# **Zagathon "Smart Order Intake"**

# The Challenge:

This system takes in as input raw emails from customers (forwarded, messy, or multi-threaded) and automatically:

- 1. Extracts the purchase request from emails received (connected to email). Identify SKUs (products) requested, quantities, and delivery requirements from unstructured email content.
- 2. Validates the request. Check against the provided product catalog for:
  - SKU existence
  - MOQ (Minimum Order Quantity)
  - Inventory availability
- 3. Output a JSON with validated SKUs, quantity, customer notes, and delivery preference
- 4. Flags any issues. If something is wrong and proposes solutions (e.g. SKU doesn't exist, minimum order quantity not met, suggests lumping orders together to meet quantity requirements, suggest a valid replacement)
- 5. Bonus:
  - User interface to approve/edit replacements
  - Confidence scores per extracted field
  - Reusable code modules (clean architecture)
  - Operator/BrowserUse agent that takes the JSON file and fills sales order form PDF

### **Requirements:**

- Inputs are linked from the email service directly
- SKU (product) catalog (shared)
- Output: JSON object of clean order data + basic UI for human review experience

#### You Will Be Provided:

- A mock product catalog (catalog.csv) with SKUs, descriptions, MOQ, price, stock and more
- 5 sample emails in raw .txt form with messy formatting and conversation threads

## What We're Evaluating:

- Your approach to dealing with messy inputs
- The correctness and UX of the structured output
- Creativity in fallback or substitution logic
- Speed and scrappiness of implementation