NYC HEALTH+HOSPITALS | Correctional Health Services

CHS Access Report: June 2019

Version: 07/11/2019

III.   Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	2309
1.2	Average time to completion once known to CHS (hours)	3.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	392
2.2	Referrals seen within 72 hours	356
2.3	Percent seen within 72 hours	91%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Seen	3001	74%	5677	85%	10671	64%	5057	87%	1315	60%	1271	45%	301	43%			27293	70%
	Refused & Verified	82	2%	188	3%	873	5%	23	0%	237	11%	792	28%	214	30%			2409	6%
	Not Produced by DOC	809	20%	592	9%	2823	17%	539	9%	412	19%	605	21%	142	20%			5922	15%
	Out to Court	47	1%	75	1%	716	4%	157	3%	138	6%	84	3%	21	3%			1238	3%
	Left Without Being Seen	9	0%	7	0%	210	1%	8	0%	13	1%	14	0%	0	0%	*Future Metric*		261	1%
	Rescheduled by CHS	77	2%	70	1%	1113	7%	19	0%	62	3%	86	3%	12	2%			1439	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	17	2%			17	0%
	No Longer Indicated	33	1%	35	1%	213	1%	2	0%	5	0%	4	0%	N/A	N/A			292	1%
	Total Scheduled Services	**4058**	**100%**	**6644**	**100%**	**16619**	**100%**	**5805**	**100%**	**2182**	**100%**	**2856**	**100%**	**707**	**100%**			**38871**	**100%**

N & % Scheduled for Telehealth: 86 (14%)

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	77%	89%	70%	88%	71%	72%	73%		**77%**

5	Unscheduled Services	N
5.1	Sick Call Completed	8267
5.2	Injury Evaluations	2203
5.3	Medical Add-Ons	994
5.4	Number of Patients with Non-Intake Lab Collection	1620

Note: The Correctional Health Electronic Record (CHER) system went live at the RMSC facility in April 2019, and the HOJC Facility in May 2019. Thus, RMSC and HOJC facility data are excluded from this report.