

Additional Interview Question

28. How frequently do you buy tickets for public transit at the kiosk?
29. How does making use of the Kiosk when there are lengthy waits or lines affect your experience?
30. How crucial is it that the Kiosk can support non-native speakers and accept numerous languages?
31. Can you think of a time when using the kiosk was especially satisfying or frustrating, and why?
32. Have you ever had any worries about fraud or theft when using the Kiosk in terms of security or safety?