

e-ticket

AIRBLUE LIMITED

BOOKING REFERENCE
YCWANX

Reserved on October 29, 2025 at 2:48 PM

Ticked on October 29, 2025 at 4:58 PM

airblueSMBooked By:
Airblue Limited
Alishba Gul (Call Center)
 111247258

MR MUHAMMAD MUNIR

084 2317 449 609

ISB-DXB

AS0722863 +971 506801982
+92 3201032950

Seat: 25D

! **NOTICE:** Arrival at airport **2.5 hours** before scheduled departure time on domestic flights and **4 hours** before scheduled departure time on international flights. **Check-in** counters close 45 min before scheduled departure time for domestic, and 90 minutes before scheduled departure time for international flights. **Mobile check-in** available now for domestic flights.

CHECK-IN BAG SIZE LIMIT: L+H+W = 54 inches**HAND CARRY BAG LIMIT:** 1 Piece, 7kg, L+H+W=45 inches**NOTE:** EXCESS BAGGAGE AND PAYMENT IS NOT ACCEPTED AT CHECK-IN COUNTERS.**NOTICE:** Flights to Skardu are subject to weather. Please refer to terms & conditions.Friday
07-NOV**ISB**
1:00 PM

Islamabad to Dubai

DXB
3:50 PM
terminal: 01

PA-216

ECONOMY

A321NX

ticket / coupon	flight no	route	date	fare type		fare basis	status
MR MUHAMMAD MUNIR							
084 2317 449 609 / 1	PA-216	ISB-DXB	07 Nov 2025	Flexi (20 kg, 1 Bag)	20kgs	EFTCRTW	OK

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flight segment

Islamabad to Dubai
Valid until 07-Dec-2025

change fees

more than 48 hours before departure **PKR 15,000**
within 48 hours of departure **PKR 20,000**
after departure **PKR 25,000**

cancel fees

more than 48 hours before departure **PKR 20,000**
within 48 hours of departure **PKR 25,000**
after departure **PKR 30,000**

VIEW PASSENGER RIGHTS

<https://www.airblue.com/corp/PassengerRights>**Customs Forms - Download and Print**

Customs Letter.pdf

Customs Declaration Form for International.pdf

VIEW: Health and Travel Guidelines for Passengers travelling on Airblue flights**SPECIAL NOTICE FOR SKARDU FLIGHTS:**

Flights to Skardu are subject to weather. In case of cancellations, Airblue will not be held liable for providing hotel accommodation or any other compensation.

Tickets are non-transferable and non-endorsable, and are subject to the following terms and conditions (*which are subject to change*):

REPORTING TIME:

Arrival at airport 2.5 hours before scheduled departure time on domestic flights and 4 hours before scheduled departure time on international flights. Passengers must check-in accordingly before flight departure.

Flights open for check-in 2 1/2 hours before scheduled departure time on domestic flights and 4 hours before scheduled departure time on international flights. Passengers must check-in 2 hours before flight departure. Check-in counters close 45 min before flight departure for domestic, and 90 minutes before the scheduled departure for international flights.

CARRY-ON BAGGAGE ALLOWANCE:

LIMIT: 1 Carry-On bag per passenger / SIZE LIMIT: 22in x 15in x 8in (L+W+H=45 inches) / WEIGHT LIMIT: Max weight 7 kg / 15 lb

CHECKED-BAGGAGE ALLOWANCE:

Economy Xtra: 30kg (1 checked bag) for Adult and Child passengers. **WEIGHT LIMIT: Max weight per bag: 30 kg**

Economy Flexi: 20kg (1 checked bag) for Adult and Child passengers. **BAG SIZE LIMIT: Max size per bag: L+H+W = 54 inches**

Economy Value: NO Free Checked Baggage Allowance

NOTE: BAGGAGE ALLOWANCE POLICY STRICTLY ENFORCED**LOST/DAMAGED BAG COMPENSATION:**

Maximum liability for damaged or missing baggage is \$20.00 US per kg on international flights and PKR 1000 per kg on domestic flights

TICKET CHANGES:

Passengers pay the change fee indicated on the e-ticket display, PLUS the difference in the fare. Same fare is not guaranteed. Exchanges are allowed for the same sector only. Fees apply for each passenger. Change Fees are NON-REFUNDABLE.

