



Creating Positive Conversations with Challenging Customers (2019)

Course completed by MP RAO

Apr 27, 2022 at 04:00PM UTC • 33 minutes

Top skills covered

Negotiation

Customer Service

A stylized, handwritten signature in black ink that reads "Dan Brodnitz".

Head of Global Content, Learning



Certificate ID: 016fb6cb019e474d9e76d82c8084f495f31b21d977325db4cc43e2754b48d681