

Michael Pozna

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Full-stack software developer with two years of professional experience working on a wide range of applications. Passionate about creating intuitive, user-friendly applications that meet the needs of my clients and users. I am always looking for new challenges and opportunities to learn and grow as a developer.

EDUCATION

Tech Elevator - Cleveland, OH
Full-Stack Coding Bootcamp

Aug 2021 - Dec 2021

Cleveland State University - Cleveland, OH
Bachelor of Information Systems

Sep 2016 - Dec 2019

TECHNICAL SKILLS

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|-------------------|--------------|--------------------------|
| • ASP.NET Web API | • HTML | • ReactJS |
| • Bash | • JavaScript | • Responsive Design |
| • C#/.NET | • JSON | • SQL |
| • CSS | • MS SQL | • Unit Testing (MS Test) |
| • Git | • Python | • VueJS |
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PROFESSIONAL EXPERIENCE

Junior Software Developer - *Eurofins TestOil, Strongsville, OH*

January 2022 - Current

- Contributed to the development and maintenance of the customer portal using ReactJS and C# APIs.
- Built command-line-interfaces, bash scripts, and python scripts to automate tasks.
- Worked on and maintained the legacy Laboratory Information Management System built in ASP Classic.
- Constructed C# web APIs to facilitate inter-application communication and data exchange.
- Developed and executed stored procedures on a daily basis using Microsoft SQL Server to extract and analyze business-critical data.

Help Desk Technician - *Eurofins TestOil, Strongsville, OH*

July 2020 - August 2021

- Primary point of contact for initial IT support and technical troubleshooting across all systems and hardware.
- Improved network infrastructure by implementing multiple VLANs for segmentation and patch panels.
- Modified the existing Active Directory setup to use role based authentication.
- Built physical hosts to create a proper cluster in VMWare.
- Used Microsoft SQL Server to run queries for customers and to support our front end software.

IT Administrator - *Delaware North Sportservice (Progressive Field), Cleveland, OH*

July 2019 - May 2020

- Managed a team of four college interns, overseeing IT projects and providing technical solutions.
- Conducted troubleshooting of point-of-sale systems, computer hardware, and software.
- Led a full-scale technology upgrade by implementing new POS systems, network infrastructure, computers, and phones.
- Improved efficiency by creating MS Power Apps and comprehensive documentation for streamlined processes, including SOPs, deployment, and inventory tracking.