

# MANN PATEL

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## Summary

Experienced in creating user-centric products for both desktop and mobile platforms. Talented in working in C++, JavaScript, ReactJS and Angular. Proficient Front End Developer effective at developing strong websites that achieve customer objectives. Well-versed in using CSS, Java, SQL as well as other resources to accomplish design requirements.

## Skills

- Retail Merchandising Expertise
- Excellent Written and Verbal Communication
- Computer Proficiency and Microsoft Office
- Customer Service
- Building Customer Loyalty
- Inventory Management
- Back-End and Database Skills
- Agile Software Development
- Front-End Programming: HTML5, CSS3, AJAX
- JavaScript Experience
- Software Development Lifecycle
- MVC Architecture
- Databases: Oracle, SQL Server, MongoDB
- Version Control Systems: Git, GitHub
- Responsive Web Design
- Javascript Libraries and Frameworks
- Front-End Skills: HTML, CSS
- Problem-Solving

## Experience

- 11/2021 - Current  
Walmart  
Toronto, ON  
**Customer Experience Sales Floor Associate**
  - Engaged positively with each customer, providing professional and polite support for sales and service needs.
  - Built and maintained relationships with peers and upper management to drive team success.
  - Arranged merchandise for display to highlight new styles, attract customers and enhance sales.
  - Bagged groceries carefully to keep products in perfect condition, separated fragile products and kept frozen and perishable foods cold or fresh.
  - Organized as many as 100 deliveries per hour by smoothly selecting and purchasing items.
  - Satisfied customers with quick, accurate service under tight deadlines.
- 07/2021 - 11/2022  
Walmart  
Toronto, ON  
**Greeter**
  - Answered customers' questions about hours, seating, current wait time and other information.
  - Maintained cleanliness of front entry area.
  - Greeted incoming guests to assess needs and monitor behaviors for signs of suspicious activities.
  - Offered customer support by directing to designated locations and connecting with specific personnel.
- 04/2021 - 06/2021  
Uber  
Toronto, ON  
**Food Delivery Driver**
  - Carried food in insulated bags to maintain hot or cold temperature.
  - Picked up meals from local restaurants and dropped off at residential and business customer locations.
  - Delivered fresh food to customers across local area.

## Projects

- **Personal Portfolio Website**

- 1) Designed a fully responsive personal portfolio using **ReactJS**, **HTML5** and **CSS**.
- 2) Implemented Email Functionality using **Node Mailer**.
- 3) Developed a mobile friendly web application using **Bootstrap**, **RxJS** and **expressJS**.
- 4) Deployed the website on Vercel platform using GitHub.

- **Employees and Managers Record System**

- 1) Designed a record management system that lets you add, delete or update employees and their managers.
- 2) Implemented CRUD operations using **expressJS**, **multer** library, and **express-handlebars**.
- 3) Set up **SSL** certificates with Node.js
- 4) Designed a system which enables user to **store passwords** (encrypted) in **MongoDB** and **bcrypt.js** (Node.js Library).

- **Covid19 Patient Ticket App**

- 1) Built an application that enables **user interaction** (entering name, covid symptoms, record time) using **C++**.
- 2) Designed a program with no memory leaks.
- 3) Program reusable for more than 1000 entries.

## Education and Training

Expected in 05/2022 North York, ON	<b>Diploma</b> in Computer Programming Seneca College of Applied Arts And Technology <ul style="list-style-type: none"><li>• 4.0/4.0 GPA</li><li>• Great Honors Recipient</li><li>• SSF (Seneca Student Federation) Member</li><li>• Completed coursework in OOP345 (Object Oriented Programming), WEB422 (Web Programming for Apps and Services), JAC444 (Introduction to Java) and SYD366 (Software Analysis and Design)</li><li>• Dean's List Honoree [1st Semester and 2021]</li><li>• Dean's List Honoree [2nd Semester and 2021]</li><li>• Dean's List Honoree [3rd Semester and 2021]</li></ul>
01/2020 Ahmedabad, India	<b>High School Graduate</b> in Science The New Tulip International School <ul style="list-style-type: none"><li>• Ranked in Top 10% of class</li></ul>

## Languages

### English:

Full Professional

### Hindi:

Full Professional

### Gujarati:

Native/ Bilingual

## Accomplishments

- Promoted from Greeter to Customer Experience Salesfloor Associate, in less than 12-months

## Websites, Portfolios, Profiles

- [www.linkedin.com/in/mann-patel-a0054b232](https://www.linkedin.com/in/mann-patel-a0054b232)