

Michael Pozna

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CAREER OBJECTIVE

Versatile full-stack software developer with experience working on a wide range of technologies. Passionate about creating intuitive, user-friendly applications that meet the needs of my clients and users. Continuously pursuing fresh challenges and avenues for professional development to further refine my skills and expertise in the ever-evolving realm of software development.

EDUCATION

Tech Elevator

Full-Stack Coding Bootcamp

December 2021

Cleveland, OH

Cleveland State University

Bachelor of Information Systems

December 2019

Cleveland, OH

SKILLS

Technical: C#, CSS, Docker, HTML, Git, GraphQL, JavaScript, PostgreSQL, Python, React, React Native, Rest API, SQL Server, TypeScript, Unit Testing, Vue

Other: Agile Methodologies, Azure Devops, Bash, Bitbucket, Confluence, Crystal Reports, GitHub, Jenkins, Jira, JobScheduler, Linux, Metabase

PROFESSIONAL EXPERIENCE

Junior Software Developer

Eurofins TestOil

January 2022 - Current

Strongsville, OH

- Developed new features and supported the customer portal using React and TypeScript.
- Automated tasks using custom CLIs, Bash scripts, and Python scripts.
- Enhanced functionality and supported the internal legacy lab management system built in ASP.
- Developed a multitude of C# Rest APIs to facilitate inter-application communication and data exchange.
- Developed stored procedures using SQL Server to extract and analyze business-critical data.

Help Desk Technician

Eurofins TestOil

July 2020 - August 2021

Strongsville, OH

- Served as the primary point of contact for IT support and troubleshooting across all systems and hardware.
- Improved network infrastructure by implementing multiple VLANs for segmentation and security.
- Modified the existing Active Directory setup to use role based authentication.
- Built physical VM hosts to create a cluster in VMWare.
- Leveraged SQL Server to compose queries for customers and to support the lab software.

IT Administrator

Delaware North Sportservice

December 2019 - May 2020

Cleveland, OH

- Managed a team of four college interns, overseeing IT projects and providing technical solutions.
- Conducted troubleshooting of point-of-sale systems, computer hardware, and software.
- Played a critical role in a full-scale technology upgrade by planning and implementing the project.
- Automated frequent tasks using Microsoft Power Apps.

IT Intern

Delaware North Sportservice

July 2019 - December 2019

Cleveland, OH

- Supported point-of-sale systems and credit card devices on game days at the Cleveland Guardians stadium.
- Acquired comprehensive troubleshooting skills for Windows 7+, printers, phones, and other office technologies.