

Hacking VoIP Exposed

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Agenda

- Introductions
- Casing the Establishment
- Exploiting the Underlying Network
- Exploiting VoIP Applications
- Social Threats (SPIT, PHISHING, etc.)



Introductions

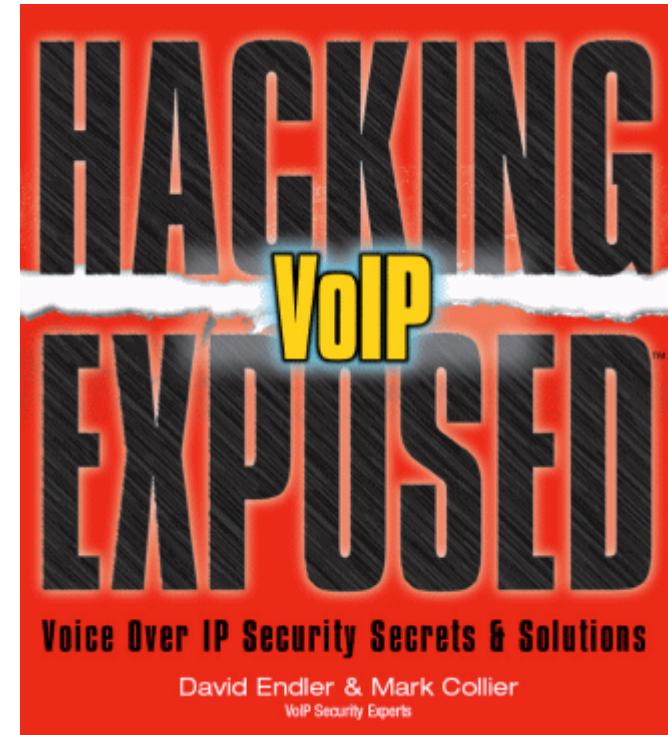
- David Endler, Director of Security Research for TippingPoint, a division of 3Com
- Mark Collier, CTO for SecureLogix Corporation



Shameless Plug

- This presentation is the byproduct of research for our book coming out in December, 2006

<http://www.hackingexposedvoip.com>



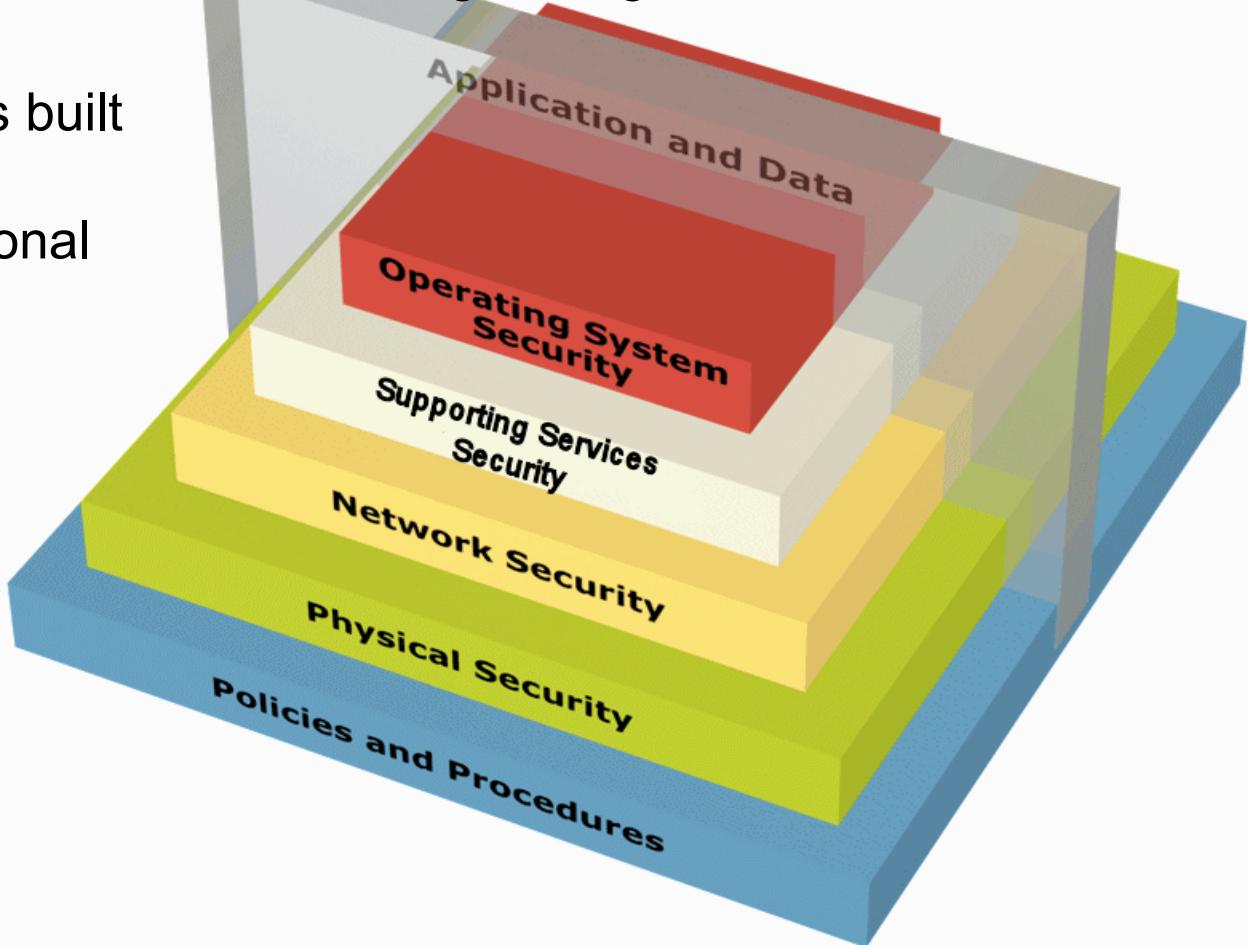
Introduction - VoIP Security

- History has shown that most advances and trends in information technology (e.g. TCP/IP, Wireless 802.11, Web Services, etc.) typically outpace the corresponding realistic security requirements. VoIP is no different.
- As VoIP infrastructure becomes more accessible to the common script kiddie, so will the occurrence of attacks.
- The most prevalent threats to VoIP deployments today are the same security threats inherited from the traditional data networking world.



VoIP Security Pyramid

- VoIP security is built upon the many layers of traditional data security:



Slice of VoIP Security Pyramid

VoIP Protocol and Application Security

OS Security

Supporting Service Security
(web server, database, DHCP)

Network Security (IP, UDP , TCP, etc)

Physical Security

Policies and Procedures

Toll Fraud, SPIT, Phishing
Malformed Messages (fuzzing)
INVITE/BYECANCEL Floods
CALL Hijacking
Call Eavesdropping
Call Modificaiton

Buffer Overflows, Worms, Denial of Service (Crash), Weak Configuration

SQL Injection,
DHCP resource exhaustion

Syn Flood, ICMP unreachable, trivial flooding attacks, DDoS, etc.

Total Call Server Compromise, Reboot, Denial of Service

Weak Voicemail Passwords
Abuse of Long Distance Privileges

Agenda

- Introductions
- Casing the Establishment
 - Footprinting
 - Scanning
 - Enumeration
- Exploiting the Underlying Network
- Exploiting VoIP Applications
- Social Threats (SPIT, PHISHING, etc.)



Footprinting

- Involves basic remote reconnaissance using well known online tools like SamSpade and Google
- Use Google to sift through:
 - Job listings
 - Tech Support
 - PBX main numbers



Footprinting

- Google Job postings (or directly go to the target web site):

“Required Technical Skills:

Minimum 3-5 years experience in the management and implementation of Avaya telephone systems/voice mails:

*** Advanced programming knowledge of the Avaya Communication Servers and voice mails.”**



Footprinting

- Google the target's Tech Support:
 - “XXXX Department has begun a new test phase for Cisco Conference Connection (CCC). This is a self-serve telephone conferencing system that is administered on-campus and is **available at no charge for a 90 day test period** to faculty and staff. The system has been subject to live testing by a small group and has proven itself ready for release to a larger group. In exchange for the free use of the conferencing system, we will request your feedback on its quality and functionality. “



Footprinting

- Use Google to find main switchboard and extensions.
 - “877 111..999-1000..9999 site:www.mcgraw-hill.com”
- Call the main switchboard and listen to the recording.
- Check out our VoIP Voicemail Database for help in identifying the vendor at
<http://www.hackingexposedvoip.com>



Footprinting

- Most VoIP devices (phones, servers, etc.) also run Web servers for remote management
- Find them with Google
- VoIP Google Hacking Database at
<http://www.hackingexposedvoip.com>



Footprinting

The screenshot shows a Mozilla Firefox browser window displaying a Cisco IP Phone 7912's Network Configuration page. The URL in the address bar is `http://192.168.1.104/NetworkConfiguration`. The page title is "Network Configuration" and the subtitle is "Cisco IP Phone 7912". On the left, there is a sidebar with links: Device Information, Network Configuration (which is selected), Network Statistics, Device Logs, Change Configuration, Network Parameters, SIP Parameters, Call Preferences, Tone Parameters, and Audio Parameters. The main content area lists network configuration parameters:

