Part 1: Exploratory testing - Booking a stay in a hotel

**Test Scenario 1 – Booking Amount**

* Scenario: ***Verify Booking Amount is calculated based on the number of days and number of rooms selected by the user***
* Steps:

1. Login to System
2. Find a hotel for 2 Night Stay
3. Select 2 rooms
4. Click on Book
5. Verify the Total Amount to be paid

* Testing Notes:

An error in such scenario could lead to compliance and financial issues both for the user and hotel. The amount is getting calculated correctly. However, the discount mentioned for specific hotels is not getting applied. Assumption is that the discount is pre-applied while displaying the prices.

* Bugs: No issues found

**Test Scenario 2 – User Details**

* Scenario: ***Verify Personal Details submitted by user are valid (Schema/Data/Field Validations should be present)***
* Steps:

1. Do not Login to the system. Continue as a Guest user
2. Find a hotel
3. Select a room
4. Click on Book
5. Add mandatory details

* Testing Notes:

1. The First Name and Last Name should not allow any special characters
2. The Mobile Number should only contain integers
3. The email address should be in specific format [xxx@xxx.xxx](mailto:xxx@xxx.xxx)
4. The Country and Nationality dropdown box should contain value other than Select

* Bugs:
* No Schema Level validations present on First name, Last name, Email, Mobile, Address, Country, Nationality and Traveller details. Any user can book a hotel with invalid details and block rooms with Pay later option. This will result in unavailability of the hotel room for actual/valid users.

**Test Scenario 3 - Payment**

* Scenario: ***Verify user can make payment through different Payment methods***
* Steps:

1. Login to System
2. Find a hotel
3. Select rooms
4. Click on Book
5. Verify the Total Amount to be paid
6. Pay using different options available

* Testing Notes:

Verify all the payment methods available and redirection to the corresponding gateway pages. The booking amount should match the amount deducted from user account (wallet/card)

* Bugs:
* The amount deducted from wallet does not matches the booking amount. This results in compliance issue as the amount deducted is less than the actual booking amount resulting in loss of payment for hotels.
* Payment through Paddle redirects to a page giving 404 error
* The wallet amount is not updated and is always displayed as 1500

**Evidence:**

