

Joseph Thompson

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Experience

McDonald's

Ajax, ON

Crew Member

July 2021 - August 2022

- Operated drive-thru services including: order-taking, handling payment, and serving food in a prompt, friendly, and accurate manner.
- Maintained a safe and clean work environment.
- Ensured seamless operation during periods of high-volume.
- Prepared raw food materials according to food-safety procedures.

Crew Trainer

October 2021 - August 2022

- Managed the training of multiple staff members, with some subsequently earning awards for their skills.
- Maintained a leadership role during services.

Education

Durham College

Oshawa, ON

Biotechnology

September 2023 - April 2024

- Displayed leadership and community enthusiasm by mentoring high school students in campus laboratories and actively participating in school events through volunteering.

General Arts and Science

September 2024 -

Awards

McDonald's

- Rookie of the Month July 2021
- Employee of the Month October 2021

Durham College

- Honour Roll April 2024