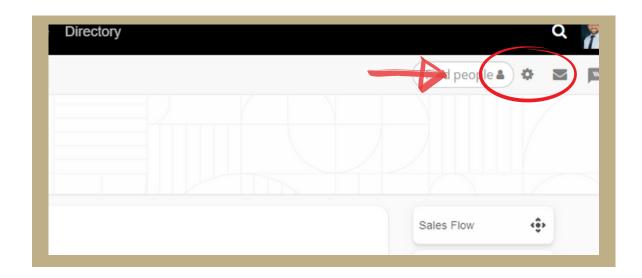


Moxi Engage - How to update tasks in Sales Flow

The Quick Start Guide To change and update tasks and the flow.

- Log onto Moxi Engage..
- Click the Settings Icon on the right (next to the find people).



• Next, start typing person's name into the field. Once a name pops up, click on it.



 Here is a list of activities that fulfill Leads Engine engagement requirements. Definition of events from Moxi that trigger engagement in Leads Engine.

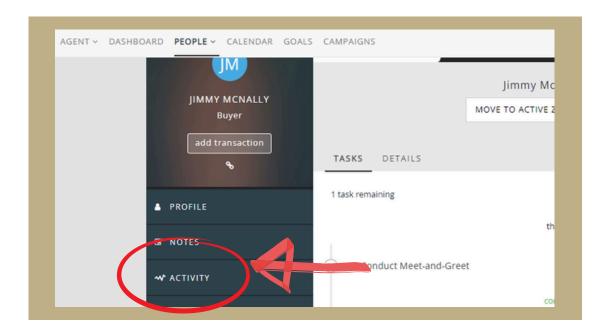
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- There are 4 event types that can fulfill LE lead engagement from within Moxi Engage:
- 1 Create Custom Activity from within the contact's profile (agent_custom_event_)
- 2 Email a presentation in PDF format from within Moxi Present
 - 3 Email a presentation slide from within Moxi Present
 - 4 Send an email to the contact from within Moxi Engage
 - In total, there are 11 different events, but the first 8 are created from the same form:
 - 1 Create Custom Activity from within the contact's profile (agent_custom_event_)
 - 2 Email a presentation in PDF format from within Moxi Present
 - 3 Email a presentation slide from within Moxi Present
 - 4 Send an email to the contact from within Moxi Engage

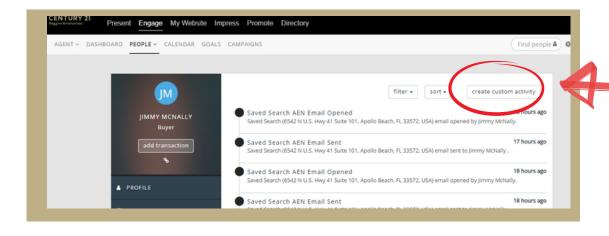
In total, there are 11 different events, but the first 8 are created from the same form:

- 1 agent custom event social
- 2 agent_custom_event_other
- 3 agent_custom_event_text
- 4 agent_custom_event_phone
- 5 agent_custom_event_email
- 6 agent custom event voicemail
- 7 agent custom event inperson
 - 8 agent custom event mail
 - 9 pres pdf emailed
- 10 pres_slide_presentation_emailed
 - 11 engage email sent

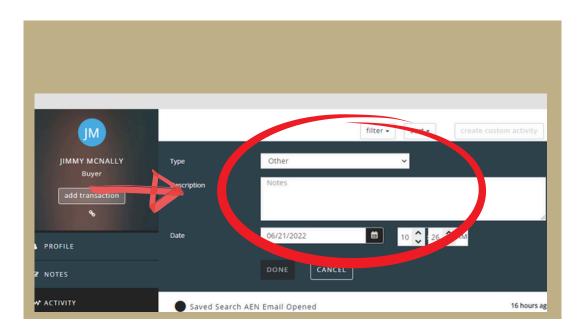
• Next, scroll down until you see activity, and then click it.



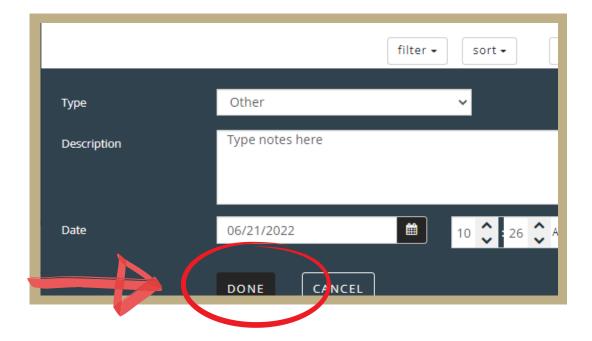
• Next, Click create custom Activity.



• Next, choose the type of activity. This could be email, notes, calls, etc. Fill out the Description, date, etc.

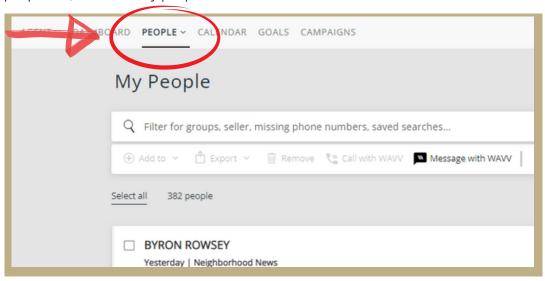


• Finally, Click done and you are good to go.



- Option 2
- Log In to Moxi Engage
- Click On the people tab, then click My people.

•



• Next, Type in the persons name, email, or phone number in search. Once the name populates, click on in.



• Next, when you see a person's name, click the first option on the right. This will pull up an activity option.

Present Engage My Website Impress Promote Directory

DASHBOARD PEOPLE CALENDAR GOALS CAMPAIGNS

Find p

My People

Filter for groups, seller, missing phone numbers, saved searches...

Q Contact: Jimmy McNally X Search filter

Add to V Export Remove Call with WAVV Message with WAVV Acting groups

Select all 1 person

Jimmy McNally

Sun | Email Sent from Engage
You have sent Juneteenth 2022 (eCard) to Jimmy McNally jmcnally 13@verizon.net

Buyer CLOSED Misc

• Next, fill out the activity and click done. You have now completed updating your lead.

