

Churn dataset EDA - includes chi-squared, count plot, crosstab, heatmap

```
In [1]: import pandas as pd
import numpy as np
import scipy.stats as stats
import matplotlib.pyplot as plt
import seaborn as sns
from scipy.stats import chi2_contingency
%matplotlib inline
import warnings
warnings.simplefilter(action="ignore", category=FutureWarning)
```

```
In [2]: df = pd.read_csv('C:\WGU\D207\churn_clean.csv')
```

```
In [3]: #chisquare
chichurn = pd.crosstab(df['Churn'], df['Area'])
chichurn
```

```
Out[3]:
```

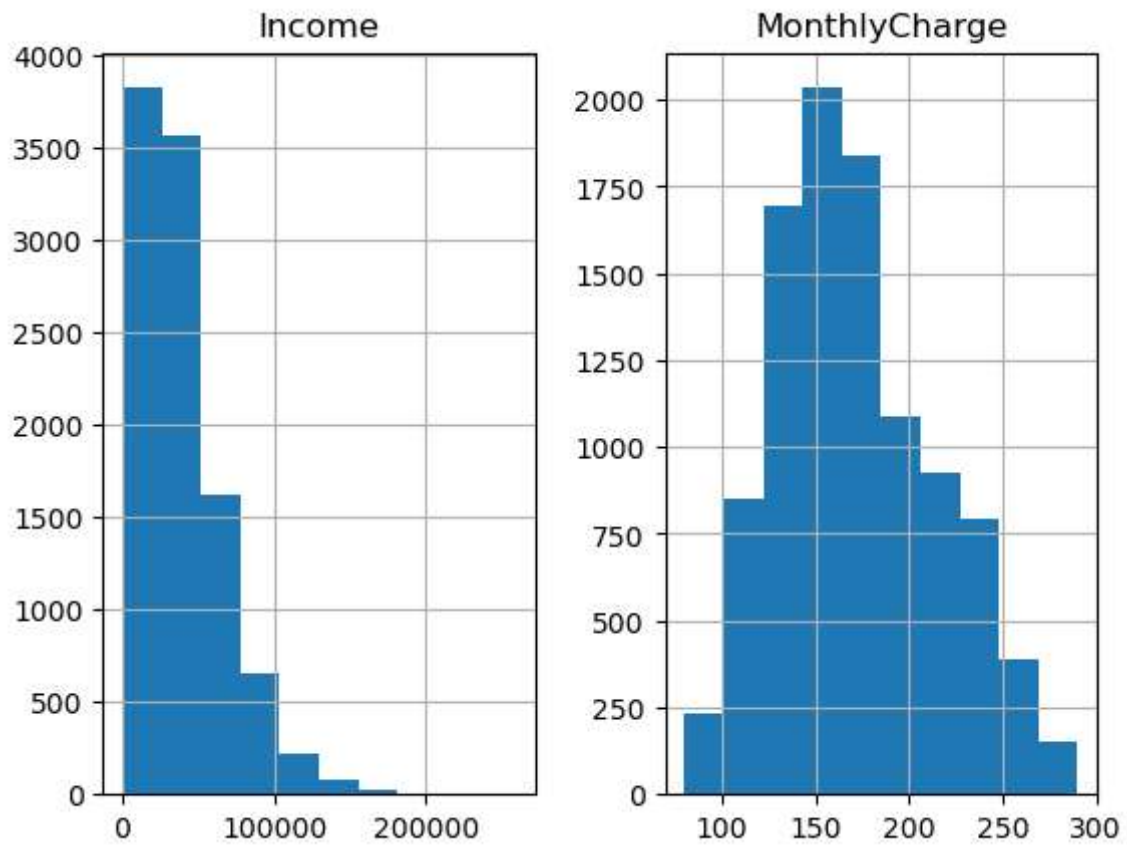
	Area	Rural	Suburban	Urban
Churn				
No	2464	2473	2413	
Yes	863	873	914	

```
In [4]: stats.chi2_contingency(chichurn)
```

```
Out[4]: (2.4390738588073266,
0.2953669109921032,
2,
array([[2445.345, 2459.31 , 2445.345],
[ 881.655,  886.69 ,  881.655]]))
```

