

# **Cloud Solutions**



Customer Portal SDK- StreamOne User Manual



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## About the Application

It is easy to get started with Customer Portal SDK - StreamOne. Every StreamOne order with a Microsoft CSP subscription works as a bucket, where you can simply change the license count to have access to more units of each product line without the need to place another order. The unit of measure for MSF licenses are known as "seats". This application allows you, as the customer, and your end user to request more seats, on demand, 24/7 without the need to visit StreamOne.

The Customer Portal does not replace StreamOne, but offers an alternative environment for seat modification.

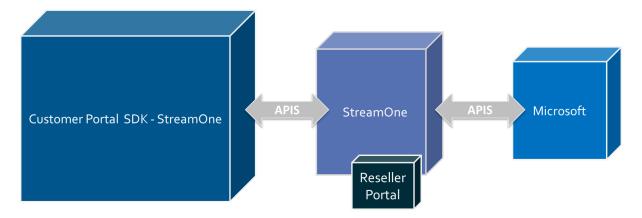
As a customer you will have access to all your end users and their Microsoft CSP subscriptions. For your end user's, all you need is to do is grant them access and decide which sales order they should have access to. Customer Portal SDK is an easy and time saving app for making license quantity changes once the initial order has been placed. It's also a hassle free solution that get's the job done right away.

#### What is Customer Portal SDK - StreamOne?

Basically it is a management platform with two levels; Customer Portal & End User Portal. It is a web app that runs on a browser and is connected to StreamOne by APIs. It's an application that must be hosted on Azure and uses active directory login (Microsoft Authentication).



### How to access this application?

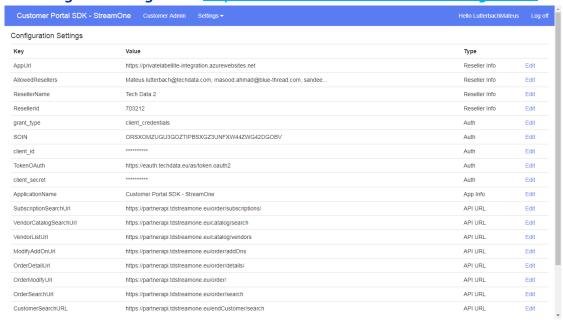


We believe by the time you read this document you will have completed the setup and hosting and have the site running with your customised URL. An example of this URL is:

### https://Domain.azurewebsites.net

By default there will be an admin user for the application, who will be responsible for granting access to other users. Users with admin rights can access the configuration page URL shown below and add other users the rights to view certain reseller lists. When entering new email addresses they should be separated with a comma (,).

Configuration Page URL: https://Domain.azurewebsites.net/configuration

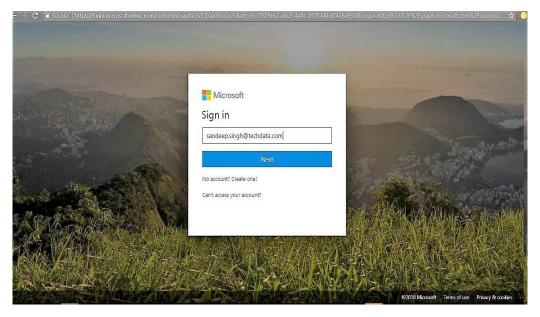


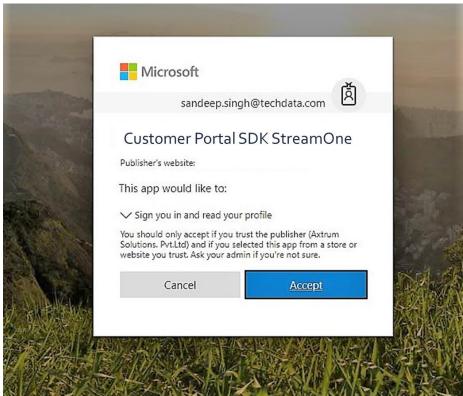
Note- For more details please check the "Application Configuration" section of this document



## **Login Screens**

When you login you will be redirected to your site and you will be prompted to enter your credentials (Microsoft authentication.)

