

# MOZAN ABDELSAMIE MOHAMED AHMED

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Portfolio: <https://mozanfu-art.github.io>

## PROFESSIONAL SUMMARY

Information Technology valedictorian with a First-Class degree and a strong foundation in IT systems and support. Skilled in problem-solving, customer communication, documentation, and reporting. Well-versed in cloud computing and networking, currently enhancing expertise in AWS and Microsoft Azure. Seeking to leverage both IT knowledge and support skills in innovative projects and enterprise solutions.

## TECHNICAL SKILLS

- Cloud & Development Tools: AWS, Microsoft Azure, WampServer, Firebase, Visual Studio, Android Studio, Git, GitHub
- Design & Collaboration Tools: Figma, Canva, AI productivity tools (Copilot, ChatGPT, Gemini)
- Programming Languages: C, C++, Java, Python, Bash, Shell, HTML, CSS, PHP, JavaScript, Dart
- Networking & Database Tools: Cisco Packet Tracer, SQL (MySQL, PostgreSQL, SQL Server, Oracle), NoSQL
- Virtualization & OS Tools: Windows, Linux, VMware
- Productivity & Collaboration Tools: Microsoft 365 (Word, Excel, PowerPoint, Outlook, Teams, OneDrive, SharePoint, Forms), Google Workspace (Docs, Sheets, Slides, Drive, Gmail, Meet), Zoom, Discord, ASANA

## SOFT SKILLS

- Problem Solving, Troubleshooting, and Analytical Thinking
- Attention to Detail, Documentation Accuracy, and Reporting Skills
- Team Collaboration, Organizational Skills, and Time Management
- Strong Verbal and Written Communication, Customer Communication
- Ability to Work Independently and Perform Under Pressure
- Continuous Learner, Self-Motivated, Adaptable, and Quick Learner
- Patient, Determined, and Goal-Oriented

## PROFESSIONAL EXPERIENCE

Freelance – Private Tutor

**10/2021 – 12/2025**

- Delivered IT, Mathematics, and English lessons to 20+ students, in virtual and in-person settings.
- Provided individualized academic and technical support, emphasizing problem-solving and digital literacy.
- Designed structured learning materials, strengthening documentation and reporting skills.

Entrepreneur – Home-Based Business

**06/2020 – 11/2021**

- Founded and managed a small enterprise, overseeing workflow coordination, and customer relations.
- Applied project management skills to handle orders, scheduling, and resource allocation.
- Processed 50+ customer orders per month ensuring timely delivery and service quality.

## PROJECTS

Global Hotels Booking Website – HTML, CSS, PHP, JavaScript, MySQL

**07/2025**

- Designed and implemented a hotel booking website with user interactive features and database integration.

- Mobile Application Graduation Project – Flutter, Dart, Firebase **12/2025**
- Developed a cross-platform hotel portal featuring customer care tools and reporting dashboards.
- Portfolio Website – React, TypeScript Tailwind, GitHub **01/2026**
- Built a responsive personal portfolio website showcasing IT projects and cloud solutions.
- Full portfolio of projects at: <https://github.com/mozanfu-art>
- GitHub repositories: <https://github.com/mozanfu-art>

## EDUCATION

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- The Future University, Sudan **07/2021 – 12/2025**
- Bachelor of Science (Hons) in Information Technology
- First Class, CGPA: 3.56
- Courses & Knowledge Areas:
- Software Development Concepts: Programming Languages, OOP, OOAD, System Analysis, SDLC, DevOps, CI/CD, Agile Methodologies, API Integration, Quality Assurance
  - IT Systems & Networking: Operating Systems, Information Systems, Networking, Database Management, Cybersecurity
  - Data & Analytics: Data Structures, Statistics, Probabilities, Modeling & Simulation, Machine Learning, AI
  - Business & Administration: Business Administration, Accounting, Financial Institutions, Knowledge Management, E-commerce, ERP Systems
  - Additional Skills: ICDL, Computer Graphics, Multimedia, Legal & Ethical Aspects

## CERTIFICATIONS & PROFESSIONAL DEVELOPMENT

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- Microsoft Azure Fundamentals (AZ-900) Exam Prep Specialization – Microsoft Coursera (**01/2026 – In Progress**)
- Cloud Computing Specialization – University of Illinois Urbana-Champaign Coursera (**01/2026 – In Progress**)
- Flutter & Dart: Developing iOS, Android, and Mobile Applications – IBM Coursera (**01/2026**)
- Technical Support Fundamentals – Google Coursera (**01/2026**)
- Introduction to Software Engineering – IBM Coursera (**01/2025**)
- Getting Started with Cisco Packet Tracer – Cisco Networking Academy (**09/2024**)
- Critical Thinking – IRDC The Future University (**06/2022**)

## ADDITIONAL INFORMATION

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### Languages:

- Arabic: Native
- English: Professional Proficiency