

EMPATHIZE AND DISCOVER

Date	29 April 2023
Team ID	NM2023TMID10372
Project Name	Remote gas pipeline tunnel temperature monitoring system

Empathy Map:

An empathy map is a collaborative tool teams can use to gain a deeper insight into their customers. It helps us to understand what the customer say, thinks, does and feel. It makes us understandable to the problems faced by the customers and the insights to solve them by providing solutions.

