|  |  |
| --- | --- |
|  |  |
| Id | ZmY4MDgxODE3YmYzNTQzMzAxN2MyMTAzODI0ZTE1NjQ%3D |
| Title | 牡丹江市文明行为促进条例 |
| Office | 牡丹江市人民代表大会常务委员会 |
| Publish | 2021-08-23 00:00:00 |
| Expiry | 2021-10-01 00:00:00 |
| Type | 地方性法规 |
| Status | 1 |
| Url | ./detail2.html?ZmY4MDgxODE3YmYzNTQzMzAxN2MyMTAzODI0ZTE1NjQ%3D |
| Translated\_content | Regulations on Promoting Civilized Behavior in Mudanjiang City  Passed by the 30th Meeting of the Standing Committee of the 16th People's Congress of Mudanjiang City on July 27, 2021, approved by the 27th Meeting of the Standing Committee of the 13th People's Congress of Heilongjiang Province on August 20, 2021  Chapter One General Principles  Article 1 In order to guide and promote civilized behavior, enhance citizens' civilization quality, and promote social civilization progress, these regulations are formulated in accordance with relevant laws and regulations and combined with the actual situation of this city. Article 2 These regulations apply to promoting civilized behavior and its related work within the administrative region of this city. The term “civilized behavior” referred to in these regulations means behaviors that comply with the Constitution and laws and regulations, uphold the socialist core value system, meet socialist moral standards, maintain public order and good customs, lead social trends, and promote social civilization progress. Article 3 The work of promoting civilized behavior should be adapted to the requirements of creating a national civilized city in this city, forming a social trend that respects heroes, honors models, learns from the advanced, and pursues civilization. Article 4 The work of promoting civilized behavior should adhere to the principles of combining rule of law and moral governance, advocacy and governance, and self-discipline and heteronomy, establishing a work pattern of unified leadership by the Party Committee, organized implementation by the government, responsibilities borne by various departments, collaborative promotion by society, and participation by the masses. Article 5 The Guidance Committee for Spiritual Civilization Construction at the city and county (district) levels shall coordinate the promotion of civilized behavior within their respective administrative regions. The spiritual civilization construction agencies at the city and county (district) levels shall be responsible for the organization, coordination, supervision, and inspection of the promotion of civilized behavior within their administrative regions. Article 6 The people's government at the city and county (district) levels shall incorporate the promotion of civilized behavior into the national economic and social development planning, ensure funding for the work, and formulate relevant policy measures to promote the coordinated development of civilized behavior promotion and economic and social development. The relevant departments of the people's government at the city and county (district) levels shall perform their respective responsibilities in promoting civilized behavior. Township governments and street offices shall properly conduct the promotion of civilized behavior within their jurisdictions according to their responsibilities. Residents' committees and villagers' committees shall strengthen the publicity, education, and guidance of residents and villagers in civilized behavior, and assist in promoting civilized behavior. Article 7 Promoting civilized behavior is a shared responsibility of the whole society. State organs, enterprises and institutions, social groups, other organizations, and individuals should actively participate in the promotion of civilized behavior based on their own actual situations. National staff, representatives, CPPCC members, and advanced model figures should play a leading role in promoting civilized behavior.   Chapter Two Norms of Civilized Behavior  Article 8 Citizens should actively practice social morality, which mainly includes civility and politeness, helping others, protecting public property, environmental protection, and obeying laws and regulations; professional ethics, which mainly includes dedication to work, honesty and trustworthiness, fair handling of matters, enthusiastic service, and contributing to society; family virtues, which mainly include respecting the elderly and loving the young, gender equality, harmonious couples, frugality in family management, and mutual assistance among neighbors; personal morality, which mainly includes patriotism and dedication, proper behavior and compliance with regulations, diligence and kindness, generosity and integrity, and self-improvement and discipline. Article 9 Citizens should consciously observe civilized norms in public places, protect the public environment, and maintain public order. Advocate the following civilized behaviors: (1) Dress neatly and appropriately, behave civilly, maintain social distance, avoid loud noises, and control the volume of mobile phones and other electronic devices; (2) Wait for service in an orderly queue and yield politely; (3) Dine civilly, use public chopsticks and spoons, order and take food in moderation, and practice the ‘Clean Plate Campaign’; (4) Handle marriage, funeral, and festive matters in a civilized and frugal manner; conduct civilized and eco-friendly memorial services; (5) Lead a green and low-carbon life; save energy and resources; (6) Protect and use public facilities reasonably; (7) Use