



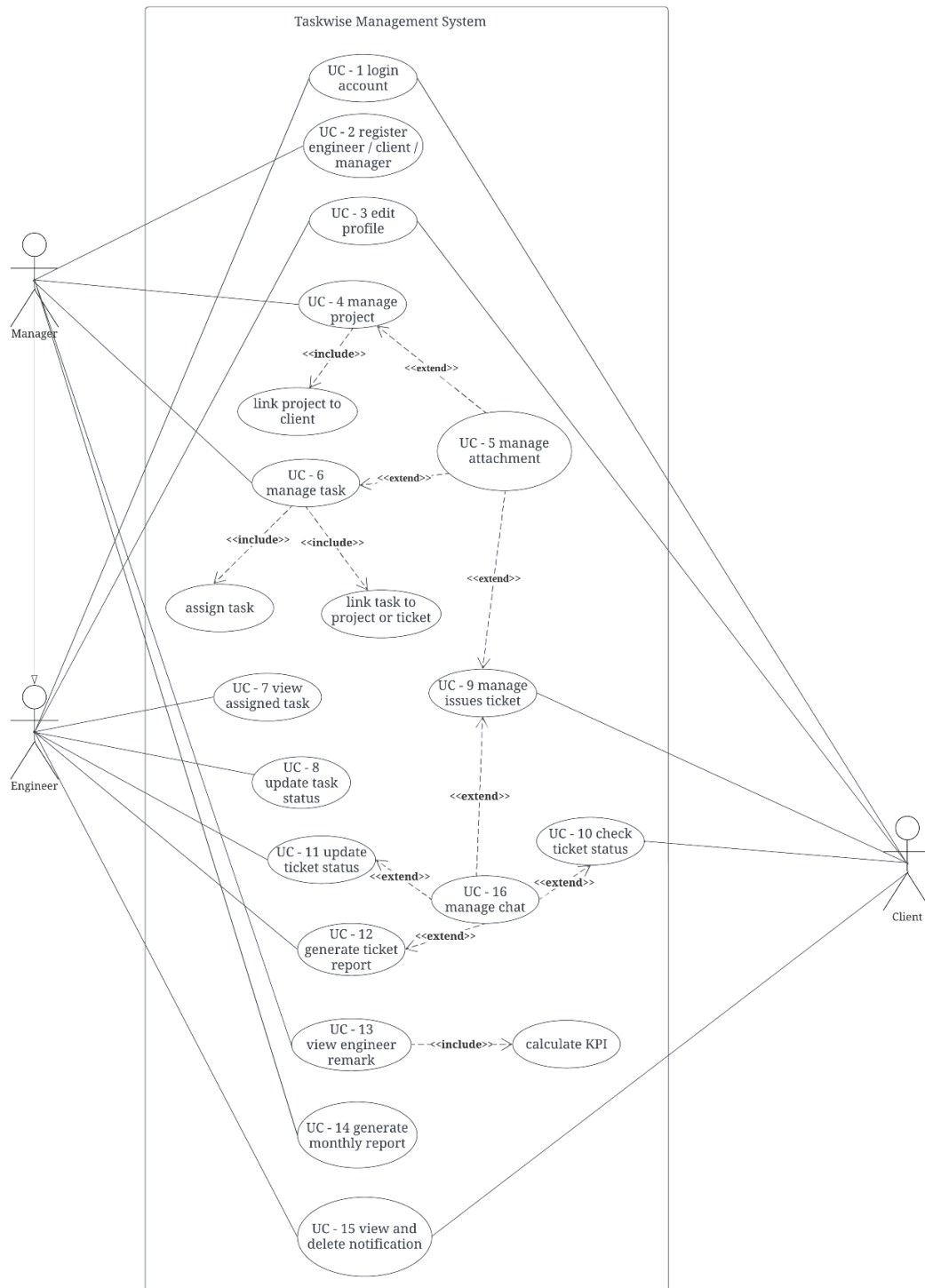
Taskwise Management System

User Manual (Web Application)




























MANAGER

Use Case Diagram


- Describe the functionalities provided to the user based on the different roles (**MANAGER, ENGINEER, CLIENT**)



Role-Based Access

	MANAGER	ENGINEER	CLIENT
UC - 1 login account			
UC - 2 register engineer / client / manager			
UC - 3 edit profile			
UC - 4 manage project			
UC - 5 manage attachment			
UC - 6 manage task			
UC - 7 view assigned task			
UC - 8 update task status			
UC - 9 manage issue ticket			
UC - 10 check ticket status			
UC - 11 update ticket status			
UC - 12 generate ticket report			
UC - 13 view engineer remark			
UC - 14 generate monthly report			
UC - 15 view and delete notification			
UC - 16 manage chat			

UC - 1 login account



Sign In to Netsinity

Email

Enter your email

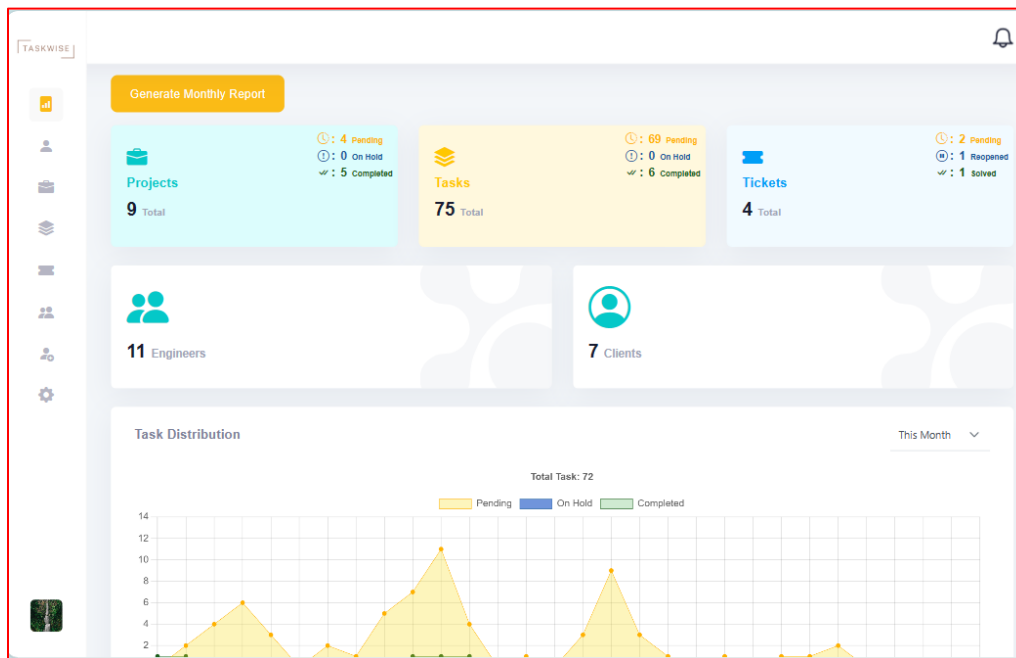
Password [Forgot Password ?](#)