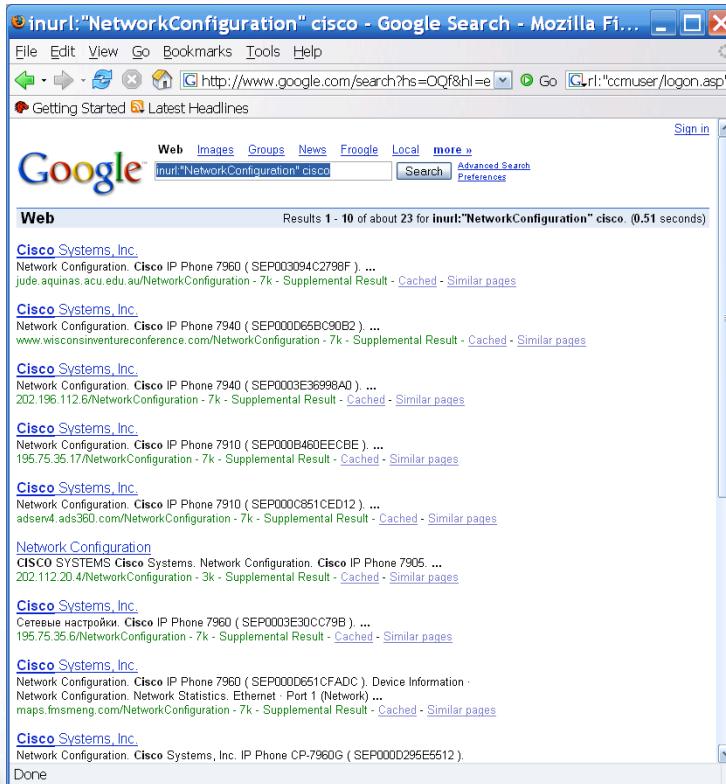
DHCP Server	192.168.1.1
BOOTP Server	No
MAC Address	00156286BA3E
Host Name	gk00156286ba3e
Domain Name	austin.rr.com
IP Address	192.168.1.104
Default Router	192.168.1.1
Subnet Mask	255.255.255.0
TFTP Server 1	192.168.1.103
NTP Server 1	
NTP Server 2	
DNS Server 1	24.93.41.125
DNS Server 2	24.26.193.62
Alt NTP Server 1	0.0.0.0
Alt NTP Server 2	0.0.0.0

At the bottom of the page, there is a "Done" button.



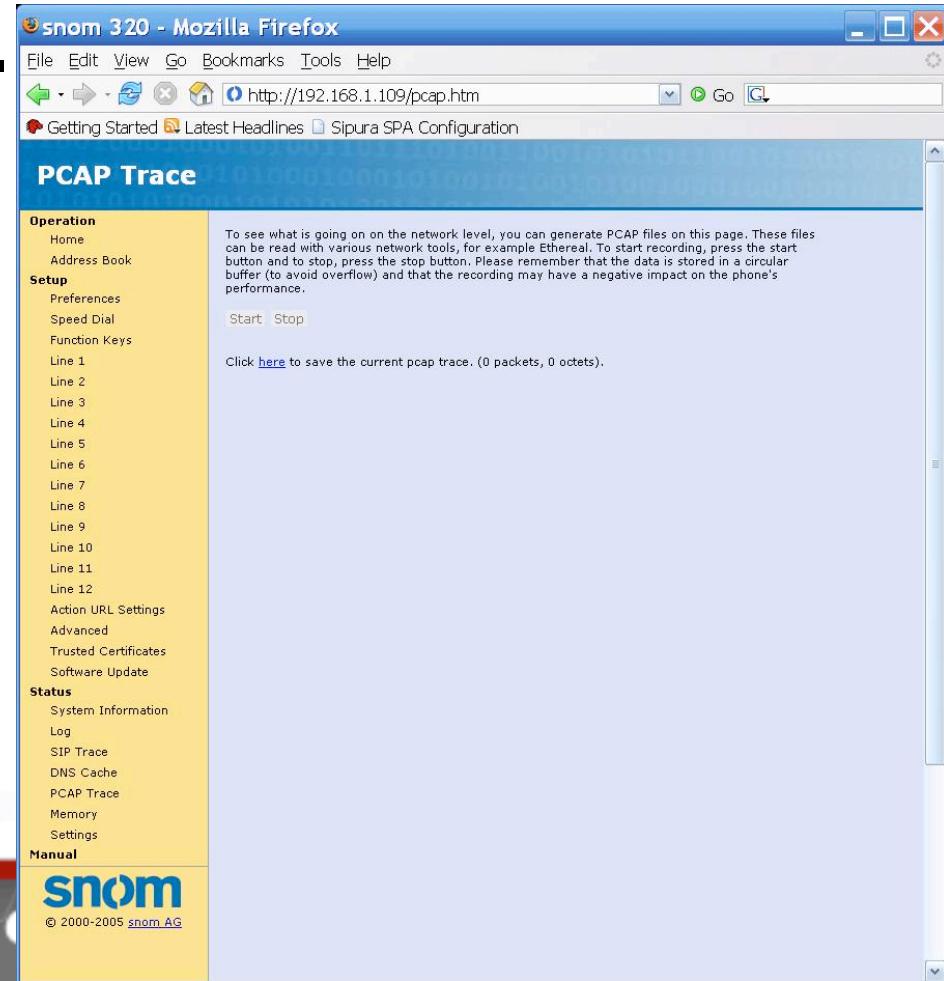
Footprinting

- inurl:"NetworkConfiguration" cisco



Footprinting

- **Snom phones have a packet capture feature.**
- **Yikes!**



Scanning

- VoIP device port scanning
- Nmap has the best VoIP fingerprinting database
- Use the –O flag:

```
nmap -O -P0 192.168.1.1-254
Starting Nmap 4.01 ( http://www.insecure.org/nmap/ ) at 2006-02-20 01:03 CST
```

Interesting ports on 192.168.1.21:

(The 1671 ports scanned but not shown below are in state: filtered)

PORT STATE SERVICE

23/tcp open telnet

MAC Address: 00:0F:34:11:80:45 (Cisco Systems)

Device type: VoIP phone

Running: Cisco embedded

OS details: Cisco IP phone (POS3-04-3-00, PC030301)

Interesting ports on 192.168.1.23:

(The 1671 ports scanned but not shown below are in state: closed)

PORT STATE SERVICE

80/tcp open http

MAC Address: 00:15:62:86:BA:3E (Cisco Systems)

Device type: VoIP phone|VoIP adapter

Running: Cisco embedded

OS details: Cisco VoIP Phone 7905/7912 or ATA 186 Analog Telephone Adapter

Interesting ports on 192.168.1.24:

(The 1671 ports scanned but not shown below are in state: closed)

PORT STATE SERVICE

80/tcp open http

MAC Address: 00:0E:08:DA:DA:17 (Sipura Technology)

Device type: VoIP adapter

Running: Sipura embedded

OS details: Sipura SPA-841/1000/2000/3000 POTS<->VoIP gateway



Scanning

- SIP enabled devices will usually respond on UDP/TCP ports 5060 and 5061
- SCCP enabled phones (Cisco) responds on UDP/TCP 2000-2001
- Sometimes you might see UDP or TCP port 17185 (VXWORKS remote debugging!)



Enumeration

- Will focus on three main types of VoIP enumeration here
 - SIP “user agent” and “server” scraping
 - SIP phone extensions (usernames)
 - TFTP configuration files
 - SNMP config information



- SIP Messages

Enumeration

SIP Request	Purpose	RFC Reference
INVITE	to initiate a conversation	RFC 3261
BYE	to terminate an existing connection between two users in a session	RFC 3261
OPTIONS	to determine the SIP messages and codecs that the UA or Server understands	RFC 3261
REGISTER	to register a location from a SIP user	RFC 3261
ACK	To acknowledge a response from an INVITE request	RFC 3261
CANCEL	to cancel a pending INVITE request, but does not affect a completed request (for instance, to stop the call setup if the phone is still ringing)	RFC 3261



Enumeration

- SIP responses (RFC 2543) are 3-digit codes much like HTTP (e.g. 200 ok, 404 not found, etc.). The first digit indicates the category of the response:
 - 1xx Responses - Information Responses
 - 2xx Responses - Successful Responses
 - 3xx Responses - Redirection Responses
 - 4xx Responses - Request Failures Responses
 - 5xx Responses - Server Failure Responses
 - 6xx Responses - Global Failure Responses



Enumeration

- Use the tool netcat to send a simple OPTIONS message

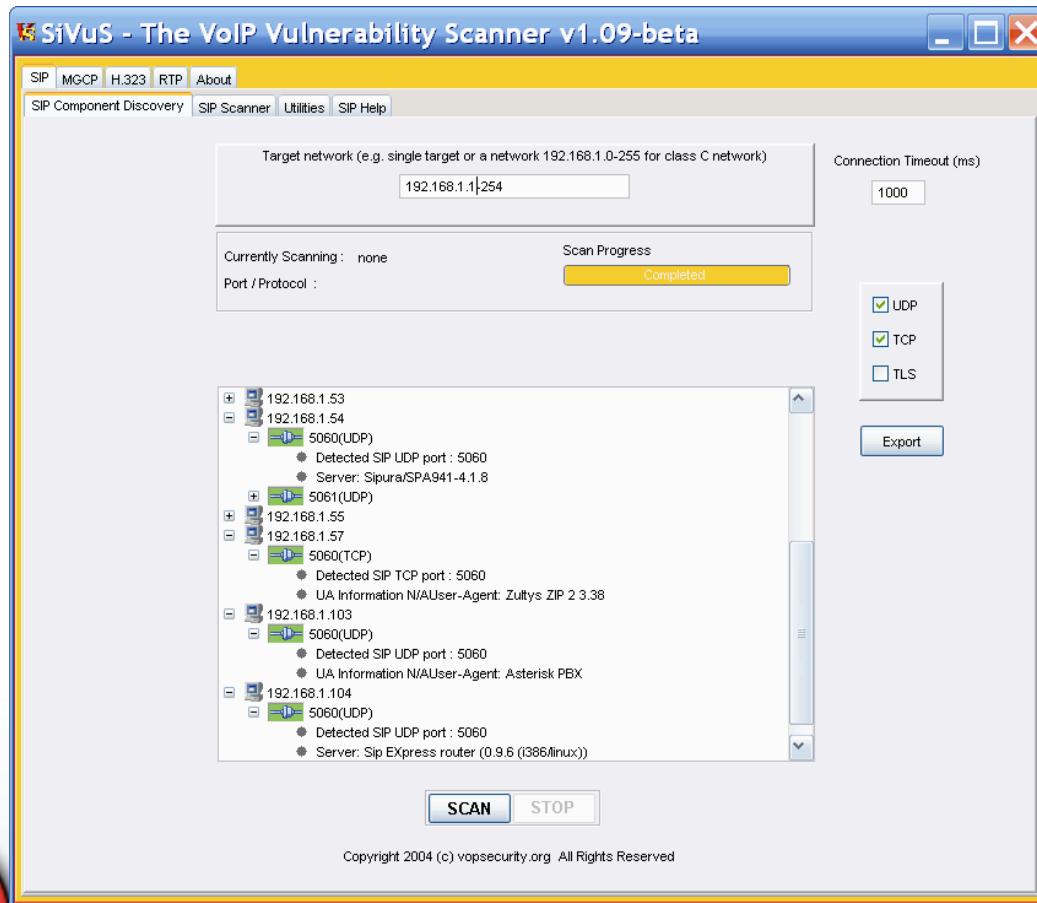
```
[root@attacker]# nc 192.168.1.104 5060
OPTIONS sip:test@192.168.1.104 SIP/2.0
Via: SIP/2.0/TCP 192.168.1.120;branch=4ivBcVj5ZnPYgb
To: alice <sip:test@192.168.1.104>
Content-Length: 0
```

```
SIP/2.0 404 Not Found
Via: SIP/2.0/TCP 192.168.1.120;branch=4ivBcVj5ZnPYgb;received=192.168.1.103
To: alice <sip:test@192.168.1.104>;tag=b27e1a1d33761e85846fc98f5f3a7e58.0503
Server: Sip EXpress router (0.9.6 (i386/linux))
Content-Length: 0
Warning: 392 192.168.1.104:5060 "Noisy feedback tells: pid=29801 req_src_ip=192.168.1.120
req_src_port=32773 in_uri=sip:test@192.168.1.104 out_uri=sip:test@192.168.1.104 via_cnt==1"
```



