voice Recognition
- Tickets Reservation Service
- Blog Section for the visitors to comment on.

13. Timeline / Schedule

Up to 8 Months, the project will start after **15 - 20** Working Days of the Order Confirmation Date.

- **Software**

Tasks	Duration
Implementation and Analysis	4 – 6 Months After PO
Training and Support (With Changes)	6 – 8 Months After Implementation
Total Duration	8 Months

14. Payment Terms

- **25%** Advance
- **30%** After Completion of **50%** of Job
- **25%** After Completion of **80 %** of Job
- **20%** After Successfully Completing the Job

COMMERCIAL PROPOSAL

- **Software Development**

Details	Qty	Total Price (OMR)
Complete Mobile Application with Support	1	52,000.000
Grand Total (Omani Rial Fifty Two Thousand Only)		52,000.000

- **Yearly Expenses**

20% from the of the cost for Software Development in terms for Support, Annual Licenses Renewal for the Online Server and other Plugins which is charged according to the Usage of the Client or the Traffic that is received on the software.

APPROVAL AND AUTHORITY TO PROCEED

We approve the project as described above, and authorize the team to proceed.

Name	Title	Date
Dhofar Municipality	On Behalf of Client	06/06/2021
Mr. Abdullah Al Ansi – 92292686 a.alansi@unitedso.com	On Behalf of Implementor	06/06/2021




Implementor

Date : 18/06/2021

Client

Date