Enter your password

Continue

1. Fill in email

2. Press
“Continue”



3.
Login

ASKWISE

Generate Month

Projects
9 Total

11 Engineers

Task Distrib

Fill in Personal Details

Profile Picture

Name *

Contact Phone *

Password *


Confirm Password *

Save

4. Fill in

2 Pending
1 Reopened
1 Solved

This Month


NETSINITY SDN BHD
Your ICT Consultancy Partner

Sign In to Netsinity

Email

Enter your email

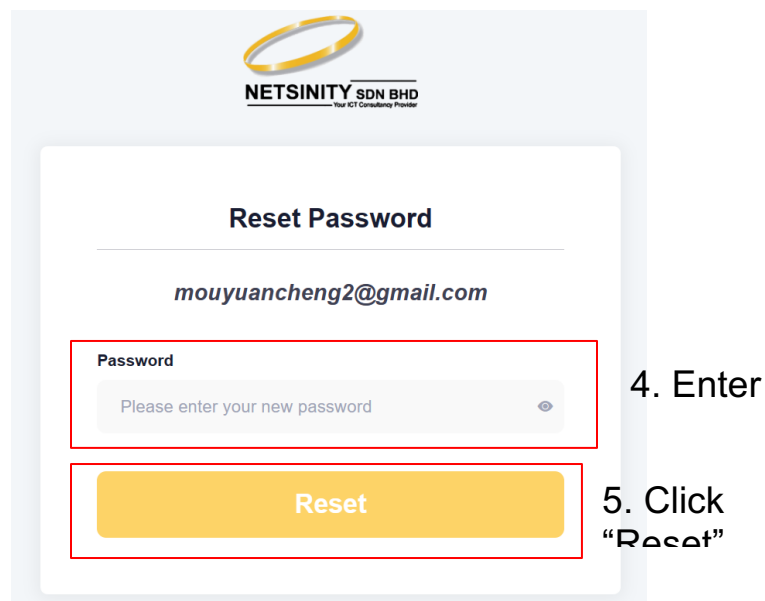
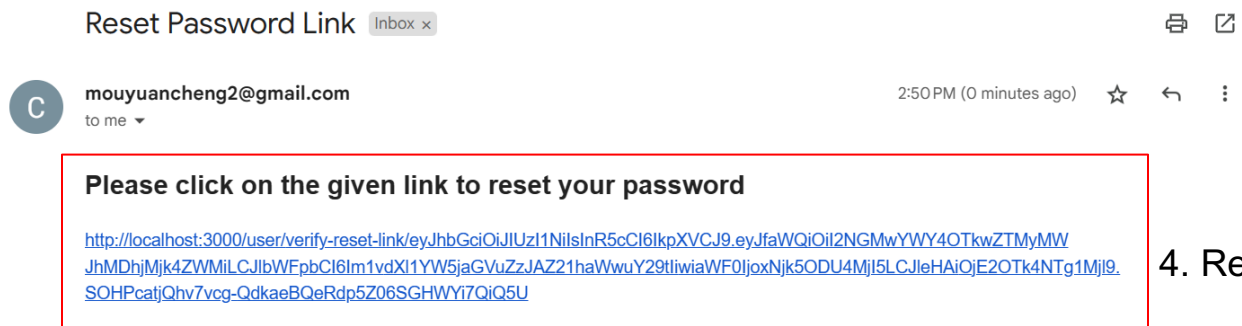
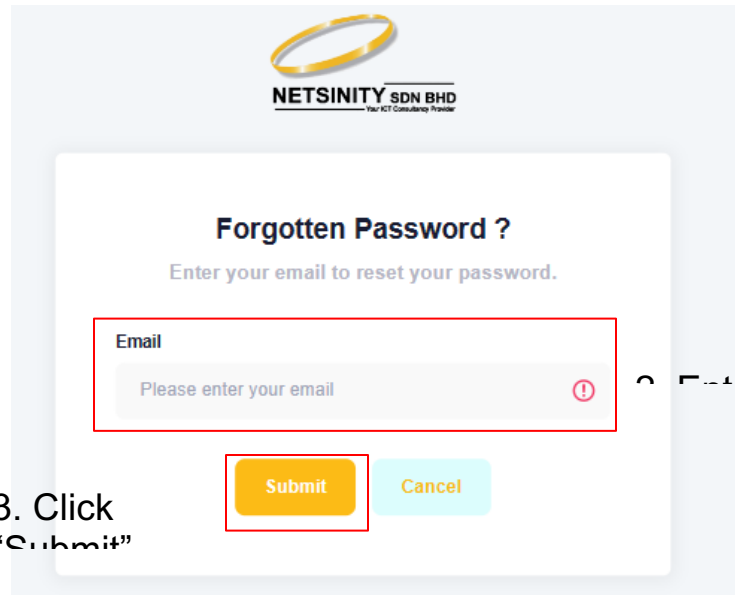
Password

Forgot Password ?

