Mandhir Singh Hazuria

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Summary

- Nine+ years of successful management experience in hardware and software technology companies
- Led multiple flagship product launches leading high performance "speed-of-light" project teams
- Clear and articulate in business and technology communications, internal and outbound, at all levels
- Exceptional cross-functional management skills, leading ideation and problem solving exercises
- Built a functioning model of a connected home, before smart phones, using text messages
- MS in Electrical Engineering from USC and MBA from UC-Berkeley Haas School of Business

Experience

RichRelevance (Leader in Omnichannel Personalization)

March 2015 - Present

Senior Product Manager – BUILD™ Platform and Business Intelligence

- Directly manage a diverse, multi-site team of 5 engineers focused on visualization of business insights for over 200+ retailers to enable data-driven decision processes for both internal and external customers
- Launched multiple platform services and features to enhance existing RichRelevance applications and also directly responsible for adding over \$3M in annual contract value
- Lead technical partnerships with partners like ThoughtSpot, to streamline our support process and to drive additional value to customers by providing more self-service tools and capabilities
- Conducted webinars and multi-day training session for customers and implementation partners such as Accenture, expanding our customer base and generating over \$50M in additional sales pipeline
- Work with executive leadership across multiple customers to close deals, design proof-of-concepts, identify technological partnership opportunities and set up beta programs for cutting edge clients
- Train and assist cross-functional teams including Sales, Marketing, and Client Excellence

Sitecore (Global leader in customer experience management software) **Product Marketing Intern**

June 2014 - September 2014

- Built and defined the Product Marketing go-to-market launch processes (for internal and partner engagement products) from the ground up, reporting directly to the VP of Product Marketing
- Created a visual, interactive Product Reference Guide, used across the company by multiple teams to easily customize sales and marketing material across multiple industry verticals
- Managed and mentored 2 undergraduate interns, leading ideation exercises and customer interviews to develop industry specific competitive analyses, customer journey maps and proper marketing vocabulary
- Edited, proofread, and contributed content for "Connect," a book for marketers on using experience marketing to create customers for life, written by the Sitecore Business Optimization Services team
- Collaborated with senior product team to create the product keynote presentation for Symposium 2014, Sitecore's conference for marketers and developers

NVIDIA Corp (Pioneer and leader in Visual Computing and Graphics)

May 2006 - May 2014

Senior Go-To-Market Product Manager (September 2013 – May 2014)

Go-To-Market Product Manager (September 2012 – September 2013)

- Led NVIDIAs entry into consumer electronic products with program execution for the first SHIELD gaming console and accessories, named the best hand-held gaming console by Forbes (2013)
- Developed in-house expertise and strategic technical partnerships across multiple new technical fields such as mobile displays, antenna technology, battery technology, game controller design and ergonomics, etc.
- Led global launch planning and program execution for the next generation of SHIELD devices
- Managed strategic partnerships and vendor relations, collaborating on future research investment, pricing, forecasts, liability and warranty agreements, and capacity planning
- Managed multiple product launches, including flagship enthusiast gaming and High Performance Computing products like the GeForce GTX Titan and the Cray Titan
- Led cross-functional teams across business units, geographies, and functions such as sales, legal, compliance, operations, procurement, creative, industrial design, and multiple engineering teams

Manager, Memory System Design (October 2011 – September 2012)

- Directed memory validation teams globally and defined the test processes for NVIDIA products
- Managed a team of 4 engineers directly for validation activities for add-in graphics cards for Desktop, Quadro, Tesla and GRID business units

- System Architect for the memory sub-system, coordinating with cross-functional teams to drive memory requirements for multiple business units, aligning performance, power and cost targets
- Led a record breaking pilot-to-production start (under 3 days, ~60% faster turn), for GeForce GTX 680 and GTX 690, flagship products at the time, working directly onsite at Foxconn in China

Senior System Design Engineer (October 2009 – October 2011)

System Design Engineer (October 2007 – September 2009)

Product Engineer (May 2006 – September 2007)

- System Architect for memory systems; led 4 engineers in the New Product Introduction (NPI) team
- Memory Qualification Lead for the new processor family, responsible for planning and tracking progress for the mainstream (low cost/high volume) segment graphics boards for Desktop
- Integral part of the design and architecture teams, driving improvements and enhancements for future graphics processors and next generation fabrication processes
- Took charge of the Sony Play Station 3 RSX project during pre-production ramp up
- Improved knowledge transfer by revitalizing an internal wiki page for the group to include new hire training presentations and details of test procedures, specifications and tool manuals

Professional Development

- MBA Projects
 - Project lead for a team of 5 doing an organizational audit at a class action administration firm, consulting on their recent merge with a much larger multi-national company
 - Led a team of 6 for a marketing project working for student loan provider SoFi, improving their student engagement programs
 - Completed a Brand audit in a team of 4, focusing on BMW as a brand
 - Developed a strategic Marketing + Launch plan for a fictitious infant health monitoring device
 - Worked with an early stage start-up in the consumer loyalty space to define their go-to-market and monetization strategy for a new product
- Training and other courses completed
 - Project Management and Collaboration workshop, training for NVIDIA leadership team
 - "Decision Analysis" course at Stanford
 - "Introduction to New Ventures" class at the Marshall School of Business at USC
- "Remote Appliance Control using SMS" built a simulated smart home, with devices controlled remotely via text messages. Project was selected by Siemens India for further development in 2003

Education

Master of Business Administration

Haas School of Business, University of California-Berkeley

• Focusing on Entrepreneurship, Product Strategy, and Marketing

Master of Science in Electrical Engineering

University of Southern California, Los Angeles, CA

• Concentration in VLSI Design and Digital Logic Design

Bachelor of Engineering

July 2003

December 2005

Electronics and Telecommunication Engineering

Maharashtra Institute of Technology, Pune, India

Community and Volunteer Experiences

Board Member – Friends of San Francisco Animal Care & Control (SF-ACC)

- A nonprofit with a mission to assist SF-ACC with staffing, funds, adoptions, and other tasks Volunteer – SF-ACC (Municipal all animal shelter taking in over 10,000 animals annually)
- Primarily working to socialize Dogs and working with the ACC staff on adoptions and events Member - Haas School of Business, UC-Berkeley
 - Haas Technology club Digital Media & Entertainment club • Berkeley Entrepreneurs Association
 - Social and Student Orientation committees

Volunteer – Humane Society Silicon Valley (January 2007 – June 2009)

- Helped administer medicine for the animals and socialized dogs providing basic training & exercise Participant – Team in Training Triathlon Team (Summer 2008)
 - Completed the Pacific Grove Olympic distance triathlon while raising over \$4,000

May 2015