

# Olivia Chen

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## EDUCATION

**American University, Washington DC**

**Fall 2014-Spring 2016**

Master of Science in Statistics (Quantitative analysis program) GPA: 3.79/4.0

**University of California, Davis**

**Fall 2011- Summer 2013**

Bachelor of Science in Economics, Minor in Communication

## ACADEMIC HONORS AND AWARDS

**Graduate Assistantship Award**, American University

**Fall 2014-Spring 2016**

## CERTIFICATES

- SAS Certified Base Programmer for SAS 9 Credential

**December 2014**

## TECHNICAL SKILLS

**Machine Learning/Statistics:** Classification, Regression, Clustering, Tree-based methods, Support vector machines, Naïve Bayes and Bayes net.

**Software and Programming Languages:** Python (scikit-learn, pandas, scipy, IPython Notebook), R, MySQL, PostgreSQL, Spark (PySpark, MLlib), Hadoop, Java, JavaScript(D3)

**Selected Coursework:** Survey Sampling, Bayesian Decision Theory and Inference, Time Series Analysis, Generalized Linear Model, Regression, Design of Experiments, Data Analysis with Machine Learning, Design of Programming Language

## RECENT WORK EXPERIENCE

**Data Scientist Intern, Equate Analytics**, Washington D.C.

**Jan 2016 – Present**

- Work with data science team, using predictive analytics technique to optimize VPA (value per arrival) for websites.
- Conduct A/B tests and multi-armed bandit to test different algorithms and email content

**Analyst Intern, Sol Systems**, Washington D.C.

**May – December 2015**

- Using APIs, constructed statistical analysis for solar production risk with internal & public data
- Assembled interactive data visualization for renewable energy market
- Applied time series analysis to forecast SREC (solar renewable energy credit) price
- Worked with analytics team to design and build a econometrics model for SREC price

**Corporate Measurement Intern, TechnoServe**, Washington D.C.

**Jan 2015- May 2015**

- Organized and managed raw data about hundreds projects and indicators for program evaluation in the database with SQL
- Programed Excel to calculate primary indicators metrics for program evaluation and create data visualization with Tableau for reports

**Graduate Research Assistant**, American University, Washington D.C.

**Fall 2014 – Spring 2016**

- Work with applied math professor on topological data analysis
- Assisted Marketing Professor with statistical analysis (PCA, Generalized Linear Model) for paper *"The effect of out-group consumer contact on response to targeted marketing"*

**Siri/Apple Maps QA Analyst, Apple Inc**, Cupertino CA

**Sept 2013-August 2014**

- Processed and analyzed user data in both US and China markets for product quality assurance
- Collaborated with engineer teams to improve Siri performance
- Conducted in-depth data analysis using internal tools/programs