Enter your password

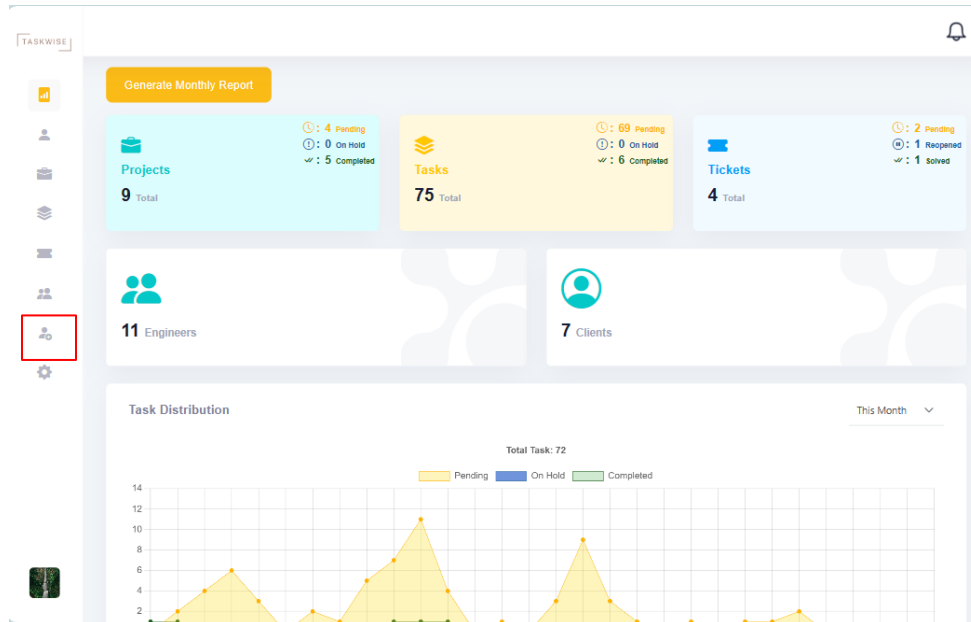
Continue

1. Click



UC - 2 register engineer / client / manager

1. Click



Add User

User Type *

Manager Engineer Client

2. Select

Email *

Please enter email...

Name *

Please enter name...

3. Fill

Joining Date

mm/dd/yyyy

Password *

Enter default password...

4. Click

Create

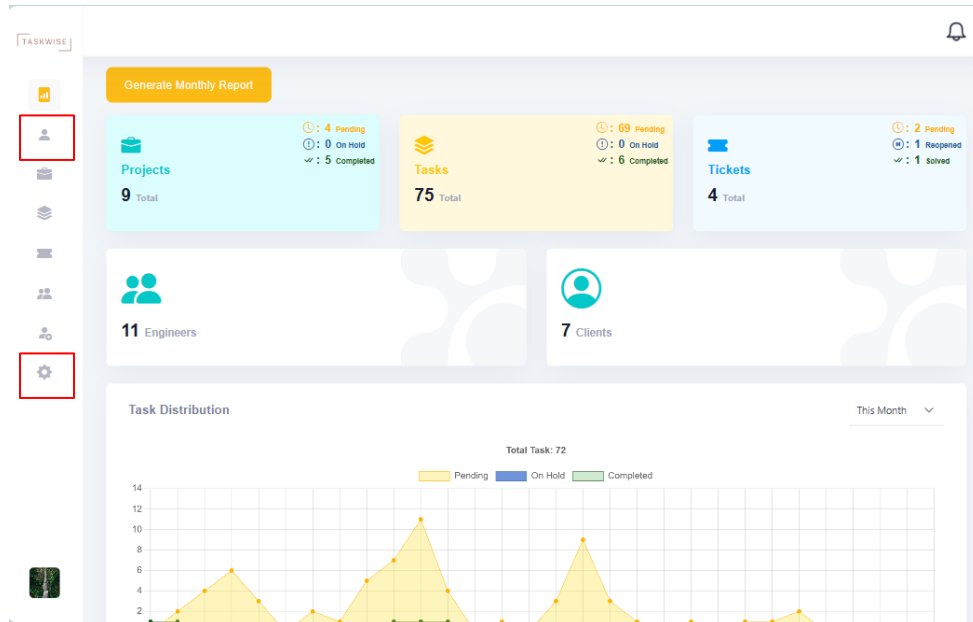
UC - 3 edit profile

1a. Click



OR

1b. Click



3a, 2b.

Ong Lee Ching

[admin2@gmail.com](#)

[Overview](#) [Settings](#) [Add User](#) [Users](#)

Profile Details

Name: Ong Lee Ching

Contact Phone: 0123456789 Verified

[Edit Profile](#)

2a.

Profile Details

Profile Picture:

Name *: Ong Lee Ching

Contact Phone *: 0123456789

[Save Changes](#)

Sign-in Method

Email Address: admin2@gmail.com

Password:

[Reset Password](#)

5a, 4b.

Sign-in Method

Email Address
admin2@gmail.com

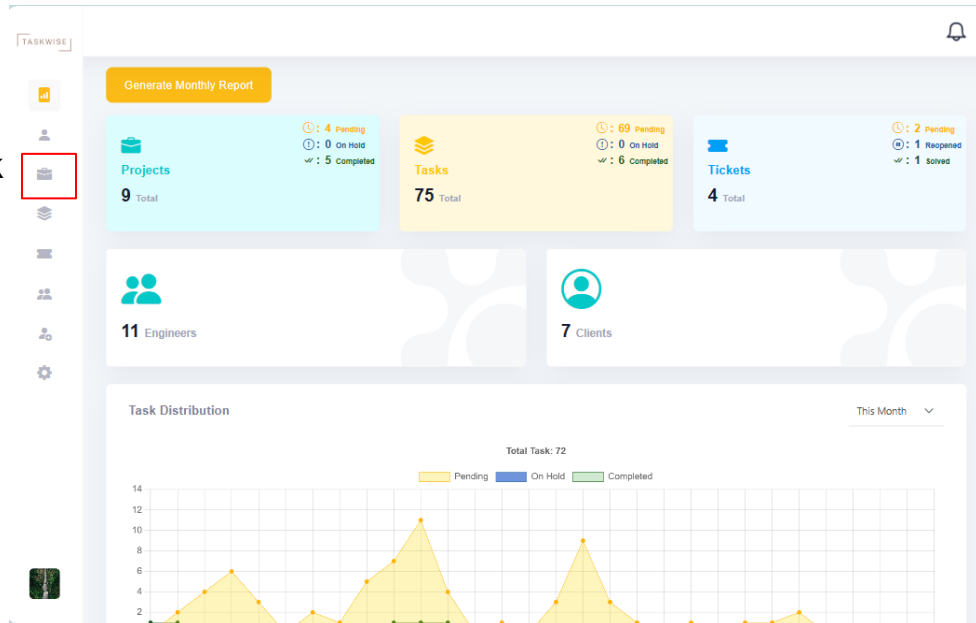
6a, 5b.

