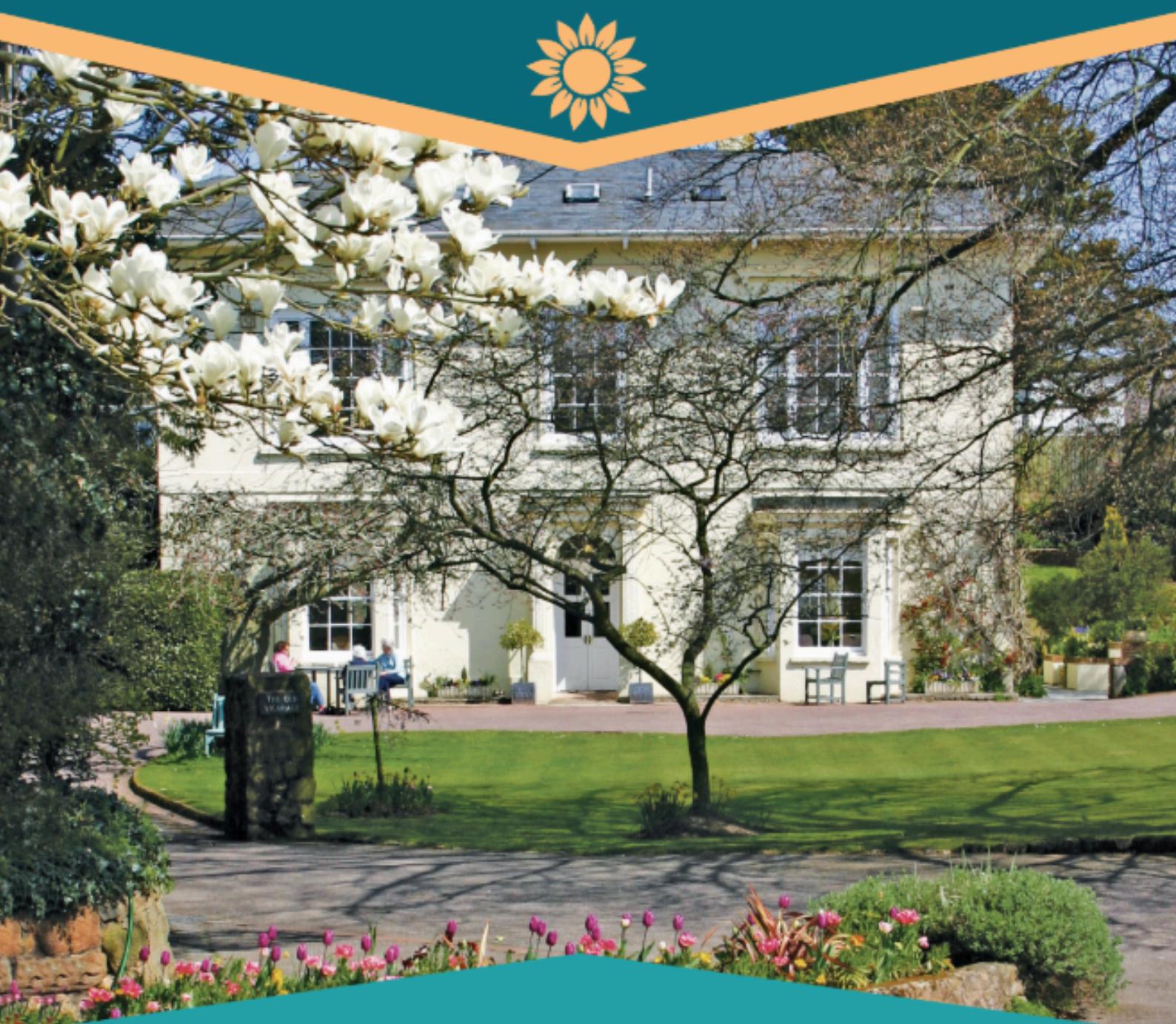


# The Old Vicarage

## Otterton

Award winning residential care in a country setting



Is it time for you to have the care,  
comfort and companionship you deserve?

**Call us today 01395 568208**



## A Warm Welcome Awaits You

The Old Vicarage in Otterton is a residential care home in a beautiful country setting where every effort is made to create the ideal environment for you to enjoy your retirement years.