TICKET REFUNDS:

Passengers pay the refund fee indicated on the e-ticket display. For refunds, NIC must be provided for all passengers.

NOTICE: Partial Refunds are NOT ALLOWED on connecting flight bookings.

Refunds will be done only through the Original Mode of Payment, and must be completed within 30 days before Ticket Expiration..

TICKET EXPIRATION:

Tickets expire 30 days after flight date. Expired tickets have no value, cannot be refunded, cancelled or changed.

LIMITED LIABILITY:

The maximum airline liability in the event of denied boarding, delayed or cancelled flight is limited to the price paid for the ticket.

PAYMENT CONFIRMATION:

Once the payment has been completed the E-Ticket confirmation notice will be sent to the client via email or SMS within 24 hours of receipt of payment.

PROHIBITED ITEMS IN BAGGAGE:

Oxidizing Material, Radioactive Material, Poisons and Infectious substances, Miscellaneous dangerous goods, Flammable Solids, Explosive and Firearms, Fireworks, Corrosives, Pressure Pack Cans, Flammable Liquids & Compressed Gases.

EMAIL COMMUNICATION CHANNELS

For Ticket related queries/requests like Refund, Exchange, Blue Miles (Frequent Flyer program) and General Travel Information please email us at: **helpdesk@airblue.com**

For complaints, suggestions, queries and appreciation regarding guest experience please email us at: **feedback@airblue.com**.

AIR PASSENGER RIGHTS

A. LONG FLIGHT DELAYS

1. In case of flight delay of more than 2 to 4 hours (in proportion to flight distance), the airline shall serve refreshments / meals to passengers (according to time of day) and offer communication facilities & hotel accommodation for the night when necessary (e.g. transit passengers / outstation passengers who do not have own accommodation). [Article D 12.2.5 & D14 of ANO-001-ATCP-2.0]
2. When the delay is more than 5 hours and the passenger decides to discontinue his journey with the airline, the airline shall offer full refund of the unutilized ticket. [Article D 13.4 & D14 of ANO-001-ATCP-2.0]
3. **DOMESTIC FLIGHTS:** The airline liability for damage caused by delay in domestic carriage by air of passenger is limited to proven damages which may have been sustained due to the delay or an amount representing double the sum paid for the carriage, whichever amount may be smaller. Nevertheless the airline shall not be liable for damage if it proves that it took all measures that could reasonably be required to avoid the damage or that it was impossible for it to take such measures. [Rule 19 & 22 (1) of The Fifth Schedule of Carriage by Air Act, 2012]
INTERNATIONAL FLIGHTS: The airline liability for damage caused by delay in international carriage by air of passenger is limited to Special Drawing Rights (SDR) 4,150/=. Nevertheless, the airline shall not be liable for damage if it proves that it took all measures that could reasonably be required to avoid the damage or that it was impossible for it to take such measures. [Article 19 & 22 (1) of The Montreal Convention, 1999 / Rule 19 & 22 (1) of The Fourth Schedule of Carriage by Air Act, 2012]

B. FLIGHT CANCELLATION

1. Whenever a passenger's flight is cancelled, the operating airline shall give the passenger a choice of either alternative transport to his final destination / re-routing or full refund of unutilized ticket.[Article D13 of ANO-001-ATCP-2.0]
2. The airline shall offer hotel accommodation for the night when necessary (e.g. transit passengers / outstation passengers who do not have own accommodation).[Article D 13 of ANO-001-ATCP-2.0]
3. The airline may also have to compensate the passenger at the same level as for denied boarding, unless it gives him sufficient advance notice (at least 12 hours prior to flight time). Nevertheless, the airline shall not be liable if it proves that it took all measures that could reasonably be required to avoid the cancellation or that it was impossible for it to take such measures.[Article D 13 of ANO-001-ATCP-2.0]

