

Create Backup of Case Entity

1. Navigate to **Settings | Customization | Solutions**
2. Click on **New**

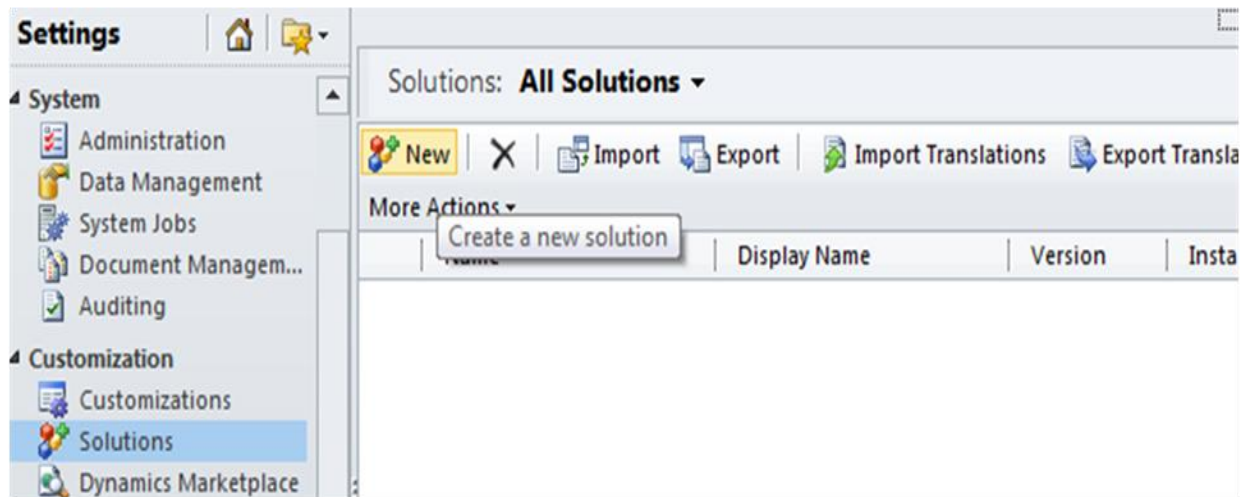


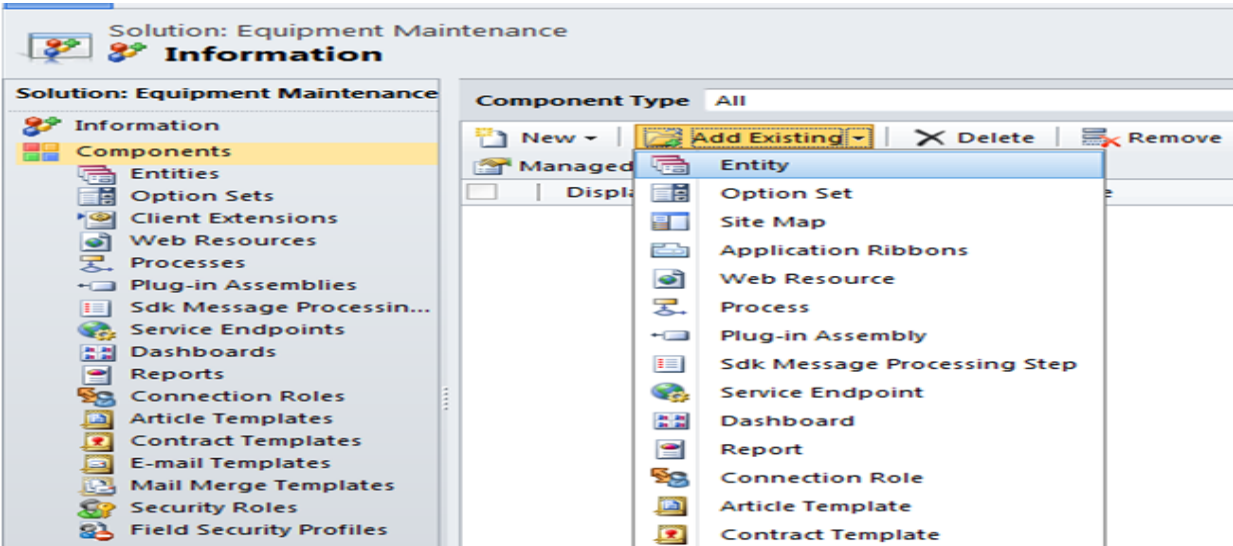
Figure 1
New solution

3. Enter the following:

Field Name	Value
Display Name	'Case Entity Backup'
Publisher	Default Publisher
Version	'1.0.0.0'

4. Click **Save**.
5. Click on Components

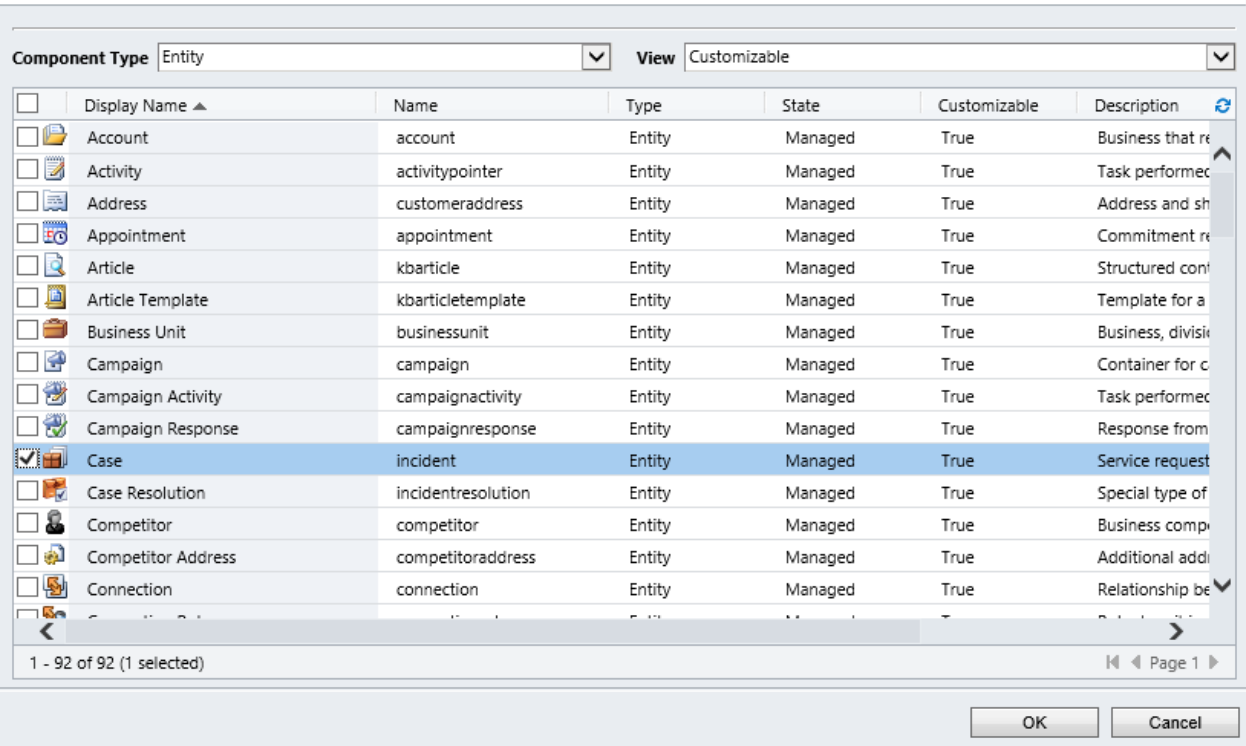
6. Click **Add Existing**, and choose **Entity**.



7. Locate and **select** the *Case* entity and proceed as show in two images below.

Select solution components

Select one or more solution components




Missing Required Components

The system detected that the selected components require other components currently not included in the solution. Do you want to add those components?

