

```
In [53]: import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
import seaborn as sns
import sklearn
from sklearn import linear_model, preprocessing, metrics
from sklearn.metrics import confusion_matrix, classification_report, roc_curve, roc_auc
from sklearn.model_selection import train_test_split
from sklearn.feature_selection import SelectKBest, f_classif
from sklearn.neighbors import KNeighborsClassifier
from sklearn.preprocessing import StandardScaler
import warnings
warnings.simplefilter(action='ignore', category=FutureWarning)
from platform import python_version
```

```
In [54]: df = pd.read_csv('churn_clean.csv')
```

```
In [55]: dfr = df[['Contract', 'Port_modem', 'Tablet', 'Phone', 'PaperlessBilling', 'InternetSe
```

```
In [56]: dfr = pd.get_dummies(dfr, columns=['Contract', 'Port_modem', 'Tablet', 'Phone', 'Paper
```

```
In [57]: dfr = dfr.rename(columns={'InternetService_Fiber Optic': 'FiberOptic', 'PaymentMethod_
```

```
In [58]: dfr.drop('Churn_No', axis=1)
dfr.to_excel('Clean_Dataset_Task1.xlsx')
```

```
In [23]: X = dfr[[col for col in dfr.columns if col != 'Churn_Yes']]
y = dfr['Churn_Yes']
```

```
In [24]: X.info()
```

```

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 10000 entries, 0 to 9999
Data columns (total 28 columns):
#   Column                                Non-Null Count  Dtype
---  -
0   MonthlyCharge                        10000 non-null  float64
1   Tenure                             10000 non-null  float64
2   Children                           10000 non-null  int64
3   Age                                10000 non-null  int64
4   Outage_sec_perweek                  10000 non-null  float64
5   Email                              10000 non-null  int64
6   Contacts                           10000 non-null  int64
7   Yearly_equip_failure                10000 non-null  int64
8   Contract_Month-to-month            10000 non-null  uint8
9   ContractOneYear                    10000 non-null  uint8
10  ContractTwoYear                    10000 non-null  uint8
11  Port_modem_No                      10000 non-null  uint8
12  Port_modem_Yes                     10000 non-null  uint8
13  Tablet_No                          10000 non-null  uint8
14  Tablet_Yes                         10000 non-null  uint8
15  Phone_No                           10000 non-null  uint8
16  Phone_Yes                          10000 non-null  uint8
17  PaperlessBilling_No                10000 non-null  uint8
18  PaperlessBilling_Yes               10000 non-null  uint8
19  InternetService_DSL                10000 non-null  uint8
20  FiberOptic                         10000 non-null  uint8
21  InternetService_None                10000 non-null  uint8
22  Techie_No                          10000 non-null  uint8
23  Techie_Yes                         10000 non-null  uint8
24  AutoBankTransferPayment            10000 non-null  uint8
25  CreditCardPayment                  10000 non-null  uint8
26  eCheckPayment                      10000 non-null  uint8
27  MailedCheckPayment                 10000 non-null  uint8
dtypes: float64(3), int64(5), uint8(20)
memory usage: 820.4 KB

```

```

In [25]: print(X.shape)
         print(y.shape)

```

```

(10000, 28)
(10000,)

```

```

In [26]: scaler = StandardScaler()
         X = pd.DataFrame(scaler.fit_transform(X), columns = X.columns)
         frames = [y, X]
         df_std = pd.concat(frames, axis = 1)
         print(df_std.head())

```

|   | Churn_Yes | MonthlyCharge | Tenure    | Children  | Age       | Outage_sec_perweek | \ |
|---|-----------|---------------|-----------|-----------|-----------|--------------------|---|
| 0 | 0         | -0.003943     | -1.048746 | -0.972338 | 0.720925  | -0.679978          |   |
| 1 | 1         | 1.630326      | -1.262001 | -0.506592 | -1.259957 | 0.570331           |   |
| 2 | 0         | -0.295225     | -0.709940 | 0.890646  | -0.148730 | 0.252347           |   |
| 3 | 0         | -1.226521     | -0.659524 | -0.506592 | -0.245359 | 1.650506           |   |
| 4 | 1         | -0.528086     | -1.242551 | -0.972338 | 1.445638  | -0.623156          |   |

|   | Email     | Contacts  | Yearly_equip_failure | Contract_Month-to-month | ... | \ |
|---|-----------|-----------|----------------------|-------------------------|-----|---|
| 0 | -0.666282 | -1.005852 | 0.946658             | -1.095767               | ... |   |
| 1 | -0.005288 | -1.005852 | 0.946658             | 0.912603                | ... |   |
| 2 | -0.996779 | -1.005852 | 0.946658             | -1.095767               | ... |   |
| 3 | 0.986203  | 1.017588  | -0.625864            | -1.095767               | ... |   |
| 4 | 1.316700  | 1.017588  | 0.946658             | 0.912603                | ... |   |