Enumeration

- Automate this using SiVuS <http://www.vopsecurity.org>



Enumeration

- SIP extensions are useful to an attacker to know for performing Application specific attacks (hijacking, voicemail brute forcing, caller id spoofing, etc.)
- Let's go back to our netcat example



Enumeration

- Use the tool netcat to send a simple OPTIONS message for a username “test”. IF the username exists, we would expect a 200 response instead of 404.
- [root@attacker]# nc 192.168.1.104 5060
OPTIONS sip:**test@192.168.1.104** SIP/2.0
Via: SIP/2.0/TCP 192.168.1.120;branch=4ivBcVj5ZnPYgb
To: alice <sip:test@192.168.1.104>
Content-Length: 0

SIP/2.0 404 Not Found

Via: SIP/2.0/TCP 192.168.1.120;branch=4ivBcVj5ZnPYgb;received=192.168.1.103
To: alice <sip:test@192.168.1.104>;tag=b27e1a1d33761e85846fc98f5f3a7e58.0503
Server: Sip EXpress router (0.9.6 (i386/linux))
Content-Length: 0
Warning: 392 192.168.1.104:5060 "Noisy feedback tells: pid=29801 req_src_ip=192.168.1.120
req_src_port=32773 in_uri=sip:test@192.168.1.104 out_uri=sip:test@192.168.1.104 via_cnt==1"

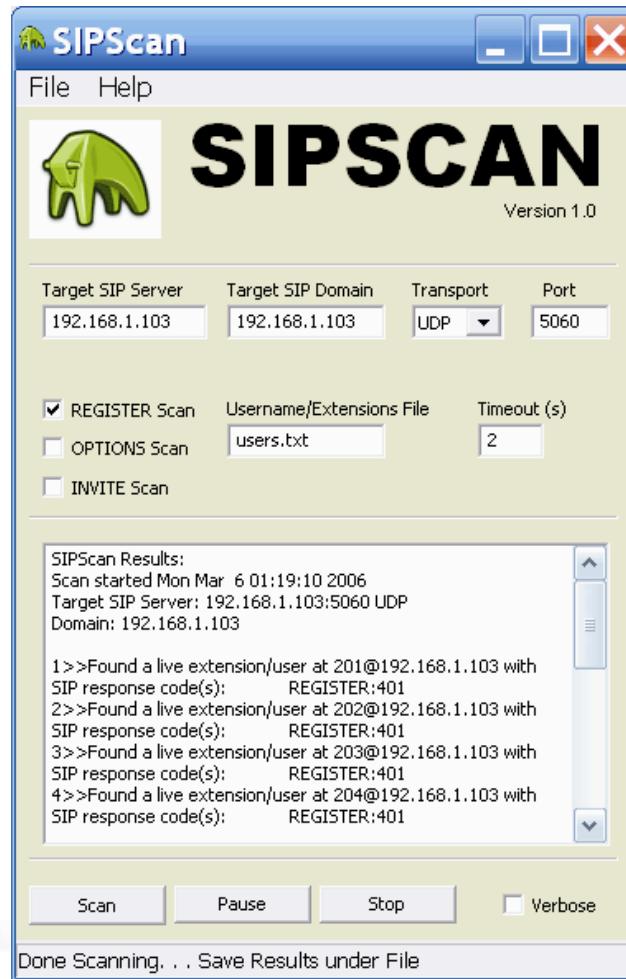


Enumeration

- Let's automate this. We wrote a tool called SIPSCAN to help. Available at <http://www.hackingexposedvoip.com>
- Not only can you use OPTIONS, but INVITE and REGISTER as well.
- DEMO of SIPSCAN



Enumeration



Enumeration

- Almost all phones we tested use TFTP to draw down their configuration files
- Rarely is TFTP server well protected
- If you can guess the name of the configuration file, you can download it.
- Config files have passwords, services, and usernames in them!



Enumeration

- Go to <http://www.hackingexposedvoip.com> to see a list of commonly named VoIP config files
- Use a tool called TFTPBROUTE (<http://www.hackingexposedcisco.com>)

```
[root@attacker]# perl tftpbrute.pl 192.168.1.103 brutefile.txt 100
tftpbrute.pl, , V 0.1
TFTP file word database: brutefile.txt
TFTP server 192.168.1.103
Max processes 100
Processes are: 1
Processes are: 2
Processes are: 3
Processes are: 4
Processes are: 5
Processes are: 6
Processes are: 7
Processes are: 8
Processes are: 9
Processes are: 10
Processes are: 11
Processes are: 12
*** Found TFTP server remote filename : sip.cfg
*** Found TFTP server remote filename : 46xxsettings.txt
Processes are: 13
Processes are: 14
*** Found TFTP server remote filename : sip_4602D02A.txt
*** Found TFTP server remote filename : XMLDefault.cnf.xml
*** Found TFTP server remote filename : SipDefault.cnf
*** Found TFTP server remote filename : SEP001562EA69E8.cnf
```

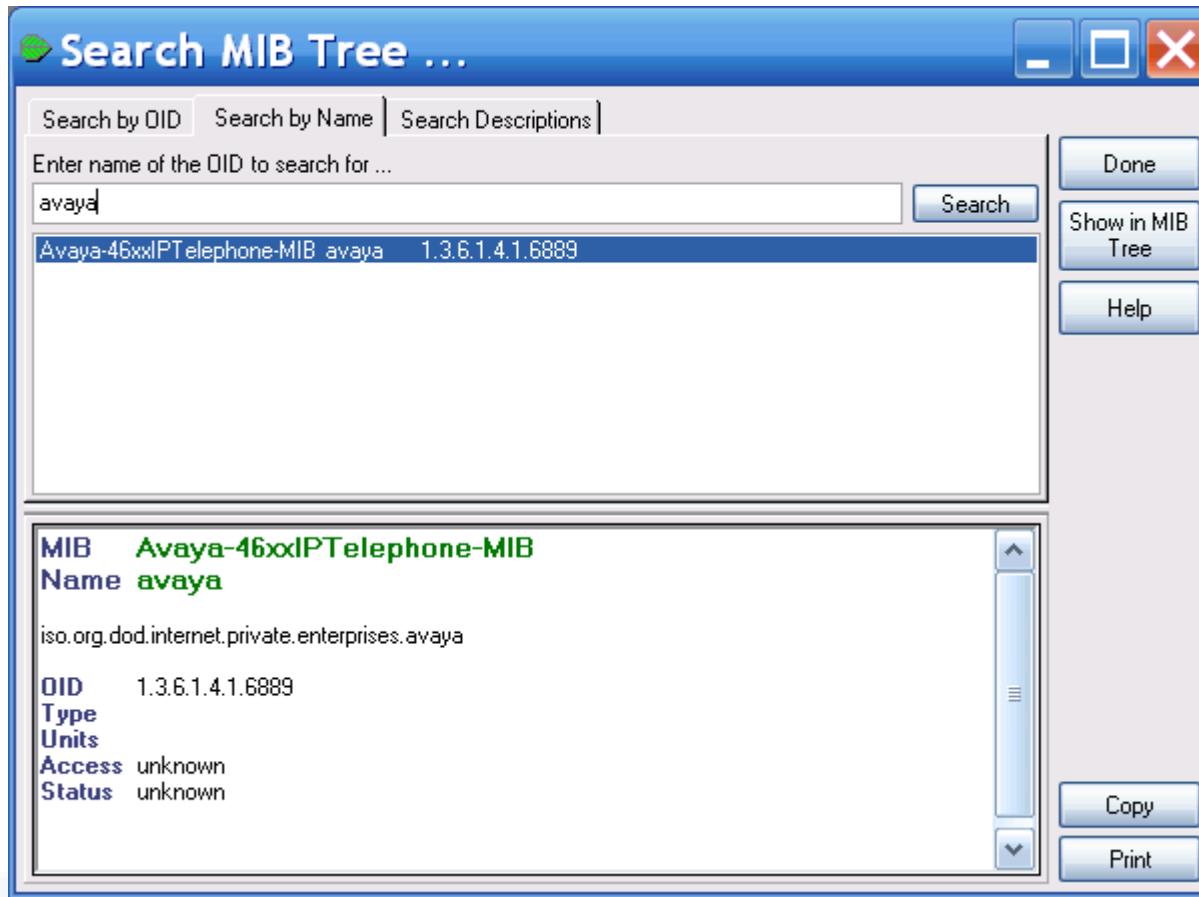


Enumeration

- SNMP is enabled on several VoIP phones
- Simple SNMP sweeps will garner lots of juicy information
- If you know the device type, you can snmpwalk with the specific OID
- Find the OID using Solarwinds MIB database



