





Reserved On: 29-Jan-2019 14:48

Ticketed On: 05-Feb-2019 09:23

## Terms And Conditions

### NOTICE:

Confirmation of e-ticket purchase is NOT contingent on the message delivery via email. If you do not receive an email confirmation for your ticket purchase, you may check the status of your booking by entering the record locator (PNR) in the Find Booking section of MNA website, or contact MNA Call Center directly for further assistance. Tickets are non-transferable and non-endorsable, and are subject to the following terms and conditions (which are subject to change).

### REPORTING TIME:

Domestic flights open for check-in 2 hours before departure, and check-in counters close 30 min before flight departure.

RGN, SIN and BKK reporting time is 3 hrs before departure

HKG, CNX and HKT reporting time is 2.5 hrs before departure

Check-in counters close 45 min before flight departure.

NOTE: Bangkok (BKK) airport check-in counters close 60 minutes before flight departure. Hong Kong (HKG) airport check-in counters close 40 minutes before flight departure.

### CARRY-ON BAGGAGE ALLOWANCE:

Limit: 1 Carry-On bag per passenger

Size Limit: 22in x 15in x 8in (L+W+H=45 inches)

Weight Limit: Max weight 7kg/15lb. \*NOTE: Carry-on baggage weight limit for Gaya (GAY) flights is 4kg/8lb.

### CHECKED-BAGGAGE ALLOWANCE:

Domestic: Economy Class: 20 KG, Premium Economy: 25 KG, Business Class: 30 KG

International: Economy Standard: 30 KG, Economy Premium: 35 KG, Business Class: 40 KG (NOTE: Checked baggage allowance for Gaya (GAY) flights is 20kg)

Weight Limit: Max weight 32 KG per piece

Bag Size Limit: Max size per bag: L+H+W = 54 inches

Note: Baggage allowance policy strictly enforced

### EXCESS BAGGAGE FEES:

Domestic: MMK 2000 PER KG

International: USD \$10 PER KG

### LOST/DAMAGED BAG COMPENSATION:

Maximum liability for lost or damaged baggage is USD \$20.00 per kg

### TICKET CHANGES:

Passengers pay the change fee indicated on the e-ticket display, PLUS the difference in the fare. Same fare is not guaranteed. Exchanges are allowed for the same sector only. Fees apply for each passenger. (NOT APPLICABLE FOR GROUP BOOKINGS)

### TICKET REFUNDS:

Passengers pay the refund fee indicated on the e-ticket display. For refunds, National ID must be provided for all passengers. (NOT APPLICABLE FOR GROUP BOOKINGS)

### NOSHOW TICKET EXPIRATION:

Tickets expire 90 days after flight date. Expired tickets have no value, cannot be refunded, cancelled or changed.

### LIMITED LIABILITY:

The maximum airline liability in the event of denied boarding, delayed or cancelled flight is limited to the price paid for the ticket.

### AIRCRAFT CHANGES:

Myanmar National Airlines reserves the right to change the aircraft type and configuration type for operational reasons.

### FOR CREDIT/DEBIT CARD PURCHASES - VERIFICATION REQUIRED:

The passenger(s) will NOT be allowed to travel, until the credit/debit card has been verified by Airline. The card holder must present (in person) the Credit/Debit Card and their Photo ID to Airline personnel for verification. This can be done at the airport at the time of Check-In, -or- at any Airline sales office prior to travel.

### PASSENGERS CONNECTING FROM/TO OTHER AIRLINES

Customer acknowledges that MNA is not responsible and liable for any missed connections due to any delay, revised timing, cancellation either by MNA or other airline(s) the passenger is connecting to/from. Customer further acknowledges that MNA is not responsible for making any alternative arrangements or compensating such passengers connecting to/ from other airlines including but not limited to: rebooking on another other airline flight; hotel accommodation; meals; local transportation; etc.

### ERRORS AND OMISSIONS ON ELECTRONIC TICKET

2/5/2019

[View Reservation](#)

By accepting the Electronic Ticket, Customer confirms that various details including but not limited to: passenger(s) name; flight sector(s); flight number(s) and date(s); class of service; and customer contact details shown on the Electronic Ticket is accurate. Customer acknowledges that MNA is not responsible and liable for any error or omission found after the issuance of the Electronic Ticket.