

### **Project Partners and their contact details:**

All of the above services are provided in collaboration with our Partners listed below:

#### **Caritas Colombo (Sethsarana)**

Archbishop's House  
Jubilee Hall  
No. 20, Gnanartha Pradeepa Mawatha,  
Colombo 8. Tel : 2688999

#### **Caritas SED Galle**

No: 2/1, Templers Road, Mount Calvary,  
Kaluwella, Galle. Tel : 091 -2244138

#### **Caritas Trincomalee (EHED)**

295, Dockyard Road,  
Trincomalee. Tel: 026 – 2222204

#### **Caritas Batticaloa (EHED)**

P.O.Box 45, No.52, Webber Street,  
Batticaloa. Tel : 065 – 2222125

#### **Caritas Anuradhapura (Sethsaviya)**

Maaminiyawa Road, Maradankadawela.  
Tel: 025-2265295

#### **Caritas Ratnapura (Seth Mini)**

Hospital Road, Eheliyagoda.  
Tel: 036 - 2258410

#### **Caritas Mannar (Valvuthayam)**

Main Street, Mannar. Tel : 023 - 2232140

#### **Caritas Badulla (USCOD)**

Bishop Leo Technical Institute  
Peelipothagama Road, Badulla.  
Tel: 055 - 2222635

#### **Caritas Chilaw (SEDEC)**

Kurunegala Road, Old Town, Madampe.  
Tel : 032 - 2247638

#### **Caritas Kandy (SETIK)**

255/50, R. C.D.L. Fernando Mawatha,  
Katugastota Road, Kandy.  
Tel : 081 - 2213502

#### **Caritas Jaffna (HUDEC)**

No.14, Deogu Street, Mathew's Road,  
Jaffna. Tel : 021 - 2222571

#### **Caritas Vanni (HUDEC)**

Hudec Office, Kilinochchi.  
Tel : 021-2285805

#### **Caritas Kurunegala (Janasetha)**

St. Anthony's Church, Pallandeniya,  
Maspotha, Kurunegala. Tel : 037 - 2237147



Caritas Sri Lanka - SEDEC



Schweizerische Eidgenossenschaft  
Confédération suisse  
Confederazione Svizzera  
Confederaziun svizra

### **Provision of Services**

**for**

### **Migrant Workers**

**and**

### **their Families in Sri Lanka**



#### **Caritas Sri Lanka – SEDEC**

(National Centre)

No.133, Kynsey Road, Colombo 8.

Sri Lanka.

Tel: + 94 11 2691885, 2693989, 2662474.  
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## WHO WE ARE

Caritas Sri Lanka – SEDEC (CSL) is the national secretariat for the Catholic National Commission for Justice, Peace & Human Development of the Catholic Bishops' Conference of Sri Lanka, incorporated by Act of Parliament No. 17 of 1983.

CSL being the social arm of the Catholic Church has the advantage of 46 years of experience working with grass-root level communities. Founded in 1968, CSL has the necessary basic network structure developed throughout the island via its 13 Diocesan Centres which enables us to reach out to all communities irrespective of caste, creed, race, and religion, economic and social status.

The Vision of Caritas Sri Lanka – SEDEC is to promote a culture of justice and peace values which dwell as a common patrimony in the hearts of every individual, families and the nation as a whole.

### ***What is the Project for “Provision of Services for Migrant Workers and their families”?***

This project's services include free legal aid where ever needed, and facilitating dialogue between migrant workers and their families by assisting the Sri Lanka Bureau for Foreign Employment (SLBFE), the Ministry of Foreign Affairs (MFA) Consular Division and Foreign Employment Agencies and other stakeholders in resolving problems, disputes and issues faced by Sri Lankan labour migrants in foreign countries. In addition, services such as psychosocial support and counselling for labour migrants and their families, assistance in complaints handling and facilitation of proper migration related documentation are undertaken through this

project together with our partner organizations and diocesan centres.

A summary of the types of services provided under this project are:

### ***During the ‘Pre-Departure’ phase we offer support & assistance to resolve;***

- Issues & problems related to faulty employment contracts, fraudulent migration documentations
- Inconsistencies in recruitment fees charged by Foreign Employment Agencies
- Illegal withholding of Passports
- Cheating, manipulation and misleading migrants and their families

### ***During the “In-Service” phase we offer support & assistance to resolve;***

- Breach or substitution of employment contracts
- Ill-treatment, harassment, salary not paid, no communication and abuse of migrant workers by employers such as violation of labour rights.
- Violation of basic human rights of labour migrants
- Problems & issues of stranded migrant workers, trafficked migrants and migrants who are ‘runaways’
- Problems and issues related to death while in employment and repatriation of dead migrant workers

(\*Note: “In-Service” means when migrant is in employment in a foreign country)

### ***Return and reintegration phase we offer support and assistance to resolve;***

- Un-paid dues related to compensation and/or insurance claims
- Issues related to documentation such as in the case of an illegitimate child
- Psychosocial counselling related to family & society re-integration, coping with changes to lifestyles and living conditions or death.
- Other services offered by us are:
- Assisting problems /issues related to migrants
- Guidance and counselling in overcoming mismanagement of remittances
- Guidance and counselling in marital problems and disputes
- Training and awareness creation on safe migration among potential future migrant workers
- Addressing issues and problems related to missing legal documentation such as Passport, Visas, Certificate of Birth, National Identity Card and related affidavits
- Access to legal services and legal fees, depending on the nature of the case
- Facilitate logistical needs for families of migrants in visits to the SLBFE & Ministry of Foreign Affairs (Consular Division)