Current Password	New Password	Confirm New Password
<input type="password"/>	<input type="password"/>	<input type="password"/>
Update Password Cancel		

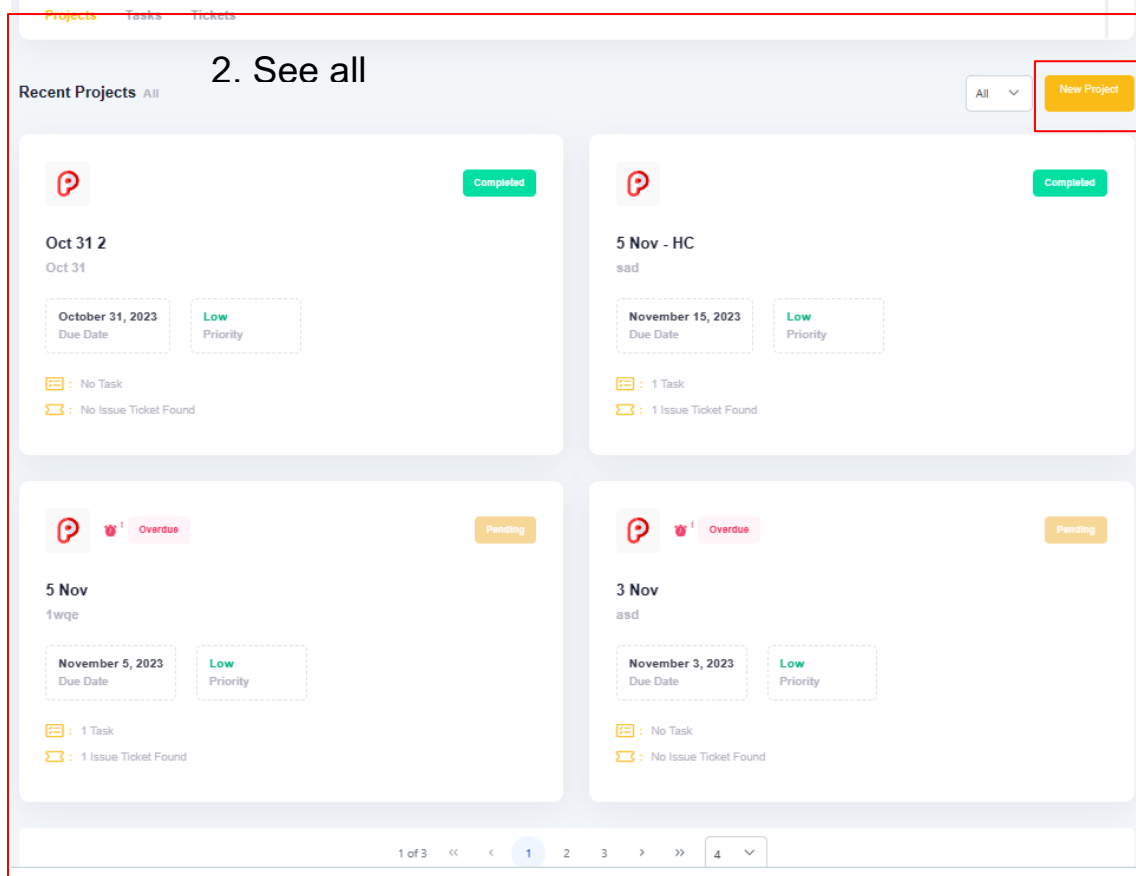
UC - 4 manage project

UC - 5 manage attachment

1. Click



2. See all




3. Click


4. Fill in


Client *	<input type="text" value="Select Client"/>
Project Name *	<input type="text" value="Enter Project Name"/>
Project Type *	<input type="text" value="New supply"/>
Due Date *	<input type="text" value="mm/dd/yyyy"/>
Priority *	<input type="text" value="Low"/>
Status *	<input type="text" value="Pending"/>
Description *	<input type="text" value="Type the description"/>
Attachment	<input type="button" value="+ Choose Files"/>

5. Click

Attachment

-
-  Netsinity Monthly Report.pdf 12.56 MB

 Chapter 2 - Taxonomy.png 843.63 KB

 Chapter 2-Taxonomy.ppt 2.53 MB

Maximum 10MB size for each file*Each file
can have****UC - 5**

All ▾

Completed

Oct 31

October 31, 2023
Due Date

Low
Priority

 : No Task

 : No Issue Ticket Found

Completed

sad

November 15, 2023
Due Date

Low
Priority

 : 1 Task

 : 1 Issue Ticket Found

Overdue

1wqe

November 5, 2023
Due Date

Low
Priority

 : 1 Task

 : 1 Issue Ticket Found

Overdue

asd

November 3, 2023
Due Date

Low
Priority

 : No Task

 : No Issue Ticket Found

Project Details

Click to

EditDelete

Task Progress

Pending

On Hold

Completed

Ticket Progress

Pending

Reopened

Solved

Client:

Ee Siew Ming

Project Name:

5 Nov

Project Type:

New supply

Due Date:

November 5, 2023

Priority:

Low

Status:

Pending

Team Member:

houren engineer 1

Description:

