CURRICULAM VITAE
OF
MD. RASHIDUL ISLAM
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Career Objective

Want to carry professional challenges to continue the progress of the organization up to the last step of success with best effort of my capacity and achievement with a view to building a career as a professional in an environment of growth and excellence to be successful as a best IT expert that allows me to utilize my skills and innovative thinking for benefit of the company and myself.

Professional Experiences

Walton Hi-Tech Industries PLC
Officer (Sep-12-2020 to Continue)
Department: System Infrastructure & Cyber Security, IT
Duties/Responsibilities:

- Monitoring and primary troubleshooting of all Servers and Networking devices.
- Communicate with ISP/Walton Data Center (Corporate) via phone as well as mail in case of Server down, Storage Fail, Data Backup, link down, required bandwidth, link fluctuation any related issue.
- Periodically monitoring & amp inspection of Data Center for temperature and Humidity.
- Server or Network-related support via VNC, Any desk, Team viewer and as well as over phone support.
- Active Directory related to all activities (users create, password, group policy).
- Monitoring and optimizing web and software service with the help of the Software department.
- Active Directory Management and related services (group policy, DNS, DHCP) on All Windows Server (2008/2012/2016/2019) and Linux Servers (Red hat, CentOS, Fedora, Ubuntu).
- All types of FTP server, NAS, File sharing server-related work.
- Work with Different types of Hardware (DELL, HP, Huawei, Oracle Sun Server (Sparc T7, T5), and Gigabyte).
- Work with Microsoft Exchange Mail Server (2013, 2016, 2019) like - User mailbox, Group mail, Contacts mail, Mail Flow, Accepted Domains, Quarantine Mailbox, MX Tools Kit, Mail Headers Analysis, Internal and External Mail, Mailbox Server Deploy, troubleshoot and maintenance etc.
- Work with different type Web Servers (apache, tomcat, nginx) for live our all services.
- Work with Windows and Linux file system (NTFS, Ext3, Ext4, XFS and SWAP).
- Work with iSCSI Target and Initiator in Windows and Linux Servers.
- Configure Hardware and Software RAID (5,6,10) in Windows and Linux Servers.
- Work with SAN (Storage area network) and NAS (Network-attached storage) in Dell-EMC storage.
- Work with VMware ESXI, Kernel-based Virtual Machine(KVM) and Microsoft Hyper-V virtualization - VM create, VM Backup, Storage backup, Troubleshooting and Maintenance.
- Windows and Linux Server Database Availability Group (DAG), Disaster Recovery, Database Monitoring and Data Backup.
- Work with Dell EMC Server iDRAC for manage, update and maintenance purpose.
- Work with Dell Storage for monitoring storage error, failures and data recovery purpose.
- Work with Cisco Firepower for giving different types of websites (YouTube, Facebook, Twitter, and Blog) access purposes.
- Monitoring (Factory and Corporate) all Networking Devices and Servers using Zabbix and SolarWinds.
- Configure all types of Cisco Switch (SG-300, 350, 2960, 3580, Nexus-3850) and Routers (4000, 5000).
- Cisco Switch and Routers troubleshooting and maintenance.
- All Cisco Switch and Routers Firmware upgrade, downgrade and utilization checking.

Professional Experiences

Smart Technologies (BD) Ltd.
System Support Engineer (April-03-2019 to Sep-10-2020)
Department: Service and Support
Duties/Responsibilities:

- Server system assembling and disassembling on different type hardware.
- Dell EMC Server motherboard, cooling fan, RAM Socket change, cleaning, re-assembling and disassembling.
- Installing and configuring firmware in Dell EMC devices.
- All type Black and Blue screen issue solving on Dell EMC.
- Printer, scanner maintenance and troubleshooting.
- LAN, MAN, WAN create, update and troubleshooting.
- CC TV Camera (DVR & NVR Both) installation, maintenance and troubleshooting.
- Routers configurations, maintenance and troubleshooting.
- Switch configurations, maintenance and troubleshooting.
- VPN connections, VPN Pulse generations and pulse connections.
- Software problems solves and new software setup, update and proper support.
- CISCO routers and switch configuration, maintenance & troubleshooting.
- All access switch & routers setup, maintenance & troubleshooting.