internet rental vehicles in a regulated manner and park them orderly; (8) Take care of tourism resources, treat tourists kindly, and actively promote the city’s history, culture, and scenic spots; (9) Surf the internet civilly, express oneself rationally, and spread positive energy; (10) Wear masks according to relevant epidemic prevention requirements and when suffering from infectious respiratory diseases; (11) Other civilized behaviors. Article 10 Advocate for healthy citizens of appropriate age to voluntarily donate blood. Article 11 encourages active participation in volunteer services and other charitable activities related to disaster relief, caring for the elderly and orphans, assisting the sick and disabled, legal aid, cultural education, environmental protection, and health guidance. Article 12 provides for legal rewards and protection for those who act courageously.  Chapter 3 Governance of Uncivilized Behavior  Article 13 administrative agencies such as public security, urban management, transportation, cultural tourism, and fire rescue should carry out publicity of relevant laws and regulations, strengthen daily inspections of uncivilized behavior, and promptly discover, discourage, stop, and investigate illegal uncivilized behavior. Article 14 Regarding public environmental sanitation, continuous governance of the following uncivilized behaviors: (1) Smoking in non-smoking areas; (2) Spitting, urinating in public places, littering, and dumping garbage unlawfully; (3) Pet owners not promptly cleaning up pet droppings in public places; (4) Damaging urban green spaces, trees, flowers, and greening facilities; (5) Unauthorized occupation, damage, relocation, or demolition of environmental sanitation facilities; (6) Randomly spraying, carving, or posting in buildings, structures, municipal facilities, and on surfaces; (7) Unauthorized setting up stalls or stacking materials in public areas. Article 15 Regarding public order and social management, continuous governance of the following uncivilized behaviors: (1) Throwing objects from buildings or other high places; (2) Keeping dogs without registering at the designated location of public security authorities, not wearing dog tags and using leashes when taking dogs out; (3) Keeping animals that disturb others' normal lives; (4) Occupying, blocking, or sealing off fire truck access, evacuation passages, safety exits, and damaging firefighting facilities; (5) Producing noise pollution that disturbs surrounding residents' living environment during indoor renovations or entertainment; 6. Using sound equipment during outdoor fitness and entertainment activities that causes noise pollution, disturbing the surrounding living environment; 7. Using loudspeakers or other high-noise methods to attract customers in commercial activities. Article 16: In terms of traffic order, continuously govern the following uncivil behaviors: 1. Driving motor vehicles while weaving in and out, honking indiscriminately, failing to yield to pedestrians, and parking illegally; 2. Riding non-motor vehicles on motor vehicle lanes, driving against traffic, running red lights, crossing roads illegally, and parking illegally; 3. Throwing items out of vehicles; 4. Pedestrians running red lights, crossing roads indiscriminately, and climbing over traffic barriers; 5. Unauthorised placement of ground stakes, ground locks, traffic cones, or other obstacles occupying public parking spaces. Article 17: In terms of passenger taxi service operations, continuously govern the following uncivil behaviors: 1. Failing to keep the vehicle clean; 2. Refusing to take passengers, bargaining, dropping passengers mid-journey, and intentionally taking detours; 3. Picking up other passengers without the consent of the original passengers; 4. Not using the meter as required and charging illegally; 5. Not queuing, not obeying dispatching, and violating regulations by picking up passengers in non-designated areas at airports, train stations, and bus terminals. Article 18: In terms of tourism, continuously govern the following uncivil behaviors: 1. Carving, defacing, or otherwise damaging cultural relics, scenic spots, and tourism facilities; 2. Damaging the landscape, vegetation, and topography of scenic areas; 3. Not following relevant rules and etiquette when visiting memorial facilities for heroes and martyrs or red cultural exhibition halls. Article 19: In terms of internet usage, continuously govern the following uncivil behaviors: 1. Fabricating, publishing, and disseminating false, vulgar, and feudal superstitious harmful information; （二）擅自泄露他人信息和隐私； （三）以发帖、跟帖、转发、评论等方式侮辱、诽谤他人。 Article 20 The institution responsible for精神文明建设 shall coordinate relevant departments to establish and improve the comprehensive governance mechanism and the coordination mechanism for investigation and handling, focusing on the supervision and joint law enforcement of uncivilized behaviors that cause strong social reactions and are frequently reported by the public. Article 21 Property management, security, environmental sanitation and other service enterprises shall discourage and stop uncivilized behaviors within their service areas. Operating management units have the right to discourage and stop uncivilized behaviors in public places or public transport. For illegal uncivilized behaviors that do not heed persuasion or where the stopping is ineffective, service enterprises and operating management units shall promptly report to the relevant administrative authorities and assist in evidence collection. Article 22 Any unit and individual have the right to discourage uncivilized behaviors and can file complaints or reports to relevant administrative authorities. The administrative authorities receiving complaints or reports shall handle them in a timely manner according to the law.  