Enumeration



Enumeration

- [root@domain2 ~]# snmpwalk -c public -v 1 192.168.1.53 **1.3.6.1.4.1.6889**
- SNMPv2-SMI::enterprises.6889.2.69.1.1.1.0 = STRING: "Obsolete"
- SNMPv2-SMI::enterprises.6889.2.69.1.1.2.0 = STRING: "4620D01B"
- SNMPv2-SMI::enterprises.6889.2.69.1.1.3.0 = STRING: "AvayaCallserver"
- SNMPv2-SMI::enterprises.6889.2.69.1.1.4.0 = IpAddress: 192.168.1.104
- SNMPv2-SMI::enterprises.6889.2.69.1.1.5.0 = INTEGER: 1719
- SNMPv2-SMI::enterprises.6889.2.69.1.1.6.0 = STRING: "051612501065"
- SNMPv2-SMI::enterprises.6889.2.69.1.1.7.0 = STRING: "700316698"
- SNMPv2-SMI::enterprises.6889.2.69.1.1.8.0 = STRING: "051611403489"
- SNMPv2-SMI::enterprises.6889.2.69.1.1.9.0 = STRING: "00:04:0D:50:40:B0"
- SNMPv2-SMI::enterprises.6889.2.69.1.1.10.0 = STRING: "100"
- SNMPv2-SMI::enterprises.6889.2.69.1.1.11.0 = IpAddress: 192.168.1.53
- SNMPv2-SMI::enterprises.6889.2.69.1.1.12.0 = INTEGER: 0
- SNMPv2-SMI::enterprises.6889.2.69.1.1.13.0 = INTEGER: 0
- SNMPv2-SMI::enterprises.6889.2.69.1.1.14.0 = INTEGER: 0
- SNMPv2-SMI::enterprises.6889.2.69.1.1.15.0 = STRING: "192.168.1.1"
- SNMPv2-SMI::enterprises.6889.2.69.1.1.16.0 = IpAddress: 192.168.1.1
- SNMPv2-SMI::enterprises.6889.2.69.1.1.17.0 = IpAddress: 255.255.255.0
- ...
- SNMPv2-SMI::enterprises.6889.2.69.1.4.8.0 = INTEGER: 20
- SNMPv2-SMI::enterprises.6889.2.69.1.4.9.0 = STRING: "503"



Enumeration Countermeasures

- **VLAN and logically segment voice and data services when appropriate**
- **Patch and update to latest firmware**
- **Change default passwords and enable SIP authentication**
- **Perform vendor installation security checklist (if it exists)**
- **Restrict or Disable administrative web functions**



Agenda

- Introductions
- Casing the Establishment
- Exploiting the Underlying Network
 - Man in the Middle
 - Eavesdropping
- Exploiting VoIP Applications
- Social Threats (SPIT, PHISHING, etc.)



Exploiting the Network

- Traffic Sniffing is as old as time itself
- Traffic Sniffing (ARP Poising) on switches is slightly less old
- Common MiTM tools:
 - Ettercap (<http://ettercap.sourceforge.net/>)
 - Dsniff (<http://www.monkey.org/~dugsong/dsniff/>)
 - Cain and Abel (<http://www.oxid.it/cain.html>)

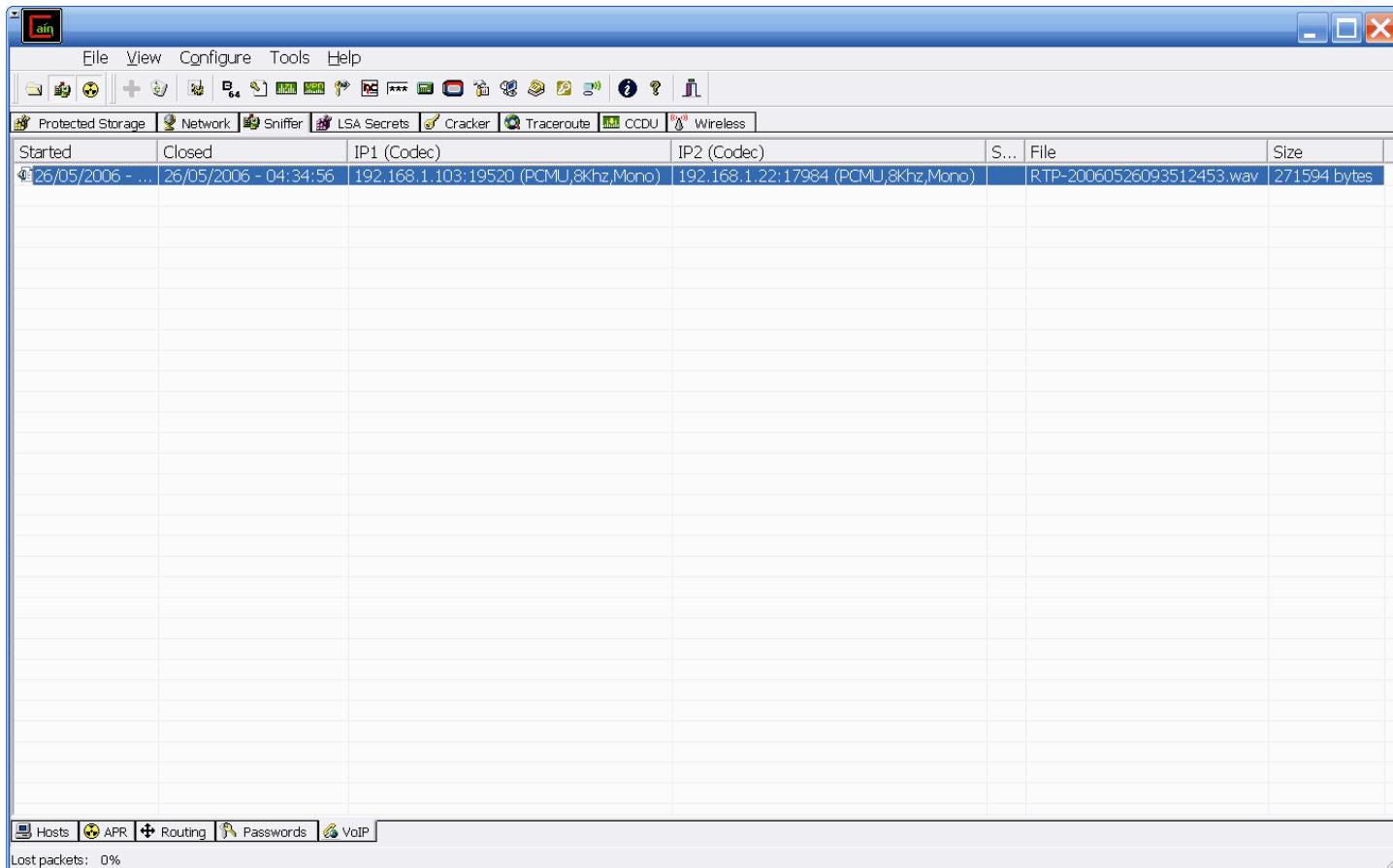


Exploiting the Network

- Eavesdropping with basic sniffers and reassembling the streams
 - Ethereal
 - CAIN
 - VOMIT
 - Etherpeak
- Demo with Ethereal and CAIN



Exploiting the VoIP Network



Black Hat Briefings

Agenda

- Introductions
- Casing the Establishment
- Exploiting the Underlying Network
- Exploiting VoIP Applications
 - Fuzzing
 - Disruption of Service
 - Signaling Manipulation
- Social Threats (SPIT, PHISHING, etc.)



Fuzzing

- Functional protocol testing (also called “fuzzing”) is a popular way of finding bugs and vulnerabilities.
- Fuzzing involves creating different types of packets for a protocol which contain data that pushes the protocol's specifications to the point of breaking them.
- These packets are sent to an application, operating system, or hardware device capable of processing that protocol, and the results are then monitored for any abnormal behavior (crash, resource consumption, etc.).



Fuzzing

- Fuzzing has already led to a wide variety of Denial of Service and Buffer Overflow vulnerability discoveries in vendor implementations of VoIP products that use H.323 and SIP.
- PROTOS group from the University of Oulu in Finland responsible for high exposure vulnerability disclosures in HTTP, LDAP, SNMP, WAP, and VoIP.
- <http://www.ee.oulu.fi/research/ouspg/protos/index.html>



Fuzzing

```
INVITE sip:6713@192.168.26.180:6060;user=phone SIP/2.0
Via: SIP/2.0/UDP 192.168.22.36:6060
From: UserAgent<sip:6710@192.168.22.36:6060;user=phone>
To: 6713<sip:6713@192.168.26.180:6060;user=phone>
Call-ID: 96561418925909@192.168.22.36
Cseq: 1 INVITE
Subject: VovidaINVITE
Contact: <sip:6710@192.168.22.36:6060;user=phone>
Content-Type: application/sdp
Content-Length: 168
```

```
v=0
o=- 238540244 238540244 IN IP4 192.168.22.36
s=VOVIDA Session
c=IN IP4 192.168.22.36
t=3174844751 0
m=audio 23456 RTP/AVP 0
a=rtpmap:0 PCMU/8000
a=ptime:20
```



**SDP
Payload**



Fuzzing

```
INVITE sip:6713@192.168.26.180:6060;user=phone SIP/2.0
Via: aaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaa...
aaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaa...
From: UserAgent<sip:6710@192.168.22.36:6060;user=phone>
To: 6713<sip:6713@192.168.26.180:6060;user=phone>
Call-ID: 96561418925909@192.168.22.36
Cseq: 1 INVITE
Subject: VovidaINVITE
Contact: <sip:6710@192.168.22.36:6060;user=phone>
Content-Type: application/sdp
Content-Length: 168
```

```
v=0
o=- 238540244 238540244 IN IP4 192.168.22.36
s=VOVIDA Session
c=IN IP4 192.168.22.36
t=3174844751 0
m=audio 23456 RTP/AVP 0
a=rtpmap:0 PCMU/8000
a=ptime:20
```