|   | PaperlessBilling_Yes | InternetService_DSL | FiberOptic | \ |
|---|----------------------|---------------------|------------|---|
| 0 | 0.836721             | -0.727842           | 1.126323   |   |
| 1 | 0.836721             | -0.727842           | 1.126323   |   |
| 2 | 0.836721             | 1.373925            | -0.887845  |   |
| 3 | 0.836721             | 1.373925            | -0.887845  |   |
| 4 | -1.195142            | -0.727842           | 1.126323   |   |

|   | InternetService_None | Techie_No | Techie_Yes | AutoBankTransferPayment | \ |
|---|----------------------|-----------|------------|-------------------------|---|
| 0 | -0.520083            | 0.449198  | -0.449198  | -0.535570               |   |
| 1 | -0.520083            | -2.226191 | 2.226191   | 1.867168                |   |
| 2 | -0.520083            | -2.226191 | 2.226191   | -0.535570               |   |
| 3 | -0.520083            | -2.226191 | 2.226191   | -0.535570               |   |
| 4 | -0.520083            | 0.449198  | -0.449198  | -0.535570               |   |

|   | CreditCardPayment | eCheckPayment | MailedCheckPayment |
|---|-------------------|---------------|--------------------|
| 0 | 1.949556          | -0.717421     | -0.544993          |
| 1 | -0.512937         | -0.717421     | -0.544993          |
| 2 | 1.949556          | -0.717421     | -0.544993          |
| 3 | -0.512937         | -0.717421     | 1.834888           |
| 4 | -0.512937         | -0.717421     | 1.834888           |

[5 rows x 29 columns]

```
In [27]: #feature_names = X.columns
skbest = SelectKBest(score_func = f_classif, k='all')
X_new = skbest.fit_transform(X,y)
```

```
In [28]: p_values = pd.DataFrame({'Feature':X.columns,
                                'p_value':skbest.pvalues_}).sort_values('p_value')
p_values[p_values['p_value']<=.05]
```

Out[28]:

|    | Feature                 | p_value       |
|----|-------------------------|---------------|
| 0  | MonthlyCharge           | 0.000000e+00  |
| 1  | Tenure                  | 0.000000e+00  |
| 8  | Contract_Month-to-month | 1.236727e-163 |
| 10 | ContractTwoYear         | 3.019204e-72  |
| 9  | ContractOneYear         | 2.359068e-44  |
| 19 | InternetService_DSL     | 7.391267e-21  |
| 23 | Techie_Yes              | 2.408802e-11  |
| 22 | Techie_No               | 2.408802e-11  |
| 20 | FiberOptic              | 4.873098e-09  |
| 21 | InternetService_None    | 1.599912e-04  |
| 26 | eCheckPayment           | 2.774461e-03  |
| 16 | Phone_Yes               | 8.543973e-03  |
| 15 | Phone_No                | 8.543973e-03  |

```
In [29]: features_to_keep = p_values['Feature'][p_values['p_value']<0.05]
features_to_keep
```

```
Out[29]: 0      MonthlyCharge
1      Tenure
8      Contract_Month-to-month
10     ContractTwoYear
9      ContractOneYear
19     InternetService_DSL
23     Techie_Yes
22     Techie_No
20     FiberOptic
21     InternetService_None
26     eCheckPayment
16     Phone_Yes
15     Phone_No
Name: Feature, dtype: object
```

```
In [30]: X = X[['MonthlyCharge', 'Tenure', 'Contract_Month-to-month', 'ContractTwoYear', 'ContractOneYear', 'InternetService_DSL', 'Techie_Yes', 'Techie_No', 'FiberOptic', 'InternetService_None', 'eCheckPayment', 'Phone_Yes', 'Phone_No']]
```

```
In [ ]: dfr.drop('Churn_No', axis=1)
dfr.to_excel('Clean_Dataset_Task2.xlsx')
```

```
In [33]: X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.25, random_state=42)
```

```
In [34]: X_train.to_excel('X_train.xlsx')
y_train.to_excel('y_train.xlsx')
X_test.to_excel('X_test.xlsx')
y_test.to_excel('y_test.xlsx')
```

```
In [35]: knn = KNeighborsClassifier() #(n_neighbors=6)
knn.fit(X_train, y_train)
```

```
y_pred = knn.predict(X_test)
print(knn.predict(X_test))
```

```
[0 0 1 ... 0 0 1]
```

```
In [36]: matrix = confusion_matrix(y_test, y_pred)
print(matrix)
```

```
[[1683  133]
 [ 161  523]]
```

```
In [37]: print(classification_report(y_test, y_pred))
```

