

Google Analytics



Project: Navigating, Reports, & Dashboards

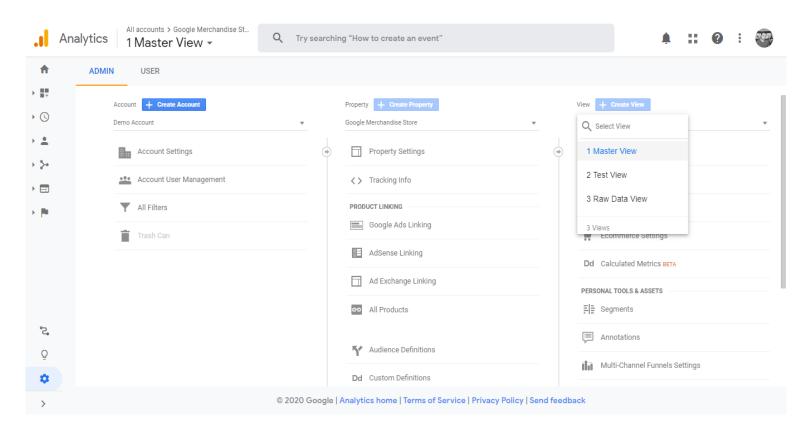


Part One: Primary Views & Filters



Google Analytics 3 View on Demo Account

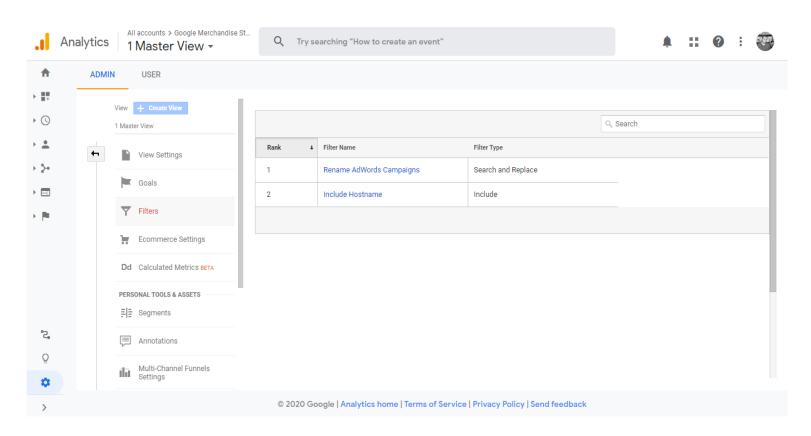
 There is 3 View in Google Analytics But I cant add view I don't have permission





Apply Filter In Google Analytics on Demo Account

How to apply filter in view but this demo account I cant create filter on data





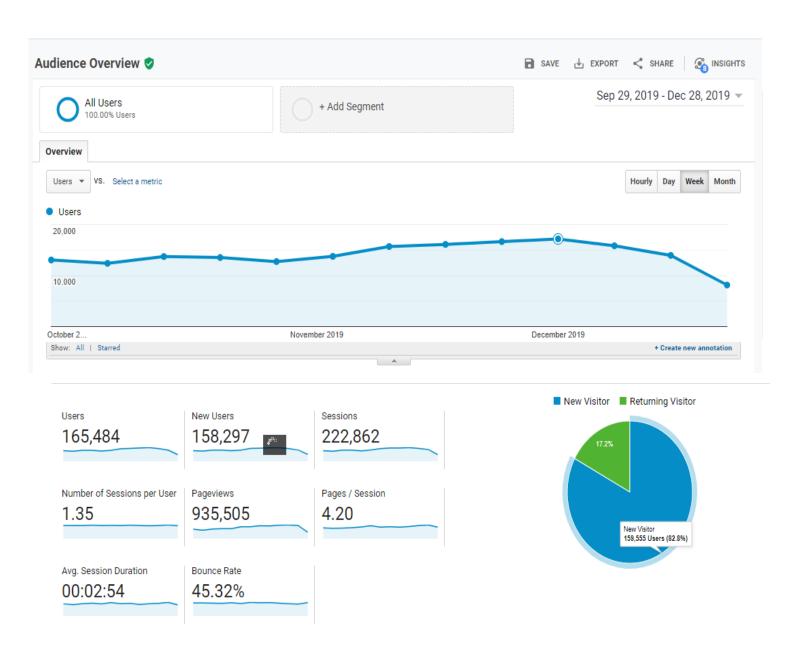
Data Exploration





Standard Display - Audience

From the Audience Overview Report, select a three month time period you would like to explore. Which week had the most visitors, and which week had the fewest visitors to your site?