**SDP
Payload**



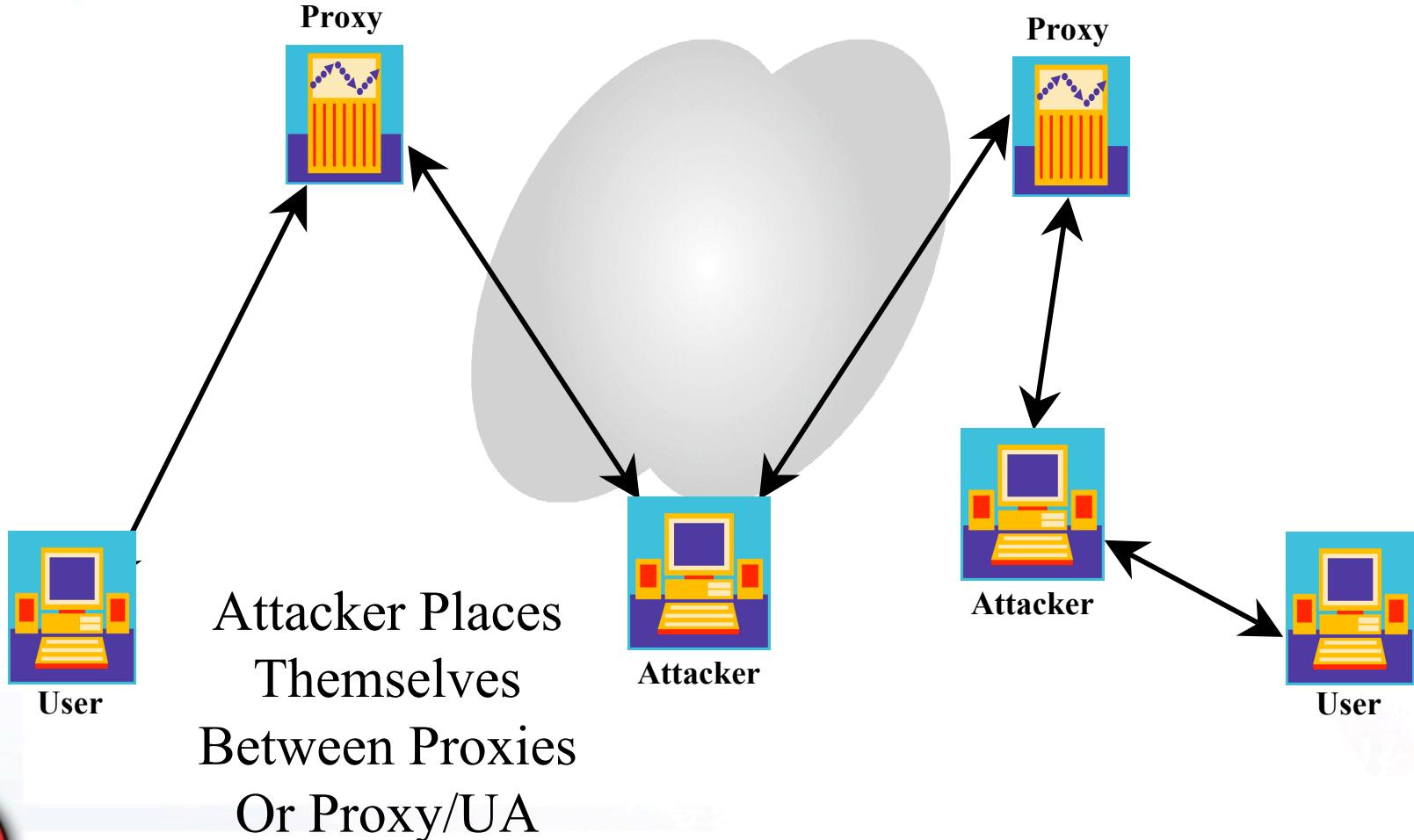
Fuzzing

Fuzzing VoIP protocol implementations is only at the tip of the iceberg:

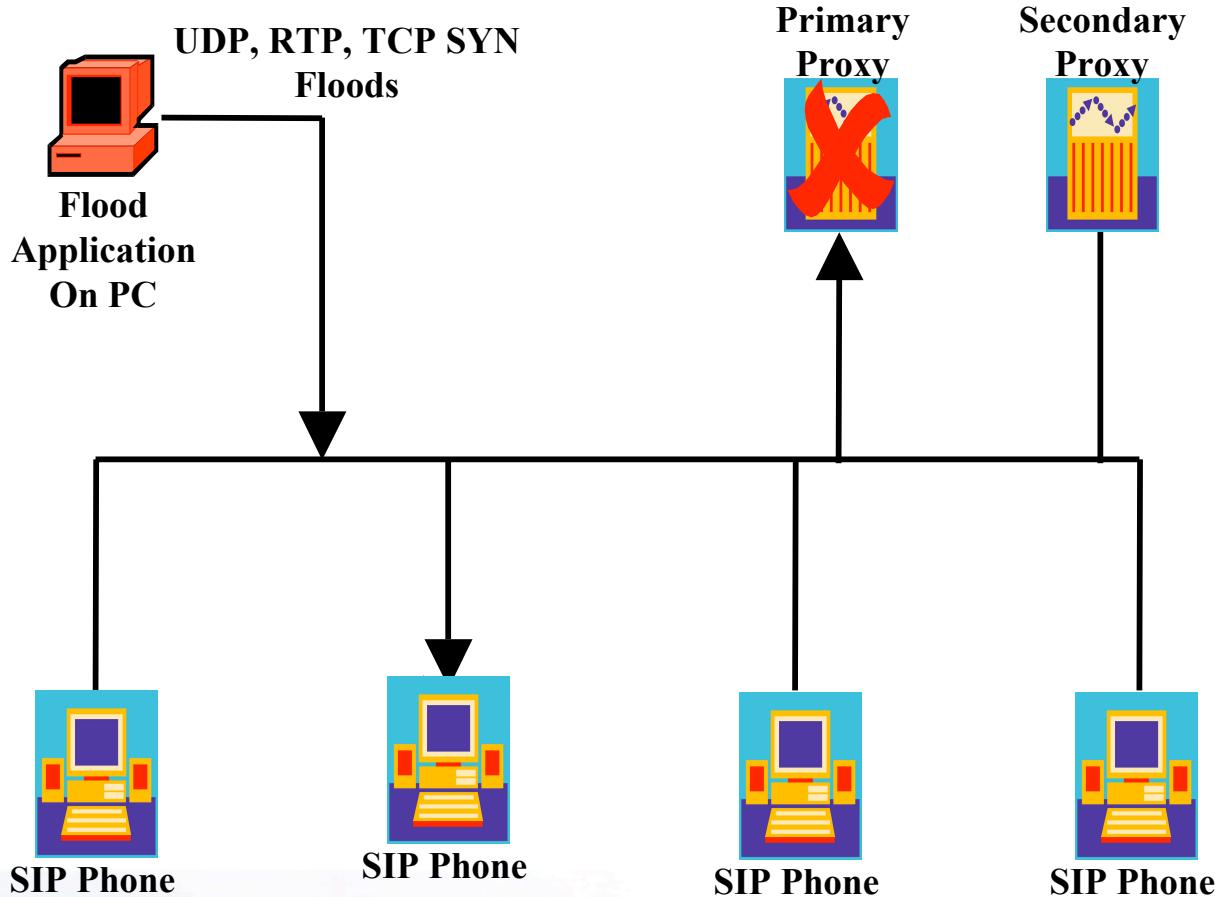
- Intelligent Endpoint Signaling
 - SIP/CMSS
 - H.225/H.245/RAS
- Master-Slave Endpoint Signaling
 - MGCP/TGCP/NCS
 - Megaco/H.248
 - SKINNY/SCCP
 - Q.931+
- SS7 Signaling Backhaul
 - SIGTRAN
 - ISTP
 - SS7/RUDP
- Accounting/Billing
 - RADIUS
 - COPS
- Media Transfer
 - RTP
 - RTCP