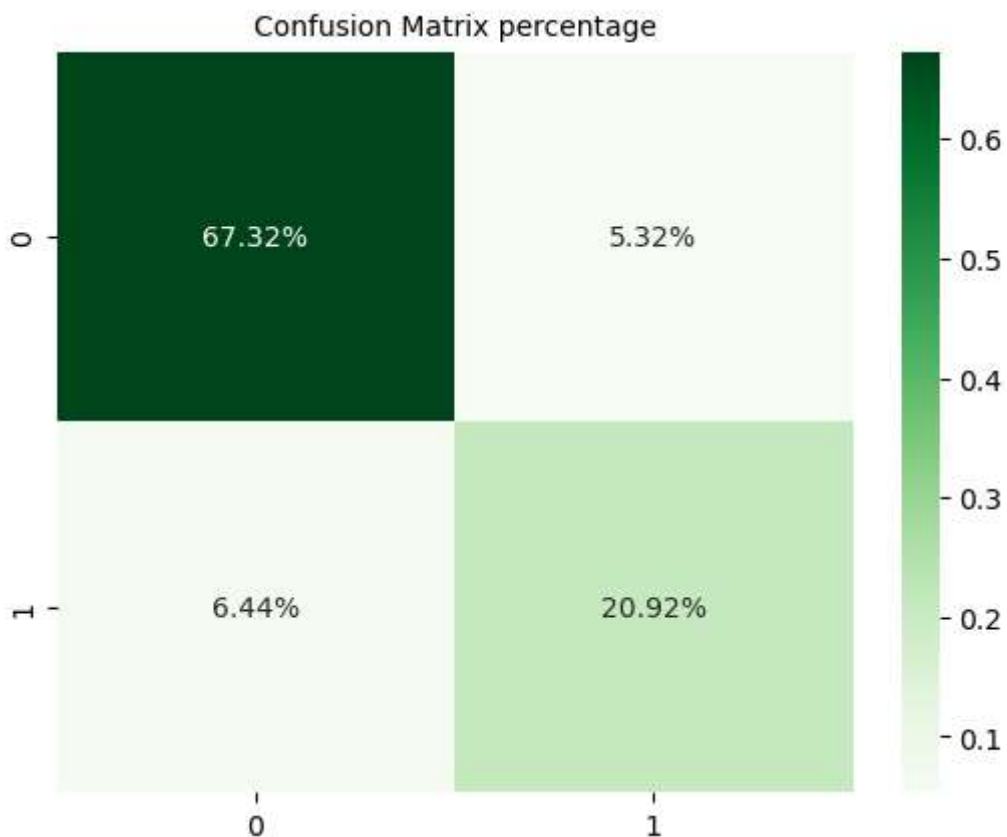
|              | precision | recall | f1-score | support |
|--------------|-----------|--------|----------|---------|
| 0            | 0.91      | 0.93   | 0.92     | 1816    |
| 1            | 0.80      | 0.76   | 0.78     | 684     |
| accuracy     |           |        | 0.88     | 2500    |
| macro avg    | 0.85      | 0.85   | 0.85     | 2500    |
| weighted avg | 0.88      | 0.88   | 0.88     | 2500    |

```
In [38]: print(knn.score(X_test, y_test))
```

```
0.8824
```

```
In [39]: sns.heatmap(matrix/np.sum(matrix), annot=True, fmt='.2%', cmap='Greens')
plt.title("Confusion Matrix percentage", fontsize=10)
```

```
Out[39]: Text(0.5, 1.0, 'Confusion Matrix percentage')
```



```
In [40]: total = matrix[0,0] + matrix[1,0] + matrix[0,1] + matrix[1,1]
accuracy = (matrix[0,0]+matrix[1,1])/total
```

