Proficiency Check 1025b

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Questions

1. What, typically, is the strongest usability metric of the menus/forms/dialogs interaction style?

2. What is the cognitive rationale behind why the menus/forms/dialogs interaction style tends to excel at the above usability metric? (Hint: There are two key words here.)

Answers

1. Learnability

2. Menus excel at learnability because these types of systems are particularly effective for:

   (a) Users with little training
   (b) Intermittent use of the system
   (c) Users who are unfamiliar with task terminology