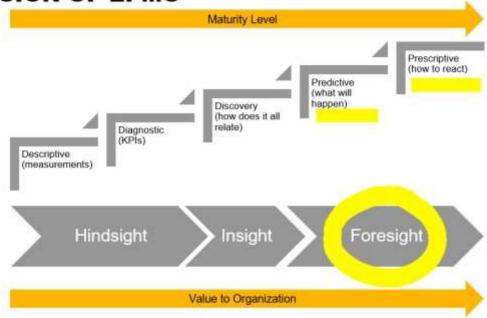
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EPMO CONCEPTS, DESIGN AND EXPERIENCE

MY VISION OF EPMO



PROBLEM STATEMENT I RESOLVED FOR LEADERSHIP THROUGH EPMO

- · How are we aligning our corporate strategy based on the demand generated by our clients?
- How are we tracking customer success? What are the KPI's
- Which business capabilities are in trouble? Which ones could be next?
- How is my portfolio / project delivery at client doing?
 How are we trending?
 How will my client portfolio end up doing?
- What do I need to know, review, evaluate, and possibly act upon the feedback we get from our customers?
- Is our internal knowledge being disseminated correctly throughout the company?
- When are the first indications that something may be amiss? Or that there are opportunities?
- Why didn't I see this coming?
 Why did projects fail in the past? Statistically, are there root causes for cascading effects?
- Who are the experts?

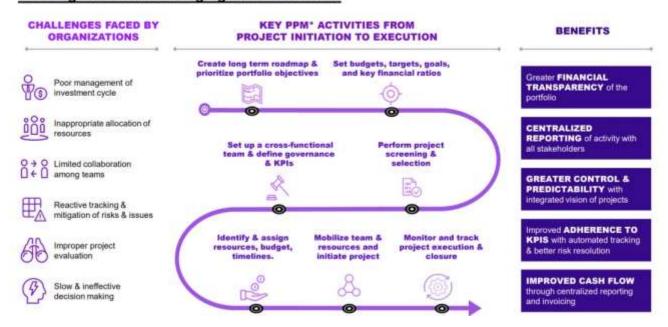
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MY APPROACH TO PMO OPERATING PROCESS



MY APPROACH TO EPMO

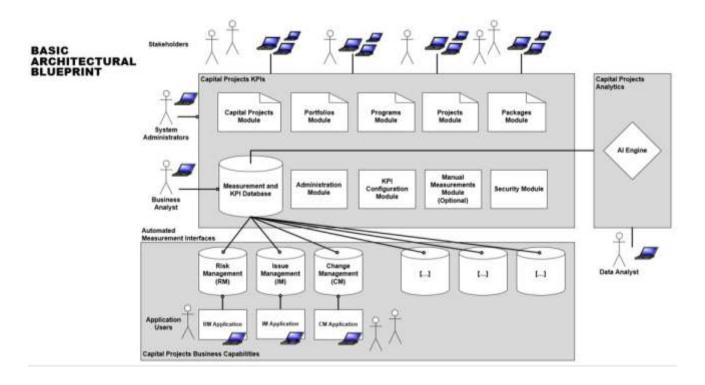
Building PMOs and managing client Portfolios



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WHERE ARE WE NOW? TRADITIONAL MATURITY LEVEL > 6 FACTORS TO LOOK AT...



Example of possible key challenges?

- Is it that there is no global adherence to PM Best practices / Tools / Discipline?
- Is it that the is no single resource pool and no Resource Allocation done?
- Is it that the projects never really have a proper Closeout phase?
- Is it lack training or tools available? Or both?
- Tools don't support risk process and maturity
- > ETC...

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