

Barclays  
Leicester  
LE87 2BB



Mr M P Kaye  
3 St Peters Close  
Knapton  
North Walsham  
NR28 0TW

0345 734 5345\* or +44 24 7684  
2100\*

17 December 2024

Our Ref:  
NB4A/20241217011819/003569

Dear Mr M P Kaye

## We're planning to close your account

We can see your account hasn't been used for over a year.

We're sorry if this account doesn't meet your savings needs. As it doesn't have any money in it, and to help protect you from any potential fraud, we're planning to close it on or shortly after 16 April 2025 in line with your terms and conditions.

For more information, please visit [barclays.co.uk](https://barclays.co.uk) and search 'dormant and lost personal accounts'.

### How to keep your account open

If you'd like to keep saving with this account, you'll just need to pay some money in, or let us know before 07 April 2025.

### If you don't do anything

If you don't pay any money in, or we don't hear from you, we'll close your account.

Please securely destroy any paying-in books you have for this account. We'll also cancel any cash cards associated with it.

### We're here to help

To find out more about our current range of savings accounts, visit [barclays.co.uk/savings](https://barclays.co.uk/savings).

If you have any questions, please get in touch in your usual way.

This is the account we're planning to close:

You can get this in Braille, large print or audio by contacting any Barclays branch to advise us of your requirements.

\*Call charges may apply. Please check with your service provider. To maintain a quality service we may monitor or record phone calls.

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Registered in England. Registered No. 9740322. Registered Office: 1 Churchill Place, London E14 5HP. HPNBASY5 02/15

Sort code	Account number	Product Name
20-05-57	****4259	Everyday Saver

Yours sincerely

Your Barclays Team

## More information about what to do next

### I want to keep my account open – how do I let you know?

To keep your account open, please let us know before 07 April 2025. You can:

#### Call

Call us on the number at the top of this letter before 07 April 2025. We'll take you through a few security questions. If you can't answer them, we might ask you to visit a branch with some ID\*.

#### Visit

Make an appointment to visit any branch with some ID\* before 07 April 2025 – just call us on the number at the top of this letter.

#### Write

Write to us at the address at the top of this letter before 07 April 2025. Please include your sort code and account number. We'll check your signature against our records but if it doesn't match, you might need to make an appointment to visit a branch with some ID\*.

#### Pay money in

If you pay any money in before 07 April 2025, we'll automatically keep your account open for you – you won't need to tell us you want to keep it open.

### Download your documents from the Barclays app or Online Banking

If this is your last, or only account with us, we'll de-register you from Telephone Banking, our app and Online Banking. Please download any documents you might need from the app or Online Banking before we close your account. If you need access to your documents after that, you can visit any of our branches and ask us for copies. Any personal documents you've uploaded will be deleted 30 days after the closure date.

### My account's been closed – what happens now?

Once we've closed your account, you won't be able to see it in Online Banking or our app. You won't be able to make any transactions on your account and we won't send you any correspondence or statements.

\* If we ask you for ID, you'll need to provide at least two valid, original documents. To confirm your identity, you could show us a valid passport, driving licence, EU card or EEA national identity card or UK biometric residence permit. To confirm your address, you could show us a valid driving licence, or a bank statement, UK credit card statement or UK utility bill dated within the last three months. To find out more and to see other acceptable documents, please go to [barclays.co.uk/help/accounts/opening/what-id](http://barclays.co.uk/help/accounts/opening/what-id)