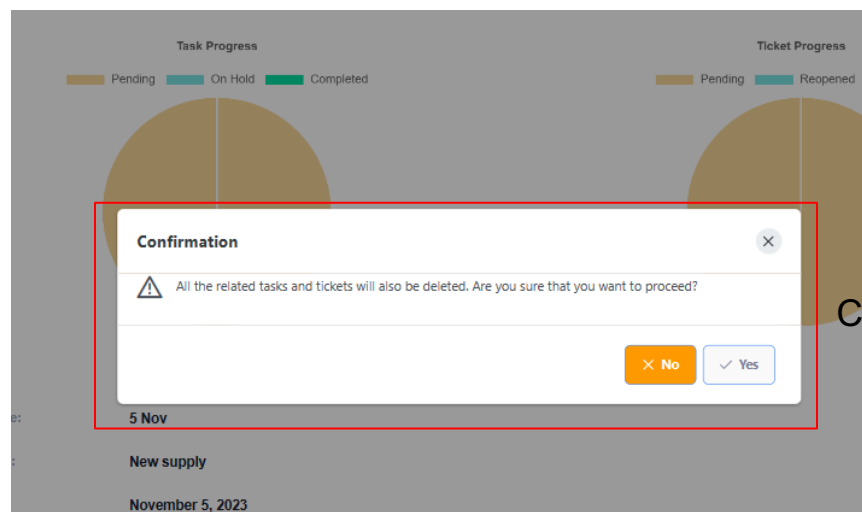
1wqe

Attachment:

UML Diagram (Taskwise) - Use Case Dia...

Click to

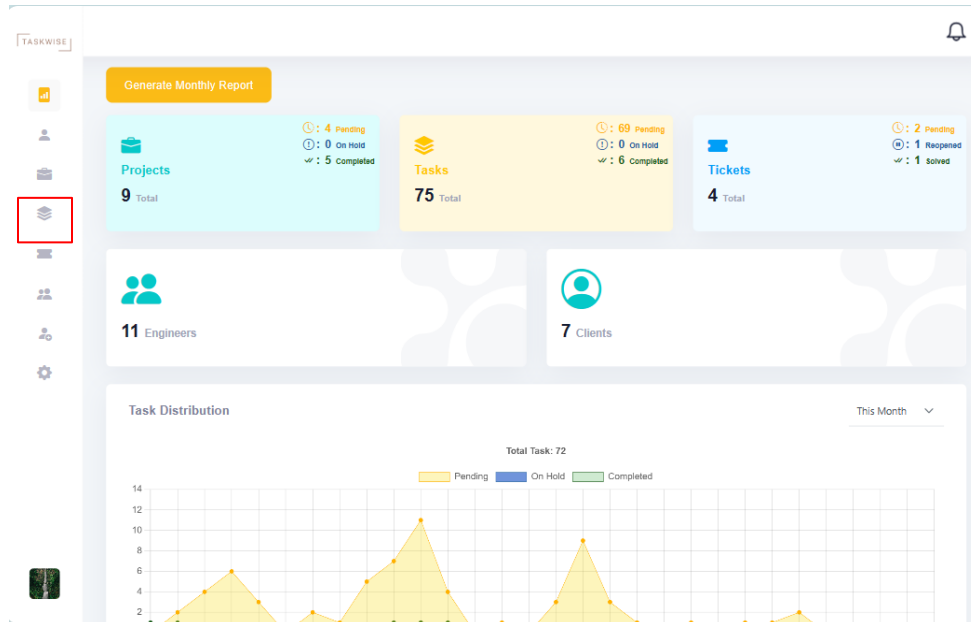
BackSee All TasksSee All Tickets



UC - 6 manage task

UC - 8 update task status

1. Click




Projects Tasks Tickets

Recent Tasks All

All New Task

3. Click



Overdue

Pending

asd


ee

November 11, 2023


Due Date

Low

Priority



No Issue Ticket Found



Overdue

Pending

VC


VX

November 9, 2023


Due Date

Low

Priority



1 Issue Ticket Found



Completed

Completed

update task


agvxc

November 17, 2023


Due Date

Medium

Priority



No Issue Ticket Found



Completed

Completed

tsk tasksd


m sdcls

November 9, 2023

Due Date

Low

Priority



No Issue Ticket Found

1 of 19

<< < 1 2 3 4 5 > >>

4

2. See all

Create Task

Task Name *

Project *

Due Date *

Estimated Completed Time *

Priority *

Status *

Description *

Attachment

Main Contact Person *

Other Member

Enter Task Name

project 1

mm/dd/yyyy

dayhourminute

Low

Pending

Type the description

+ Choose Files

Select Leader

Select an engineer

Auto-Assign

Create Task

UC - 5
manage

Automated
task

4 Fill in

5 Click

ee

Low
Priority

VX

Low
Priority



Completed

agvxc

Medium
Priority

Completed

m sdcls

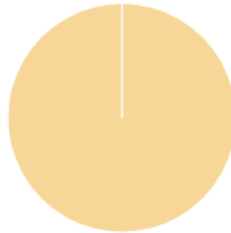
Low
Priority

Task Details

[Edit](#)[Delete](#)

Ticket Progress

Pending Reopened Solved



Task Name: **vc**

Project Name: **project 1**

Due Date: **November 9, 2023**

Estimated Completed Time: **23 minutes**

Priority: **Low**

Status: **Pending**

Main Contact Person: **CHENG MOU YUAN**

Other Member: **Ling Shu Yun** **Cheng Pei Yew** **Tan Gu Mao**

Description: **VX**

Attachment: **No file is uploaded**

[Ticket List](#)

[Back](#)[Mark As Completed](#)

**Please solve issue tickets*

**UC - 8
update**

*** You
can**

Confirmation



Are you sure that you want to proceed?