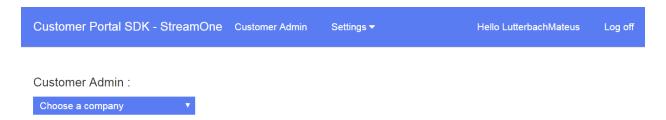






Once complete click on **Accept** and you will be directed to the respective portals i.e. Customer or End User Portal.

The customer portal will show all the CSP licesness when you select a specifc company from the list:



Before you can offer access to end users, you need to do some basic set up on the customer portal.



### **Customer Portal**

On the Customer Portal you can modify the number of licences for Miscosoft CSP products just like if you were in StreamOne, and every seat modification will trigger a notification email.

You can also manage users and the visbility those users have of their sales orders and their products.

To add users you should:

- Go to Settings>Add App User
- Create a user by adding a new email to access the app and link this email to a Company Name:

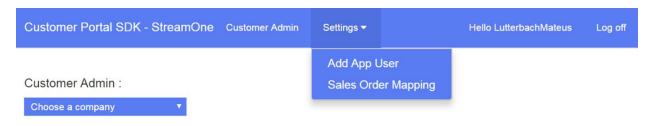
To control the visibility those users have of their sales orders and their products you should:

### Go to Setting>Sales Order Mapping

• Mark or unmark a sales order to make it available or not to a specific user

## Settings

The settings tab will only be visible to resellers or anyone who has admin rights.



Under Settings we will see the following options:

- Add App User
- 2. Sales Order Mapping



## **Add App User**

Using this option grants the end user access. An email will be triggered as soon as a new user is added.

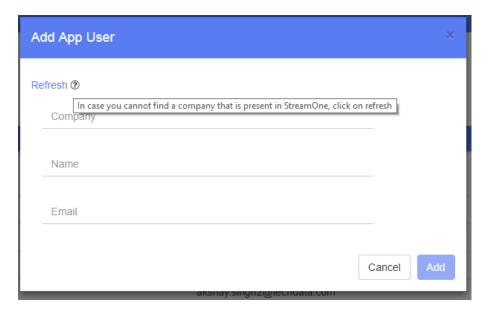
By clicking Add App User you will be directed to the app user management page where you can assign a company to the end user.

### **App User Management**

This page contains the list of users that belong to a company. Various actions can be performed;

#### Add a user

Click Settings > Add App User



- 2. Click "Refresh" before you proceed in case you do not see a particular company listed
- 3. Provide the following information:
  - a. Company
  - b. Name
  - c. Email



4. Email notification will be sent to the user immediately

### Customer Portal SDK - StreamOne



Caixa de Entrada

Welcome to MSFT CSP Management Tool. You have been granted access to the App.Please, visit the URL below and use your own MSFT credentials to start managing your different product lines.

https://customerportalsdk.azurewebsites.net

#### Delete a user

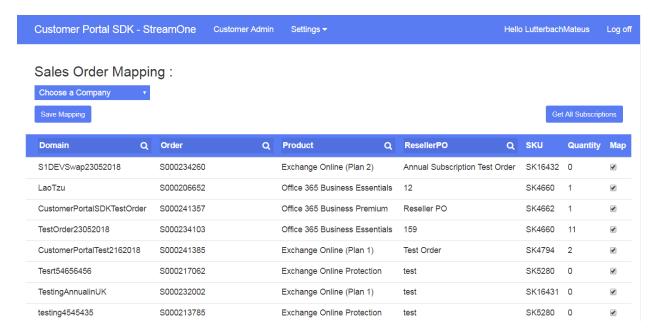
You also have the option to delete users from a company. Users with no access will not be able to see any orders when logged in.



