Mathieu Prichonnet, Eng, MBA
US, Canadian, French (EU) Citizen
PMP, SAFe 5.0 Agilist / Scrum
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INDUSTRY EXPERIENCE

HHealthCare: Assessments / Long Term Care

Construction: EPC, Capital Projects

IT: Application, Integrations, Conversions, Data Insight,

Energy: Utilities T&D , Power Gen, O&G, Mining, Chemicals

Manufacturing & Delivery: Drones / Unmanned Vehicles, Manufacturing & Engineering

Telecom: Wireless, Fiber Optics

Products / Tech.: SaaS / PaaS SDLC, eCommerce, Websites, Infosec, Data Insight

SOFTWARE EXPERTISE

Enterprise Applications: MS D365 Business Central / F&O, MS D365 Customer Service (CS) / CRM Omnichannel / CS Workspace / Field Serv. (FS) & FS Mobility / Power Pages FTP Portal, SAP PM & PS, Maximo, Jama-Connect, Salesforce, Prosci, Paylocity, Workable, Workday, Asana

Project management (Schedule & Cost Control): Oracle Primavera, Hexagon EcoSys, MS Project, Smartsheets, Clarity PPM, Monday.com, Jira (& Confluence), Azure DevOps, Asana

Design Thinking & Process: Mural, Figma, MS Visio, Aha! (Ideation intake product)

Monitoring and Reporting tools: Tableau, Power BI

Database tools: MS Access, Enterprise Architecture (EA). MongoDB, Make, MuleSoft

Data Analytics: Solver, XCL, Montecarlo,

Architecture & Integration: REST API, Informatica, Web methods

Security & Compliance: NIST, SOC2, SOX, SSO, RBAC/ABAC

Cloud: Azure, GCP

Ticketing and Support: ServiceNow, Freshdesk

Vers. & CI/CD / DevOps: GitHub / GitLab

Testing / Automated: Zephyr, IBM Rational

EXPERIENCE

Highly innovative, analytical thinker and experienced leader with over 25 years of substantial consulting and corporate experience in Portfolio, Program & Project management, Operations, Professional Services (CS), Products & ePMOs, as well as selling / implementing medium to large strategic digital life-cycle transformation initiatives at clients through the optimization of Processes, Systems, and People. Ability to simplify and de-clutter complex problems through analysis, investigation, presentation and to execute targets / goals. High degree of collaboration with teams, at all levels, including internal / external stakeholders. Speaks French and English fluently.

AREAS OF EXPERTISE

Operations Management	CS/ Client Relationship
M&A (IT Audit & Integration)	Data Insight (Analytics)
Strategic Planning & Execution	Risk Analysis
Quality Control / Testing	Asset Management
Portfolio, Program and Project Management	
Change Management & Digital Transformation	

CERTIFICATES   EDUCATION

PMP	MBA, Texas Tech Univ., 2020
SAFe 5.0 Agilist	Operations Mgmt., HEC Montreal, 2007
	Engineering, ETS MTL, 1999

SELECTED PROFESIONAL EXPERIENCE

Various Startups & Freelance work   (2020-2025)

➤ **Digital PXO – Director Delivery (Technology)   (2020-2021, 2025)**
AI / ML, Saas / PaaS, BPM, Cloud. Clients: Food Bev., Utilities, HR, O&G

➤ **Carescout – Sr Manager Transf. & PMO (Healthcare)   (2023-2024)**
Re-engineer / Optimize Operations Business Processes. Assessment, Plan of Care, Direct to Consumer (DTF) Concierge, Value Base Care (VBC). Bridge IT and OPS. MS D365 Health Cloud solution (>$1.5M). Managed RFI, RFP, SOW. Strategic 3-year plan. KPIs / OKRs. Built the Business Control & Risk Management methodology & reporting. Build ePMO (Portfolio >$35M).

➤ **DroneUp – Director of Transformation (UAV Manuf. & Delivery)   (2022-2023)**
Re-design of Processes, Systems and Products. Cloud implementation (GCP, Azure). Work through Eng., Products, Mktg, Strategy, IT, OPS strategic initiatives in IOT, Multi-channel., Analytics, Gamification. OKRs / Quarterly Strategy / M&A Playbook & Integration plan. Helped implement NIST, SSO, SOC2. Business & System workflow mapping for HW Product Eng. Teams. Oversee Digital Implementation of SaaS (Portfolio >$8M).

➤ **Plume – Sr Manager Portfolio / PMO (Telco)   (2021-2022)**
Strategic PMO alignment (Engineering / Sales / Marketing / Developers / Support – IT Ticketing and Incident mgmt.). QC goals and strategy. Drive Digital Transformation (Safe5) & PROSCI (Change mgmt.).

Selected Experience Consulting & Corporate   (1999-2015)

➤ **Accenture – Delivery Lead & CAL   (2015-2020)**
Delivery Lead (Onshore & Offshore teams). Budgeting, Business value (Cost modelling), Operational Performance. Functional Requirements (Design thinking), Architecture & Solution design. SLAs & Licenses agreements. Cloud migration (SaaS, IaaS). Run Salesforce sales pipeline, sold new business: $16M (2019) & $1.75M (2020).

➤ **Hexagon – Senior Consultant (SaaS Product) (2007-2013)**
SaaS implementation & product SME. E2E software implementation & product / software development. Evaluate enhancement requests.

➤ **Kiewit / Bell – Engineer to PM (Telco, Eng. Procurement and Construction)   (1999-2007)**
Built ePMO to manage $40M/Yr. in Capital Projects (Power, Infra, Voice & Data Switches). Supervised $30M/yr. Construction & Project Controls (RF / Tower / OSS/ BSS, Fiber-Optic, Civil & Electrical/ Lump Sum / T&M). Project Controls Lead.