Technical Skills

- Hardware Engineering: Hardcore experience of assembling any server accessories, network equipment, configures, and troubleshoots under any Windows or Linux platform.
- Good knowledge on different hardware such as Dell EMC (R750, R815, R7115, R730, R630 etc), HP, Gigabyte, Oracle Sun Server (T7, T5) etc.
- Heavy Experiences in Dell EMC iDRAC for maintenance and troubleshooting Dell EMC Servers.
- Good knowledge on different type of operating system such as Window, Unix (Solaris) & Linux (CentOs, Redhat, Fedora etc).
- Installing, maintenance & troubleshooting any kinds of Windows, Unix and Linux based server.
- All Windows Server (2012/2016/2019) and Linux Server experience in a primary-to-mid environment of active directory management and related services (group policy, DNS, DHCP etc.).
- Heavy experiences in Microsoft Exchange Mail Server (Outlook, webmail etc.).
- Primary-to-mid experience in all types Web Servers (apache, tomcat, nginx, load-balance, Reverse proxy and disaster recovery etc).
- Heavy experiences in Virtualization like VMware ESXI, Kernel-based Virtual Machine (KVM) and Microsoft Hyper-V etc.
- Heavy experiences in all type File Server (NAS, FTP) and storage Server.
- Installing, monitoring, maintenance and troubleshooting all type Dell EMC storage, Gigabyte and HP.
- All types Switching and Routing on Cisco Devices.
- Mikrotik Routers configuration, maintenance and troubleshooting.
- Heavy experiences in IT Support related all activities

Professional Course/Training

Professional Course	Institute	Certification Status
Cisco Certified Network Associate (CCNA 200-301)	Walton IT(Official)	N/A
Windows Server & RHCSA	Walton IT(Official)	N/A
Oracle Cloud Infrastructure (OCI) Foundations Associate	Oracle Corporation	Certified
Cisco Intro to Cyber Sec, Essential & Network Defense	Cisco Co. Ltd	Certified

Educational Qualifications

Exam Title	Department	Institute	Result	Pass.Year
BSC in Engineering	Computer Science & Engineering	Asian University of Bangladesh	Appeared	Appeared
Diploma in Engineering	Computer Technology	Tangail Polytechnic Institute	3.60 (out of 4)	2019
Secondary School Certificate (S.S.C)	General Mechanics	Dhaperhat B.M.P BL High School	4.85 (out of 5)	2014

Personal Details

Name	:	Md. Rashidul Islam
Father's Name	:	Md. Abu Bakkar Siddique
Mother's Name	:	Most. Rasheda Begum
Date of birth	:	31/12/1997
Religion	:	Islam
Nationality	:	Bangladeshi (By Birth)
Marital Status	:	Unmarried
Present Address	:	Chandra, Kaliakoir, Gazipur, Dhaka, Bangladesh.
Permanent Address	:	Village: Khamarpara Post Office: Dhaperhat. Thana/ Upzila: Sadullahpur District: Gaibandha.

Language Proficiency

❖ Bengali and English Writing, Reading, Listening & Talking.

Hobbies & Field of Interest

❖ Traveling, Play Football, Learn something new, Reading Story Books & Fishing.

References

Engr. Debabrota Gain Deputy Operative Director Walton Hi-Tech Industries PLC Email: it.server-inc@waltonbd.com Mobile: +8801678049562	Engr. Md. Shamsul Alam Chief Instructor and HOD Department of Computer Technology Tangail Polytechnic Institute Mobile: +8801711577545

Declaration

I hereby declare that all statement made & particulars given above are true, complete & correct to the best of my knowledge & belief. Thank you.

Rashidul

Signature

Date: 09 July 2022