☐ Yes, include required components.

☒ No, do not include required components.

Missing Required Components

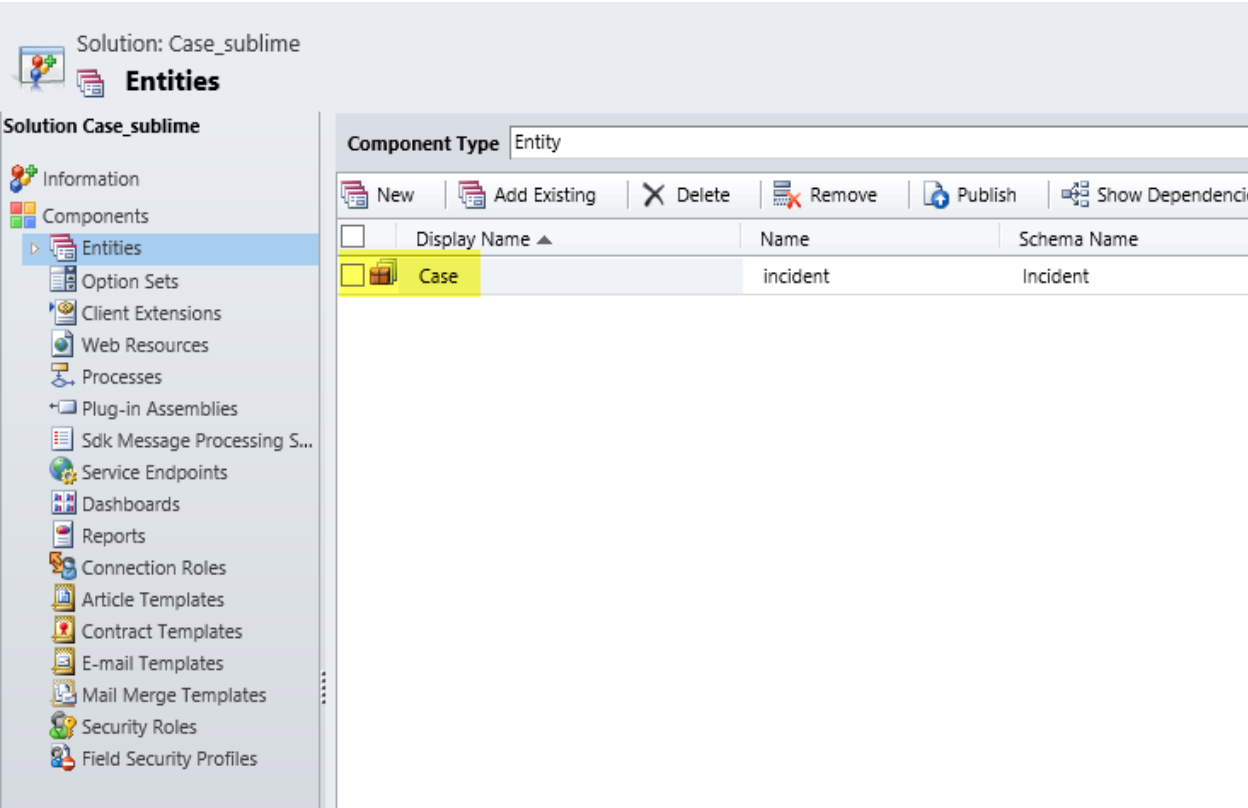
Display Name ▲	Name/Id	Component Type	Parent Entity	Managed Solution 
Contact	contact	Entity		System Solution
Contract Line	contractdetail	Entity		System Solution
Incident_main_library.js	Incident_main_library.js	Web Resource		Active Solution
new_jquery	new_jquery	Web Resource		Active Solution
new_json	new_json	Web Resource		Active Solution
User	systemuser	Entity		System Solution
<div> ◀ ▶ </div>				
<div> ⏮ ⏪ Page 1 ⏩ ⏭ </div>				

