

MANN PATEL

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Summary

Experienced in creating user-centric products for both desktop and mobile platforms. Talented in working in C++, JavaScript, ReactJS and Angular. Proficient Front End Developer effective at developing strong websites that achieve customer objectives. Well-versed in using CSS, Java, SQL as well as other resources to accomplish design requirements.

Skills

- Retail Merchandising Expertise
- Excellent Written and Verbal Communication
- Computer Proficiency and Microsoft Office
- Customer Service
- Building Customer Loyalty
- Inventory Management
- Back-End and Database Skills
- Agile Software Development
- Front-End Programming: HTML5, CSS3, AJAX
- JavaScript Experience
- Software Development Lifecycle
- MVC Architecture
- Databases: Oracle, SQL Server, MongoDB
- Version Control Systems: Git, GitHub
- Responsive Web Design
- Javascript Libraries and Frameworks
- Front-End Skills: HTML, CSS
- Problem-Solving

Experience

- 11/2021 - Current
Walmart
Toronto, ON
Customer Experience Sales Floor Associate
 - Engaged positively with each customer, providing professional and polite support for sales and service needs.
 - Built and maintained relationships with peers and upper management to drive team success.
 - Arranged merchandise for display to highlight new styles, attract customers and enhance sales.
 - Bagged groceries carefully to keep products in perfect condition, separated fragile products and kept frozen and perishable foods cold or fresh.
 - Organized as many as 100 deliveries per hour by smoothly selecting and purchasing items.
 - Satisfied customers with quick, accurate service under tight deadlines.
- 07/2021 - 11/2022
Walmart
Toronto, ON
Greeter
 - Answered customers' questions about hours, seating, current wait time and other information.
 - Maintained cleanliness of front entry area.
 - Greeted incoming guests to assess needs and monitor behaviors for signs of suspicious activities.
 - Offered customer support by directing to designated locations and connecting with specific personnel.
- 04/2021 - 06/2021
Uber
Toronto, ON
Food Delivery Driver
 - Carried food in insulated bags to maintain hot or cold temperature.
 - Picked up meals from local restaurants and dropped off at residential and business customer locations.
 - Delivered fresh food to customers across local area.

Projects

- **Personal Portfolio Website**

- 1) Designed a fully responsive personal portfolio using **ReactJS**, **HTML5** and **CSS**.
- 2) Implemented Email Functionality using **Node Mailer**.
- 3) Developed a mobile friendly web application using **Bootstrap**, **RxJS** and **expressJS**.
- 4) Deployed the website on Vercel platform using GitHub.

- **Employees and Managers Record System**

- 1) Designed a record management system that lets you add, delete or update employees and their managers.
- 2) Implemented CRUD operations using **expressJS**, **multer** library, and **express-handlebars**.
- 3) Set up **SSL** certificates with Node.js
- 4) Designed a system which enables user to **store passwords** (encrypted) in **MongoDB** and **bcrypt.js** (Node.js Library).

- **Covid19 Patient Ticket App**

- 1) Built an application that enables **user interaction** (entering name, covid symptoms, record time) using **C++**.
- 2) Designed a program with no memory leaks.
- 3) Program reusable for more than 1000 entries.

Education and Training

Expected in 05/2022 North York, ON	Diploma in Computer Programming Seneca College of Applied Arts And Technology <ul style="list-style-type: none">• 4.0/4.0 GPA• Great Honors Recipient• SSF (Seneca Student Federation) Member• Completed coursework in OOP345 (Object Oriented Programming), WEB422 (Web Programming for Apps and Services), JAC444 (Introduction to Java) and SYD366 (Software Analysis and Design)• Dean's List Honoree [1st Semester and 2021]• Dean's List Honoree [2nd Semester and 2021]• Dean's List Honoree [3rd Semester and 2021]
01/2020 Ahmedabad, India	High School Graduate in Science The New Tulip International School <ul style="list-style-type: none">• Ranked in Top 10% of class

Languages

English:

Full Professional

Hindi:

Full Professional

Gujarati:

Native/ Bilingual

Accomplishments

- Promoted from Greeter to Customer Experience Salesfloor Associate, in less than 12-months

Websites, Portfolios, Profiles

- www.linkedin.com/in/mann-patel-a0054b232
- <https://mann-portfolio-react.herokuapp.com/>