[No](#)[Yes](#)

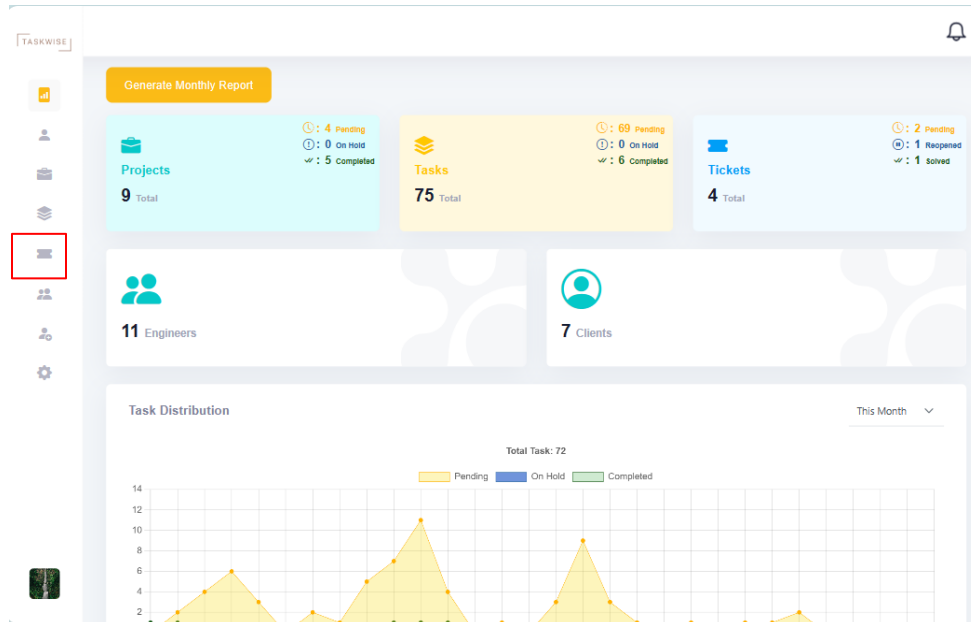
7. See
task

10

UC - 11 update ticket status

UC - 12 generate ticket report

1. Click



2. Click on a

Recent Tickets All

Client

Cheng Kee Chai
client2@gmail.com

Pending

swap engineer
Created On: November 12, 2023

project 1
Project

Low
Priority

Not Set
Due Date

CHENG MOU YUAN
Main Contact

Ee Siew Ming
client1@gmail.com

Pending

sdfsddhh
Created On: November 11, 2023

5 Nov
Project

Low
Priority

Not Set
Due Date

houren engineer 1

hc1
hc1@gmail.com

Solved

5 Nov HC
Posted On: November 12, 2023

Cheng Kee Chai
client2@gmail.com

Overdue

Ticket for CMYYYY
Posted On: November 12, 2023

Ticket Details

See its task

View Task Details

Ticket Name: swap engineer

Issued By: Cheng Kee Chai

Issued For: vc

Project Name: project 1

Completed By: November 14, 2023

Priority: Low

Status: Solved

Description: fsdf

Attachment: No file is uploaded

Due Date: November 18, 2023

Main Contact Person: CHENG MOU YUAN

Update

I Indate

Generate Ticket Report

Back

Solved

I Indate

UC - 12

Ticket Details

Ticket Name: swap engineer

Issued By: Cheng Kee Chai

Issued For: vc

Project Name: project 1

Priority: Low

Status: Solved

Description: fsdf

Attachment: No file is uploaded

Due Date: November 18, 2023

Main Contact Person: CHENG MOU YUAN

Update

Generate Ticket Report

Back

Solved

Ticket Details

Ticket Name: swap engineer

Issued By: Cheng Kee Chai

Issued For: vc

Project Name: project 1

Priority: Low

Status: Reopened

Description: fsdf

Attachment: No file is uploaded

Due Date: November 18, 2023

Main Contact Person: CHENG MOU YUAN

Update

Generate Ticket Report

Back

Mark As Solved

4. When the ticket is



Issue Ticket Report

Created on: 14 November 2023

Company:	Netsinity Sdn Bhd
Project:	project 1
Task:	vc
Main Contact Person:	CHENG MOU YUAN (mouyuancheng2@gmail.com)

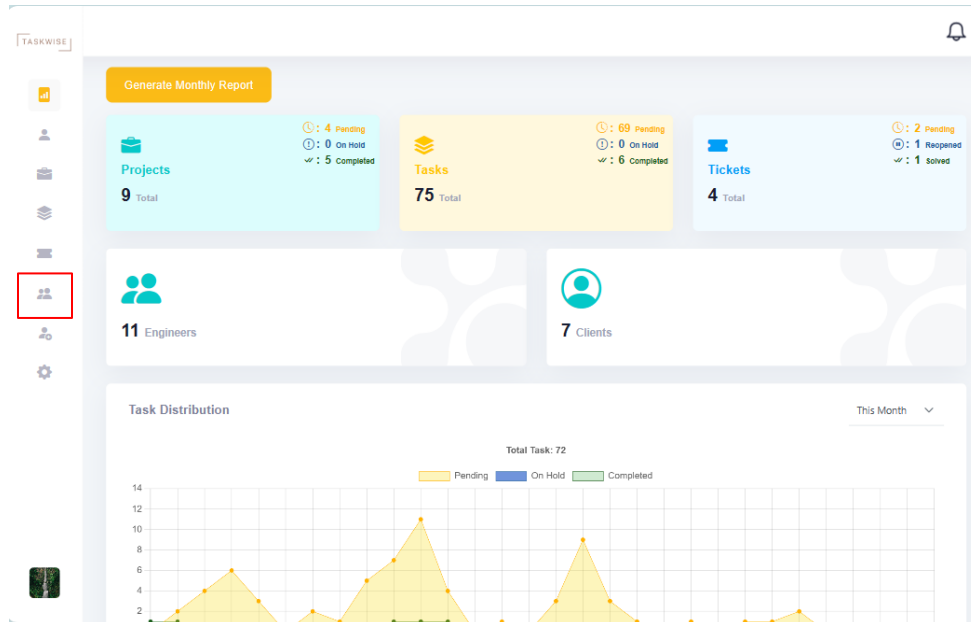
Client:	-
Issuer:	Cheng Kee Chai
Ticket No:	65503E7703B2DCFDC9F6DFD5

Ticket Details

Issue:	swap engineer
Description:	fsdf
Priority:	Low
Status:	Reopened
Raised by:	12 November 2023
Due Date:	18 November 2023
Closed On:	N/A

