The most immediate concern for many is that Artificial Intelligence (AI) -enabled systems will replace workers across a wide range of industries. Al brings mixed emotions and opinions when referenced in the context of jobs. **However**, it's becoming increasingly clear that Artificial Intelligence is not a job killer, but rather, a job category killer. As has happened with every wave of technology, from the automatic weaving looms of the early industrial revolution to the computers of today we see that jobs are not destroyed, but rather employment shifts from one place to another and entirely new categories of employment are created. We can and should expect the same in the Alenabled economy. Research and experience are showing that it's inevitable that Artificial Intelligence will replace entire categories of work in logistics and transportation, retail, government, employment, and customer service. On the other hand, companies will be unchained to put their human resources to much better, higher value tasks instead of taking orders, fielding simple customer service requests or complaints, or data entry related tasks.

## 1. According to the passage, which of the following industries may not be affected by AI?

- A) brick and mortar shops
- B) shipping
- C) official affairs
- D) tuition
- E) consumer assistance

#### 2. We can infer from the passage that ----.

- A) there are both proponents and opponents of Artificial Intelligence
- B) Artificial Intelligence has the sinister potential to kill all the jobs available today
- C) industries are at stake on account of the soaring menace coming from Artificial Intelligence D) the current scale of transformation of industries has never ever happened before
- E) an Artificial Intelligence-enabled economy is an imminent threat to future generations

## 3. According to the passage, what could be the closest match for

unchained?	no passage,		
A) stuck in			
B) relieved from			

- C) torn apart
- D) embarked on
- E) looked up to

#### 4. The main aim of the author is to ----

- A) warn people and governments against Artificial Intelligence
- B) give us a glimpse of what Al could present us in the retail industry
- C) compare and contrast the transformation of industries
- D) offer ways to avoid financial loss experienced due to Artificial Intelligence
- E) explain how industries may benefit from Artificial Intelligence

#### 5. The attitude of the writer towards Al is ----

- A) indifferent
- B) satirical
- C) realistic
- D) in awe
- E) anxious

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#### 6. The best title for the passage could be --

- A) The origins of Artificial Intelligence
- B) Al versus Industries
- C) Why not to fear from Artificial Intelligence
- D) Al as a savior for the industry
- E) Artificial Intelligence and it's possible challenges

# "ARTIFICIALINTELLIGENCECONCERNS" Reading Passage

### Answer Key

1.D 2.A 3.B 4.E 5.C 6.C