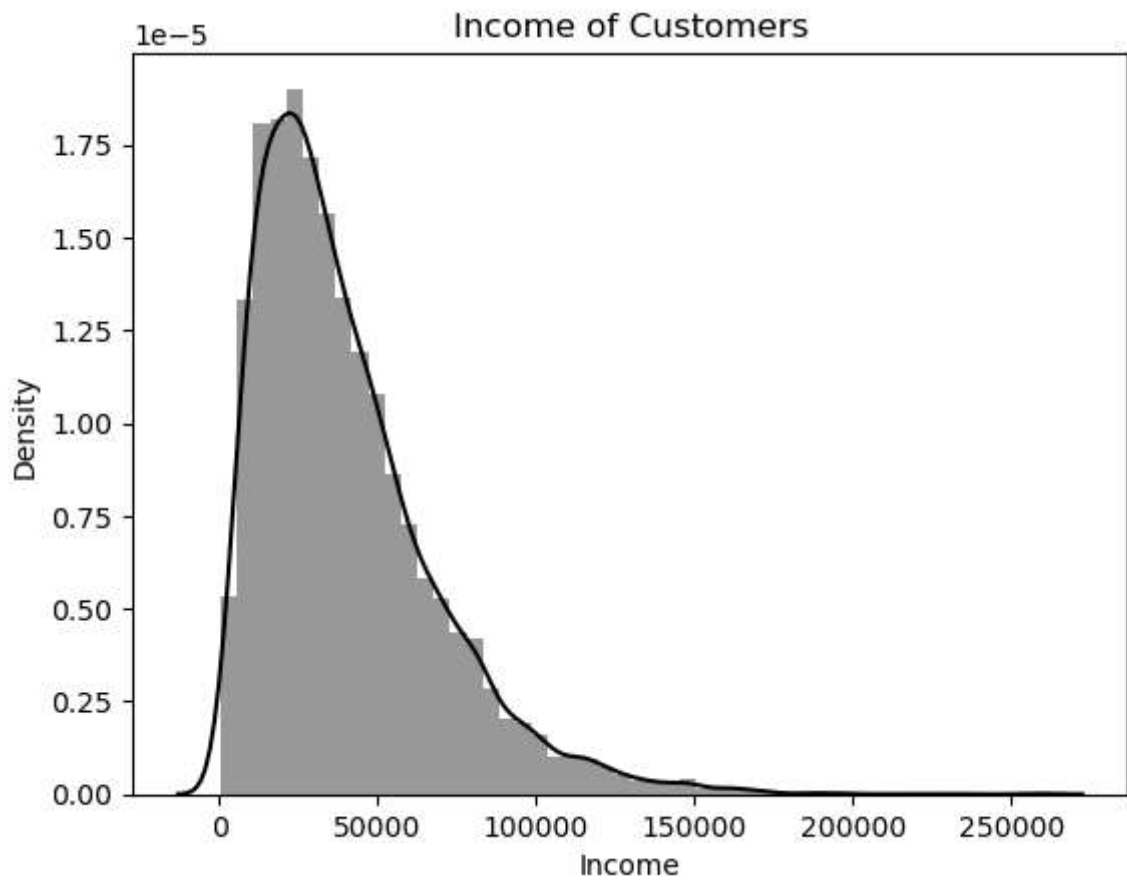
```
In [5]: df[['Income', 'MonthlyCharge']].hist()
```

```
Out[5]: array([[<AxesSubplot:title={'center':'Income'}>,
<AxesSubplot:title={'center':'MonthlyCharge'}>]], dtype=object)
```

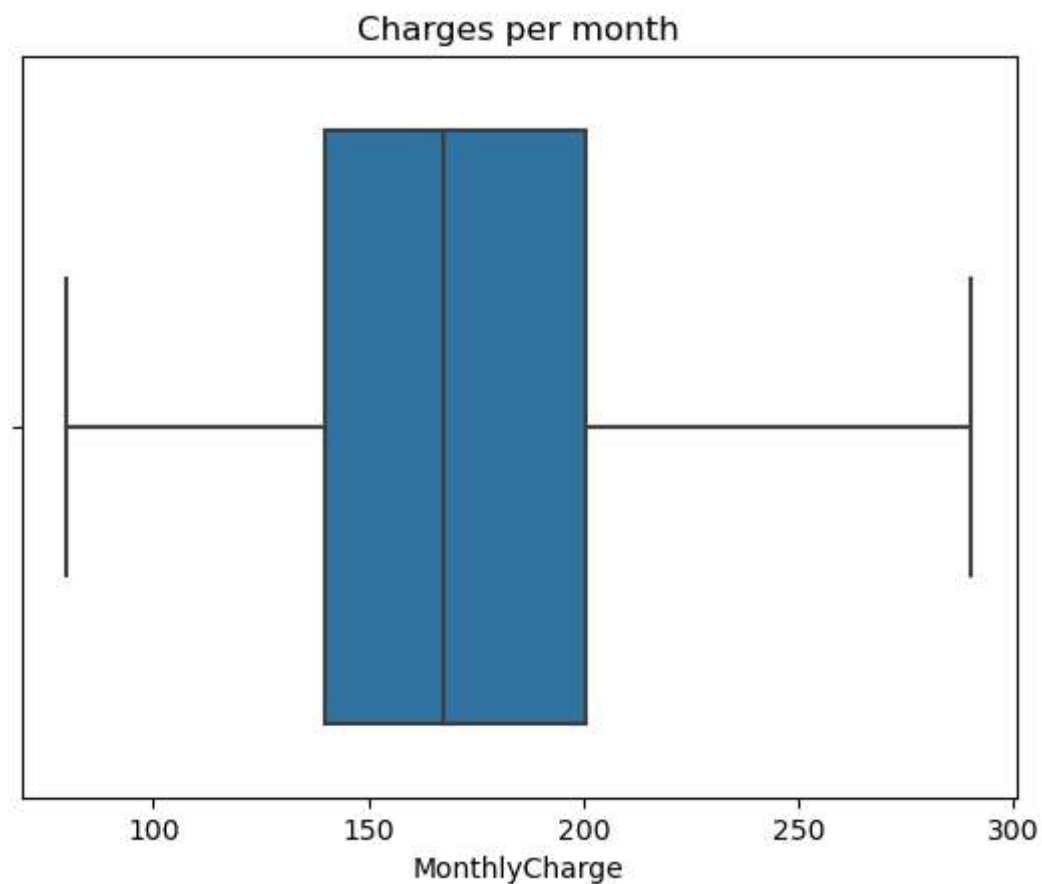


```
In [6]: sns.distplot(df["Income"],color='black')  
plt.title("Income of Customers")
```

```
Out[6]: Text(0.5, 1.0, 'Income of Customers')
