

## CURRICULAM VITAE

OF

**MD. RASHIDUL ISLAM**

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### Career Objective:

To utilize my technical skills for achieving the target and developing the best performance in organization. I would like to implement my innovative ideas, skills and creativity for accomplishing the projects.

### Educational Qualifications:

Exam Title	Department	Institute	Result	Pass.Year
Diploma in Engineering	Computer Technology	Tangail Polytechnic Institute	3.60 (out of 4)	2019
Secondary School Certificate (S.S.C)	General Mechanics	Dhaperhat B.M.P BL High School	4.85 (out of 5)	2014

### Technical Skills:

- Hardware Engineering: Hardcore experience of assembling any server accessories, network equipment's, configures, and troubleshoots under any Windows or Linux Platform.
- Good knowledge on different hardware such as Dell, HP, Gigabyte, Oracle Sun Server etc.
- Good knowledge on different type of operating system such as Window & Linux.
- Installing, maintenance & troubleshooting any kinds of Windows and Linux based server.
- All Windows Server (2012/2016/2019) experience in a primary-to-mid environment of active directory management and related services (group policy, DNS, DHCP etc.).
- Heavy experiences in Microsoft Exchange Mail Server (Outlook, webmail etc.).
- Primary-to-mid experience in all types Web Servers (apache, tomcat, nginx).
- Heavy experiences in Virtualization like VMware Esxi, Kernel-based Virtual Machine (KVM) and Microsoft Hyper-V etc.
- All types Switching and Routing on Cisco Devices.
- Mikrotik Routers configuration, maintenance and troubleshooting.
- Heavy experiences in IT Support related all activities.

### Experiences:

#### **NOC Engineer (Sep-12-2020 to Continue):**

Walton Hi-Tech Industries PLC.

Department: System Infrastructure & Cyber Security, IT

Designation: NOC Engineer

Duties/Responsibilities:

- Monitoring and primary troubleshooting of all networking devices and servers.
- Communicate with ISP/Walton Data Center (Corporate) via phone as well as mail in case of link down, required bandwidth, link fluctuation any related issue.
- Periodically monitoring & inspection of Data Center for temperature and Humidity.
- Server or Network-related support via VNC, Any desk, Team viewer and as well as over phone support.
- Active Directory related to all activities (users create, password, group policy).
- Monitoring and optimizing web and software service with the help of the Software department.

- Active Directory Management and related services (group policy, DNS, DHCP) on All Windows Server (2008/2012/2016/2019) and Linux Servers (Red hat, CentOS, Fedora, Ubuntu).
- All types of FTP server, NAS, File sharing server-related work.
- Work with Different types of Hardware (DELL, HP, Huawei, Oracle Sun Server (Sparc), Gigabyte).
- Work with Microsoft Exchange Mail Server (2013, 2016, 2019) like - User mailbox, Group mail, Contacts mail, Hybrid, Mail Flow, Permissions, Accepted Domains, Quarantine Mailbox, MX Tools Kit, Mail Headers Analysis, Internal and External Mail, Mailbox Server Deploy, Troubleshooting and Maintenance etc.
- Work with different type Web Servers (apache, tomcat, nginx) for live our all services.
- Work with Windows and Linux file system (NTFS, Ext3, Ext4, XFS and SWAP).
- Work with iSCSI Target and Initiator in Windows and Linux Servers.
- Configure Hardware and Software RAID (5,6,10) in Windows and Linux Servers.
- Work with SAN (Storage area network) and NAS (Network-attached storage) in Dell-EMC storage.
- Work with VMware Esxi, Kernel-based Virtual Machine(KVM) and Microsoft Hyper-V virtualization - VM create, VM Backup, Storage backup, Troubleshooting and Maintenance.
- Windows and Linux Server Database Availability Group (DAG), Disaster Recovery, Database Monitoring and Data Backup.
- Work with Cisco Firepower for giving different types of websites (YouTube, Facebook, Twitter, and Blog) access purposes.
- Monitoring (Factory and Corporate) all Networking Devices and Servers using Zabbix and SolarWinds.
- Configure all types of Cisco Switch (SG-300, 350, 2960, 3580, Nexus-3850) and Routers (4000, 5000).
- Cisco Switch and Routers troubleshooting and maintenance.
- All Cisco Switch and Routers Firmware upgrade, downgrade and utilization checking.
- Access switch & Wi-Fi router configuration and help IT Support team in relevant cases.

#### **IT Support Engineer (April-10-2019 to Sep-10-2020):**

Smart Technologies (BD) Ltd.

Department: Tender and IT Support

Duties/Responsibilities:

- Team leader of IT support team.
- Computers assembling and disassembling on different type hardware.
- Installing and configuring computer devices.
- Printer, scanner maintenance and troubleshooting.
- LAN, MAN, WAN create, update and troubleshooting.
- CC TV Camera (DVR & NVR Both) installation, maintenance and troubleshooting.
- Routers configurations, maintenance and troubleshooting.
- Switch configurations, maintenance and troubleshooting.
- VPN connections, VPN Pulse generations and pulse connections.
- Software problems solves and new software setup, update and proper support.
- CISCO routers and switch configuration, maintenance & troubleshooting.
- All access switch & routers setup, maintenance & troubleshooting.

#### **Professional Course/Training:**

Professional Course	Institute	Certification Status
Cisco Certified Network Associate (CCNA 200-301)	Walton IT(Official)	N/A
Red Hat Certified System Administrator (RHCSA)	Walton IT(Official)	N/A
Oracle Cloud Infrastructure (OCI) Foundations Associate	Oracle Corporation	Certified
Microsoft Azure Fundamentals (AZ-900)	Trainocate Ltd.	N/A
Cisco CyberOps	Walton IT(Official)	N/A

### **Personal Details:**

Name : Md. Rashidul Islam  
Father's Name : Md. Abu Bakkar Siddique  
Mother's Name : Most. Rasheda Begum  
Date of birth : 31/12/1997  
Religion : Islam  
Nationality : Bangladeshi (By Birth)  
Marital Status : Unmarried  
Present Address : Chandra, Kaliakoir, Gazipur, Dhaka, Bangladesh.  
Permanent Address : **Village:** Khamarpara **Post Office:** Dhaperhat.  
**Thana/ Upzila:** Sadullahpur **District:** Gaibandha.

### **Language Proficiency:**


- ❖ Bengali and English Writing, Reading, Listening & Talking.

### **Hobbies & Field of Interest:**

- ❖ Traveling.
- ❖ Play Football
- ❖ Learn something new.
- ❖ Reading Story Books &
- ❖ Fishing.

### **Declaration:**

I hereby declare that all statement made & particulars given above are true, complete & correct to the best of my knowledge & belief. Thank you.



Signature

Date: 15 July 2022