Feedback for Crime in the United States, 2008

Please send completed form by mail or facsimile to:

Uniform Crime Reports
Criminal Justice Information Services
Division
Federal Bureau of Investigation
1000 Custer Hollow Road
Clarksburg, West Virginia 26306
Facsimile: (304) 625-5394

ŲΙ	the United States, 2008? (Check all that apply.)
	☐ I was looking for the number of crimes reported.
	$\hfill \square$ I was looking for the number of crimes cleared by arrest.
	☐ I was looking for the number of arrests reported.
	$\hfill \square$ I was looking for the number of police employees.
	☐ Other (Please specify.)
Q2	What was the focus of the information you were seeking? (Check all that apply.)
	☐ Data regarding my hometown, county, or state.
	☐ Data regarding the United States as a whole.
	☐ Data by region or geographic division.
	☐ Data by population group.
	☐ Data by age, sex, or race.

Q3	Did you find the answer to your question(s)?
	□ Yes
	\square No \rightarrow [Skip to Q7.]
Q4	Did you find the number of steps to get to that page to be acceptable?
	□ Completely acceptable.
	☐ Somewhat acceptable.
	□ Neither acceptable nor unacceptable.
	☐ Somewhat unacceptable.
	□ Completely unacceptable.
Q5	Was the information on that page presented in a way that enabled you to easily locate what you needed?
	□ Yes
	\square No \rightarrow Why? (Please specify.)
Q6	Did you have to print the page in order to read and understand the information on it?
	\square Yes \rightarrow [Skip to Q8.]
	\square No \rightarrow [Skip to Q8.]
Q7	Why did you not find the answer to your question?
	☐ The Uniform Crime Reporting (UCR) Program does not collect what I am looking for.
	☐ The UCR Program collects the information but does not present it in a manner useful for me.
	$\hfill\Box$ The UCR Program collects the information, but I could not understand it.
	☐ I am not sure if the UCR Program collects the information I need.

Ų8	How did you access the Web publication, Crime in the United States?
	☐ Through a search engine such as Google or Yahoo!
	☐ Through the FBI's main Web page at www.fbi.gov.
	☐ Through an Intranet just for law enforcement such as Law Enforcement Online.
	☐ Through a Web address I obtained from a press release or other document.
Q9	Once you accessed <i>Crime in the United States</i> , what was the primary method of finding the information you were seeking?
	$\hfill \square$ I used the Quick Links on the bottom of the homepage.
	$\hfill \square$ I used the data table links on the right side of the screen.
	$\hfill \square$ I used the "Browse by" links on the right side of the screen.
	\square I used the links at the top of the page.
	☐ Other (Please specify.)
Q10	Is this the first time you have sought information from the Web publication, <i>Crime in the United States</i> ?
	\square Yes \rightarrow [Skip to Q12.]
	□ No
Q11	On average, how often do you use information from <i>Crime in the United States</i> ?
	□ Everyday.
	☐ A few times a week.
	☐ A few times a month.
	☐ A few times a year.
	☐ Once a year or less frequently.

Q12	How much time did you spend with the Web publication, <i>Crime in the United States</i> , today?
	□ 1-2 minutes.
	□ 3-5 minutes.
	□ 6-10 minutes.
	☐ 11-15 minutes.
	□ 16-30 minutes.
	□ longer than 30 minutes → Why? (Please specify.)
Q13	How does your experience with <i>Crime in the United States</i> compare with your experience using other Web sites or Web publications?
	□ Very favorable.
	☐ Somewhat favorable.
	☐ Neither favorable nor unfavorable.
	☐ Somewhat unfavorable.
	□ Very unfavorable.
Q14	When you used the Web publication, <i>Crime in the United States</i> , did you do so as:
	☐ Law enforcement executive.
	☐ Law enforcement officer.
	☐ Law enforcement planning/research/administrative.
	□ Legislator/policy maker.
	□ Representative from the media.
	☐ Analyst/researcher.
	□ Educator.
	□ Private business.
	☐ Other criminal justice.

	□ Other government.□ Private citizen.
Q15	Please provide any other comments or suggestions about innovations to <i>Crime in the United States</i> that you believe would be useful in creating an easier to use and more informative Web publication.
Q16	If you are asking a specific question, please include your name, e-mail address, telephone number, and mailing address so that your question or request can be processed.