HEALTH+ HEALTH+ Correctional Health Services

CHS Access Report: March 2019

Version: 04/08/2019

III. Summary Data

| 1 | CHS Intakes (New Jail Admissions) | N | | | | |
|-----|--|------|--|--|--|--|
| 1.1 | Completed CHS Intakes | 2913 | | | | |
| 1.2 | Average time to completion once known to CHS (hours) | 3.6 | | | | |

| 2 | Referrals made to mental health service | N |
|-----|---|-----|
| 2.1 | Referrals made to mental health service | 610 |
| 2.2 | Referrals seen within 72 hours | 569 |
| 2.3 | Percent seen within 72 hours | 93% |

| Scheduled Services | Medical | | Nur | sing | Menta | Health | Social | Work | Dental/Or | al Surgery | | Clinic - On and | | Clinic - Off and | Substa | nce Use | То | tal |
|--------------------------|---------|------|------|------|-------|--------|--------|------|-----------|------------|-----------|--------------------|--------------|---------------------|---------|-----------|-------|------|
| Service Outcomes | N | % | N | % | N | % | N | % | N | % | N | % | N | % | N | % | N | % |
| Seen | 4123 | 79% | 8247 | 88% | 13941 | 64% | 6130 | 88% | 1684 | 62% | 1851 | 47% | 297 | 42% | | | 36273 | 71% |
| Refused & Verified | 99 | 2% | 139 | 1% | 1019 | 5% | 16 | 0% | 250 | 9% | 958 | 24% | 248 | 35% | Metric | | 2729 | 5% |
| Not Produced by DOC | 772 | 15% | 669 | 7% | 3666 | 17% | 617 | 9% | 525 | 19% | 732 | 19% | 107 | 15% | | xiic | 7088 | 14% |
| Out to Court | 70 | 1% | 161 | 2% | 1078 | 5% | 151 | 2% | 161 | 6% | 206 | 5% | 20 | 3% | Wes | | 1847 | 4% |
| Left Without Being Seen | 13 | 0% | 0 | 0% | 169 | 1% | 16 | 0% | 17 | 1% | 43 | 1% | 0 | 0% | cuture. | ,` | 258 | 1% |
| Rescheduled by CHS | 103 | 2% | 138 | 1% | 1569 | 7% | 15 | 0% | 63 | 2% | 148 | 4% | 7 | 1% | | | 2043 | 4% |
| Rescheduled by Hospital | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 28 | 4% | ` | | 28 | 0% |
| No Longer Indicated | 50 | 1% | 50 | 1% | 355 | 2% | 0 | 0% | 11 | 0% | 14 | 0% | N/A | N/A | | | 480 | 1% |
| Total Scheduled Services | 5230 | 100% | 9404 | 100% | 21797 | 100% | 6945 | 100% | 2711 | 100% | 3952 | 100% | 707 | 100% | | | 50746 | 100% |
| | | | | | | | | | | | N & % Sch | eduled for T | elehealth: 5 | 58 (10%) | | | | |

| 4 | Outcome Metrics | Medical | Nursing | Mental Health | Social Work | Dental/Oral Surgery | Specialty Clinic - On | Specialty Clinic - Off | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|-------------|---------------------|-----------------------|------------------------|---------------|-------|
| 4.1 | Percent completed | 82% | 90% | 70% | 88% | 72% | 71% | 77% | | 78% |

| 5 | Unscheduled Services | N |
|-----|---|-------|
| 5.1 | Sick Call Completed | 10423 |
| 5.2 | Injury Evaluations | 2557 |
| 5.3 | Medical Add-Ons | 1110 |
| 5.4 | Number of Patients with Non-Intake Lab Collection | 1710 |