C. DENIED BOARDING

1. If a passenger reports at the airline check-in counter before the check-in deadline and fulfils all the requirements but is denied boarding (due to overbooking), the airline shall give the passenger a choice of either alternative transport to his final destination / re-routing or full refund of unutilized ticket. [Article D12.3 of ANO-001-ATCP-2.0]
2. In addition to above, if the passenger is not a volunteer, the airline shall pay compensation to passenger equivalent to 50% of the face value of ticket excluding taxes. The compensation may be halved if the passenger is not delayed for more than 04 hours with

alternative transport arrangement. [Article D12.3 of ANO-001-ATCP-2.0]

3. The airline shall offer hotel accommodation for the night when necessary (e.g. transit passengers / outstation passengers who do not have own accommodation). [Article D12.3 of ANO-001-ATCP-2.0]

D. BAGGAGE LOSS / DAMAGE

1. **DOMESTIC FLIGHTS:** The airline liability for loss / damage in domestic carriage of baggage is limited to PKR 1,000/= per kilogram. [Rule 22 (2) of The Fifth Schedule of Carriage by Air Act, 2012]
INTERNATIONAL FLIGHTS: The airline liability for loss / damage / delay in international carriage of baggage is limited to Special Drawing Rights (SDR) 1,000/=. [Article 19 & 22 (2) of The Montreal Convention, 1999 / Rule 19 & 22 (2) of The Fourth Schedule of Carriage by Air Act, 2012]
2. A Property Irregularity Report (PIR) is to be lodged by each passenger to the airline for the missing / damaged baggage, immediately on arrival (before exiting terminal building), along with provision of copy of baggage tag number as evidence / inspection of damaged bag or its contents by airline.
3. Submission of receipts of claimed baggage contents (which are allowed in checked baggage by airline) would strengthen the lost baggage compensation claim of the passenger.

E. DEATH OR INJURY OF PASSENGERS

1. **DOMESTIC FLIGHTS:** The carrier is liable for damage sustained in case of death or bodily injury of a passenger upon condition only that the accident which caused the death or injury took place on board the aircraft or in the course of any of the operations of embarking or disembarking. [Rule 17 (1) of The Fifth Schedule of Carriage by Air Act, 2012]
INTERNATIONAL FLIGHTS: The carrier is liable for damage sustained in case of death or bodily injury of a passenger upon condition only that the accident which caused the death or injury took place on board the aircraft or in the course of any of the operations of embarking or disembarking. [Article 17(1) of The Montreal Convention, 1999 / Rule 17 (1) of The Fourth Schedule of Carriage by Air Act, 2012]
2. **DOMESTIC FLIGHTS:** The airline liability is as per Article 21 of The Fifth Schedule of Carriage by Air Act, 2012.
INTERNATIONAL FLIGHTS: The airline liability is as per Article 21 of The Montreal Convention, 1999 / Rule 21 of The Fourth Schedule of Carriage by Air Act, 2012.

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transactions		description	base fare	surcharges	taxes	fees	other	total amount
Agency Name	Airblue Web	Ticket Sale	17,238	11,700	12,480	5,460	800	47,678 PKR
Agent Name	Airblue Website	Processing Fee	0	0	0	0	0	340 PKR
Date of Payment	29-Oct-2025 4:58 PM	Exchange Credit	-17,238	-11,700	-12,480	-5,460	-1,170	-48,048 PKR
Method of Payment	Etisalat Payment Gateway	Change Fee	0	0	0	0	0	11,700 PKR
Card No.	5118-XXXX-XXXX-0023	Amount: 11,670 PKR						