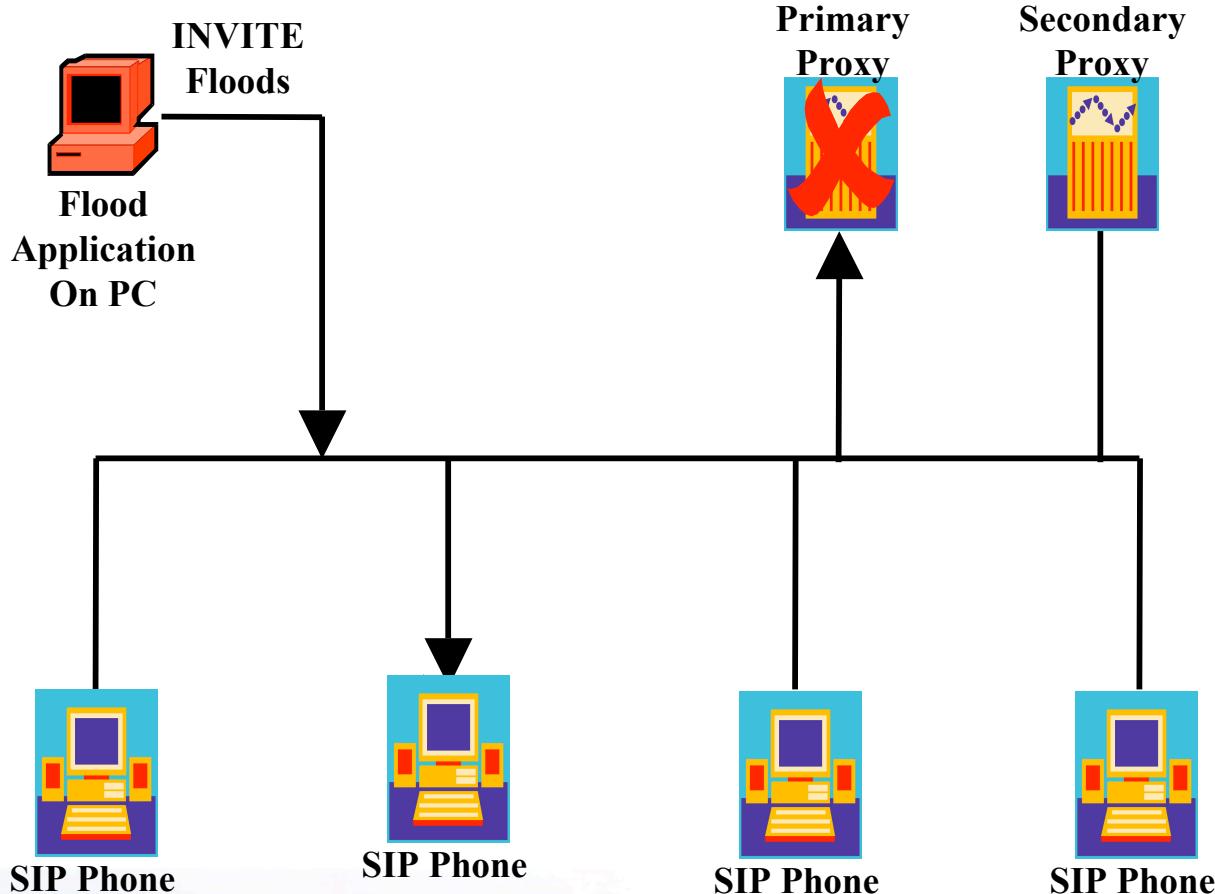
Application-Level Interception



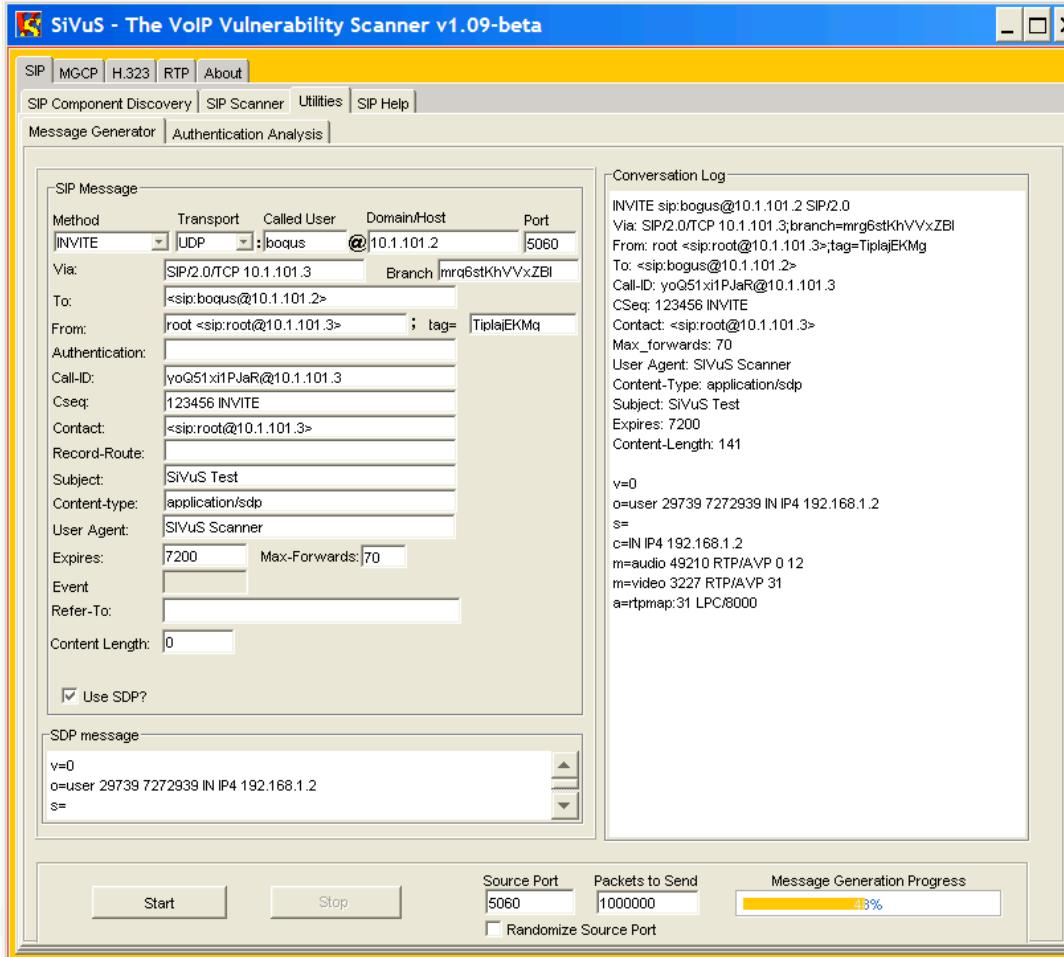
Disruption of Service



Disruption of Service

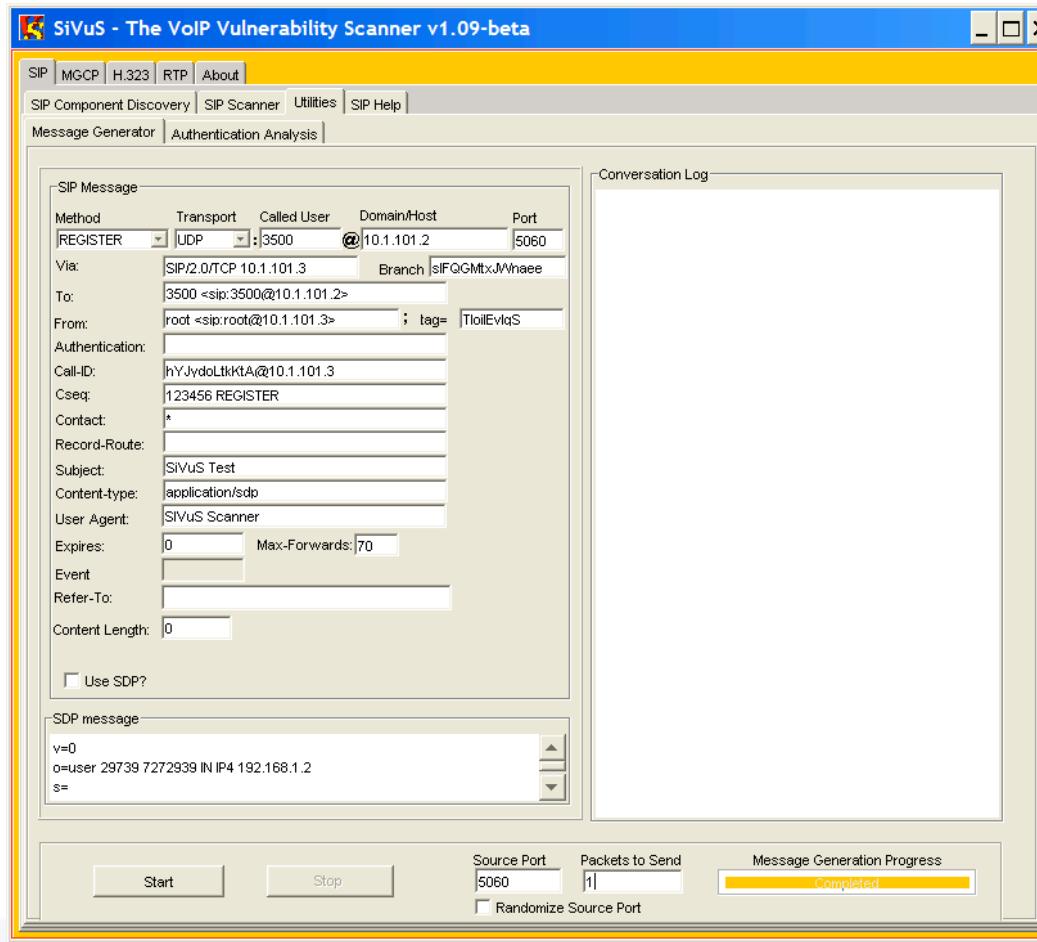


Disruption of Service



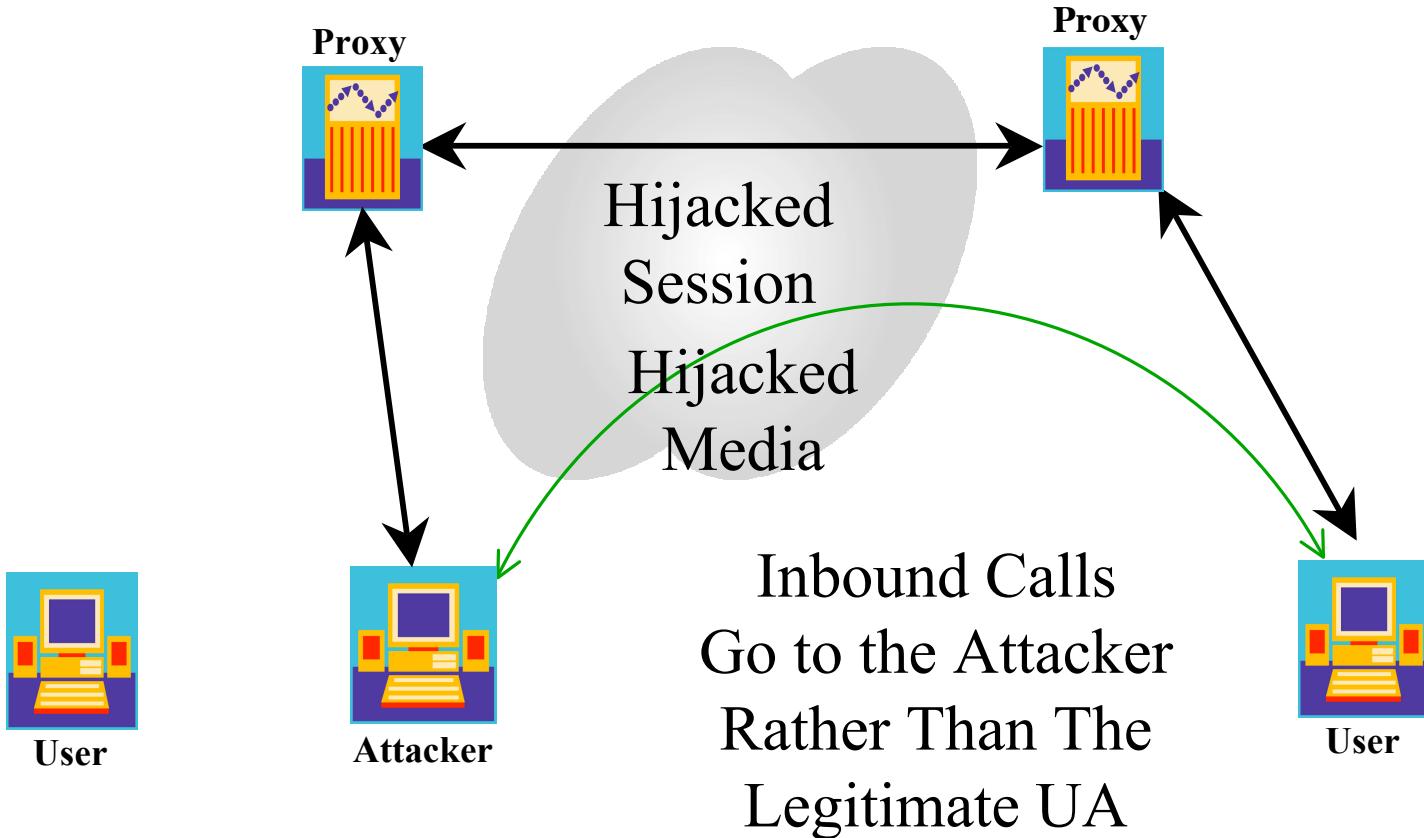
Black Hat Briefings

Signaling Manipulation

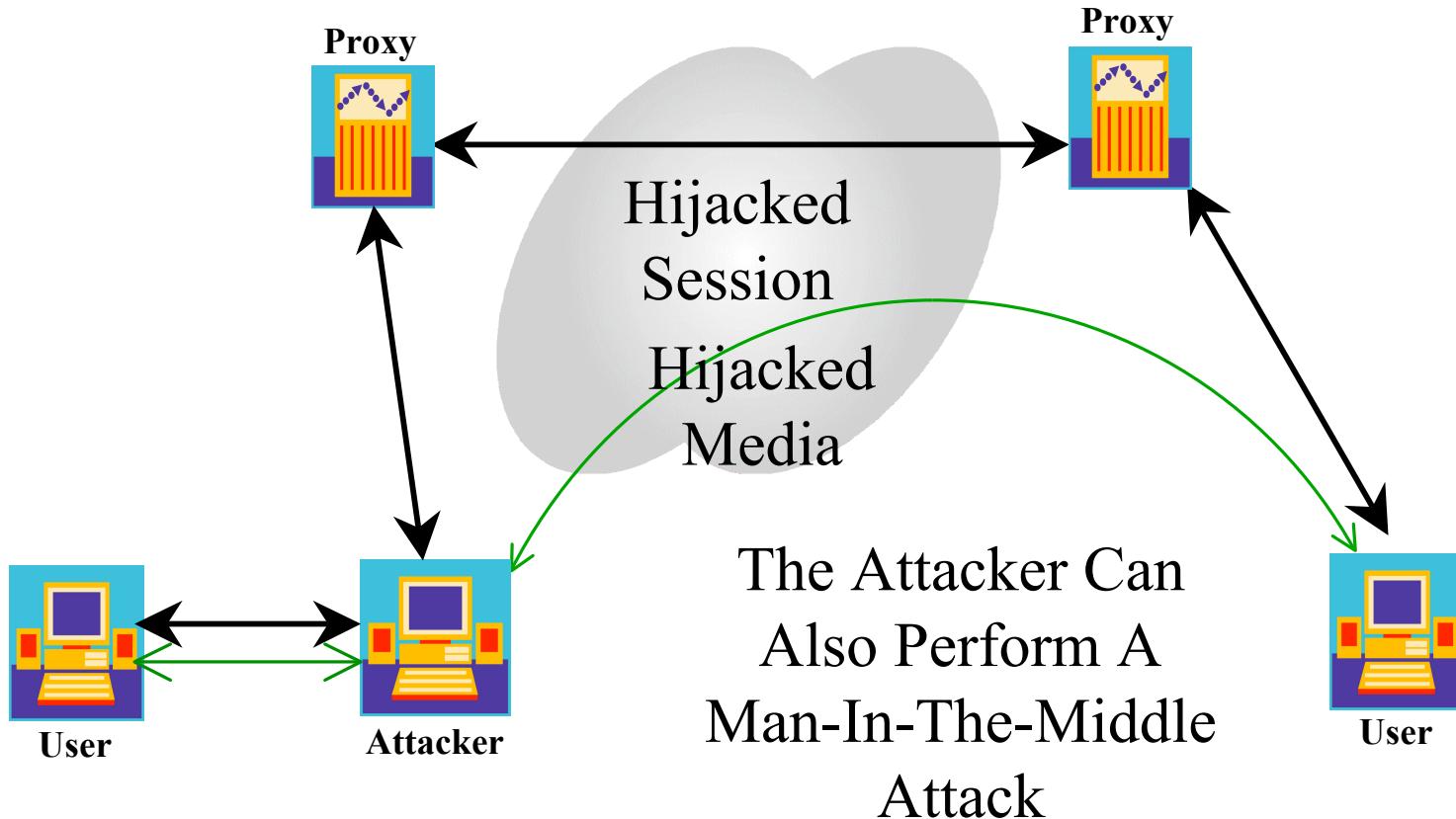


Black Hat Briefings

