

PALLAVI MISHRA

CONTACT



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mpallavi2057@gmail.com



67 Sandrift square

SKILLS

- Adaptable in fast pace
- Customer service
- Team player
- Reliable and Responsible
- Computer proficiency
- Motivated to learn new things.
- Resourceful and courteous
- Cooperative attitude.
- Time management

EDUCATION

Centennial College

Software Engineering Technician
2023-2024

WORK EXPERIENCE

Crew member

Hermie's

05/2023-running

- Collaborate with kitchen staff to ensure smooth and efficient food preparation and service during peak hours.
- Execute line cooking responsibilities, following recipes and maintaining consistency in taste and presentation.
- Prepare ingredients for daily menu items, including chopping, slicing, and measuring, while adhering to portion control standards.
- Operate dishwasher to efficiently clean and sanitize dishes, utensils, and kitchen equipment.
- Contribute to the overall positive work environment by promoting teamwork, open communication, and a proactive attitude.

Customer service team member

03/2023-04/2023

Popeyes

- Greeting customers as they enter the restaurant and providing friendly, welcoming service.
- Taking customers' orders and handling payments and providing change.
- Preparing, packing, and serving food orders in a timely and accurate manner.
- Addressing any customer concerns or complaints and working to result them to customer's satisfaction.

Customer service cashier

01/2022-07/2022-

Bhat-Bhateni, Nepal

- Scanned products and processed customer transactions accurately.
- Provided with great customer service.
- Handled cash and credit card transactions, kept the register area neat and stocked with essential supplies.
- Assist the customers with general inquiries, maintained a positive environment in he store.