REEMA NAQVI

Focused on harnessing UX research to inform product design

(510) 260-4231 | reema.naqvi@berkeley.edu Berkeley, CA

EDUCATION

University of California, Berkeley | Berkeley, CA

May 2017

Master of Information Management and Systems (MIMS)

Mount Holyoke College | South Hadley, MA

May 2012

Bachelor of Arts in International Relations and Film Studies (Cum Laude)

EXPERIENCE

Aman Institute for Vocational Training | Quality Executive, Karachi

Feb 2015 - July 2015

Conducted qualitative analysis on low user adoption of new ERP system. Recommended solutions to CEO

- Moderated focus group discussions & stakeholder interviews
- Designed usability tests to discover pain points for users of 7 departments

Interactive Health Solutions | mHealth Implementer, Karachi

Aug 2013 - Jan 2015

Supported product manager on design of a WHO civil demographic data collection software for Nepal

- Developed personas & scenarios of the software's users
- Designed web application's UI using HTML/CSS and demoed high fidelity prototypes to WHO officials

Deployed tuberculosis detection software in Tanzania, Uganda, Nepal & Bangladesh

- Liaised with development team to optimize user experience through field observations
- Developed and implemented training catered to doctors/researchers on electronic medical record systems

Interactive Research and Development | Research Associate, Karachi

Nov 2012 - Jul 2013

Researched social & economic conditions of street working/living children in Karachi

- Recruited 24 study subjects and analyzed qualitative data from in-depth interviews & fieldwork
- Trained collaborators on research ethics involving human subjects/vulnerable classes i.e. children

Shakespeare Says | Front-end Design Collaborator, Berkeley

Dec 2015

A URL shortener Chrome extension that appends a given URL with a semantically relevant Shakespearean quote

Co-designed front-end of extension using HTML, CSS, JavaScript & jQuery

VMatch | Product Designer, Berkeley

Nov 2015

An app for tetraplegics to enjoy the dating experience through virtual reality. Won 2nd place in a hackathon

Created prototype by iterating through affinity diagrams, personas & storyboards

Freelance Filmmaking

- Assisted editor on documentary 'Jesse Owens' research(Emmy Award winner for Outstanding Research, 2013)
- Edited performance videos for a regional South Asian platform for poetic expression and dialogue

SKILLS

Technical: Python, HTML, CSS, JavaScript, jQuery, Illustrator, Justinmind, Highcharts, Tableau

Research: Contextual Inquiries, Persona Building, Affinity Diagrams, Mockups, Prototyping, User Story Mapping **Certifications**: Social and Behavioral Research Certification from Collaborative Institutional Training Initiative, University of Miami (2012)

Awards: UC Berkeley School of Information Fellowship for Master's Study(2015-2017)