

## EDUCATION

**Master of Science, Computer Science**, specialized in Artificial Intelligence & Data Science **August 2019 – May 2021**  
University of North Carolina at Charlotte, NC, US GPA: 3.9 / 4.0  
Coursework: • Intelligent Systems • Knowledge Discovery in Databases • Machine Learning • Applied Machine Learning • Visual Analytics • Natural Language Processing • Emotion Mining • Cloud Computing for Data Analysis • Big Data Design • Consumer Analytics

**Bachelor of Engineering, Computer Science**, specialized in AI & Software Engineering **August 2013 – May 2017**  
Anna University, Chennai, India GPA: 3.81 / 4.0  
Achieved a statewide rank of 46 out of a total of ~16000 Computer Science students

## TECHNICAL COMPETENCY

- Programming Languages : Python, SQL, Cypher
- ML & Data Science Libraries : Scikit-Learn, Pandas, NLTK, NumPy, Keras
- Applications : Jupyter Notebook, Google Colab, MS Office, UiPath
- Data Handling Tools : MySQL, SAS, Weka, Neo4j, AWS (S3, EMR)
- Data Visualization : Tableau, Python (Matplotlib, Seaborn), Power BI, MS Excel

## PUBLICATIONS

- Ranganathan, J., **Shanmugakani Velsamy, M.P.**, Kulkarni, S., Tzacheva, A.A., "Emotion Classification using Recurrent Neural Network and Scalable Pattern Mining", in Proceedings of the International Conference on Data Mining, Big Data, Database and Data Management (ICDMBDDDM 2021), New York, United States, January 2021, pp. 1439 – 1444. [Abstract](#) [Paper](#)

## PROFESSIONAL EXPERIENCE

**Solution Analyst, [Centina Systems/Ciena](#), Bengaluru, India** **July 2017 – November 2018**

- Developed a Sales forecast model using ARIMA that forecasts company sales and revenue for up to 5 years, based on time series data which increased company sales by 15%.
- Designed and developed multitude of both simple and complex plugins based on direct customer requirements.
- Developed an interface and a program to extensively monitor mission critical company's customer facing Communication network for issues and to automatically trigger alerts for immediate attention of relevant teams.

## ACADEMIC AND RESEARCH PROJECTS

**Graduate Student, [University of North Carolina at Charlotte](#), NC, USA** **August 2019 – May 2021**

- Researched huge volume of Twitter data (~5 million words) to identify sentiment within the group with 85% accuracy → published in the International Conference listed above.  
Tech: **Recurrent Neural Network (RNN-GRU)**, python, keras, pandas, matplotlib, NLTK [Paper](#)
- Developed and implemented a pragmatic Question & answering (QA) model that automatically researches 1000s of pre-loaded public research papers by matching the question key words to provide a response to the user's COVID related questions/concerns.  
Tech: **BERT (Bidirectional Encoder Representations from Transformers) technique**, python, pandas [Project](#)
- Performed a thorough case study on a large healthcare dataset (~1/2 million data) to implement data privacy & visualize patient diagnoses statistics like patient count for different diagnosis – to find patterns & capture insights.  
Tech: **SQL, Tableau, python, pandas, Laplace mechanism, matplotlib** [Project](#)
- Designed a Marketing strategy for a newly formed Charlotte Soccer team by collecting customer feedback surveys to find the public interests on the team, interpreting & visualizing the results that helped the team in promoting the sport & targeting specific audiences by 30%.  
Tech: **SAS Linear Regression model, Clustering algorithm, MS Excel, Tableau** [Project](#)
- Developed and implemented a language translation model that translates the source language to the target language using RNN Sequential model to bridge the gap between human communication with an accuracy of 89%.  
Tech: **Recurrent Neural Network (RNN-LSTM)**, python, keras, pandas, matplotlib, NLTK, BLEU [Project](#)
- Designed and implemented an autonomous bot that takes in product specifications and emails the consolidated results from internet searches with 90% accurate results.  
Tech: **UiPath automation tool, MS Excel** [Project](#)
- Created and trained a machine learning model to compare different algorithm accuracies in finding human lifespan from various economic and public health data collected from WHO & United Nations website.  
Tech: **Random Forest, Linear regression, Clustering algorithm, python, pandas, matplotlib** [Project](#)
- Analyzed supermarket sales data and deployed interactive dashboards which helps the company in decision making when evaluating each store's sale over the time period.  
Tech: **Tableau** [Project](#)