

Escalation Matrix for Service Support:

Level	Designation	Name
Level 1	Call Centre	service@gbtpl.com Toll Free 18002666399
Level 2	Service Engineer	Mr. Rohit Ramvanshi Contact:9920353748 rohit@gbtpl.com
Level 3	Service Manager	Mr. Sagar Indulkar Contact:9930855896 sagar.indulkar@gbtpl.com
Level 4	Sr. Manager Service	Mr. Nilesh Gavanang Contact:9892433593 nilesh.g@gbtpl.com
Level 5	Operation Manager	Jayant Saraf Contact:9819246810 jayant.saraf@gbtpl.com
Level 6	Director	Mr. Balkrishna Khot Contact:98202 31441 bala@gbtpl.com

Green Building Technologies Private Limited

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