MACK PREDELUS

FULL STACK DEVELOPER   ⚲ LOS ANGELES, UNITED STATES   ☎ 3233715594

DETAILS

los Angeles
United States
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LINKS

My Portfolio

SKILLS

Effective Time Management

Computer Skills

Ability to Work Under Pressure

Ability to Work in a Team

Communication Skills

Full Stack

JavaScript

React

Node.js

MySQL

Customer Service

Troubleshooting

Collaboration

PROFILE

Motivated Junior Software Developer skilled in JavaScript, React, and responsive web design. Experienced in creating dynamic, mobile-friendly applications with user-centric features. Transitioning from a sales background, I bring strong problem-solving skills, teamwork, and a commitment to continuous learning. Eager to apply my coding expertise to real-world challenges.

EMPLOYMENT HISTORY

In-Home Expert at AT&T
August 2023 — Present

As an In-Home Expert at AT&T, I am dedicated to delivering top-tier customer service by addressing technical issues and providing personalized solutions. My key responsibilities include:

- Delivering exceptional customer service by offering personalized solutions and resolving technical issues in customers' homes.
- Educating customers on AT&T products and services.
- Utilizing troubleshooting techniques to diagnose and resolve issues efficiently.
- Collaborating with cross-functional teams for seamless service integration.
- Staying updated on AT&T offerings and industry trends.
- Providing guidance to optimize AT&T services to meet customer needs.

Jet Engine Mechanic at US Air Force
August 2016 — August 2022

As a Jet Engine Mechanic in the US Air Force, I ensured optimal performance and safety of jet engines. My key responsibilities included:

- Conducting inspections and diagnostics to identify mechanical issues.
- Performing maintenance and repairs according to strict safety standards.
- Collaborating with mechanics and engineers to troubleshoot complex problems.
- Using specialized tools to disassemble, repair, and reassemble engines with precision.
- Maintaining detailed records of all maintenance activities.

EDUCATION

Full Stack Web Development, University of Denver
February 2024 — August 2024

Exercise Science, University of West Florida
August 2012 — May 2017