

Dorothy Yang

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Education

University of California, Berkeley, Haas School of Business

Berkeley, CA

Master of Business Administration/Master of Public Health, December 2016

- Emphasis: applying technology to solve healthcare's greatest challenges
- Haas Healthcare Association Co-President
- Global Social Venture Competition Conference Team Lead
- Project Open Hand Board Fellow (non-profit that provides medically nutritional meals to the chronically ill)

University of California, Berkeley

Berkeley, CA

B.S. Chemical Engineering, May 2008

- Regents' and Chancellor's Scholar 2004 – 2008
- College of Chemistry Graduation Speaker

Experience

2015

Kaiser Permanente

Oakland, CA

Consultant, Performance Excellence

- Led and facilitated a cross-functional team (>10 people) through a Rapid Improvement (Kaizen) Event at a local hospital and decreased discharge cycle time by >10%

2010 – 2014

Neutrogena Corporation, a Johnson & Johnson Company

Los Angeles, CA

Senior Supply Chain Planner (2013 – 2014)

- Managed cross-functional relationships amongst Manufacturing, Marketing and Sales groups to achieve >97% customer service, <30% forecasting error, and <7% slow and obsolete inventory for ~\$200M category of products
- Led franchise-wide effort to pilot an inventory optimization model across all brands and reduce inventory by 10%
- Selected out of 100 employees to scribe in the front room of an FDA audit covering the manufacturing plant (~400 employees) and provided thorough communication to ensure successful closure of the audit within 3 days

Senior Scientist (2010 – 2013)

- Promoted within 1 year of return to Los Angeles site from Process Engineer (Aug. 10 – Jul. 11) to Senior Scientist due to demonstrated leadership on high-impact projects, 2 years ahead of average promotion timeline
- Led top-priority Corrective Action Preventative Action (CAPA) program to evaluate product attributes and ranges for >110 products – reduced related non-conformances by >50%
- Managed expanding team (started with 1 and increased to 6) by allocating time and strengths to tackle 11 non-conformances and 6 CAPAs that support ongoing production of marketed products (~\$1B total revenue)

2010

Cordis Corporation, a Johnson & Johnson Company

Bridgewater, NJ

Supply Chain Planning Analyst, Global Operations Leadership Development Program

- Managed demand planning for a \$16.6M business line (>98% customer service and <15% forecasting error)
- Coordinated process to repackage returned goods with only cosmetic damages and achieved \$800K annualized savings through dedicated management of multiple locations in the reverse logistics supply chain

2009

Animas Corporation, a Johnson & Johnson Company

West Chester, PA

Manufacturing Engineer, Global Operations Leadership Development Program

- Influenced a team of 10 professionals and 10 operators to support and implement leaning out a manufacturing test line (checks functionality of insulin pumps) - reduced cycle time by 10% and scrap costs by \$180K
- Oversaw and successfully implemented over 85 documentation changes and 200 system (JD Edwards) routing changes over one weekend to minimize impact/delays to manufacturing

2008 – 2009

Neutrogena Corporation, a Johnson & Johnson Company

Los Angeles, CA

Formulation/Process Engineer, Global Operations Leadership Development Program

- Managed a project team to reduce top-selling sunscreen's formula costs by 21% and decrease cycle time by 42%
- Increased capability of leveraging sunscreen reformulation and process for 9 other sunscreens (\$1.2M savings)

Additional

- Process Excellence knowledge – Six Sigma Green Belt Certified
- Fluent in Mandarin Chinese, understand basic Spanish