Standard Display - Audience

Do you have any ideas why certain trends are associated with these specific weeks?

There is a little increase in visitors as we can see in week views

- in week 10 from 1-7 December 2019 with 17200 user
- In week 13 from 22-28 December 2019 with 8147 user

The drop of user may back to Christmas and new year





Standard Display: Acquisition

During the three month period you've selected, excluding *Direct* and *(Other)*, which channels had the highest and lowest bounce rates and the highest and lowest eCommerce conversion rates? What do these metrics mean, based on your experience?

Plot Rows Secondary dimension ▼	Sort Type: Default	•		Advanc	ed Filter ON		× edit	⊞⊕E	1
Default Channel Grouping	Acquisition			Behavior			Conversions eCommerce ▼		
	Users ? ↓	New Users ?	Sessions ?	Bounce Rate	Pages / Session	Avg. Session Duration	Ecommerce Conversion Rate	Transactions	Revenue ?
	135,366 % of Total: 81.83% (165,418)	124,620 % of Total: 78.75% (158,254)	178,512 % of Total: 80.20% (222,588)	48.05% Avg for View: 45.38% (5.89%)	4.08 Avg for View: 4.20 (-2.91%)	00:02:47 Avg for View: 00:02:54 (-3.51%)	0.13% Avg for View: 0.15% (-16.63%)	226 % of Total: 66.86% (338)	\$10,553.50 % of Total: 53.53% (\$19,716.55)
Organic Search	95,756 (68.52%)	87,935 (70.56%)	117,389 (65.76%)	53.42%	3.50	00:02:21	0.17%	204 (90.27%)	\$9,552.85 (90.52%
Referral	22,189 (15.88%)	17,189 (13.79%)	34,495 (19.32%)	26.90%	6.42	00:04:38	0.00%	0 (0.00%)	\$0.00 (0.00%
Social	7,947 (5.69%)	7,574 (6.08%)	8,843 (4.95%)	66.03%	2.50	00:01:15	0.02%	2 (0.88%)	\$36.60 (0.35%
Paid Search	7,287 (5.21%)	5,906 (4.74%)	10,218 (5.72%)	28.56%	5.58	00:03:42	0.20%	20 (8.85%)	\$964.05 (9.13%
Affiliates	4,497 (3.22%)	4,095 (3.29%)	5,193 (2.91%)	60.89%	2.32	00:02:12	0.00%	0 (0.00%)	\$0.00 (0.00%
Display	2,063 (1.48%)	1,921 (1.54%)	2,374 (1.33%)	78.69%	1.81	00:00:41	0.00%	0 (0.00%)	\$0.00 (0.00%





Standard Display: Acquisition

During the three month period you've selected, excluding *Direct* and *(Other)*, which channels had the highest and lowest bounce rates and the highest and lowest eCommerce conversion rates? What do these metrics mean, based on your experience?

- Channel has the highest bounce rate is Display, this mean display ad may not appear properly, or people don't find what they search for.
- Channel has the lowest bounce rate is referral, this because people internets in topic they read or video they viewed about our products.
- Channel has the highest Ecommerce conversion rate is paid search, this maybe for the paid search target specified user or customer that was searching or interesting on solution we sell
- Channel has the lowest Ecommerce conversion rate is Display, referral and affiliates, this maybe for they didn't find there needs in our product or some process need to be optimized.

