

CDC Health – Insurance Wallet

Claim by Direct Click



We at Bajaj Allianz always strive to add innovations in our process to provide best of the service to our valued customers. We have added one more milestone in our bucket to further improve upon ease to customer which can be an edge to us over others.

We have launched a new mobile app based service called CLAIM BY DIRECT CLICK CDC (Health) for our customers, they can submit their claim documents with just click using Bajaj Allianz Own Mobile Application "Insurance wallet".

Process for registering a Health claim through Insurance Wallet

- Intimate and register health claim by logging into the Insurance Wallet app- A self-service mobile platform for Bajaj Allianz GIC customers to manage their insurance policies and claims. This application can be downloaded from Play Store and App Store
- Kindly add your health insurance policy under Insurance Wallet through "Manage Policy" tab available under the Insurance wallet
- Select the policy number under which insured intends to register the claim followed by the name of patient and the hospital
- Then provide additional info such as e-mail id, mobile no, date of admission, discharge details, diagnosis details and estimated expenses
- Once you confirm the policy details, patient name, hospital name and the hospitalization details a claim number would get generated
- Once the claim is generated the customer will get an option to upload claim documents
- Before uploading the images of the requisite claim documents (claim forms and bills) on the mobile app the insured needs to mention the following in upper case on the bills - "CLAIMED WITH BAJAJ ALLIANZ GENERAL INSURANCE CO LTD"
- As soon as the company receives the documents a verification call will be made to the hospital as well as the customer to confirm hospitalisation
- If claim is admissible and claim amount is up to Rs. 20,000/- then it will be approved and paid to customer

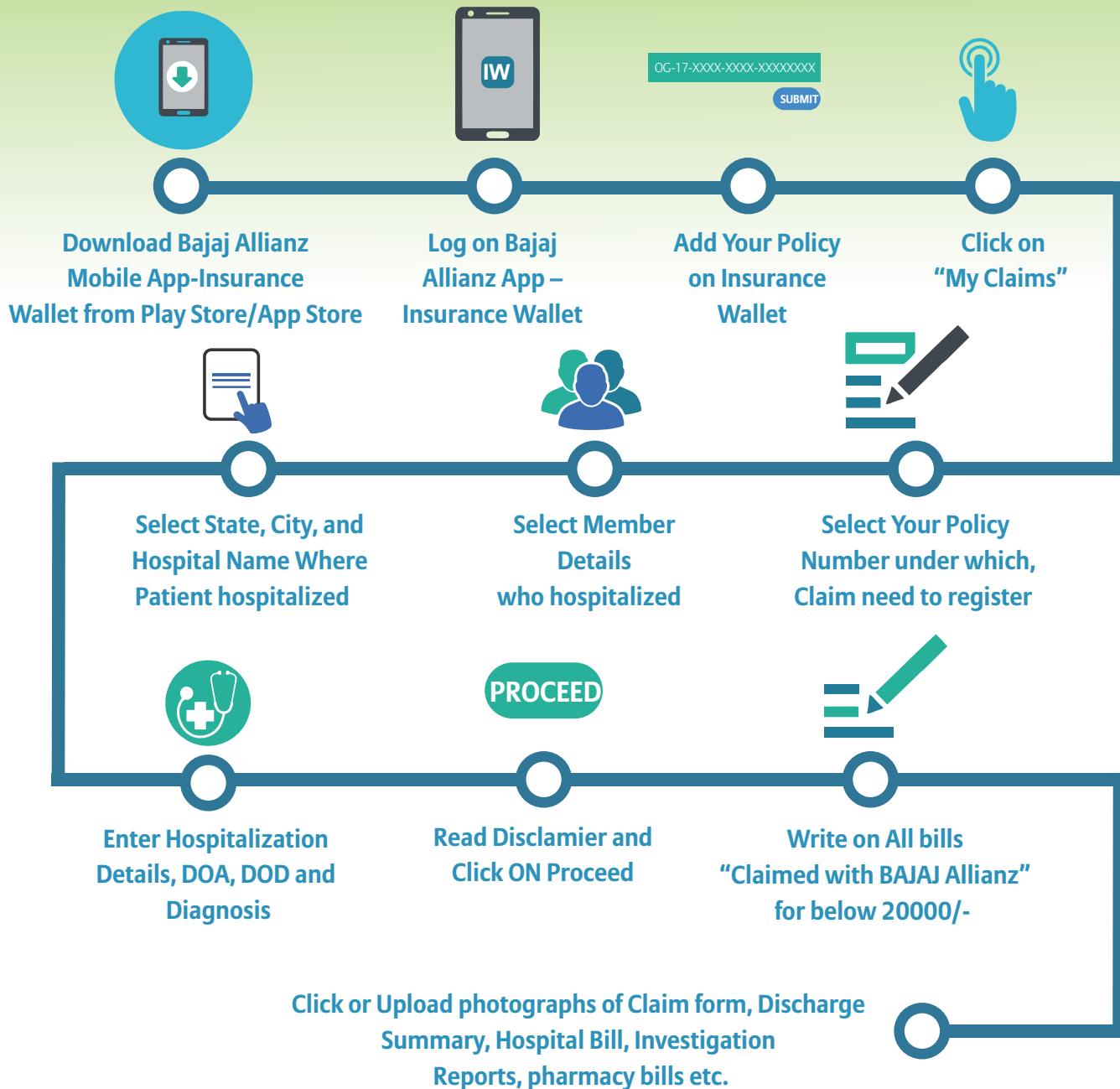
Key Features

- Auto claim registration on Insurance Wallet
- Quick claim processing
- Cost saver in terms of courier charges
- Helping to reduce overall claim document submission TAT
- Faster settlement of admissible claims upto INR 20000
- Live update of the claim status on Insurance Wallet
- Complete transparent process

Offers can be withdrawn by Service Provider without any prior intimation to card holders of Bajaj Allianz or to Bajaj Allianz

Process Flow

Which will help you how to register your claim on Insurance wallet. Kindly follow all the steps:



It's Mandatory to Write on BOLD Letters on all documents claim with
"BAJAJ ALLINZ GENERAL INSURANCE COMPANY LIMITED"

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