ID	Task Name	Duration	Start	Finish
0	**App dev project**	**40,63 days?**	**Mon 20/03/02**	**Tue 20/04/21**
1	**Business Analyst is appointed**	**3 days**	**Mon 20/03/02**	**Wed 20/03/04**
2	Business Specifications document	1 day	Mon 20/03/02	Mon 20/03/02
3	Initial app plan	2 days	Mon 20/03/02	Wed 20/03/04
4	**Log a call to compliance**	**4 days**	**Thu 20/03/05**	**Tue 20/03/10**
5	Assessment of initial app plan	4 days	Thu 20/03/05	Tue 20/03/10
6	**Log a call with IT**	**0,1 days**	**Tue 20/03/10**	**Tue 20/03/10**
7	Developers assigned to the project	0,1 days	Tue 20/03/10	Tue 20/03/10
8	**Content preparation**	**2 days?**	**Wed 20/03/11**	**Thu 20/03/12**
9	Process research	1 day?	Wed 20/03/11	Wed 20/03/11
10	Finalise App plan	1 day	Wed 20/03/11	Thu 20/03/12
11	**Development**	**31,43 days?**	**Wed 20/03/11**	**Fri 20/04/17**
12	**UX Design**	**3 days?**	**Wed 20/03/11**	**Fri 20/03/13**
13	UX prototype	2 days	Wed 20/03/11	Thu 20/03/12
14	Selection of agents	0 days	Fri 20/03/13	Fri 20/03/13
15	UX Test	1 day?	Thu 20/03/12	Fri 20/03/13
16	**UI Design & development**	**12 days?**	**Wed 20/03/11**	**Wed 20/03/25**
17	Selecting Technology	0 days	Wed 20/03/11	Wed 20/03/11
18	Setting up development environment	2 days	Thu 20/03/12	Mon 20/03/16
19	**UI mock designs**	**2 days?**	**Mon 20/03/16**	**Wed 20/03/18**
20	Mock design	1 day?	Mon 20/03/16	Tue 20/03/17
21	UI focus group	1 day?	Tue 20/03/17	Wed 20/03/18
22	Approval of mock design	0 days	Wed 20/03/18	Wed 20/03/18
23	UI Development	4 days	Wed 20/03/18	Mon 20/03/23
24	Specifications document	2 days	Mon 20/03/23	Wed 20/03/25
25	**Server development**	**29 days**	**Wed 20/03/11**	**Wed 20/04/15**
26	Setting up development environment	2 days	Wed 20/03/11	Thu 20/03/12
27	Server Development (business logic)	20 days	Thu 20/03/12	Tue 20/04/07
28	Server Testing	4 days	Tue 20/04/07	Mon 20/04/13
29	Specifications document	3 days	Mon 20/04/13	Wed 20/04/15
30	**Database development**	**5 days?**	**Wed 20/03/11**	**Tue 20/03/17**
31	Arrange DB storage	1 day?	Wed 20/03/11	Wed 20/03/11
32	Schema and tables design	1 day	Wed 20/03/11	Thu 20/03/12
33	Creation of Schema and Tables	1 day?	Thu 20/03/12	Fri 20/03/13
34	Specifications document	2 days	Fri 20/03/13	Tue 20/03/17
35	**Integration**	**8 days?**	**Tue 20/03/17**	**Thu 20/03/26**
36	UI, server connection	1 day?	Wed 20/03/25	Thu 20/03/26
37	database server connection	1 day?	Tue 20/03/17	Wed 20/03/18
38	**App testing**	**3,3 days?**	**Wed 20/04/15**	**Fri 20/04/17**
39	IT tester test	1 day	Wed 20/04/15	Wed 20/04/15
40	**business unit tests**	**1,3 days?**	**Thu 20/04/16**	**Fri 20/04/17**
41	Giving users access	0,3 days?	Thu 20/04/16	Fri 20/04/17
42	Channel Manager test	1 day?	Fri 20/04/17	Fri 20/04/17
43	Team leaders test	1 day?	Thu 20/04/16	Fri 20/04/17
44	Agent tests	1 day?	Thu 20/04/16	Fri 20/04/17

ID	Task Name	Duration	Start	Finish
45	**Deployment**	**2,3 days**	**Wed 20/04/15**	**Fri 20/04/17**
46	Deploy a 3 tiers (UI, server and DB)	2 days	Wed 20/04/15	Fri 20/04/17
47	**Meetings**	**39,38 days**	**Mon 20/03/02**	**Fri 20/04/17**
48	Introducing the project	1 hr		
49	Channel Manager	1 hr		
50	Developers	1 hr		
51	Team leader	1 hr		
52	Agents	1 hr		
53	Final presentation to COO	1 hr	Tue 20/04/21	Tue 20/04/21