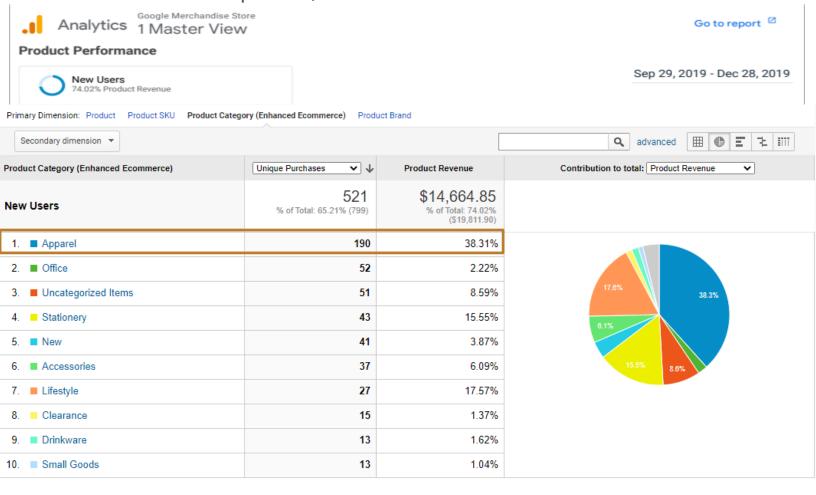
At the end we need to do more investigation to understand these number.





Percentage Display: Conversion

During the three month period you've selected, which Product Category contributed the highest number of unique purchases for New Users and which Product Category was responsible for the largest percentage of revenue for New Users? (Screenshot(s) only; no elaboration required.)

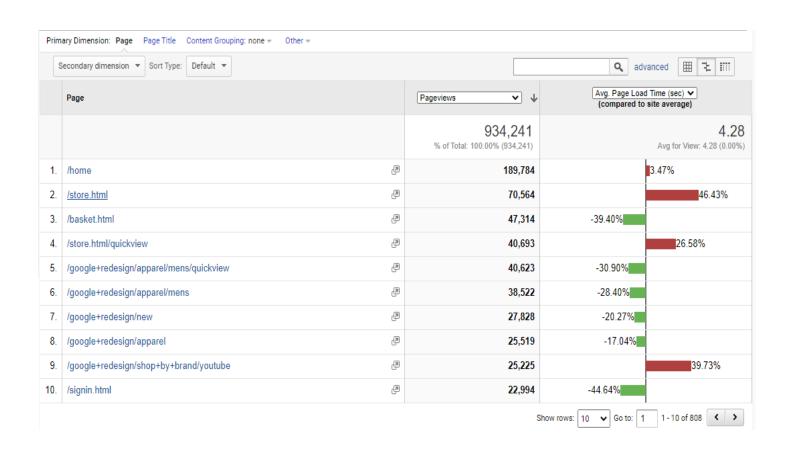






Comparison Display: Behavior

For traffic from All Users between the start and end of your three month period, please provide a comparison report showing Site Speed Page timings for our top ten pages (based on pageviews) and identify any potential troublespots.



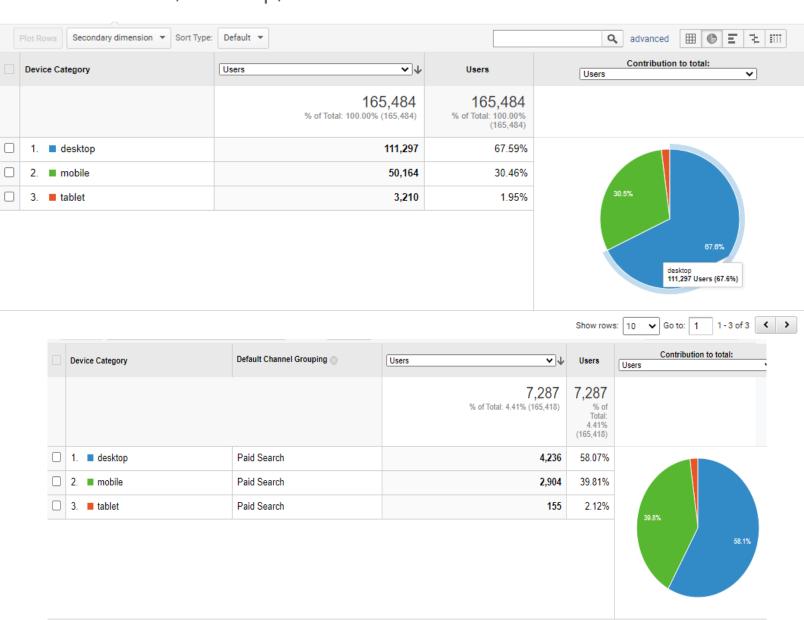
As we can see the store page has a much load time compare to avg on the site I think we should meet with developer team to see the problem





Percentage Display: Audience

Please go into the Audience → Overview → Mobile report and provide a screenshot or screenshots that show the following: Between the start and end of the three month period you've chosen, please provide percentage charts (pie charts) that show what percentage of All Users came from mobile, desktop, and tablet devices and what percentage of Paid Traffic Users came from mobile, desktop, and tablet devices.