UC - 13 view engineer remark

1. Click



3. Click on

All Engineers				
Profile	Name ↑↓	Email	Mobile	Joining Date ↑↓
	CHENG MOU YUAN	mouyuancheng2@gmail.com	0164487293	14 February 2023
	Ling Shu Yun	yunsling0802@gmail.com	01136638931	14 August 2020
	Tan Hou Ren	hourentan0927@gmail.com	0164487293	14 April 2023
	Cheng Pei Yew	engineer4@gmail.com	N/A	14 July 2022
	Tan Gu Mao	engineer5@gmail.com	N/A	14 August 2023
	Siew Wen Ni	engineer6@gmail.com	N/A	23 February 2023
	ads	client22@gmail.com	N/A	3 September 2023
	Yong Chin Chin	u2005361@siswa.um.edu.my	0164457293	10 September 2023
	houren engineer 1	he1@gmail.com	01212123839	21 October 2023
	ads	engineer2@gmail.com	N/A	1 November 2023

1 of 2 << < 1 2 > >> 10 ▾

2. See all

All Clients

Profile	Name ↑↓	Email	Mobile	Company ↑↓
	Ee Siew Ming	client1@gmail.com	0164457293	Universiti Malaya

Profile Details



CHENG MOU YUAN
Technician

Joining Date: 14 February 2023
Email: mouyuanheng2@gmail.com
Phone: 0184487283
Year of Experience: 0.7 year(s)
Current Working Hour: 12.85

0.22
Task Completion Rate

0
Ticket Resolution Rate

Common
Summatio

Monthly

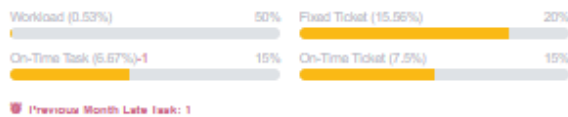
Monthly

Weekly Workload



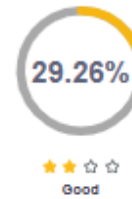
Summatio
n of
estimated

November Performance Review



Previous Month Late Task: 1

Overall Performance



Overall
performan

Back

Predict Performance

Predict

Key In Employee's Data

Department *

Sales

Job Role *

Sales Representative

Business Travel Frequency *

Travel Rarely

Hourly Rate * ⓘ

36

MYR

Job Involvement *

Medium

Job Level *

Junior

Last Salary Hike(%) * ⓘ

21

%

Training Times Last Year * ⓘ

5

Years Since Last Promotion * ⓘ

5

Years With Current Manager *

8

Get latest

Previous Prediction:

★★★★☆

Excellent

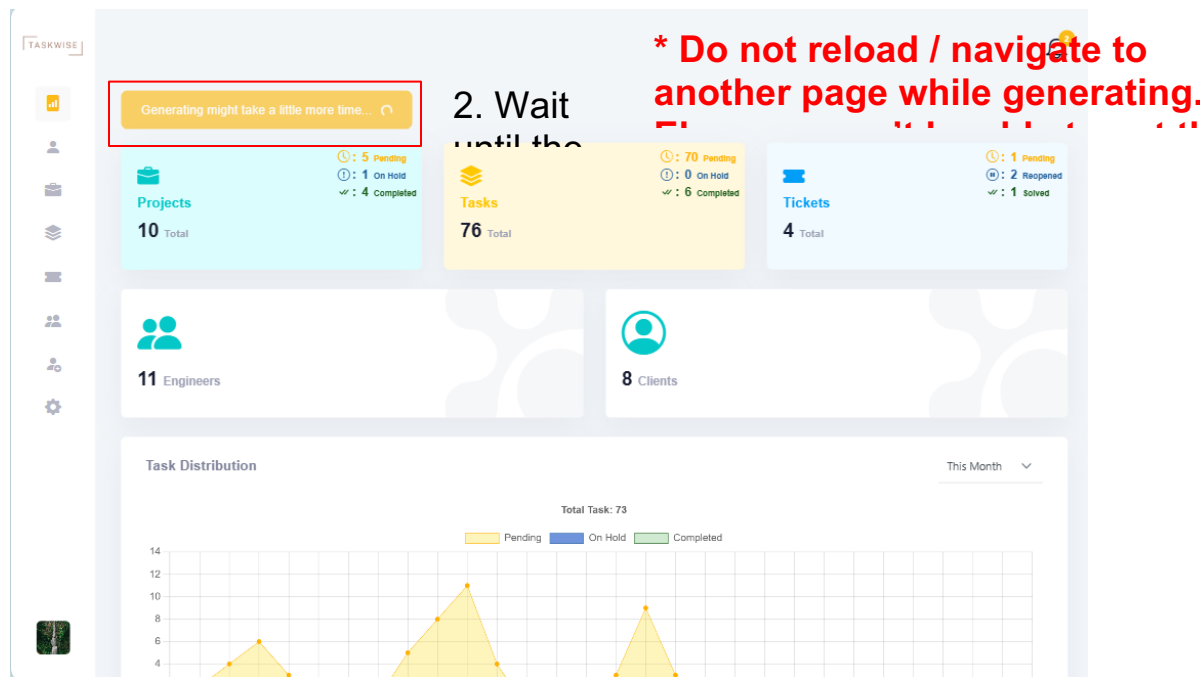
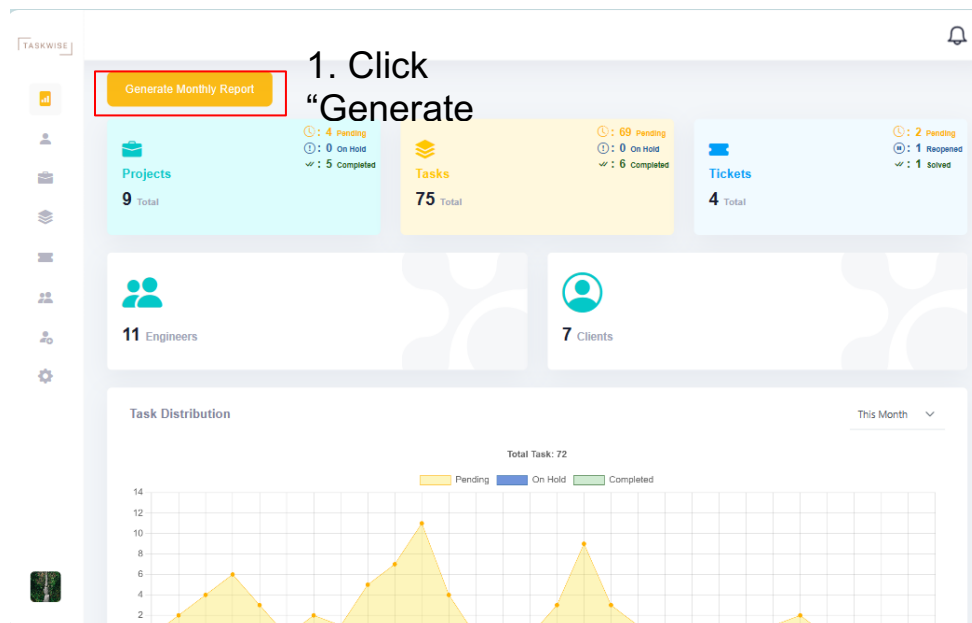
Click "Predict"