Help

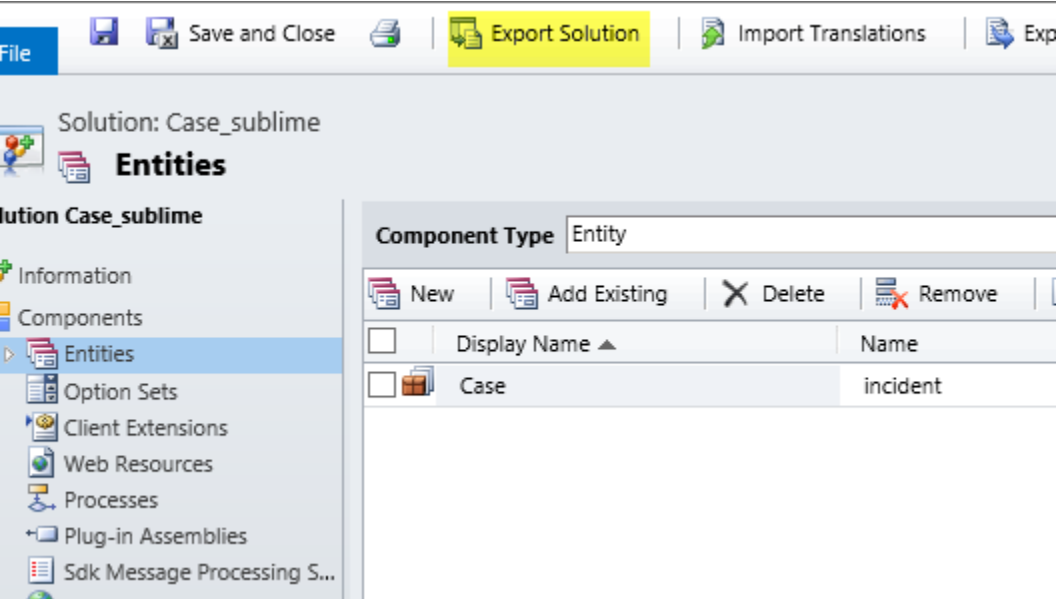
OK

Cancel

8. The *Case* entity is now listed under Entities on the left navigation.



9. Export & Save the solution as shown below



Publish Customizations



Only published customizations are exported. Publish your customizations to ensure that your most recent changes are exported.

Publish All Customizations

To continue exporting the solution, click Next.

[Back](#)

Next

Cancel

Missing Required Components



 The following components are missing from your solution. Import will fail if these components don't exist already in the target Microsoft Dynamics CRM organization. To add the missing components to your solution, cancel import, open the solution, and click the Add Required Components button.

Display Name ▲	Name/Id	Type	Managed Soluti...	Required by ▲
Contact (County)	new_county	Field		Case (Case View)
Contract Line (Contract Lin...	Contract Line With All...	View	System Solution	Case (Form)
Incident_main_library.js	Incident_main_library.js	Web Resource		Case (Form)
new_jquery	new_jquery	Web Resource		Case (Form)
new_json	new_json	Web Resource		Case (Form)

Page 1

[Back](#)

Next

Cancel

Export System Settings (Advanced)



Select the following features if you want their system settings to be applied when the solution is imported. Note that the system settings are not removed if the solution is deleted. Consult your system administrator before including system settings in your solution. For more information, click the Help icon.

Settings

- ☐ Auto-numbering
- ☐ Calendar
- ☐ Customization
- ☐ E-mail tracking
- ☐ General
- ☐ Marketing
- ☐ Outlook Synchronization
- ☐ Relationship Roles
- ☐ ISV Config

[Back](#)[Next](#)[Cancel](#)

Package Type



☒ Unmanaged

Use this option if you will not distribute the solution for other people to install. You will be able to modify this solution and can export it as managed in the future.

☐ Managed

Use this option if you will distribute the solution to be installed by other people. A managed solution cannot be directly modified or exported as unmanaged after it is installed.

To learn more about managed and unmanaged solutions, click the Help icon.

[Back](#)[Export](#)[Cancel](#)