## HEALTH+ HEALTH+ Correctional Health Services

CHS Access Report: May 2019

Version: 06/20/2019

## III. Summary Data

| 1   | CHS Intakes (New Jail Admissions)                    | N    |  |  |  |
|-----|--|------|--|--|--|
| 1.1 | Completed CHS Intakes                                | 2607 |  |  |  |
| 1.2 | Average time to completion once known to CHS (hours) | 3.7  |  |  |  |

| 2   | Referrals made to mental health service | N   |
|-----|---|-----|
| 2.1 | Referrals made to mental health service | 478 |
| 2.2 | Referrals seen within 72 hours          | 423 |
| 2.3 | Percent seen within 72 hours            | 88% |

|   | Scheduled Services       | Medical |      | Nur  | sing | Mental | Health | Social | Work | Dental/Or | al Surgery |   | Clinic - On<br>and |     | Clinic - Off<br>and | Substance Use     | To    | tal  |
|---|--------------------------|---------|------|------|------|--------|--------|--------|------|-----------|------------|---|--------------------|-----|---------------------|-------------------|-------|------|
|   | Service Outcomes         | N       | %    | N    | %    | N      | %      | N      | %    | N         | %          | N   | %                  | N   | %                   | N %               | N     | %    |
|   | Seen                     | 3417    | 75%  | 6460 | 86%  | 11631  | 63%    | 5546   | 85%  | 1443      | 59%        | 1358                                      | 44%                | 242 | 38%                 |                   | 30097 | 70%  |
|   | Refused & Verified       | 107     | 2%   | 172  | 2%   | 942    | 5%     | 32     | 0%   | 244       | 10%        | 838                                       | 27%                | 204 | 32%                 |                   | 2539  | 6%   |
| • | Not Produced by DOC      | 763     | 17%  | 659  | 9%   | 3274   | 18%    | 721    | 11%  | 491       | 20%        | 653                                       | 21%                | 128 | 20%                 | *rii <sup>c</sup> | 6689  | 16%  |
| 3 | Out to Court             | 51      | 1%   | 94   | 1%   | 976    | 5%     | 196    | 3%   | 189       | 8%         | 94  | 3%                 | 33  | 5%                  | Metric            | 1633  | 4%   |
|   | Left Without Being Seen  | 12      | 0%   | 15   | 0%   | 162    | 1%     | 27     | 0%   | 18        | 1%         | 14  | 0%                 | 0   | 0%                  | "e"               | 248   | 1%   |
|   | Rescheduled by CHS       | 150     | 3%   | 81   | 1%   | 1107   | 6%     | 23     | 0%   | 38        | 2%         | 93  | 3%                 | 3   | 0%                  | cuture.           | 1495  | 3%   |
|   | Rescheduled by Hospital  | N/A     | N/A  | N/A  | N/A  | N/A    | N/A    | N/A    | N/A  | N/A       | N/A        | N/A                                       | N/A                | 28  | 4%                  | `                 | 28    | 0%   |
|   | No Longer Indicated      | 50      | 1%   | 31   | 0%   | 241    | 1%     | 1      | 0%   | 11        | 0%         | 4   | 0%                 | N/A | N/A                 |                   | 338   | 1%   |
|   | Total Scheduled Services | 4550    | 100% | 7512 | 100% | 18333  | 100%   | 6546   | 100% | 2434      | 100%       | 3054                                      | 100%               | 638 | 100%                |                   | 43067 | 100% |
|   |                          |         |      |      |      |        |        |        |      |           |            | N & % Scheduled for Telehealth: 100 (17%) |                    |     |                     |                   |       |      |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Social Work | Dental/Oral Surgery | Specialty Clinic - On | Specialty Clinic - Off | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|-------------|---------------------|-----------------------|------------------------|---------------|-------|
| 4.1 | Percent completed | 78%     | 89%     | 69%           | 85%         | 70%                 | 72%                   | 70%                    |               | 76%   |

| 5   | Unscheduled Services                              | N    |
|-----|---|------|
| 5.1 | Sick Call Completed                               | 8897 |
| 5.2 | Injury Evaluations                                | 2221 |
| 5.3 | Medical Add-Ons                                   | 1161 |
| 5.4 | Number of Patients with Non-Intake Lab Collection | 1698 |