Chapter Four Promotion and Guarantee  Article 23 The institution responsible for精神文明建设 shall work with relevant departments to organize mass spiritual civilization creation activities such as civilized cities, civilized villages and towns, civilized communities, civilized units, civilized families, and civilized campuses, integrating the work of promoting civilized behavior throughout the entire creation process. Article 24 The institution responsible for精神文明建设 shall work with relevant departments to establish a recognition and reward mechanism for moral models and good people, regularly organizing evaluations and publicity activities for advanced figures. Article 25 The institution responsible for精神文明建设 shall work with relevant departments to improve the organization of volunteer services and the registration, recording, evaluation, as well as the guarantee and incentive mechanisms for volunteers, promoting active volunteer service activities throughout society. Encourage enterprises and other organizations to prioritize hiring volunteers with good volunteer service records under the same conditions. Article 26 The institution responsible for精神文明建设 may recruit voluntary supervisors for civilized behavior to assist in the promotion, education of civilized behavior, and the stopping of uncivilized behavior. Article 27 National agencies, enterprises, and social organizations shall formulate norms for civilized behavior based on the characteristics of their industry and unit, promoting civilized construction within the industry. Article 28 Residents' committees and villagers' committees shall incorporate relevant content of civilized behavior into resident agreements and village regulations, advocate for scientific and civilized lifestyles, and carry out actions to change undesirable customs. Article 29 Schools shall incorporate the cultivation of civilized behavior into education and teaching, carry out education and practical activities regarding civilized behavior, and enhance students' civilized qualities. Parents should set an example and teach by example, integrating the norms of civilized behavior into daily life, guiding adolescents to develop civilized behavior habits. Article 30 Tourism authorities shall regulate the operational service behaviors of tourism operators and their employees, enhancing the quality of tourism practitioners. Tour operators and their staff should promote civilized tourism behavior norms, timely discourage uncivilized behavior, and guide tourists to travel civilly. Article 31: Media such as newspapers, broadcasts, televisions, and the internet should promote norms of civilized behavior and advanced instances of civilized conduct, criticize uncivilized phenomena, and create a social atmosphere that promotes civilized behavior. Outdoor billboards, electronic advertising screens, bus shelters, public transportation vehicles, and construction site fences should publish and display public service advertisements promoting civilized behavior in accordance with relevant regulations. Article 32: Municipal and county (city) governments should improve public service facilities such as environmental sanitation, public order, transportation, and cultural sports to provide guarantees for the practice of civilized behavior. Article 33: Operators of public places should equip convenience facilities according to relevant regulations, set up guidance signs for civilized behavior, maintain a clean and sanitary environment, uphold good order, strengthen patrol management, and guide and regulate civilized behavior. Article 34: Public security organs and urban management departments should legally designate urban road parking spaces. Internet vehicle rental companies should strengthen the maintenance and management of their vehicles and take effective measures to prevent users from parking indiscriminately.  Chapter 5: Legal Responsibilities  Article 35: For uncivilized behaviors prescribed by these regulations, related laws and regulations such as the "People's Republic of China Public Security Administration Punishment Law", "People's Republic of China Road Traffic Safety Law", "People's Republic of China Environmental Noise Pollution Prevention Law", "People's Republic of China Fire Protection Law", and "Heilongjiang Province Urban Appearance and Environmental Sanitation Management Regulations" provide for administrative penalties, which shall be enforced by relevant administrative agencies in accordance with the law. Article 36: If state organs and their staff fail to perform or incorrectly perform their duties in promoting civilized behavior, they shall be ordered to correct by their superior department, supervision agency, or the unit they belong to. Depending on the severity of the circumstances, responsible leading personnel and those directly responsible shall be subject to disciplinary actions or sanctions.  Chapter 6: Supplementary Provisions  Article 37: These regulations shall come into effect on October 1, 2021. |
| Metadata\_updated | 2024-09-26T11:19:01.735920 |

