IdeationPhase Empathize&Discover

Date	21 June 2025
Team ID	LTVIP2025TMID48274
Project Name	Measuring the Pulse of Prosperity: An Index of Economic Freedom Analysis
Maximum Marks	4 Marks

Empathy Map Canvas:

An Empathy Map is a powerful visual tool that helps teams gain deeper insights into their users. By mapping out what users say, think, do, and feel, it provides a clearer view of their experiences, challenges, and expectations.

his tool is especially valuable during the empathize stage of a design or problem-solving process. It enables teams to focus on real user emotions, pain points, and motivations, which is essential for building human-centered, impactful solutions.

In the case of the Measuring the Pulse of Prosperity project, the empathy map focuses on understanding the roles of policy analysts, economists, and decision-makers working with economic freedom data. By uncovering their pain points—such as the challenge of interpreting complex, multi-dimensional data—and their needs—like clear, interactive dashboards that reveal key patterns and trends—we can design more effective Tableau dashboards that genuinely support insightful policy analysis and informed decision-making

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Empathy map

Share template feedback

Use this framework to develop a deep, shared understanding and empathy for other people. An empathy map helps describe the aspects of a user's experience, needs and pain points, to quickly understand your users' experience and mindset.



Build empathy

The information you add here should be representative of the observations and research you've done about your users.