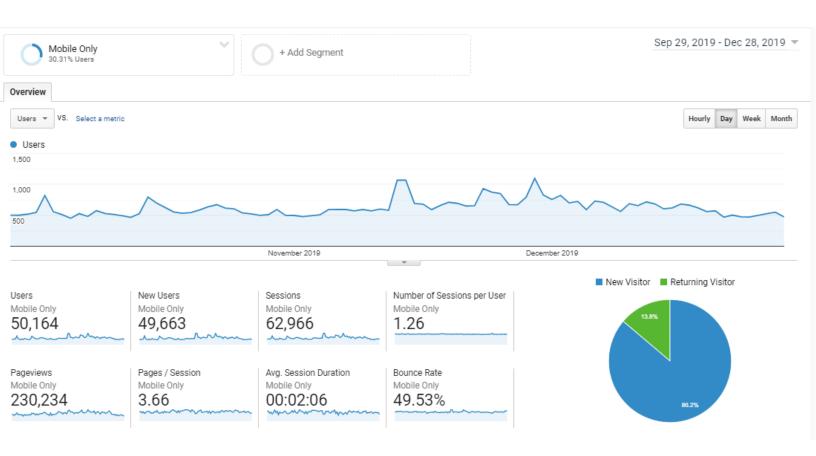


Segmentation





Audience Segment: Characteristic



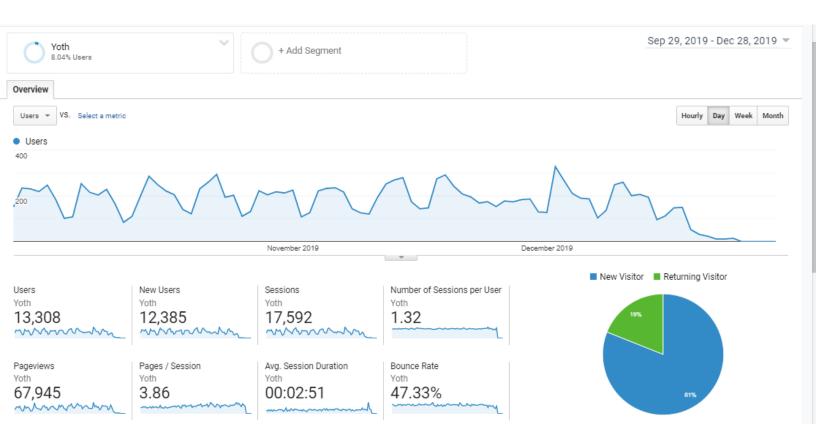
What is the percentage of user that use mobile phone to reach our site?

As we can see from screen report the percentage is 30%





Audience Segment: Geography



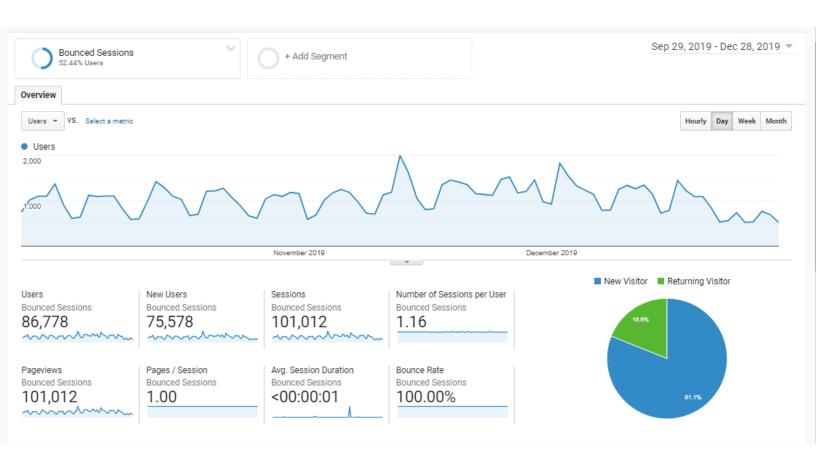
Are youngest People engage with out site?