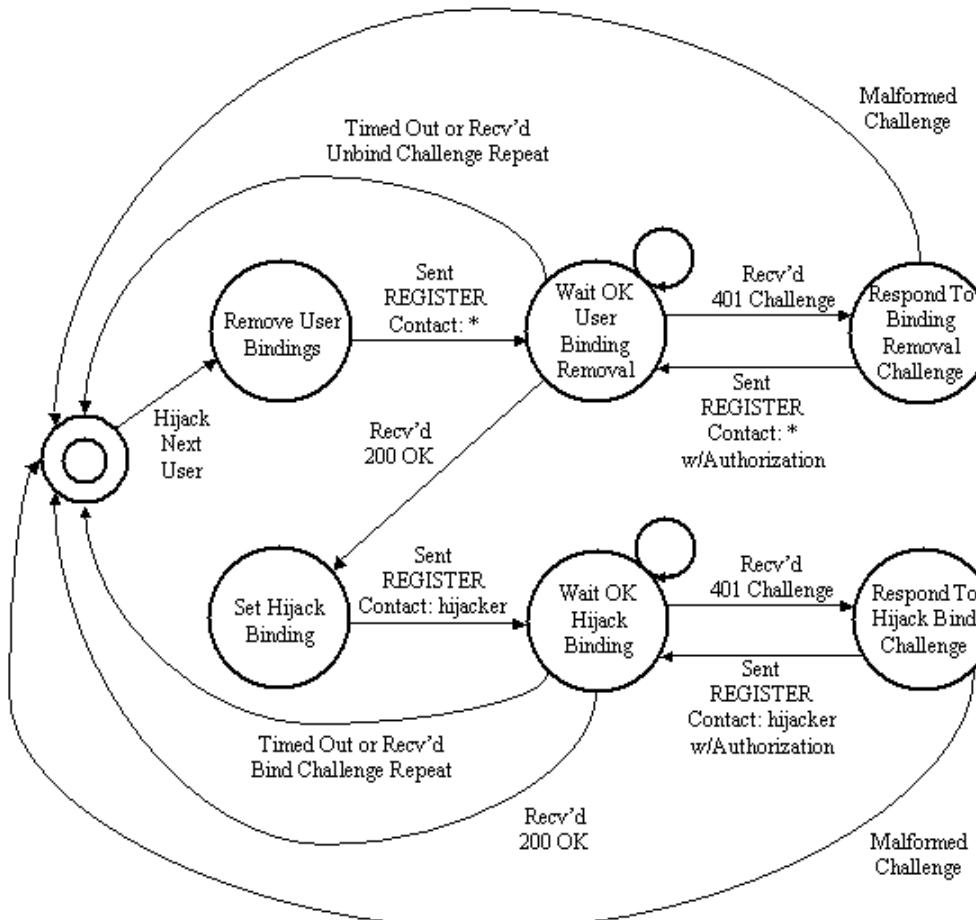
Signaling Manipulation



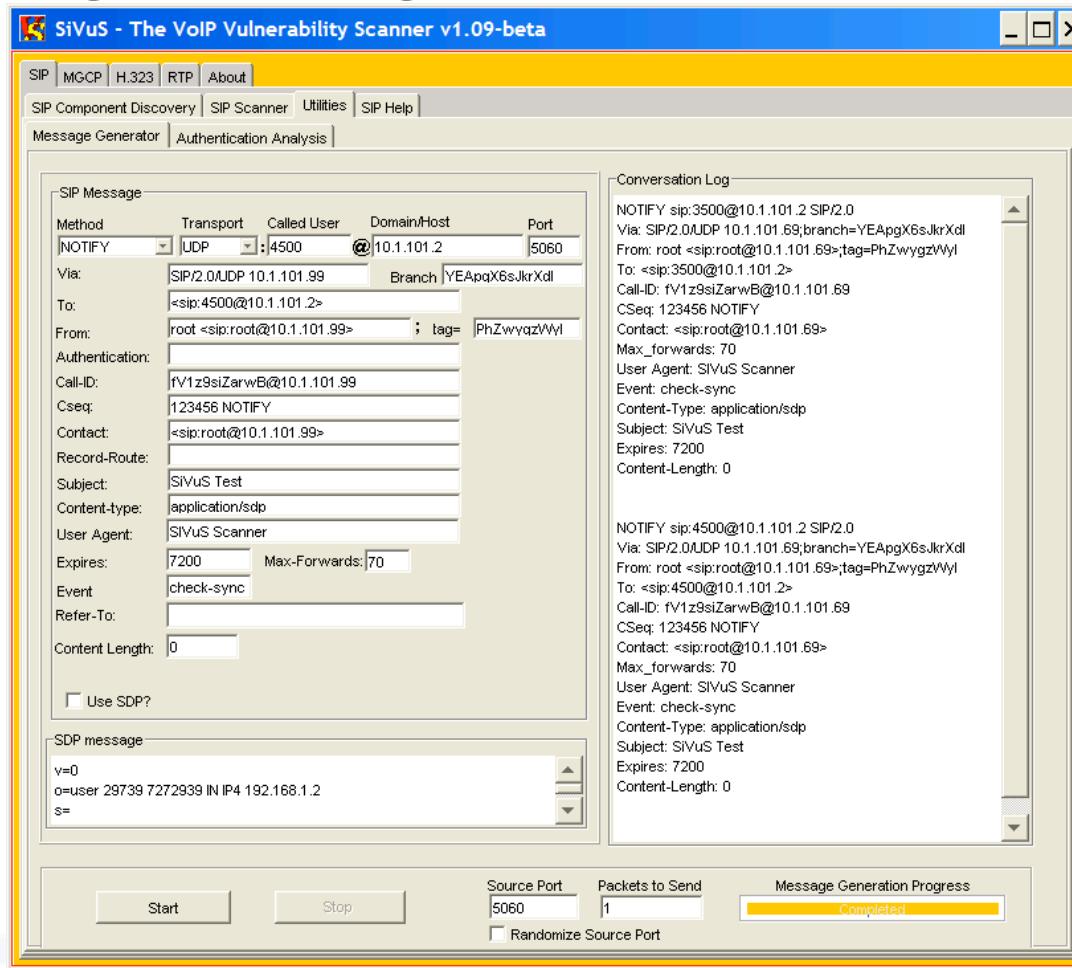
Signaling Manipulation



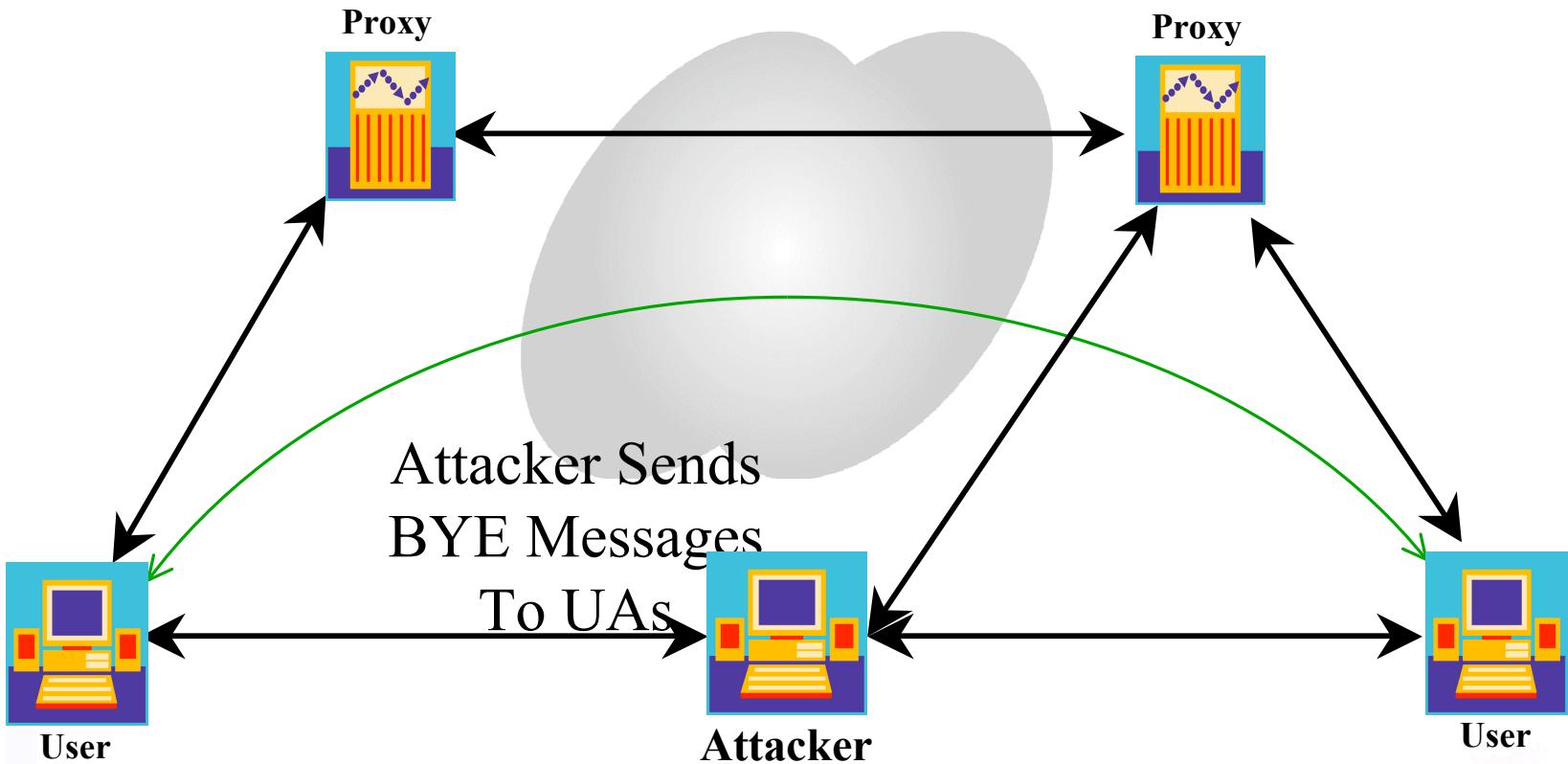
Signaling Manipulation



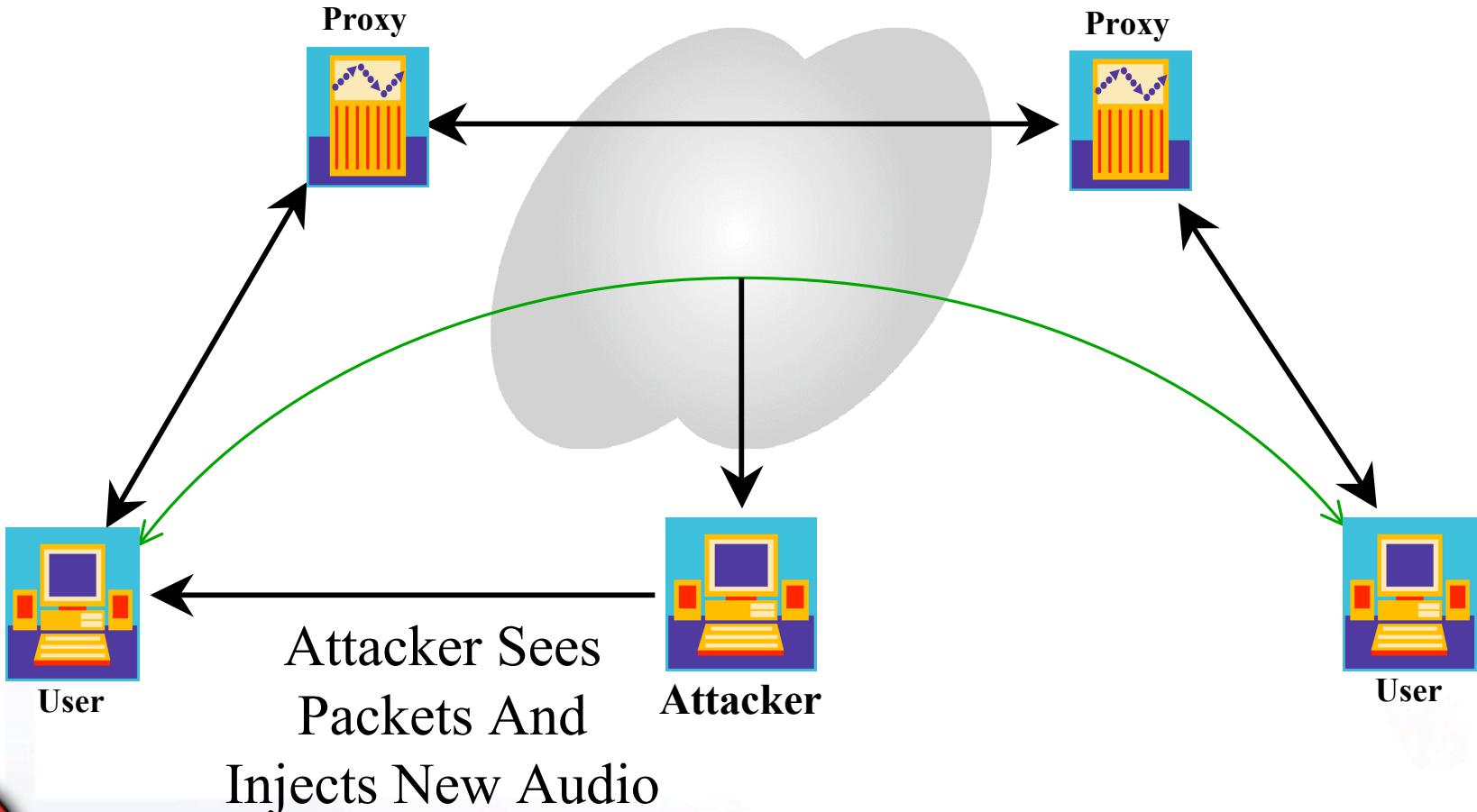
Signaling Manipulation



Signaling Manipulation



Audio Manipulation



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 - SPIT
 - VoIP Phishing



SPIT



Black Hat Briefings

VoIP Phishing

- “Hi, this is Bob from Bank of America calling. Sorry I missed you. If you could give us a call back at 1-866-555-1324 we have an urgent issue to discuss with you about your bank account.”



- Hello. This is Bank of America. So we may best serve you, please enter your account number followed by your PIN.