Whether you are looking for a comfortable home for long term living, a relaxing holiday or a taster break to get to know us, our team are here to help.



You can look forward to:

-  **Beautiful and homely accommodation** tastefully decorated public rooms, including two lounges, public and private dining rooms and a hairdressing salon. All of our bedrooms have en-suite facilities and views of our attractive and accessible gardens.
-  **Outstanding care** provided 24 hours a day by our compassionate, friendly and professional team who have been rated as 'Outstanding' for caring by the Care Quality Commission.



-  **Award winning cuisine**, homegrown and locally sourced food, freshly cooked meals and cakes every day by our talented catering team, who have won an award for the best care home catering team in Britain.

-  **Full and varied activities programme** with a choice of concerts, quizzes, themed lunches, fitness sessions for all abilities and a variety of sociable occasions to attend.



## Time for a New Lease of Life?

There is no time for boredom to set in at The Old Vicarage. There are plenty of activities to enjoy, from flower arranging, an art class, a game of scrabble or a light-hearted party, a great way to have fun and lift the spirits.

Everyday there are opportunities for companionship and conversation with fellow residents and staff. An afternoon tea in the garden with friends, joining a fellow resident to complete a jigsaw, or enjoying a meal in the company of others, there are many gentle and individual ways to enjoy your day.

The choice is always yours - join in with a planned activity, enjoy the companionship of others or enjoy a quiet day to yourself. You choose how you want to spend your time.



The Old Vicarage is a real home from home, where our dedicated staff go the extra mile to ensure your comfort, contentment and well-being.



# CQC INSPECTION REPORT

We are regulated by the Care Quality Commission which is the independent regulator of health and social care services in England. We have consistently had excellent reports and we always meet all requirements.

## OUR LATEST INSPECTION

We feel that the inspectors report reflects the high standards of care and the warm atmosphere we strive to maintain at The Old Vicarage. Here are some snippets taken directly from our latest report:

People were supported by staff who provided person centred, kind and compassionate care. Everyone we spoke with described a caring, kind, friendly and respectful staff team. "I think the most important thing is the staff; they are very caring, kind, whatever you ask of them they are very willing. There's a very nice atmosphere and that seems to permeate through all staff", "You are well looked after"

- Source, Our Inspection Report, Page 10

The registered managers and staff daily went above and beyond to support people. We were told numerous incidences where this had been the case  
- Source, Our Inspection Report, Page 11

People talked to us with enthusiasm about the activities they had enjoyed. "I know there are plenty of things going on...I go to the musical things and keep fit". "I go to art and crafts...we have entered things in the Otterton flower show"

- Source, Our Inspection Report, Page 14

Health and social care professionals gave positive comments about the caring nature of the staff. Comments included, "I have always found their approach to resident care and wellbeing to be of the highest standard.

Nothing is too much trouble"

- Source, Our Inspection Report, Page 8

People were very happy with the food and that they were offered a choice if they did not want what was on the menu. Comments included..."The food is excellent....the type of food we had a home", "The quality and variety is good and it's fresh"

- Source, Our Inspection Report, Page 8

The atmosphere at the home was calm and welcoming with people living there appearing 'at home'... People's rooms were personalised with memorabilia, pictures, photographs, personal possessions and furniture. - Source, Our Inspection Report, Page 9



We look forward to  
hearing from you!

Feel reassured by around the clock care, comfort and companionship. Book your stay at The Old Vicarage to begin a happy and memorable new chapter in your life.

For an informal chat or a copy of our brochure call us today on **01395 568208**

**The feeling I get at the Old Vicarage is that everyone, staff and residents alike, enjoy a sense of community, and staff feel motivated to contribute their very best to ensure a uniformly high level of support and comfort”**

Daughter of Resident



**“I enjoy having the freedom to come and go as I please. I love going outside for a walk and it's easy to make friends here.”**

Quote from a resident



**“You would have to go a long way to find a care home as good as The Old Vicarage”**

Quote from a resident

**“It is heart-warming to read the report of the latest Residents' forum”**

Email from a relative



**“There is a wonderful, welcoming and cheerful atmosphere at The Old Vicarage.”**

Letter from a relative



## Call us today **01395 568208**

Outstanding in care



Visit our website: [www.theoldvicarageotterton.com](http://www.theoldvicarageotterton.com)  
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