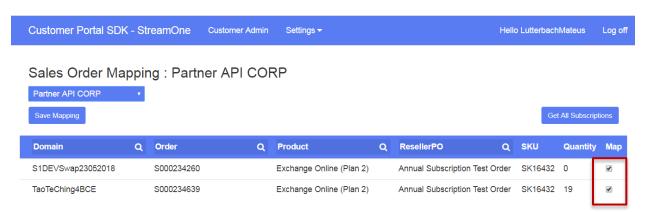
## Sales Order Mapping

Once an app user is added they should be linked to a sales order. By doing this all users that belong to the same company will have access to the sales orders

1. Click Settings > Sales Order Mapping

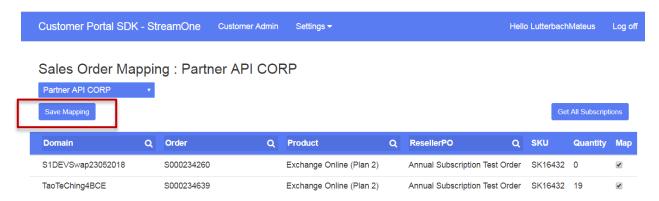


2. Choose Company and check the box to map any CSP license to that company:





### 3. Click Save Mapping

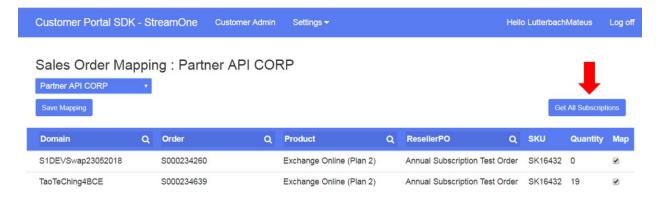


#### **Important**

There are certain functionalities you **mus**t be aware of in this section of the application.

#### **Get All Subscriptions**

You must click on *Get All Subscriptions* regularly in order to see the most up to date list of sales order and companies. Please be aware that there is a loading time for new data.



#### Search

You can use the search option to see the list of orders that belong to a company. The search functionallity is dynamic in nature, as you start typing it will pull the results with the closest match.



### **END USER PORTAL**

End users will only see sales orders of the companies that they have been given access to and will only see sales orders that they have been mapped to:



A table will show the below information.

Company: Company nameDomain: Domain of the order

• **Product:** Product name

• Quantity: Number of seats

• Reseller PO: Reseller purchase order

• **SKU:** Manufacture part number

• Status: Product status (Please hover your mouse to see the status)

• Order Status: Sales order status (Please hover your mouse to see the status)

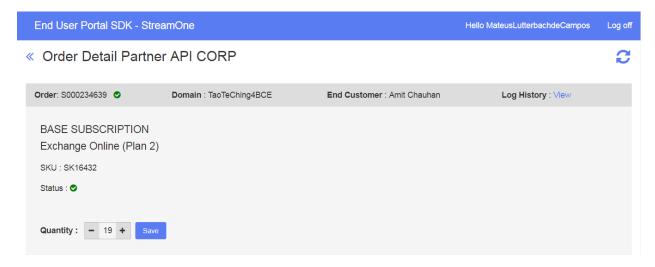
• Purchased On: Order placing date

There is Edit icon ( ) on the right which allows for seat modification.



## Order Details Page

1. Click on the edit icon



- 2. Click on (+) or (–) to increase or decrease seats.
- 3. Click on save
- 4. Wait for the page to refresh automatically with the seat count pulled from StreamOne or click on the Refresh button

### **Email Notification**

On every seat modification an email will be sent to the customer and the app user



## **Application Requirements**

Minimal prerequisites to run the application on Azure are:

- 1. SQL database Recomended: Basic Tier Single DataBase (5 DTU)
- 2. App services pack: D1, Shared Tier

## Application configuration

Below are the configuration page settings that are preinstalled in the application. These settings can be edited from the application configuration page.

### **Configuration Page URL**

https://Domain.azurewebsites.net/configuration

App API Configuration Fields	
1. SOIN	(Provided by Tech Data)
2. Client_id	(Provided by Tech Data)
3. Client Secret	(Provided by Tech Data)

There are few things that you must be aware of that may become useful when using this application:

- **App URL**: The URL that will be shared in the notification email inviting the end user to visit your website
- Allowed Reseller: Emails of admin users. Must be separated by commas (,)
- Reseller Name: Customisation configuration
- Application Name: Customisation of name on app title and email



## Microsoft Azure Cost Estimates

Service type	Description	Estimated Cost
SQL	Single Database, Basic tier, B level, 5 DTUs, 2 GB storage	
Database	per DB	€4,14
App Service	1 instance(s) x 1 Months, Size: D1, Shared tier	€8,02
		€12,17 / Month
		€145,99 / Annual