## All Five Concepts

|  |  |
| --- | --- |
| Key | Value |
| one\_integrating\_law\_morality | 坚持法治与德治相结合、倡导与治理相结合、自律与他律相结合的原则 |
| two\_party\_committee\_leadership | 构建党委统一领导、政府组织实施、部门各负其责、社会协同推进、群众共同参与的工作格局 |
| two\_b\_spiritual\_civ\_committee\_leadership | 市、县（市）区精神文明建设指导委员会统筹推进本行政区域内的文明行为促进工作 |
| three\_exemplify\_moral\_behavior | 国家工作人员、人大代表、政协委员、先进模范人物等应当在文明行为促进工作中发挥表率作用 |
| four\_whole\_society\_promote\_civilised\_behavior | 文明行为促进是全社会的共同责任 |
| four\_b\_social\_institutions\_promote\_civilised\_behavior | 国家机关、企事业单位、社会团体、其他组织和个人应当结合自身实际积极参与文明行为促进工作 |
| five\_promote\_coconstruction\_cogovernance |  |

## Content

﻿

牡丹江市文明行为促进条例

（2021年7月27日牡丹江市第十六届人民代表大会常务委员会第三十次会议通过　2021年8月20日黑龙江省第十三届人民代表大会常务委员会第二十七次会议批准）

第一章 总则

第一条 为了引导和促进文明行为，提升公民文明素质，促进社会文明进步，根据有关法律、法规，结合本市实际，制定本条例。

第二条 本市行政区域内文明行为促进及其相关工作，适用本条例。

本条例所称文明行为，是指遵守宪法和法律、法规，坚持社会主义核心价值体系，符合社会主义道德规范，维护公序良俗，引领社会风尚，推动社会文明进步的行为。

第三条 文明行为促进工作应当与本市创建全国文明城市工作要求相适应，形成崇尚英雄、尊重模范、学习先进、追求文明的社会风尚。

第四条 文明行为促进工作应当坚持法治与德治相结合、倡导与治理相结合、自律与他律相结合的原则，构建党委统一领导、政府组织实施、部门各负其责、社会协同推进、群众共同参与的工作格局。

第五条 市、县（市）区精神文明建设指导委员会统筹推进本行政区域内的文明行为促进工作。

市、县（市）区精神文明建设工作机构负责本行政区域内文明行为促进工作的组织协调、督促检查。

第六条 市、县（市）区人民政府应当将文明行为促进工作纳入国民经济和社会发展规划，保障工作经费，制定相关政策措施，推动文明行为促进工作与经济社会协调发展。

市、县（市）区人民政府相关部门应当在各自职责范围内做好文明行为促进工作。

乡镇人民政府、街道办事处应当按照职责做好本辖区内的文明行为促进工作。

居民委员会、村民委员会应当加强对居民、村民文明行为的宣传、教育和引导，协助做好文明行为促进工作。

第七条 文明行为促进是全社会的共同责任。

国家机关、企事业单位、社会团体、其他组织和个人应当结合自身实际积极参与文明行为促进工作。

国家工作人员、人大代表、政协委员、先进模范人物等应当在文明行为促进工作中发挥表率作用。

第二章 文明行为规范

第八条 公民应当积极践行以文明礼貌、助人为乐、爱护公物、保护环境、遵纪守法为主要内容的社会公德，以爱岗敬业、诚实守信、办事公道、热情服务、奉献社会为主要内容的职业道德，以尊老爱幼、男女平等、夫妻和睦、勤俭持家、邻里互助为主要内容的家庭美德，以爱国奉献、明礼遵规、勤劳善良、宽厚正直、自强自律为主要内容的个人品德。