```

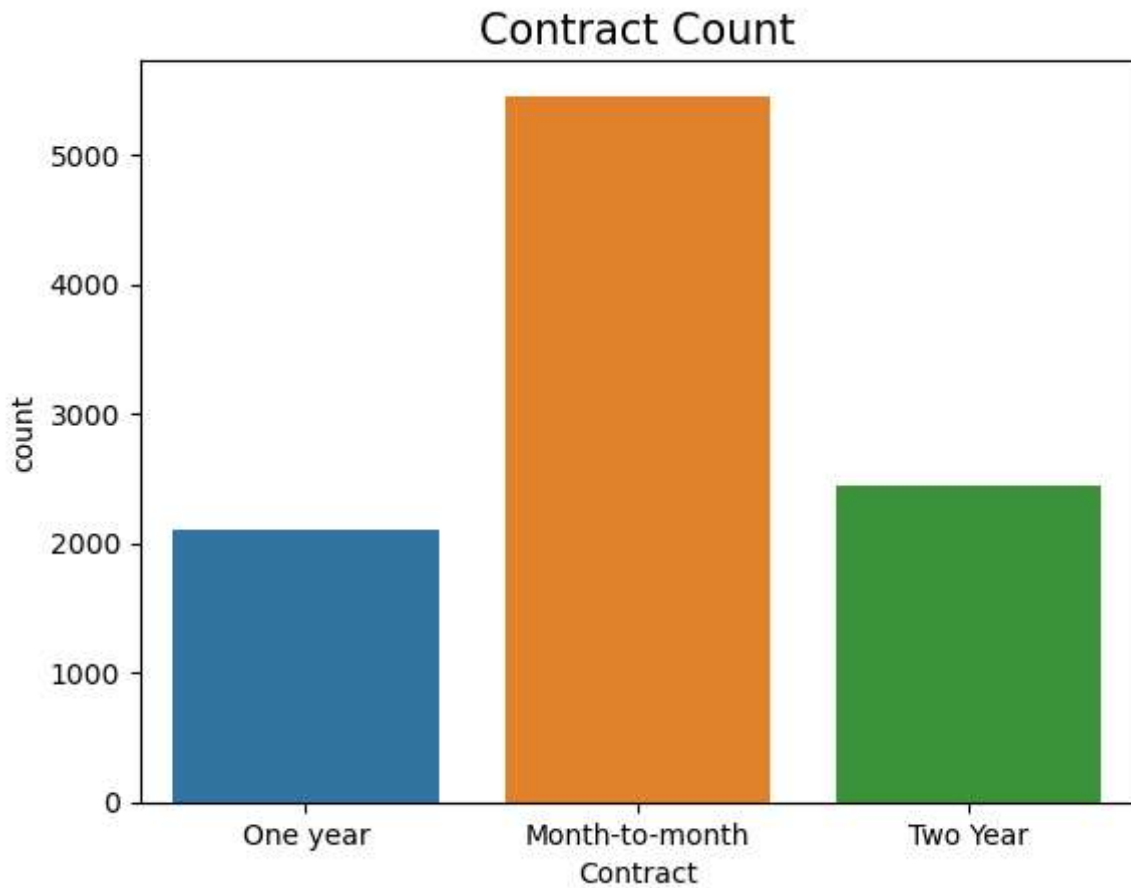


```
In [7]: sns.boxplot('MonthlyCharge', data = df).set(title='Charges per month')  
plt.show()
```



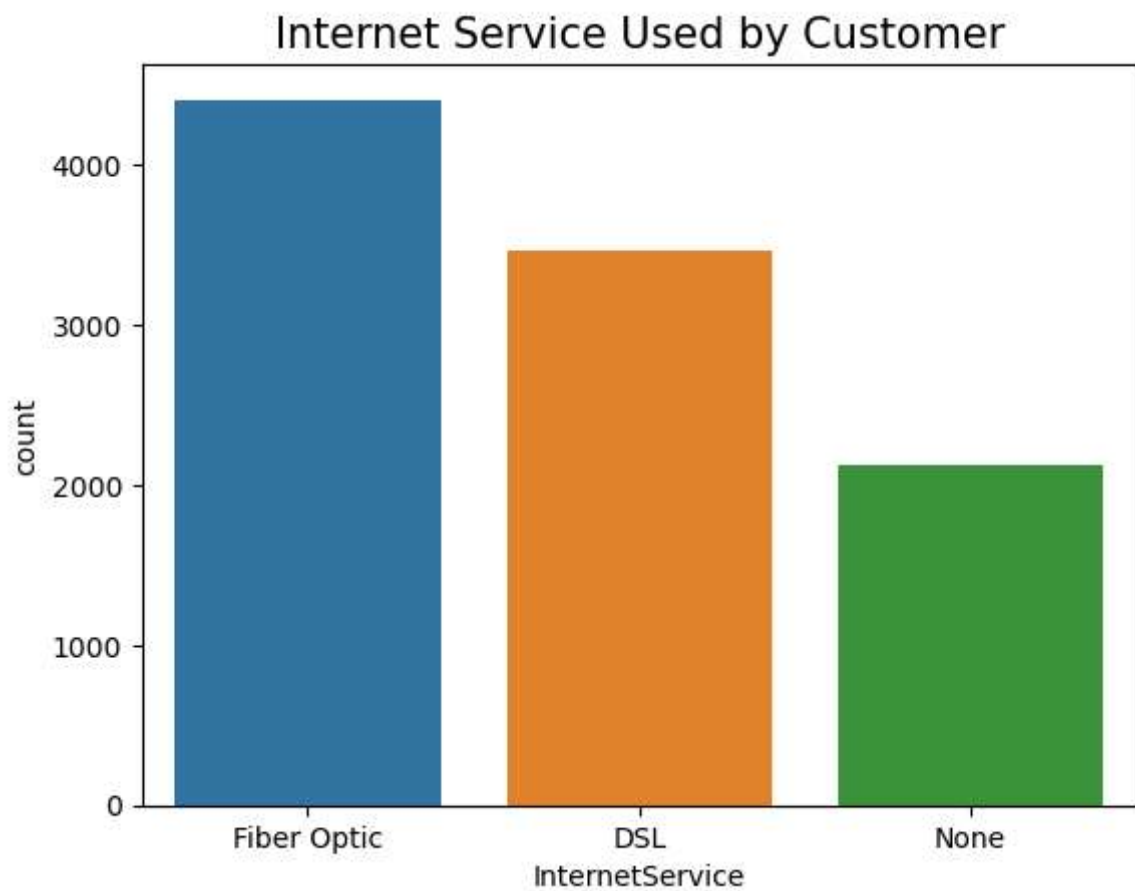
```
In [8]: sns.countplot(df['Contract'])  
plt.title("Contract Count", size=15)
```

```
Out[8]: Text(0.5, 1.0, 'Contract Count')
```



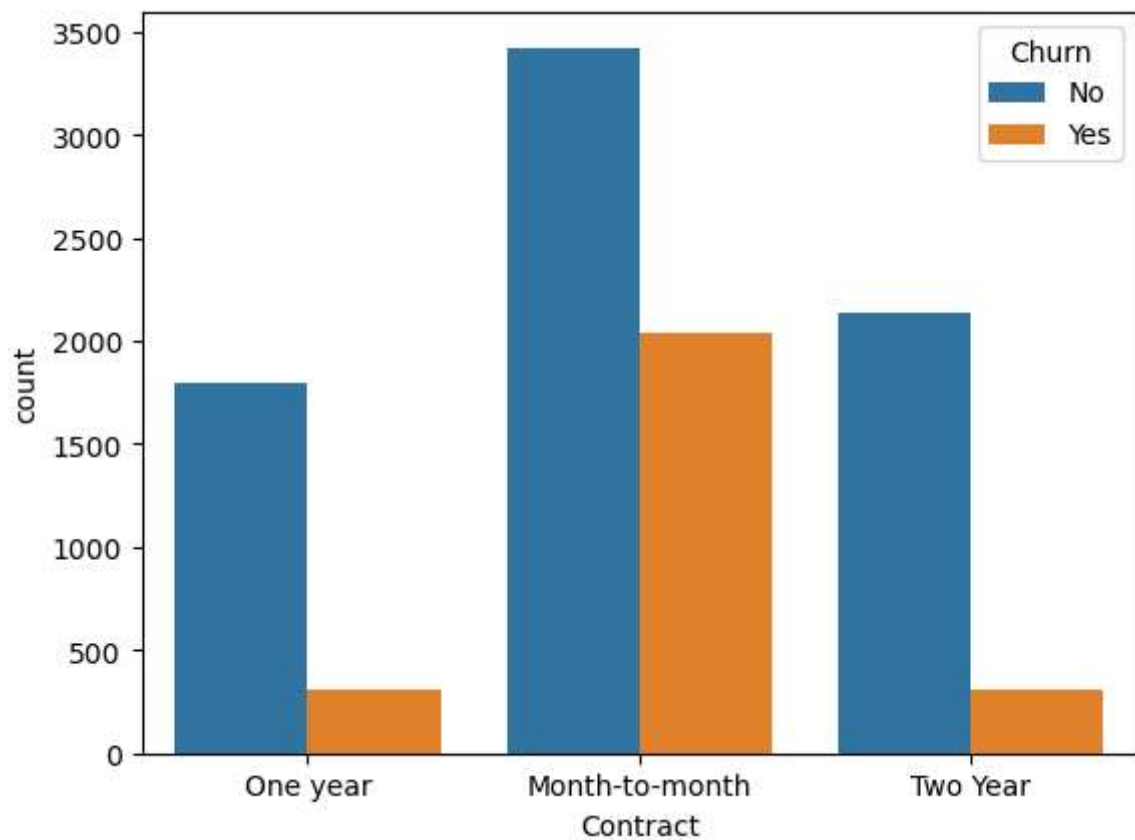
```
In [9]: sns.countplot(df['InternetService'])  
plt.title("Internet Service Used by Customer", size=15)
```

```
Out[9]: Text(0.5, 1.0, 'Internet Service Used by Customer')
```



```
In [10]: sns.countplot(x='Contract', hue='Churn', data=df)
```

```
Out[10]: <AxesSubplot:xlabel='Contract', ylabel='count'>
```



```
In [11]: sns.heatmap(df[['Age', 'Tenure', ]].corr(), annot = True, fmt='.2g', cmap= 'coolwarm');  
plt.show()
```

