

Saiful Islam

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Career Objectives:

A position in the engineering field as a System and Network Engineer in an enthusiastic work environment that can make use of my proven abilities, allows me to utilize my skills and supports me to develop my professional experience so that I can perform my best & participate in organizational development plans.

Course & Certifications:

- ✓ **Red Hat Certified System Administrator (RHCSA)**
Red Hat ID: 8077286
Certificate code: (CSL-ONL-LIN-1203)
- ✓ **AWS Academy Cloud Foundations (AWS)**
AWS ID: 3663
Verified badge url: https://www.credly.com/badges/23fe4e42-5cab-4696-a079-8df3f8dcdf3a/public_url
- ✓ **Cisco Certified Network Associate (CCNAv7)**
Cisco ID: 1022087949
Verified badge url: https://www.credly.com/badges/0b2d3476-bdaa-4653-9c77-25a1d77a5f01/public_url
- ✓ **Introduction to Cybersecurity**
Cisco ID: 1022087949
Verified badge url: https://www.credly.com/badges/8cccab3f-69e1-48a1-9149-1e48d34268a2/public_url

Employment History:

Total Experience: 3.5 years

Link3 Technologies Ltd.

Support Engineer, NOC (March 18, 2019 – continuing...

Company Location: Police Plaza Concord, Gulshan, Dhaka-1212

Responsibilities:

- ✓ Closely monitor IIG connectivity, MPLS, intercity connectivity, BTS, which includes Fiber & wireless connectivity by using monitoring tools & graph.
- ✓ Basic troubleshoot to check router, switch, server, fiber & radio connectivity. Also generate SMS, Ticket, forward & follow up from MIS.
- ✓ Follow up all mail from NTTN, Telco & other Vendors. Also verbal communication using IP phone with different teams for incident update.
- ✓ Prepare and keep update of several databases such as Client Database, BTS wise database, maintaining reports on daily & monthly basis.
- ✓ Data center Check (Each Session), back tracing, install server & HDD using KVM.

Undergraduate Teaching Assistant

Course- Simulation and Modeling

Semester-Summer 2018 (under Mr. Ashraful Islam, Lecturer, Dept of CSE)

Daffodil International University

Workshop & Seminars:

- ✓ **Microsoft Azure Virtual Training** Day: Fundamentals - 8th & 9th February 2022.
- ✓ **Workshop on Red Hat Enterprise Linux** & Computer Networking at AT Computer Solution LTD - 22th October 2021
- ✓ **AWS AWSome Day Online Conference** - 30th September 2021.
- ✓ Official IEEE Day 2017 Celebration at DIU organized by IEEE DIU Student Branch
- ✓ ICT EXPO 2017 at BICC organized by Bangladesh ICT Ministry

Training Summary:

Training Title	Topics	Institute	Location	Status
RHCSA – Red Hat Certified System Administration	User and Group Administration, File Permissions and ACL, Compression & Backup Utilities, File System and SWAP, LVM, Virtualization and Container, Cron Jobs, NFS, Shell Scripting with Bash, Firewall and SELinux Security	CSL Training	Kuril, Dhaka	Certified from CSL
AWS - Cloud practitioner	Core AWS services, VPC, EC2, AMI, ACL, S3, EBS, DynamoDB, security, architecture, Auto Scaling, EFS, IAM, ERP, pricing(AURI, PURI, NURI), Region/Zone availability and support	Daffodil International University	Dhanmondi Campus	Certified from AWS
CCNA - Cisco Certified Network Associate	Internetworking, Subnetting, VLSM, Trunk, TCP/IP protocol, OSPF, EIGRP, RIP, RIPv2, BGP, DHCP, VLANs, InterVLANs, ACL, HSRP, VTP, NAT, IPv4, IPv6, VPN	Daffodil International University	Dhanmondi Campus	Certified from CISCO
Intro to Cybersecurity	Legal & ethical issues, Risk management, Impact reduction, Pen testing, Port scanning, Firewalls, Two-factor authentication, SEO poisoning, DDoS, Malware, Network vulnerability, Data confidentiality, Threat detection	Cisco Network Academy	Online Course	Certified from CISCO

Academic Qualification:

Exam Title	Major	Institute	Result	Passing Year
BSc	Computer Science and Engineering	Daffodil International University	CGPA: 3.77 out of 4	2019
HSC	Science	Dhaka College	GPA: 5 out of 5	2014
SSC	Science	Silonia High School	GPA: 5 out of 5	2012

Thesis:

Saiful Islam, Dr. Fernaz Narin Nur, Ms. Nazmun Nessa Moon, Asif Karim, Sami Azam, Bharanidharan Shanmugam “**Priority-based offloading and caching in mobile edge cloud.**”

Published on (Apr 26, 2019): Journal of Communications Software and Systems (**JCOMSS**). DOI: [10.24138/jcomss.v15i2.707](https://doi.org/10.24138/jcomss.v15i2.707)

Thesis Domain: Cloud Computing

Technology used: Microsoft Visio, C programming, Code::Blocks, Cisco Packer Tracer

Project:

- ✓ Web Application: Rent-A-Vehicle (Dynamic and Responsive)
- ✓ Android Application: Quiz App
- ✓ Simulation and Modeling: Double server single channel queuing system (using Arena simulation software and also a web application)
- ✓ Embedded System: Auto Irrigation System (using Arduino Uno)

Interests & Specialization:

Area of interests/ Fields of Specialization	Skill Description
Interests: System Administration Server Management Cloud Computing Computer Networking Research and Development Specialization: Good Understanding in Linux Environment System & server management IT/Network Support Services AWS Cloud Communication & Report/Database management	Computer Skills: <ul style="list-style-type: none">• Operating System: Windows, Linux (Red Hat, CentOS, Rocky)• Virtualization: VMware Workstation• Microsoft Office: Ms Word, Ms Excel, Power point• Programming Language: C, Java (Basic) Networking Skills: <ul style="list-style-type: none">• Cisco Packer Tracer• Network configuration & Troubleshoot (server, router, switch, OLT, fiber, wireless)• PingPlotter, Cacti graph, LibreNMS, HostMonitor, What'sUp Gold• Putty, SSH, XShell, Winbox64, cmd prompt

Language Proficiency:

- ✓ Have a good command in writing English
- ✓ Fluent in both Bangla and English

Strength:

- ✓ Excellent skill in communication
- ✓ Hard working and punctual
- ✓ Optimistic and confident
- ✓ Assertive and perspicuous

Personal Information:

Father's name: Mohammad Selim

Mother's name: Deloara Begum

Date of Birth: 30th June, 1995

Sex: Male

Marital Status: Single

Religion: Islam

Nationality: Bangladeshi

Blood Group: A (+ve)

Permanent address: C/O- Amin Doctor Bari, Village- Uttar Jailaskar, P.O. – Jailaskar, P.S. – Dagonbhuiyan, District- Feni

I am confirming that the above information is completely true. And if I am selected, I will give my level best to satisfy you.



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Saiful Islam

Date: 17-08-2022