Predict

Fill in
neces

***It provides insightful and unbiased prediction on the employees' future performance so that HR / Manager can evaluate the value / retention rate of the employees in the company. By this way, HR / Manager can take any necessary action based on the future**

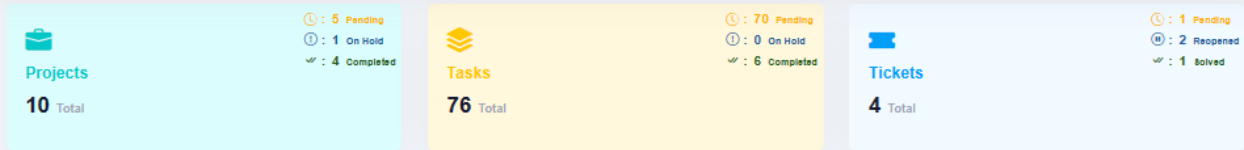
UC - 14 generate monthly report



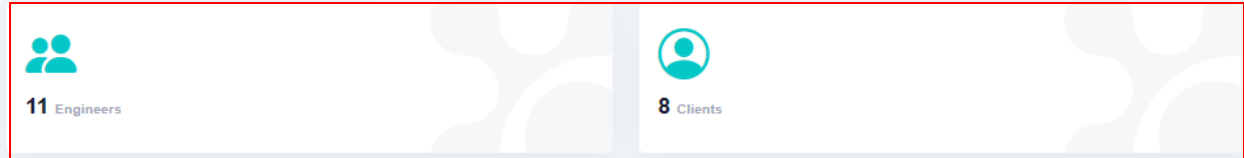
Sample Report:

<https://drive.google.com/file/d/1p7dEkGoGtbXFLKRRcPhQhbJMDkRsh38a/view?usp=sharing>

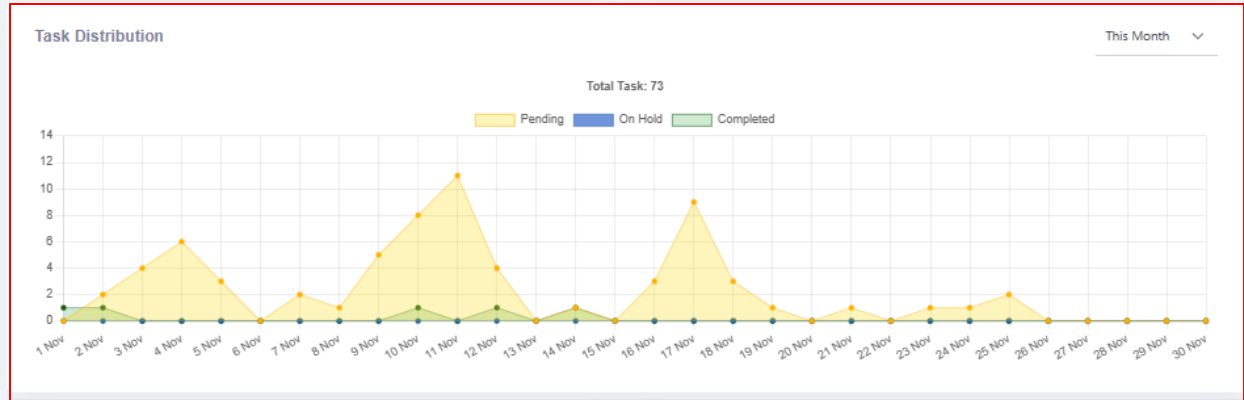




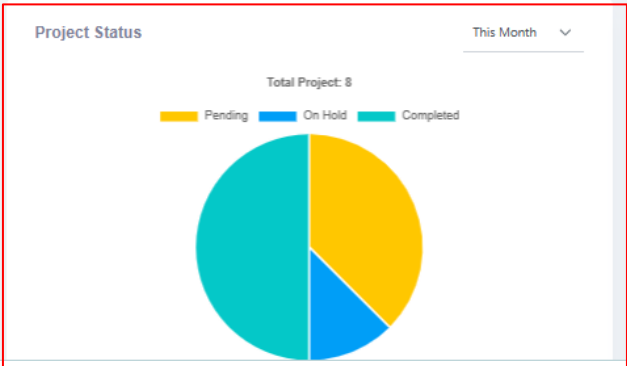
Number of total



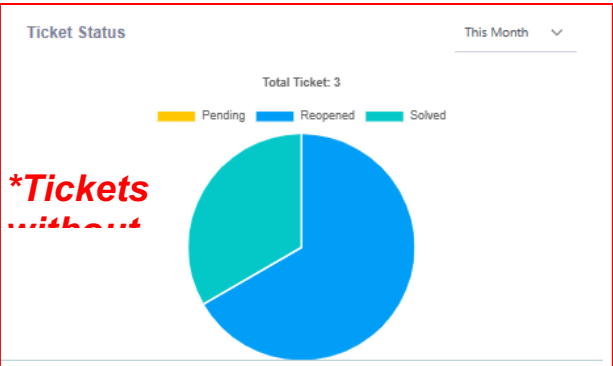
Number



This



This



**Tickets without*

This

UC - 15 view and delete notification