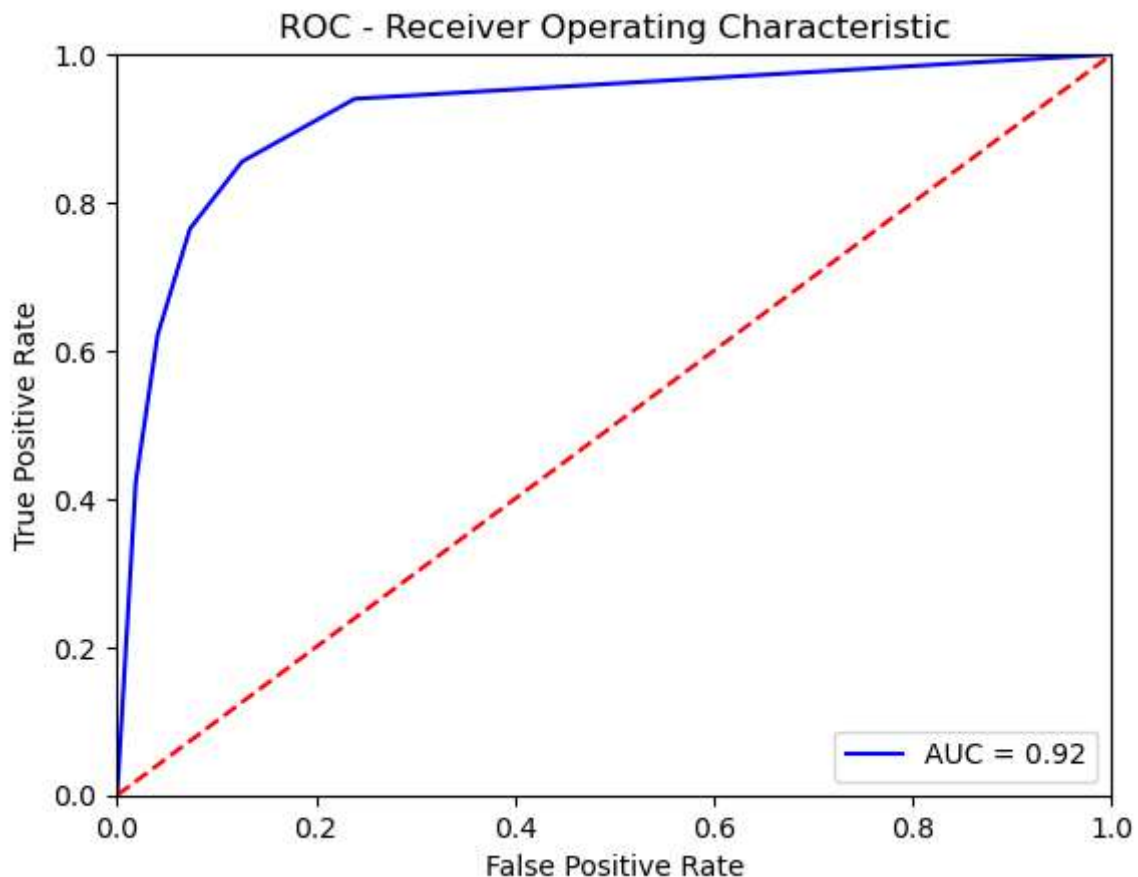
```
In [41]: print('Accuracy: {}'.format(accuracy))
```

Accuracy: 0.8824

```
In [42]: import sklearn.metrics as metrics
probs = knn.predict_proba(X_test)
preds = probs[:,1]
fpr, tpr, threshold = metrics.roc_curve(y_test, preds)
roc_auc = metrics.auc(fpr, tpr)
print(roc_auc)
```

0.920368330885952

```
In [43]: plt.title('ROC - Receiver Operating Characteristic')
plt.plot(fpr, tpr, 'b', label = 'AUC = %0.2f' % roc_auc)
plt.legend(loc = 'lower right')
plt.plot([0, 1], [0, 1], 'r--')
plt.xlim([0, 1])
plt.ylim([0, 1])
plt.ylabel('True Positive Rate')
plt.xlabel('False Positive Rate')
plt.show()
```



```
In [44]: python_version()
```

Out[44]: '3.9.13'

```
In [45]: !jupyter --version
```

Selected Jupyter core packages...

|                |          |
|----------------|----------|
| IPython        | : 7.31.1 |
| ipykernel      | : 6.15.2 |
| ipywidgets     | : 7.6.5  |
| jupyter_client | : 7.3.4  |
| jupyter_core   | : 4.11.1 |
| jupyter_server | : 1.18.1 |
| jupyterlab     | : 3.4.4  |
| nbclient       | : 0.5.13 |
| nbconvert      | : 6.4.4  |
| nbformat       | : 5.5.0  |
| notebook       | : 6.4.12 |
| qtconsole      | : 5.2.2  |
| traitlets      | : 5.1.1  |

In [ ]: `pd.__version__`

Out[ ]: `'1.4.4'`

In [ ]: `np.__version__`

Out[ ]: `'1.21.5'`

In [ ]: `sklearn.__version__`

Out[ ]: `'1.0.2'`