第九条 公民应当自觉遵守公共场所文明规范，爱护公共环境，维护公共秩序。

倡导下列文明行为：

（一）着装整洁得体，言行举止文明，保持社交距离，不高声喧哗，控制手机等电子设备音量；

（二）等候服务依次排队，有序礼让；

（三）文明用餐，使用公筷公勺，适量点餐取餐，践行“光盘行动”；

（四）文明、节俭办理婚丧节庆事宜，文明、绿色祭祀；

（五）绿色低碳生活，节约能源资源；

（六）爱护和合理使用公用设施；

（七）规范使用、有序停放互联网租赁车辆；

（八）爱护旅游资源，友善对待游客，积极宣传城市历史文化和风景名胜；

（九）文明上网，理性表达，传播正能量；

（十）按照相关疫情防控要求以及患有传染性呼吸道疾病时佩戴口罩；

（十一）其他文明行为。

第十条 倡导适龄健康公民自愿献血。

第十一条 鼓励积极参与济困救灾、敬老救孤、恤病助残、法律援助、文化支教、环境保护、健康指导等方面的志愿服务和其他慈善公益活动。

第十二条 对见义勇为人员依法奖励和保护。

第三章 不文明行为治理

第十三条 公安、城市管理、交通运输、文化旅游、消防救援等行政机关应当开展有关法律法规的宣传，加强对不文明行为的日常检查，及时发现、劝阻、制止、查处违法不文明行为。

第十四条 在公共环境卫生方面，持续治理下列不文明行为：

（一）在禁烟场所吸烟；

（二）随地吐痰、便溺，乱扔废弃物，不按规定倾倒垃圾；

（三）饲养人不即时清除宠物在公共场所的便溺；

（四）损坏城市绿地、树木花草和绿化设施；

（五）擅自占用、损毁、迁移、拆除环境卫生设施;