The visit from people with 18 - 24 age are going down as session too





Audience Segment: User Behavior



Do we have a lot of bounce in out site?

As overall we don't have bad bounce session in out site as we can see from session segment, we have 52% of user with no bounce session



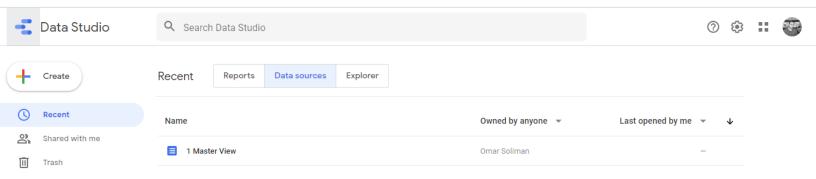


Part Two: Connecting a Data Source and Creating a Custom Dashboard





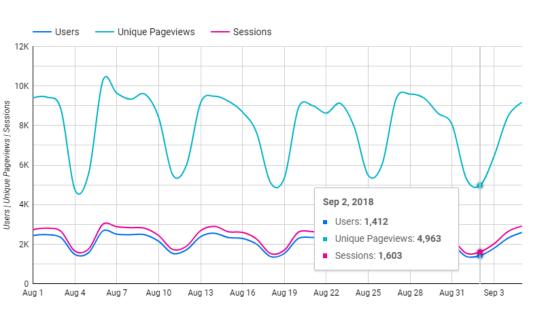
1. Merchandise Store Draft Dashboard: Built on the Master View







2. Merchandise Store Draft Dashboard: Time Series chart

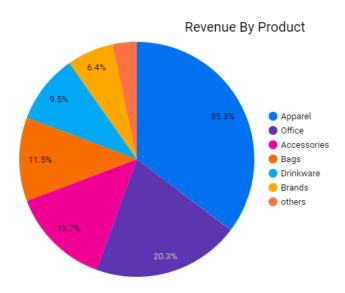


Aug 1, 2018 - Sep 5, 2018





3. Merchandise Store Draft Dashboard: Pie chart, 7 slices



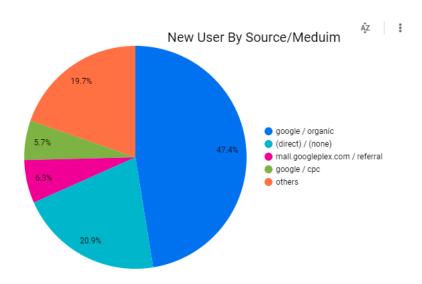


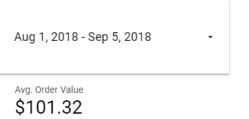
\$101.32





4. Merchandise Store Draft Dashboard: Pie chart, 5 slices

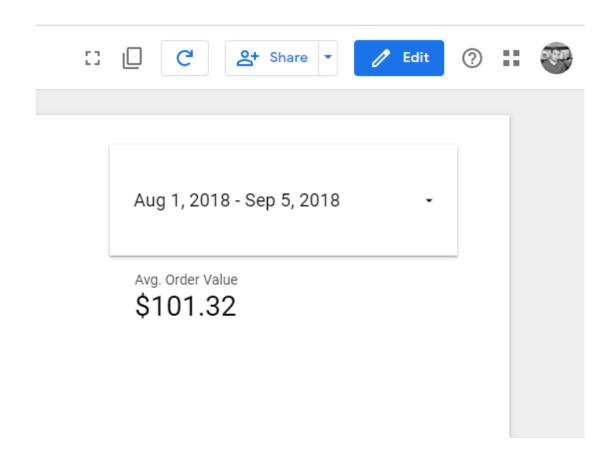








5. Merchandise Store Draft Dashboard: Scorecard







6. Merchandise Store Draft Dashboard: Date Range Control







Marketing Analytics Nanodegree Program

Google Analytics