

# VisaMate

## Business/Website Name:

**VisaMate**

## Slogan:

**From here to anywhere**

## Purpose / Who We Are:

VisaMate is a global travel agency providing visa services to clients all over the world. We simplify the visa process by offering a seamless platform for inquiries, applications, and travel support.

## Reference Websites for Design/Layout:

- **Star Tours UK** – [startours.co.uk](http://startours.co.uk)
- **Fast Holidays - Visa Services** – [fastholidays.co.uk/visa-service](http://fastholidays.co.uk/visa-service)
- **Fast Holidays Country Visa Example** – [Portugal Visa Page](#)

## Target Platforms:

- **Primary Focus:** Mobile-first design
- **Secondary:** Desktop/Web responsive interface

## Core Functionalities:

### 1. **Visa Services Page**

- When a user clicks on “**Visa Services**” in the navigation menu, redirect to a page listing all supported destination countries.

- Each country links to a dedicated visa application page (e.g., /visa-service/portugal) with a detailed form.
- The form includes all required fields and an **“Apply Now”** button.
- On submission, the form data should be emailed to xyz@gmail.com in a **well-structured, readable format**.

## 2. Send Inquiry

- A general **inquiry/contact form** should be available for user questions or support requests.
- Submissions should be sent to xyz@gmail.com in a clean and formatted layout.

## 3. WhatsApp Integration

- A visible WhatsApp icon should redirect users to a **dedicated WhatsApp chat number** via <https://wa.me/>.


## 4. Email Integration

- An email icon should use the mailto: protocol to open the user’s default email client (e.g., Gmail) with the agency’s email address prefilled.

## 5. About Us Page

- A separate page that highlights:
  - Who we are
  - Our mission and values
  - Success stories and client testimonials

## 6. Contact Us Page

- A standalone page containing:
  - A contact form
  - Address and phone number (if available)
  - Embedded map (Google Maps) – optional
  -  All form submissions should be sent to xyz@gmail.com

## 7. Privacy Policy Page

- A dedicated page outlining how VisaMate collects, stores, and protects user data in compliance with privacy laws (GDPR, etc.).

## 8. Refund Policy Page

- A clear and concise explanation of refund eligibility, conditions, and timelines for different services.

## 9. Booking Conditions Page

- A section/page explaining all terms related to bookings, including changes, cancellations, and user obligations.

#### 10. Terms and Conditions Page

- A legal page covering website usage, liabilities, intellectual property rights, and service disclaimers.

## Theme & Design:

- Minimalistic and modern layout
- Primary colors: **Blue**, **Sky Blue**, and **White**
- Professional font, clear spacing, and mobile-friendly components