（六）在建筑物、构筑物、市政设施及地面上乱喷涂、乱刻画、乱张贴；

（七）擅自占道摆摊设点、堆放物料等。

第十五条 在公共秩序、社会管理方面，持续治理下列不文明行为：

（一） 从建筑物或者其他高空抛掷物品；

（二） 饲养犬只未到公安机关指定地点办理养犬登记，携带犬只出户不按照规定佩戴犬牌并采取系犬绳等措施；

（三） 饲养动物干扰他人正常生活；

（四） 占用、堵塞、封闭消防车通道、疏散通道、安全出口，损坏消防设施等；

（五） 进行室内装修、娱乐时产生干扰周围居民生活环境的噪声污染；

（六） 进行户外健身、娱乐等活动时使用音响造成干扰周围生活环境的噪声污染；

（七） 在商业经营活动中使用高音广播喇叭或者采用其他发出高噪声的方法招揽顾客。

第十六条 在交通秩序方面，持续治理下列不文明行为：

（一） 驾驶机动车乱穿插、乱鸣笛、不礼让行人、违规停放；

（二） 驾驶非机动车违反规定在机动车道行驶、逆行、闯红灯、乱穿道路、违规停放；

（三） 从车辆中向外抛洒物品；

（四） 行人闯红灯、乱穿道路、翻越交通护栏；

（五） 擅自设置地桩、地锁、交通锥或者其他障碍物占用公共停车泊位。

第十七条 在客运出租汽车经营服务方面，持续治理下列不文明行为：

（一）未保持车容整洁；

（二）拒载、议价、途中甩客、故意绕道行驶；

（三）未经乘客同意搭载其他乘客；

（四）不按照规定使用计价器、违规收费；

（五）在飞机场、火车站、汽车客运站等客流集散地载客时不排队、不服从调度、违反规定在非指定区域揽客。

第十八条 在旅游方面，持续治理下列不文明行为：

（一）刻划、涂污或者以其他方式损坏文物古迹、景物和旅游设施；

（二）破坏风景名胜区景观、植被、地形地貌；

（三）参观英雄烈士纪念设施、红色文化展馆时不遵守相关制度和礼仪规范。

第十九条 在网络使用方面，持续治理下列不文明行为：

（一） 编造、发布和传播虚假、低俗、封建迷信等不良信息；

（二） 擅自泄露他人信息和隐私；

（三） 以发帖、跟帖、转发、评论等方式侮辱、诽谤他人。

第二十条 精神文明建设工作机构应当协调有关部门建立健全综合治理工作机制和查处协调联动机制，对社会反响强烈、群众反映集中的不文明行为进行重点监管、联合执法。

第二十一条 物业、保安、环境卫生等服务企业应当对服务区域内的不文明行为进行劝阻、制止。

经营管理单位有权对公共场所或者公共交通工具内的不文明行为进行劝阻、制止。

对不听劝阻或者制止无效的违法不文明行为，服务企业、经营管理单位应当及时报告有关行政机关并协助取证。

第二十二条 任何单位和个人有权对不文明行为进行劝阻，并可以向有关行政机关投诉、举报。接到投诉、举报的行政机关应当及时依法处理。

第四章 促进与保障

第二十三条 精神文明建设工作机构应当会同有关部门组织开展文明城市、文明村镇、文明社区、文明单位、文明家庭、文明校园等群众性精神文明创建活动，将文明行为促进工作贯穿创建活动全过程。

第二十四条 精神文明建设工作机构应当会同有关部门建立道德模范、身边好人等先进人物表彰奖励机制，定期组织先进人物评选和宣传活动。

第二十五条 精神文明建设工作机构应当会同有关部门健全完善志愿服务组织和志愿者注册、记录、评价以及保障激励机制，推动全社会积极开展志愿服务活动。

鼓励企业和其他组织在同等条件下优先招用有良好志愿服务记录的志愿者。

第二十六条 精神文明建设工作机构可以招募文明行为义务监督员，协助做好文明行为宣传、教育和不文明行为制止等工作。

第二十七条 国家机关、企事业单位和社会组织应当根据本行业、本单位特点，制定文明行为规范，推动行业文明建设。

第二十八条 居民委员会、村民委员会应当将文明行为有关内容纳入居民公约、村规民约，倡导科学文明生活方式，开展移风易俗行动。

第二十九条 学校应当将文明行为培养纳入教育教学，开展文明行为教育和实践活动，提升学生文明素养。

家长应当以身作则、言传身教，把文明行为规范融入日常生活，引导青少年养成文明行为习惯。

第三十条 旅游主管部门应当规范旅游经营者及其从业人员的经营服务行为，提高旅游从业人员素质。

旅游经营者及其从业人员应当宣传文明旅游行为规范，及时劝阻不文明行为，引导旅游者文明旅游。

第三十一条 报刊、广播、电视、网络等媒体应当宣传文明行为规范和文明行为先进事迹，批评不文明现象，营造促进文明行为的社会氛围。

户外广告牌、电子广告屏、公交候车亭、公共交通工具以及建筑工地围挡等，应当按照有关规定刊播、展示文明行为促进公益广告。

第三十二条 市、县（市）区人民政府应当完善环境卫生、公共秩序、交通出行、文化体育等公共服务设施，为践行文明行为提供保障。

第三十三条 公共场所经营管理单位应当按照有关规定配备便民设施，设置文明行为引导标识，保持环境整洁卫生，维护良好秩序，加强巡查管理，引导、规范文明行为。

第三十四条 公安机关、城市管理部门应当依法施划城市道路停车泊位。

互联网租赁车辆经营企业应当对其车辆加强养护、管理，采取有效措施防止用户乱停乱放。

第五章 法律责任

第三十五条 对于本条例规定的不文明行为，《中华人民共和国治安管理处罚法》《中华人民共和国道路交通安全法》《中华人民共和国环境噪声污染防治法》《中华人民共和国消防法》《黑龙江省城市市容和环境卫生管理条例》等相关法律、法规已经有行政处罚规定的，由有关行政机关依法处罚。

第三十六条 国家机关及其工作人员在文明行为促进工作中不履行或者不正确履行职责的，由其上级主管部门、监察机关或者所在单位责令改正，并视情节轻重，对负有责任的领导人员和直接责任人员给予处分或者处理。

第六章 附则

第三十七条 本条例自2021年10月1日起施行。