

Incident Listings

Log ID	9835 Progra r	n/Event Name	Freeze Frame on Air			Date/Time S	un 17 Apr 2022 11:05:29	
Site/Location	ESPN	Contact Person	Jeffrey Edwards	End Date/Time	Sun 17 Apr 2022	On Air Impact		
Channel	ESPN	Priority Level	Medium	Advertiser	Pepsi	Incident Status	Escalated Internally	
Additional Affec	cted Channels							
Department	Argentina Production	Duration	00:07:00	Source	Vendor	Date Entered	4/17/2022 10:15:48 AM	
Incident Class	MCR Equipment Failure	Satellite		House Number	HS #23423	Entered By	System Admin	
	Automation Failure	Transponder		Supervisor	System Admin	Last Modified		
Incident Type	Atomation	On Air Result	Audio & Video Failure	Authorized By				
Incident Details	5			Incident Resolution				
Freeze frame on air	caused by automation glitch. Impacted	l multiple channels.		Service automatically	switched to backup server	and audio and video was res	tored on-air.	
Log ID	9836 Progra r	n/Event Name	Freeze Frame on Air	Date/Time Su			un 17 Apr 2022 11:05:29	
Site/Location	ESPN	Contact Person	Jeffrey Edwards	End Date/Time	Mon 1 Jan 1900	On Air Impact		
Channel	ESPN ACC NETWORK WATCH	Priority Level	Medium	Advertiser		Incident Status	Escalated Internally	
Additional Affec	cted Channels							
Department	Argentina Production	Duration	00:07:00	Source	Vendor	Date Entered	4/17/2022 10:15:48 AM	
Incident Class	MCR Equipment Failure	Satellite		House Number	HS #23423	Entered By	System Admin	
	Automation Failure	Transponder		Supervisor	System Admin	Last Modified		
Incident Type	Atomation	On Air Result	Audio & Video Failure	Authorized By				
Incident Details	5			Incident Resolution				
Freeze frame on air	caused by automation glitch. Impacted	l multiple channels.		Service automatically switched to backup server and audio and video was restored on-air.				
Log ID	9837 Progra r	m/Event Name	Freeze Frame on Air			Date/Time S	un 17 Apr 2022 11:05:29	
	ESPN	Contact Person	Jeffrey Edwards	End Date/Time	Mon 1 Jan 1900	On Air Impact		
Site/Location	LJI IN						Escalated Internally	
Site/Location Channel	ESPN ACC NETWORK WATCH	Priority Level	Medium	Advertiser		Incident Status	Escalated Internally	
,	ESPN ACC NETWORK WATCH	Priority Level	Medium	Advertiser		Incident Status	Escalated Internally	
Channel	ESPN ACC NETWORK WATCH	Priority Level Duration	Medium 00:07:00	Advertiser Source	Vendor	Incident Status Date Entered	·	
Channel Additional Affect Department	ESPN ACC NETWORK WATCH	•			Vendor HS #23423		4/17/2022 10:15:48 AM System Admin	
Channel Additional Affect Department	ESPN ACC NETWORK WATCH cted Channels Argentina Production	Duration		Source		Date Entered	4/17/2022 10:15:48 AM	
Channel Additional Affect Department	ESPN ACC NETWORK WATCH cted Channels Argentina Production MCR Equipment Failure Automation Failure	Duration Satellite		Source House Number	HS #23423	Date Entered Entered By	4/17/2022 10:15:48 AM	

Sun 17 Apr 2022 11:17:52

Log ID	9838 Pro	gram/Event Name	Freeze Frame on Air			Date/Time S	un 17 Apr 2022 11:05:29	
Site/Location	ESPN	Contact Person	Jeffrey Edwards	End Date/Time	Mon 1 Jan 1900	On Air Impact		
Channel	ESPN LONGHORN NETWORK	Priority Level	Medium	Advertiser		Incident Status	Escalated Internally	
Additional Affec	cted Channels							
Department	Argentina Production	Duration	00:07:00	Source	Vendor	Date Entered	4/17/2022 10:15:48 AM	
Incident Class	MCR Equipment Failure	Satellite		House Number	HS #23423	Entered By	System Admin	
	Automation Failure	Transponder		Supervisor	System Admin	Last Modified		
Incident Type	Atomation	On Air Result	Audio & Video Failure	Authorized By				
Incident Details	5			Incident Resolution				
Freeze frame on air	caused by automation glitch. Imp	acted multiple channels.		Service automatically	switched to backup server	and audio and video was res	tored on-air.	
Log ID	9839 Pro	gram/Event Name	Freeze Frame on Air			Date/Time 9	un 17 Apr 2022 11:05:29	
Site/Location	ESPN	Contact Person	Jeffrey Edwards	End Date/Time	Mon 1 Jan 1900	On Air Impact	<u> </u>	
Channel	ESPN LONGHORN NETWORK	Priority Level	Medium	Advertiser		Incident Status	Escalated Internally	
Additional Affec	cted Channels	•						
Department	Argentina Production	Duration	00:07:00	Source	Vendor	Date Entered	4/17/2022 10:15:48 AM	
Incident Class	MCR Equipment Failure	Satellite		House Number	HS #23423	Entered By	System Admin	
1	Automation Failure	Transponder		Supervisor	System Admin	Last Modified		
Incident Type	Atomation	On Air Result	Audio & Video Failure	Authorized By				
Incident Details	S			Incident Resolution				
Freeze frame on air	caused by automation glitch. Imp	acted multiple channels.		Service automatically switched to backup server and audio and video was restored on-air.				
Log ID	9840 Pro	gram/Event Name	Freeze Frame on Air			Date/Time 9	un 17 Apr 2022 11:05:29	
Log ID Site/Location	9840 Pro	gram/Event Name Contact Person	Freeze Frame on Air Jeffrey Edwards	End Date/Time	Mon 1 Jan 1900	Date/Time S On Air Impact	un 17 Apr 2022 11:05:29	
		Contact Person		End Date/Time Advertiser	Mon 1 Jan 1900		un 17 Apr 2022 11:05:29 Escalated Internally	
Site/Location	ESPN ESPN ACC NETWORK WATC	Contact Person	Jeffrey Edwards		Mon 1 Jan 1900	On Air Impact	·	
Site/Location Channel	ESPN ESPN ACC NETWORK WATC	Contact Person	Jeffrey Edwards		Mon 1 Jan 1900 Vendor	On Air Impact	Escalated Internally	
Site/Location Channel Additional Affect Department	ESPN ESPN ACC NETWORK WATC cted Channels	Contact Person H Priority Level	Jeffrey Edwards Medium	Advertiser		On Air Impact Incident Status	Escalated Internally	
Site/Location Channel Additional Affect Department	ESPN ESPN ACC NETWORK WATC cted Channels Argentina Production	Contact Person H Priority Level Duration	Jeffrey Edwards Medium	Advertiser Source	Vendor	On Air Impact Incident Status Date Entered	Escalated Internally 4/17/2022 10:15:48 AM	
Site/Location Channel Additional Affect Department	ESPN ESPN ACC NETWORK WATC cted Channels Argentina Production MCR Equipment Failure	Contact Person H Priority Level Duration Satellite	Jeffrey Edwards Medium	Advertiser Source House Number	Vendor HS #23423	On Air Impact Incident Status Date Entered Entered By	4/17/2022 10:15:48 AM	

Sun 17 Apr 2022 11:17:52