RUDI MIDDEL

ICT ANALIST

ABOUT

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PUBLISHER

ADVANCED

EDITORIAL
ASSET PROCESS
PUBLICATION
CONTENT MODELS
INTERACTION
FOLIO
LICENSES
ORDER TO CASH

PROCESS MODELING

INTERMEDIATE

ARIS
ARCHIMATE
ENTERPRISE ARCHITECT

SUMMARY

Curious, having fun and enjoying life are my core values. Whether it concerns my personal or my professional life. As a father, I see the joy in my children every dag. In my work the joy translates to working hard and completing my projects. It does not matter if this is to solve complex issues, creating a report or starting something new and unknown. I will perform the tasks with undivided attention and dedication. Leaving no moment untouched to celebrate. As a Bourgondiër I know how to appreciate good food and company.

EXPERIENCE

MALMBERG B.V.
07/2015 - PRESENT
ICT ANALIST

As part of multiple scrum teams analysing the requirements as defined by the PO. Making sure that the requirements are clear for the development team and ready for refinement. Also making sure that the requirement is the 'real' question that is asked by the PO.

- Restructuring the DT Scrum process
- Starting up the Malmberg Content Chain Requirement process
- Untangling multiple dataflows en creating structure in the data
- Separating presentation from the input of content

SKILLSOURCE
05/2014 - 04/2015
FUNCTIONEEL ONTWERPER

Further enhance the development of software hosted by SkillSource.nl. This includes the redesign of the tools, further update internal processes and bring the software development to a higher level.

- Redesign Incassobeheer.nl
- Improve architecture of software components

KLM ROYAL DUTCH AIRLINES
07/2011 - 04/2014
BUSINESS ANALIST

Investigate processes, gathering requirements and leading project are the key features of my job. Maintaining a good and healthy relationship with the process/business owner on request managment while working together with the Application Developers or IT specialists capability (mainly based in Toulouse, France), can be a challenge. Especially in a complex project like CDM@AMS where multiple companies and stakeholders work together.

- Implementation & maintaining Millord Sirocco for KLM
- CMD@AMS implementation

WEB DEVELOPMENT

INTERMEDIATE

JAVASCRIPT
HTML 5
CSS
LAMP
MVC
REST
CSS3
PHP

JAVASCRIPT

BEGINNER

NODE.JS
ANGULAR.JS
JQUERY
BOOTSTRAP
REACT.JS
BACKBONE.JS

DATABASE

INTERMEDIATE

MYSQL
MS SQL

PROGRAMMING

INTERMEDIATE

C
C++
JAVA

KLM CITYHOPPER

09/2008 - 06/2011

BUSINESS ANALIST

Investigate processes, gathering requirements and leading projects are the key features of my job. Maintaining a good and healthy relationship with the process/business owner on request managment while working together with the Application Developers or IT specialists capability, can be a challenge. Mainly because they have different wishes and expectations. The biggest and most rewarding project I was involved in, was the development and standardization of the processes in our department Information Management. This transformation of an ad hoc organization to a more structured and solid department is a change I'm glad to have been part of.

- Developing and standarization of processes
- Implementation new Labor Agreement
- Implementation new aircraft type

KLM CITYHOPPER

08/2007 - 09/2008

SENIOR APPLICATION DEVELOPER / ANALIST

Developing and maintaining software to support the business. Continuity and operational performance are the keywords during every day work.

- Development of a new planning system for ground services

KLM CITYHOPPER

07/2005 - 07/2007

SENIOR APPLICATION DEVELOPER / ANALIST

Developing and maintaining software to support the business. Continuity and operational performance are the keywords during every day work.

- Multiple small projects

Q-MAGIC

03/2005 - 06/2005

APPLICATION DEVELOPER

As a software developer I had small internal assignments. I also supported colleagues who needed help. This could be with technical questions as well as to brainstorm when stuck on an assignment for a customer. My final assignment was with KLM Cityhopper.

- Supporting colleagues

INFOLAND B.V.

01/1999 - 02/2005

SOFTWARE ENGINEER

As a part-time job during college I created a system called Raadsleden Informatie Systeem. I also had a major part in the creation of the Document Kwaliteit Systeem and a web portal.

- Creation of Raadsleden Informatie Systeem
- Creation of Document Kwaliteits Systeem
- Customization Project

CLOUD

INTERMEDIATE

AWS
EC2
RDS
S3
AZURE
DROPBOX
GOOGLE DRIVE
SYNCTHING
MS OFFICE 365

PROJECT

ADVANCED

AGILE
SCRUM
JIRA
MS PROJECT
PRINCE 2

LANGUAGES

DUTCH *(NATIVE SPEAKER)*
ENGLISH *(FLUENT)*

INTERESTS

PHOTOGRAPHY

Outdore
Children

TRAVEL

Meet & greet
New culture
Enrich myself

VOLUNTEER

VRIENDENKRING GE WIT 'T OIT NOIT NIE

03/2015 - PRESENT

CHAIRMAN

Since 2015 I've been chairman of Ge Wit 't Oit Noit Nie. This organisation creates a rolling theater each year in August as part of an event called Brabantsedag.

EDUCATION

FONTYS HOGENSCHOLEN

01/2000 - 08/2004

BACHELOR HIGHER INFORMATICS

- Software Engineering

TECHNISCH LYCEUM EINDHOVEN

08/1996 - 01/2000

TECHNISCHE INFORMATICA

REFERENCES

> *I know Rudi as enthousiastic, flexible, driven and eager to learn. He has relevant expertise in the airline operations domain and he possesses a profound and broad knowledge of IT. Four years ago, I got acquainted with Rudi when he was a professional senior application developer. Nowadays, Rudi shows an equal high level of professionalism in his role as business analyst. This combination of experiences makes Rudi a valuable sparring-partner for both business as well as IT.*

— BRAM BREGMAN

> *Working with Rudi has been enjoyable since he is always willing to help and he approaches things with a positive and professional mind.*

— MIRJAM BONNEMA