

6. PROVISION OF CENTENARIAN GIFT TO CENTENARIANS

Republic Act No. 10868, otherwise known as “An Act Honoring and Granting Additional Benefits and Privileges to Filipino Centenarians, And for Other Purposes” or shortly Centenarians Act of 2016, have laid the foundations of giving honors and respect to Filipino Centenarians, whether residing in the country or abroad. This Act provides to give honors to the Filipino Centenarians by giving them, upon reaching 100 years old, letter of felicitation from the President and plaque of recognition, cash gift in the amount of P100,000.00 and/or posthumous plaque of recognition for the deceased centenarians.

Office or Division:	Protective Services Division	
Classification:	Simple	
Type of Transaction:	G2C-Government to Citizen	
Who May Avail:	Filipino Centenarians and/or their Authorized Representatives	
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE
Primary Documents (Any 1 of the following)		
1. Registered Birth Certificate		PSA / Local Registrar
2. Philippine Passport		DFA
3. Senior Citizen’s Identification Card issued by OSCA		OSCA
4. Any other Philippine Government -issued ID (at least 1)		Any Government Agency
Secondary Documents (Any 2 of the following)		
1. Registered Marriage Certificate issued by PSA		PSA / Local Registrar
2. Registered Birth Certificate of Children (At least 2 Children)		PSA / Local Registrar
3. Affidavit executed by Two (2) Disinterested Persons (At least 80 years old and above)		Notary Public Lawyer
4. Old School Records or Employment Records showing date of birth of the Centenarian Applicant		School / Employer
5. Certified Baptismal and/or Confirmation Certificate / Records		Church
Additional Supporting Documents (Upon completion of the above)		
1. Centenarian Gift Application Form		DSWD Field Office
2. One Whole-Body Picture of the Centenarian Applicant (Latest)		Client
3. Certificate of Residency issued by the Barangay		Barangay of Residence
4. Endorsement Letter issued by the C/MSWDO		C/MSWDO

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Application for the Centenarian Gift	1. Centenarian PDO II lets the client/applicant log in the logbook for reference.	None	3 minutes	Joebert I. Tapales PDO II
	2. Centenarian PDO II conducts interview and assessment to the client/ applicant.	None	15 minutes	Joebert I. Tapales PDO III
	3. Centenarian PDO II provides and explains the checklist of requirements to the client/ applicant.	None	10 minutes	Joebert I. Tapales PDO III
	4. Centenarian PDO II accepts the documents/ requirements and issues application/ verification slip.	None	7 minutes	Joebert I. Tapales PDO III
	Total		35 minutes	

FEEDBACK AND COMPLAINTS MECHANISM	
How to send a feedback	Client Satisfaction Survey / Feedback
How feedback is processed	Consolidated every month and forwarded to concerned section if any.
How to file a complaint	Thru 8888 or Client Satisfactory Survey / Feedback
How complaint are processed	Complaints are processed and acted upon 24 hours upon receipt.
Contact Information	Centenarian Office (085) 303-8620 local 115 ARTA : complaints@arta.gov.ph PCC: 8888 CONTACT CENTER NG BAYAN:

	<div>SMS : 0908 881 6565</div> <div>Call : 165 56</div> <div>P 5.00 + VAT per call anywhere in the Philippines via PLDT landlines</div> <div>Email : email@contactcenterngbayan.gov.ph</div> <div>Facebook : https://facebook.com/civilservicegovph/</div> <div>Web : https://contactcenterngbayan.gov.ph/</div>
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